



# Cass County MO

## Community Health Needs Assessment

### **Primary Research Findings**

Prepared on behalf of ConnectCASS

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**VWV Research & Development INC.  
Olathe, KS**

# **Community Health Needs Assessment Cass County MO Primary Research Findings (Dec 2013-Feb 2014)**

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# I. Methodology

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**[Confidential ]**

# Community Health Needs Assessment Cass County MO Primary Research Findings Dec 2013-Feb 2014

## Survey Methodology

On January 5th, 2014 a sample of 2200 random selected households were selected from Cass County MO residents to receive the 2013\_14 Cass County MO CHNA survey (paper version). (Note: All community residents were encouraged to fill out a survey online if they were not randomly selected by entering the following address into personal browser: [https://www.surveymonkey.com/s/CASS CHNA](https://www.surveymonkey.com/s/CASS_CHNA))

An original survey cutoff date of February 21<sup>st</sup> 2014 was established.

Note: Specific sampling of Cass County residents was based on Cass Regional Medical Center patient origin utilization (IP/ER/OP), in order to meet IRS CHNA regulations. Below is a service area reference table documenting zip service area utilization.

#	Cass Regional Medical Center		MHA	HIDI	CRMC IP	CRMC OP	CRMC Inpatients			CRMC ER/Outpatients		
	ZIP	CITY	County	3 YR Accum	3 YR Total	3 YR Total	FFY10	FFY11	FFY12	FFY10	FFY11	FFY12
1	64701	Harrisonville, MO	CASS	42.0%	2,151	50,594	726	708	717	17,298	17,048	16,247
2	64747	Garden City, MO	CASS	51.0%	326	10,960	110	105	111	3,779	3,665	3,516
3	64080	Pleasant Hill, MO	CASS	59.7%	372	10,600	142	115	116	3,649	3,598	3,354
4	64078	Peculiar, MO	CASS	68.1%	303	10,157	85	107	111	3,044	3,583	3,531
5	64725	Archie, MO	CASS	72.5%	156	5,473	45	55	56	1,838	1,848	1,786
6	64012	Belton, MO	CASS	76.8%	103	5,206	29	42	33	1,551	1,791	1,865
7	64720	Adrian, MO	BATES	80.9%	156	5,077	55	53	48	1,622	1,689	1,766
8	64083	Raymore, MO	CASS	83.7%	115	3,356	40	29	46	1,089	1,091	1,177
9	64746	Freeman, MO	CASS	86.3%	95	3,204	34	32	29	1,041	1,059	1,104

## Response Rate

An overall response rate of 23% was achieved with 511 Cass County MO surveys completed.

## Confidence Level Achieved

With 511 completed surveys, the standard error rate for this sample size equals +/- 3.7% at a 95% confidence level.

*Note: Typical sample response size for regional household studies with 1-2 subgroups equals 200-500 responses i.e. S. Sudman, Applied Sampling New York Academic Press, p.87.*

# Cass County MO

## Community Health Needs Assessment

Replies Dec 2013 to Feb 2014

(Note: 511 completed survey, with 372 residing in Southern Cass County)

CASS County MO - CHNA Returns				
ZIP	NAME	Sample	Replies	%
64012	BELTON	553	136	24.6%
64701	HARRISONVILLE	392	120	30.6%
64083	RAYMORE	411	89	21.7%
64078	PECULIAR	233	58	24.9%
64080	PLEASANT HILL	333	46	13.8%
64747	GARDEN CITY	104	19	18.3%
64725	ARCHIE	64	12	18.8%
64742	DREXEL	NA	6	NA
64734	CLEVELAND	51	4	7.8%
64739	CREIGHTON	NA	3	NA
64090	STRASBURG	8	2	25.0%
64746	FREEMAN	42	2	4.8%
64743	EAST LYNNE	9	1	11.1%
Other Replies - Cass Co			13	
<b>TOTALS</b>	<b>Overall CASS Co</b>	<b>2200</b>	<b>511</b>	<b>23.2%</b>
	<b>S Cass zips only (No</b>	<b>1647</b>	<b>372</b>	<b>22.6%</b>

# **II. CHNA Primary Research Demographics**

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**[Confidential ]**

# CHNA Respondent Demographics

Community Healthcare Needs Assessment 2013-14 - Demographics						
<b>What is your age?</b>	<b>CHNA NORM (22) N=8496</b>	<b>%</b>	<b>Cass County MO N=511</b>	<b>%</b>	<b>South Cass Co only N=372</b>	<b>%</b>
Under 18 (omit)	11	0.1%	0	0.0%	0	0.0%
18 - 44	2,173	28.1%	126	24.7%	104	28.0%
45 - 64	3,554	45.9%	232	45.5%	173	46.6%
65 - 74	1,092	14.1%	92	18.0%	53	14.3%
Over 75	907	11.7%	60	11.8%	41	11.1%
<b>Totals</b>	<b>7,737</b>	<b>100.0%</b>	<b>510</b>	<b>100.0%</b>	<b>371</b>	<b>100.0%</b>
<b>Your gender?</b>	<b>CHNA NORM (22) N=8496</b>	<b>%</b>	<b>Cass County MO N=511</b>	<b>%</b>	<b>South Cass Co only N=372</b>	<b>%</b>
Male	1,937	25.7%	153	30.8%	101	28.1%
Female	5,610	74.3%	343	69.2%	259	71.9%
<b>Totals</b>	<b>7,547</b>	<b>100.0%</b>	<b>496</b>	<b>100.0%</b>	<b>360</b>	<b>100.0%</b>
<b>How would you identify yourself?</b>	<b>CHNA NORM (22) N=8496</b>	<b>%</b>	<b>Cass County MO N=511</b>	<b>%</b>	<b>South Cass Co only N=372</b>	<b>%</b>
a) Caucasian / White American	7,455	96.2%	491	95.3%	359	95.7%
b) African American / Black American	62	0.8%	3	0.6%	3	0.8%
c) Latino / Hispanic American	56	0.7%	1	0.2%	0	0.0%
d) American Indian / Native Alaskan	32	0.4%	4	0.8%	2	0.5%
e) Asian American / Pacific Islander	34	0.4%	3	0.6%	3	0.8%
f) Multicultural / Multiracial	39	0.5%	3	0.6%	2	0.5%
Other (please specify)	73	0.9%	10	1.9%	6	1.6%
<b>Totals</b>	<b>7,751</b>	<b>100.0%</b>	<b>515</b>	<b>100.0%</b>	<b>375</b>	<b>100.0%</b>
* Norm is composed of 22 CHNA community surveys from IA, KS and MO. S Cass County values do not include Belton MO replies.						

# CHNA Respondent Demographics

Community Healthcare Needs Assessment 2013-14 - Demographics						
How would you describe your household?	CHNA NORM (22) N=8496	%	Cass County MO N=511	%	South Cass Co only N=372	%
Single	1,258	16.3%	67	13.2%	48	12.9%
Married	1,766	22.9%	105	20.6%	75	20.2%
Married with children at home	2,053	26.6%	138	27.1%	107	28.8%
Married with children no longer at home	1,608	20.8%	115	22.6%	79	21.2%
Divorced	498	6.4%	44	8.6%	30	8.1%
Other	545	7.1%	40	7.9%	33	8.9%
<b>Totals</b>	<b>7,728</b>	<b>100.0%</b>	<b>509</b>	<b>100.0%</b>	<b>372</b>	<b>100.0%</b>
Regarding your health insurance coverage..	CHNA NORM (22) N=8496	%	Cass County MO N=511	%	South Cass Co only N=372	%
Private Insurance you purchased	972	12.0%	56	10.2%	40	10.0%
Medicare	1,576	19.5%	113	20.5%	71	17.8%
Medicaid	155	1.9%	6	1.1%	3	0.8%
Covered by Employer (employer pays total cost)	793	9.8%	58	10.5%	44	11.0%
Covered by Employer (you & employer share cost)	3,765	46.6%	241	43.7%	189	47.3%
No Coverage (Uninsured)	323	4.0%	22	4.0%	16	4.0%
Other	502	6.2%	55	10.0%	37	9.3%
<b>Totals</b>	<b>8,086</b>	<b>100.0%</b>	<b>551</b>	<b>100.0%</b>	<b>400</b>	<b>100.0%</b>
* Norm is composed of 22 CHNA community surveys from IA, KS and MO. S Cass County values do not include Belton MO replies.						



# **III. Community Healthcare Perceptions & Satisfaction**

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**[Confidential ]**

## Q1. Overall Quality Rating

Community Healthcare Needs Assessment 2013_14							
In general, how would you rate the overall quality of the healthcare delivered to your community?	CHNA NORM (22) N=8496	%	Cass County MO N=511	%	South Cass Co only N=372	%	Trend
<b>Top 2 Boxes</b>		<b>78.7%</b>		<b>71.0%</b>		<b>69.6%</b>	
Very Good	2,493	28.8%	93	19.0%	62	17.3%	
Good	4,316	49.9%	255	52.0%	187	52.2%	
Fair	1,517	17.5%	121	24.7%	93	26.0%	
Poor	266	3.1%	16	3.3%	12	3.4%	
Very Poor	60	0.7%	5	1.0%	4	1.1%	
<b>Totals</b>	<b>8,652</b>	<b>100%</b>	<b>490</b>	<b>100.0%</b>	<b>358</b>	<b>100.0%</b>	
* Norm is composed of 22 CHNA community surveys from IA, KS and MO. S Cass County values do not include Belton MO replies.							

## Q3 & Q7 Healthcare OOA / Provider Need

Community Healthcare Needs Assessment 2013_14							
Over the past 2 years, did you or your household receive health care services outside of your county?	CHNA NORM (22) N=8496	%	Cass County MO N=511	%	South Cass Co only N=372	%	Trend
Yes	4,998	59.6%	373	73.7%	275	74.1%	
No	3,381	40.4%	133	26.3%	96	25.9%	
<b>Totals</b>	<b>8,379</b>	<b>100%</b>	<b>506</b>	<b>100.0%</b>	<b>371</b>	<b>100.0%</b>	
Does our community need any additional healthcare providers?	CHNA NORM (22) N=8496	%	Cass County MO N=511	%	South Cass Co only N=372	%	Trend
Yes (See detail Section V)	4,371	62.1%	290	67.8%	209	67.6%	
No	2,664	37.9%	138	32.2%	100	32.4%	
<b>Totals</b>	<b>7,035</b>	<b>100%</b>	<b>428</b>	<b>100.0%</b>	<b>309</b>	<b>100.0%</b>	

## Q2. Satisfaction with community providers

Community Healthcare Needs Assessment 2013_14	Poor / Very Poor %										
How satisfied are you with each of the following . . . ?	CHNA NORM (22) N=8496	Cass County MO N=511	South Cass Co only N=372	Trend	Very Good	Good	Fair	Poor	Very Poor	N/A	Valid N
a) Ambulance Service	3.5%	6.5%	4.2%		92	186	68	15	9	129	370
b) Child Care	9.2%	8.6%	12.3%		43	149	73	20	5	201	290
c) Chiropractor	4.8%	4.5%	6.4%		59	152	67	11	2	206	291
d) Dentists	7.9%	9.0%	5.7%		101	185	87	28	9	85	410
e) Emergency Room	10.6%	22.1%	9.4%		64	156	121	57	40	66	438
f) Eye Doctor / Optometrist	5.5%	6.4%	4.7%		128	193	59	18	8	95	406
g) Family Planning Services	14.5%	14.6%	31.9%		34	98	55	25	7	276	219
h) Home Health	6.3%	3.0%	11.2%		107	137	45	6	3	203	298
i) Hospice	4.9%	2.2%	10.2%		117	116	38	3	3	218	277
j) Hospital Inpatient Services	5.4%	6.0%	7.0%		108	178	73	14	9	115	382
k) Mental Health Services	30.6%	21.1%	34.4%		36	92	93	39	20	212	280
l) Nursing Home	13.3%	22.4%	14.6%		31	97	107	52	16	192	303
m) Outpatient Services	4.0%	3.0%	3.2%		128	198	64	8	4	93	402
n) Pharmacy	2.1%	1.7%	1.6%		190	235	36	7	1	29	469
o) Primary Care Doctors	4.4%	3.0%	4.5%		182	209	56	11	3	32	461
p) Public Health Department	5.7%	4.1%	15.8%		93	172	88	8	7	125	368
q) School Nurse	7.7%	7.7%	7.3%		74	131	59	18	4	205	286
r) Specialist Physician care	10.4%	10.7%	13.7%		105	154	82	28	13	110	382

*\* Norm is composed of 22 CHNA community surveys from IA, KS and MO. S Cass County values do not include Belton MO replies.*

## Q8. Community NEED for Additional Education or Attention

Community Healthcare Needs Assessment 2013_14							
In your opinion, what areas need additional education or attention in our community? (Check all that apply)	CHNA NORM (22) N=8496	%	Cass County MO N=511	%	South Cass Co only N=372	%	Trend
a) Abuse / Violence	3,317	5.4%	241	5.8%	182	5.9%	
b) Aging (Dementia)	3,399	5.6%	221	5.3%	166	5.4%	
c) Alcohol	3,286	5.4%	201	4.8%	157	5.1%	
d) Alternative Medicine	1,976	3.2%	144	3.5%	107	3.5%	
e) Child Care	1,810	3.0%	110	2.7%	88	2.9%	
f) Chronic Diseases	2,065	3.4%	140	3.4%	107	3.5%	
g) Family Planning / Birth Control	2,284	3.7%	142	3.4%	105	3.4%	
h) Lead Exposure	512	0.8%	16	0.4%	13	0.4%	
i) Mental Illness	3,417	5.6%	229	5.5%	163	5.3%	
j) Neglect	1,881	3.1%	132	3.2%	96	3.1%	
k) Nutrition	3,359	5.5%	251	6.1%	191	6.2%	
l) Obesity	4,976	8.1%	333	8.0%	244	7.9%	
m) Ozone (Air Quality)	370	0.6%	20	0.5%	16	0.5%	
n) Pain Management	2,290	3.7%	136	3.3%	102	3.3%	
o) Poverty	2,739	4.5%	192	4.6%	138	4.5%	
p) Preventative Healthcare	3,312	5.4%	223	5.4%	168	5.5%	
q) Sexually Transmitted Diseases	1,411	2.3%	83	2.0%	61	2.0%	
r) Suicide	1,934	3.2%	114	2.7%	86	2.8%	
s) Teen Pregnancy	2,971	4.9%	161	3.9%	111	3.6%	
t) Tobacco Use	2,947	4.8%	193	4.7%	139	4.5%	
u) Uninsured	3,148	5.1%	212	5.1%	150	4.9%	
v) Vaccinations / Immunizations	1,302	2.1%	100	2.4%	75	2.4%	
w) Water Quality	1,473	2.4%	58	1.4%	48	1.6%	
x) Wellness Education	2,911	4.8%	194	4.7%	140	4.6%	
y) Drugs	1,250	2.0%	199	4.8%	151	4.9%	
z) Gambling	267	0.4%	26	0.6%	15	0.5%	
aa) Injury Prevention	268	0.4%	37	0.9%	26	0.8%	
Other (please specify)	549	0.9%	40	1.0%	26	0.8%	
<b>TOTALS</b>	<b>61,226</b>	<b>100.0%</b>	<b>4148</b>	<b>100.0%</b>	<b>3071</b>	<b>100.0%</b>	

\* Norm is composed of 22 CHNA community surveys from IA, KS and MO. S Cass County values do not include Belton MO replies.

# Q5\_Q6. Community Perceptions: Disease & Disability & by Age Segments

Community Healthcare Needs Assessment 2013_14	Major Problem %								
In your opinion, how much of a problem are the following causes of diseases or disability in your community?	CHNA NORM (22) N=8496	Cass County MO N=511	South Cass MO only N=372	Trend	Not a Problem	Somewhat of a Problem	Major Problem	Don't Know	Valid N
Cancer	52.5%	39.6%	38.6%		12	151	230	108	501
Diabetes	55.2%	57.8%	58.9%		7	142	255	98	502
Substance Abuse	60.6%	63.3%	62.9%		12	80	340	69	501
Heart Disease	46.1%	47.8%	46.7%		16	195	186	102	499
Sexually Transmitted Dis	22.0%	22.2%	23.2%		29	144	73	253	499
Mental Disorders	38.1%	44.0%	45.1%		13	160	162	163	498
Obesity	61.7%	67.7%	68.0%		8	140	295	60	503
Pneumonia / Flu	17.2%	16.9%	16.9%		50	255	63	132	500
Respiratory Disease	27.4%	30.2%	29.6%		29	215	108	146	498
Stroke	22.8%	23.9%	24.9%		28	225	79	165	497
Suicide	16.9%	13.3%	14.9%		47	181	41	232	501
Trauma	15.3%	16.0%	15.2%		45	182	63	208	498

*\* Norm is composed of 22 CHNA community surveys from IA, KS and MO. S Cass County values do not include Belton MO replies.*

Community Healthcare Needs Assessment 2013_14	Poor / Very Poor %										
How well do you feel our local health care providers are doing in addressing the health needs of the following age groups?	CHNA NORM (22) N=8496	Cass County MO N=511	South Cass MO only N=372	Trend	Very Good	Good	Fair	Poor	Very Poor	N/A	Valid N
Infants	8.0%	19.7%	17.8%		76	142	73	26	8	146	325
Age 1 - 12	6.3%	16.1%	15.1%		74	151	95	22	7	131	349
Age 13 -17	5.9%	11.7%	10.8%		57	163	111	14	5	127	350
Age 18 - 44	5.6%	9.1%	9.5%		72	183	98	11	6	105	370
Age 45 - 64	6.3%	8.7%	9.3%		89	196	97	20	4	78	406
Age 65 - 84	9.7%	13.5%	13.5%		91	179	82	33	9	98	394
Over 85	11.8%	15.1%	15.9%		63	154	89	29	10	131	345

*\* Norm is composed of 22 CHNA community surveys from IA, KS and MO. S Cass County values do not include Belton MO replies.*

<b>Cass County MO CHNA</b>					
<b>Open End Comments Summary N=511</b>					
<b>Code</b>	<b>Category</b>	<b>Totals</b>	<b>Linkage of Care outside CASS</b>	<b>CHG / Improve</b>	<b>Add Providers</b>
	<b>Total Comments</b>	<b>1304</b>	<b>564</b>	<b>352</b>	<b>388</b>
PRIM	Primary Care	116	69	20	27
OBG	Obstetrics/Gynecology	106	38	22	46
PEDS	Pediatrics	94	21	21	52
SPEC	Specialist Physician care	92	19	24	49
DENT	Dentists	80	41	22	17
BH	Mental Health Services	73	14	26	33
EMRM	Emergency Room	49	21	26	2
HOSP	Hospital	48	29	16	3
CARD	Cardiology	46	35	3	8
OTHR	Other	38	6	27	5
EYE	Eye Doctor / Optometrist	36	29	3	4
INSU	Uninsured/Underinsured	36	3	24	9
ORTH	Orthopedics	34	30	2	2
GEN	General Practitioner	31	12	1	18
SUR	General Surgery	29	29	0	0
GAS	Gastroenterology	23	18	0	5
URG	Urgent Care/After Hours C	22	5	10	7
FP	Family Practice (General)	18	7	0	11
NEU	Neurology	18	7	1	10
DOCS	Physicians	15	2	13	0
DERM	Dermatology	13	8	1	4
CHIR	Chiropractor	12	9	2	1
MISC		12	12	0	0
SS	Social Services	12	2	7	3
ORAL	Oral Surgery	11	9	1	1
ACC	Access to Care	10	0	7	3
CANC	Cancer	10	9	0	1
AMB	Ambulance Service	9	2	6	1
OPHTH	Ophthalmology	9	7	0	2
PAIN	Pain Management	9	7	1	1

# **IV. Community Healthcare Practices**

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**[Confidential ]**

## Q9-10 Your Health Perceptions

Community Healthcare Needs Assessment 2013_14							
In general, how would you best describe your health? (Choose one)	CHNA NORM (22) N=8496	%	Cass County MO N=511	%	South Cass Co only N=372	%	Trend
<b>Top 2 Boxes</b>		<b>81.2%</b>		<b>80.4%</b>		<b>81.7%</b>	
Very Good	2,001	24.0%	104	20.4%	82	22.0%	
Good	4,771	57.2%	307	60.1%	222	59.7%	
Fair	1,324	15.9%	88	17.2%	59	15.9%	
Poor	192	2.3%	9	1.8%	6	1.6%	
Very Poor	48	0.6%	3	0.6%	3	0.8%	
<b>Totals</b>	<b>8,336</b>	<b>100%</b>	<b>511</b>	<b>100.0%</b>	<b>372</b>	<b>100.0%</b>	
* Norm is composed of 22 CHNA community surveys from IA, KS and MO. S Cass County values do not include Belton MO replies.							

Community Healthcare Needs Assessment 2013_14							
Compared to a year ago, how would you rate your overall health in general now?	CHNA NORM (22) N=8496	%	Cass County MO N=511	%	South Cass Co only N=372	%	Trend
Much better than a year ago	924	11.9%	68	13.3%	47	12.6%	
About the same	6,487	83.7%	425	83.2%	315	84.7%	
Much Worse than a year ago	343	4.4%	18	3.5%	10	2.7%	
<b>Totals</b>	<b>7,754</b>	<b>100.0%</b>	<b>511</b>	<b>100.0%</b>	<b>372</b>	<b>100.0%</b>	



## Q11-12 Primary Care Services (Recall of Provider & Utilization)

<b>Community Healthcare Needs Assessment 2013_14</b>							
<b>Do you have a personal healthcare provider you use for primary care?</b>	<b>CHNA NORM (22) N=9004</b>	<b>%</b>	<b>Cass County MO N=511</b>	<b>%</b>	<b>South Cass Co only N=372</b>	<b>%</b>	<b>Trend</b>
<b>Yes (See detail Section V)</b>	<b>7,174</b>	<b>88.5%</b>	<b>451</b>	<b>89.8%</b>	<b>330</b>	<b>90.4%</b>	
<b>No</b>	<b>928</b>	<b>11.5%</b>	<b>51</b>	<b>10.2%</b>	<b>35</b>	<b>9.6%</b>	
<b>Totals</b>	<b>8,102</b>	<b>100%</b>	<b>502</b>	<b>100.0%</b>	<b>365</b>	<b>100.0%</b>	
<b>Community Healthcare Needs Assessment 2013_14</b>							
<b>Have you had a physical in the past 12 months?</b>	<b>CHNA NORM (22) N=9004</b>	<b>%</b>	<b>Cass County MO N=511</b>	<b>%</b>	<b>South Cass Co only N=372</b>	<b>%</b>	<b>Trend</b>
<b>Yes</b>	<b>6,202</b>	<b>75.8%</b>	<b>398</b>	<b>79.1%</b>	<b>290</b>	<b>79.2%</b>	
<b>No</b>	<b>1,980</b>	<b>24.2%</b>	<b>105</b>	<b>20.9%</b>	<b>76</b>	<b>20.8%</b>	
<b>Totals</b>	<b>8,182</b>	<b>100%</b>	<b>503</b>	<b>100.0%</b>	<b>366</b>	<b>100.0%</b>	

## Q13-14 Community Health Practices

Community Healthcare Needs Assessment 2013_14							
Do you follow these health practices?	CHNA NORM (22) N=8496	% Yes	Cass County MO N=511	%	South Cass Co only N=372	%	Trend
If over 50, have you had a colonoscopy?	2,555	53.9%	247	74.8%	173	74.4%	Green
If male over 50, do you have annual prostate exams?	992	48.3%	108	64.3%	70	66.7%	Yellow
If female over 40, do you have annual mammograms?	2,725	59.4%	243	80.5%	181	78.0%	Green
If female, do you have a pap smear every other year?	2,978	53.3%	233	70.4%	179	67.0%	Yellow
Do you get 2.5 hours a week of moderately intense physical activity?	3,569	48.3%	302	60.5%	219	60.1%	Yellow
Do you visit your dentist annually?	1,410	72.0%	282	83.4%	199	83.6%	Green
Do you visit your eye doctor annually?	1,361	66.5%	243	71.5%	168	72.9%	Yellow

Are you. . . ?	CHNA NORM (22) N=8496	% Yes	Cass County MO N=511	%	South Cass Co only N=372	%	Trend
Eating right daily (fruits/vegs/breads)	3,435	50.7%	293	58.3%	209	59.8%	Yellow
Using tobacco products weekly	736	9.1%	71	15.2%	55	13.8%	Red
Exercising 2-3 times weekly	3,633	50.2%	306	60.8%	227	59.0%	Yellow
Consuming Alcohol More than One Drink Daily	479	5.1%	44	9.2%	31	9.6%	Red
Receiving an annual flu shot	4,023	66.6%	329	65.0%	243	63.4%	Yellow

# **V. CHNA Primary Research Detail Exhibits**

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**[Confidential ]**

## CHNA Primary Research -Cass County MO N=511

ID	ZIP	Area HC rating	c1	c2	c3	Are there healthcare services in your community / neighborhood that you feel need to be improved and / or changed?
1312	64012	Good	ACC	BH		More access to get to appointments for those that can't or won't drive. Increase mental health programs and provide support for them.
1348	64012	Very Good	ACC			Overall very good. We just need better access for ALL to obtain health & dental care vs. going to the ER as their primary care.
1308	64083	Fair	ACC	OBG	STRK	The availability of doctors in all specialties need to increase, for many this is just their "satellite" location but people need to be able to see a doctor when needed and not be limited to just 1 or 2 days a week. The community hospitals need to offer more specialty services, right now if anyone needs something big they have to go to an outside hospital. Labor & Delivery is needed in our community Stroke certified hospitals are needed - people know that if they bring a loved one to a hospital in our community that may have had a stroke there's a huge chance they will get sent to Research Medical Center and that's discouraging for the family to have to make the transition from hospital to hospital.
1324	64701	Good	ACC			I have used healthcare services out of cass co because of my work area. Far as i now healthcare services are okay in cass.
1472	64082	Very Good	AGE	INSU		Information source on how to help with elderly parent in case of a disaster (i.e. tornado) - where to go for their medicines?, what paperwork besides insurance information do I need?, who do I contact for help beside Red Cross?
1416	64701	Good	AGE			We have access to all specialities and services here in our community, which is a blessing many take for granted. Elder care and end of life care may be a little lacking, not much need in my personal life.
1131	64053	Fair	ALT			Alternative doctors use natural remedies not chemicals.
1372	64012	Fair	AMB			Belton Ambulace need to take you ware you want not ther way
1475	64080	Very Good	AMB			ambulance service, not enough to serve the scope and landacape of Cass County
1464	64701	Good	AMB			Ambulance and community resources

## CHNA Primary Research -Cass County MO N=511

ID	ZIP	Area HC rating	c1	c2	c3	Are there healthcare services in your community / neighborhood that you feel need to be improved and / or changed?
1466	64747	Good	AMB			our ambulance services need to be more professional , there are many that appear to need medical help them selfs when answering call for the needs of others.
1268	64012	Good	BH	HH	TRANS	Child Psychiatry, in-home therapy. Transportation for healthcare services.
1177	64012	Good	BH			People with mental health issues have slim to no options for any type of housing or care. There are no places to turn to for information regarding any potential available services.
1384	64078	Good	BH	AGE	SS	Mental health and elderly care/social services
1303	64078	Good	BH	FAM		mental health services, family planning
1191	64083	Good	BH	OBG		Absolutely mental health must be improved, and we need ob/gyn childbirth services.
1509	64083	Very Good	BH	DENT	INSU	Greater access to mental health and dental services for medicaid
1051	64083	Good	BH	AGE		Mental health and elder care.
1192	64083	Good	BH	IP		Mental Health tied to inpatient care
1331	64701	Good	BH			Mental health care needs significant improvement
1421	64701	Very Good	BH	OBG	HSP	Mental health care, maternity care, hospice,
1001	64701		BH	SS		Mental Health, Special Needs Homes for people of disabilities.
1026	64701	Poor	BH	DOH		More mental health dr., health department needs to provide more services
1448	64701	Good	BH	INSU		More psychiatric care for medicaid patients
1355	64701	Good	BH	KID		Yes. Psych services need to be improved and added as well as child care services.
1261	64725	Good	BH			Access to mental health services.
1277	64747	Fair	BH	INSU		mental health and low income
1073		Good	BH			Elderly mental health care is appalling
1099	64701	Good	CHIR			Chiropractor - need someone who actually adjusts the spine.
1341	64701	Very Good	CHIR	ACC		Chiropractor, better access to specialists. We currently have to wait several weeks or months for access to many of the specialists here.
1385	64012	Good	COMM			Do not have enough interaction to evaluate.
1102	64012	Good	DENT			Access to dental care is almost non-existent to anyone with limited income. A few children get care at the Cass County Dental Clinic, but adults and seniors are out of luck if they can't pay full fare as far as I can tell from the dentists I've called.
1388	64012	Good	DENT			Dental care in the southern, rural areas of Cass County

## CHNA Primary Research -Cass County MO N=511

ID	ZIP	Area HC rating	c1	c2	c3	Are there healthcare services in your community / neighborhood that you feel need to be improved and / or changed?
1389	64012	Good	DENT	INSU		Dental for over 21 is non-existent for poor or Medicare eligible
1211	64082	Fair	DENT	INSU		Dental access for medicaid recipients
1196	64083	Good	DENT	PEDS		Dentistry & Pediatrics
1256	64090	Fair	DENT			dental care (extractions) needed for developmentally disabled
1152	64102	Very Poor	DENT			Dentist - there are too many with nasty or no teeth, male and female.
1365	64701	Good	DENT	BH	PEDS	Children dental care and mental health care
1492	64701	Very Good	DENT	SPEC		Need for more dentist and specialist
1304	64701	Good	DENT	INSU		There needs to be more affordable Dental care for children with special needs or no insurance.
1289	64701	Very Good	DENT	INSU		Yes, there should be access to dental services for Medicaid children in Harrisonville.
1340	64701	Fair	DENT	EMRM		Yes. I feel there are not adequate dental service providers for children participating in MoHealthNet for children. It is VERY DIFFICULT to obtain an examination for my 13 year old child covered by this plan. So difficult in fact, I now must incur an additional dental premium in order to obtain affordable dental care for this child. Also, I have visited Cass Regional Medical Center Emergency Room 4 times in the last 2 years, (3 times for me and once for my son). I was less than impressed with the care I received. I lodged a formal complaint with the ER Hospital and the ER Physician's group.
1003	64725	Fair	DENT	BH		dental care, mental health, caregiver respite
1311	64747	Good	DENT	INSU		dental care for adults that are poor
1024	65701	Fair	DENT	BH	INSU	Dental services based on income, since no health insurance . Mental health services that doesn't always have to have a charge. More volunteer professionals dedicated to willingly counsel, direct, facilitate support groups, anger management, parenting classes, etc., etc. Many people are out of work and cannot afford expensive services. If programs/grants were available to people in our community instead of going out to another district, this would be so helpful and in the long run a healthier ,happier community.
1195	64078	Good	DERM			need dermatologists
1205	64012	Fair	DOCS			more Drs

## CHNA Primary Research -Cass County MO N=511

ID	ZIP	Area HC rating	c1	c2	c3	Are there healthcare services in your community / neighborhood that you feel need to be improved and / or changed?
1409	64012	Good	DOCS			Need good doctors
1132	64012	Very Good	DOCS			NFP doctors - most doctors are very ignorant. Modern forms of NFP are as effective as contraception and cheaper in the long run, plus no side effects.
1222	64012	Fair	DOCS			not enough Dr's taking new patients
1075	64078	Poor	DOCS	SPEC	INSU	Need more doctors of all types in general so that we can find one that takes our insurance.
1254	64080	Good	DOCS			All Cass county medical clinics should have at least one MD on staff (as opposed to DO) and one male and one female doctor.
1143	68043	Very Poor	DOCS	INSU		More medical doctors for Medicaid people.
1234	64083	Fair	DOH			I feel our health department does not have enough widespread public information as it should. More health fairs, benefits, etc for our community. I feel Cass county has grown enough over the last 20 years that it's public services should have grown more.
1190	64083	Good	DOH			Improved County Health Department. Too many cut-backs in recent years have retarded their efforts. They do a great job with what they have. But, they would do better with the ability to provide more/improved services.
1319	64701	Fair	DOH	EMRM	PEDS	Bigger better health department, better er staff to suite pediatric patients
1213	64012	Fair	EMRM			Emergency services
1251	64012	Fair	EMRM	DOCS		I have had several experiences with the ER in Belton & Harrisonville with HORIBLE outcomes. The physicians in those EDs are so bad I will never go back and many of my friends have told me the same thing
1363	64012	Good	EMRM			I know that some people complain about the ER services at Belton Regional. My Mother has received great care there and we have no complaints.
1346	64012	Good	EMRM			It's B.S. that they are competing to get emergency room patients now you can check wait time 0-6 min. NOT TO GET HELP just to be put on the waiting list! Next busy restaurants can do same thing. Only 1min wait at sam's sea food till we get your name on a list to wait 1.5hr till your food is on the table to eat. They already now have big red signs OPEN then when you walk up it says Sunday only 12-1

## CHNA Primary Research -Cass County MO N=511

ID	ZIP	Area HC rating	c1	c2	c3	Are there healthcare services in your community / neighborhood that you feel need to be improved and / or changed?
1247	64012	Good	EMRM			Perception is that research belton ER is not a good place to go.
1199	64012	Fair	EMRM			Research Belton needs a better ER experience.
1052	64012	Good	EMRM	OP		Speed of hospital emergency and outpatient services.
1298	64080	Good	EMRM			I would say the Emergency Room at Cass Regional Medical Center
1300	64080	Good	EMRM			The emergency room services need significant improvement in patient care & accuracy.
1404	64082	Fair	EMRM			YESLack of emergency care
1194	64083	Good	EMRM			Emergency services at Belton regional. Either too under staffed or under educated to handle heart attacks and kidney stone attacks. Two separate visits almost cost my husband his life both times.
1227	64083	Fair	EMRM			I would NEVER use local E. R. or specialty medical services considering that vastly superior services are 17 miles away at St. Lukes East in Lee's Summit - our family lives are too important to be trusted to a hospital or medical specialists less in capability than St. Lukes!
1023	64701	Good	EMRM	DOC		emergency room physician
1151	64701	Fair	EMRM			Emergency room.
1415	64701	Good	EMRM			ER
1286	64701	Good	EMRM			ER care
1327	64701	Very Good	EMRM			Our hospital gets a bad rep for having slow ER services. They should try to be a little competitive there considering folks are willing to go to Belton, Lee's Summit or Overland Park except in the case of an emergency.
1468	64701	Fair	EMRM			There have been a couple incidents in the ER that were handled in a non-tactful way, and may have been violation of HIPPA. These involved friends of mine that were either patients or family of patients. I felt the staff did not handle them in a very professional way. Both incidents did involve "blurring out" statements that were not sensitive to those within listening distance.
1433	64701	Good	EMRM	DOCS	INSU	Yes, ER need to provide Dr.'s within peoples insurance net-work.
1462	64701	Fair	EMS			EMS
1496	64701	Good	ENDO	ALT		Endocrine and Holistic Practitioners



## CHNA Primary Research -Cass County MO N=511

ID	ZIP	Area HC rating	c1	c2	c3	Are there healthcare services in your community / neighborhood that you feel need to be improved and / or changed?
1315	64078	Fair	EYE	HOSP		More eye doctors would be helpful. Belton Hospital has bad reputation.
1005	64080	Fair	EYE	PRIM	SPEC	More of a selection of doctors - eye, primary, and specialists.
1361	64012	Fair	FAC			Addition at hospital is a plus
1511	64701	Poor	FAM	OBG		Family Planning, Women's Health specific services
1383	64742	Very Good	FAM			We don't need "Family Planning" services as that moniker is a euphemism for abortion services.
1160	64078	Fair	FOOT			Yes, a doctor that doesn't ever examine the feet of a 70 year old diabetic is a grave oversight or area of incompetence.
1279	64701	Good	FOOT	GEN		More Podiatry avail, GI doctor from KC who consults and scopes- someone other than A Travis and General Surgery with Cass Regional.
1412	64012	Very Good	GOV			Less government involvement
1221	64012	Good	GOV			Not at the expense of raising taxes. Bureaucracy can always be eliminated to facilitate quicker and better care.
1240	64012	Poor	HH			Home health and clinics to rural communities in southern Cass County
1150	64725	Fair	HH	AMB		Home health care and price of ambulance is ridiculous.
1375	64012-231	Good	HOL			Would like to see more 'alternative' physicians available in Cass County!
1019	64080		HOP			Hospital!
1218	64012	Fair	HOSP			Belton hospital needs improvement. Has poor reputation in community.
1358	64012	Very Poor	HOSP			Belton Research Hospital does not have a good reputation in the community
1207	64012	Good	HOSP	DENT	SPEC	Health care received from the hospital. We do not want to be treated at Belton Research Hospital due to prior experiences. Dentists are not available on Friday afternoon or Saturdays. Female specialists are needed. Ambulances take you to Belton Research Hospital not where you want to go.
1012	64012	Good	HOSP			I do not want to use Belton Research.
1210	64012	Very Good	HOSP			I feel that our hospital is well equip tp handle most of our needs. If not we just have to go to downtown Research for them. It is really close if you need it.
1382	64012	Very Good	HOSP			The general preception has been that Belton Reseach is a low end hospital.

## CHNA Primary Research -Cass County MO N=511

ID	ZIP	Area HC rating	c1	c2	c3	Are there healthcare services in your community / neighborhood that you feel need to be improved and / or changed?
1469	64012	Good	HOSP	DOCS		WHEN HOSPITALIZED AT THE EXTREAM RATES YOU SHOULD NOT HAVE TO JUST TAKE WHAT EVER DOCTOR WONDERS IN TO YOUR ROOM
1313	64080	Fair	HOSP	EMRM	STFF	Cass Medical Center and their doctor's offices throughout the county need improvement. It's hard to get the Pleasant Hill location to call back with results and the ER in the hospital has extrememly rude nurses. They also have extrememly passionate and caring nurses too, but the bad tends to out weigh the good!
1071	64083	Fair	HOSP			Hospital could use better service. We will drive past it for better care.
1258	64701	Very Poor	HOSP	INSU	OBG	CRMC and BRMC both have very poor reputations for not accepting/participating in most insurance plans and having very long wait times in the ER. There are no gynecologists in Cass County and very few female doctors.
1460	64739	Good	HOSP	QUAL	DOCS	The Med/Surg unit at Cass Regional needs further training, knowledge and different attitudes besides the bad attitudes they have now. Not all of them but the majority of them
1166		Fair	HOSP			In-hospital care.
1006	64012	Fair	INSU			Doctors that treat and take Medicaid. Need more doctors willing to see poor people with Medicaid and uninsured.
1401	64012	Good	INSU			malpratice insurance cost and clames. Missouri is losing medical personnel due to the cost of these services...
1217	64012	Good	INSU	PHAR		Yes... we need to keep our PCP's separate and apart from the mega Hospital campuses. Personally, I feel this is a way to control the market and access to it resulting in higher overall costs. Second, we need to do something to help Seniors and their "donut hole" Rx costs. My dad is in a nursing home who only accepts bubble-pack shipments/deliveries from the American Red Cross pharmacy in Belton - this has resulted in a 20%-40% higher cost to my mom out-of-pocket Rx costs for my dad.

## CHNA Primary Research -Cass County MO N=511

ID	ZIP	Area HC rating	c1	c2	c3	Are there healthcare services in your community / neighborhood that you feel need to be improved and / or changed?
1121	64078	Poor	INSU			Yes, Medicaid should accept more of the families whom are working and just can't afford insurance. Companies are greedy and not giving employees good benefits anymore.
1510	64080	Good	INSU			Health Care less expensive
1306	64701	Poor	INSU	HOSP		HEALTH CARE FOR PEOPLE WITH DISABILITIES NEEDS TO BE IMPROVED. WE ALSO NEED TO HAVE BETTER QUALITY CONTROL OVER SERVICES OFFERED AT CASS MED. I KNOW OF SEVERAL SIGNIFICANT ERRORS OR OVERSIGHTS OF A SERIOUS NATURE THAT HAVE OCCURRED THERE. NEITHER MY FAMILY OR I WOULD USE CASS MED FOR ANY SIGNIFICANT HEALTH CARE ISSUES BECAUSE WE DO NOT FEEL SAFE THERE.
1250	64083	Fair	IP	EMRM	PRIM	Inpatient at Belton Research, ER at Belton Research, more primary doctors available.
1422	64701	Good	KID			There are VERY few choices in Harrisonville for day care of any kind unless you can find an in-home private day care.
1294	64083	Good	NH	HSP		I feel like the quality of some of the nursing homes in our area lack in cleanliness and the care that is provided there. I don't know of any hospice centers in the area, there may be a need for this.
1107	64701	Good	NH			Nursing homes need better supervision and drug testing for staff.
1470	64701	Very Good	NH			The nursing homes in the area are all under staffed and therefore patient care is very poor.
1498	64012	Good	OBG	CARD		need bigger OB/GYN, Cardiology, GI presence
1493	64078	Good	OBG			OB/Delivery service
1444	64078	Fair	OBG			Ob/gyn
1429	64078	Fair	OBG	PEDS		OB/GYN's needed & pediatricians needed!
1504	64078	Good	OBG			OBGYN
1284	64078	Good	OBG			Specialized Women Services
1458	64080	Good	OBG			OB/GYN - do not care for Dr. Beard personally or professionally
1344	64083	Good	OBG	FAM		Better family planning/women's services
1364	64083	Very Good	OBG			Full service Obstetrics would be nice.
1063	64083	Poor	OBG	PAIN	END	Sleep medicine, OB/GYN, pain centers, endocrinology, geriatric care, and heart disease.

## CHNA Primary Research -Cass County MO N=511

ID	ZIP	Area HC rating	c1	c2	c3	Are there healthcare services in your community / neighborhood that you feel need to be improved and / or changed?
1193	64701	Good	OBG			labor and delivery
1413	64701	Fair	OBG	PEDS	SPEC	Maybe more specialist variety--ob/gyn, pediatrics,
1503		Good	OBG			I think we need a labor and delivery hospital closer than an hour away.
1435	64078	Fair	OBH	PEDS		no ob/gyn only ONE pediatrician group
1473	64701	Good	OP	OBG		Added outpatient procedural services @ Cass Regional and Maternity
1101	64012	Fair	ORTH			You need a new head orthopedic doctor at the Harrisonville Medical Center. The one you have has botched too many surgeries for my peace of mind. I will never go there for these services.
1120	64078	Poor	ORTH	NEU	CARD	Ortho is incompetent; neuro is incompetent; cardio is hard to understand.
1271	64012	Fair	OTHR			All could be improved. We are still very rural in our thinking and approaches
1212	64012	Fair	OTHR			All of it
1387	64012	Good	OTHR			Any health care service can be improved upon!
1233	64012	Good	OTHR			Many of the services we use outside of the community are because they were highly recommended or we started using them years ago and are satisfied with the long term relationship.
1208	64012	Good	OTHR			Not sure, but there is always room for improvement. I would like to get back to where a Dr. and patient make the medical decisions instead of an insurance provider.
1137	64012	Good	OTHR			Teen awareness and health care.
1133	64012		OTHR			Yes, complete range of health care.
1302	64078	Fair	OTHR			ALL improvement needed
1235	64078	Good	OTHR			DONT REFUSE SERVICE TO THE ELDERY
1292	64078	Fair	OTHR			one episode with ER care this year was only fair. Last 2 long term care stays for parents, one was terrible and patient had to be moved to St. Lukes. the other at another facility was better, but only fair. In order to retain school nurses, pay should be increased.
1393	64080	Fair	OTHR			All services could be upgraded, some more than others
1272	64080	Good	OTHR			My family and I have been patients of Dr. Damon Travis for over 20 years. I am very pleased w/his staff, location, services provided and care.

## CHNA Primary Research -Cass County MO N=511

ID	ZIP	Area HC rating	c1	c2	c3	Are there healthcare services in your community / neighborhood that you feel need to be improved and / or changed?
1501	64080	Good	OTHR			Yes, if you live in a community where there is a hospital owned clinic, it seems it would make more sense to refer the patients to CRMC. When the physician's refer you to competing facilities for services offered at CRMC, it leads the community to feel that their own physicians have little faith in CRMC.
1068	64083	Good	OTHR			Family support division/billing people incorrectly!
1126	64083	Good	OTHR			I don't really know. Outside of urgent care on 58 Highway, we have not used medical care in Cass County. One other exception is flue shots at CVS in Raymore.
1224	64083	Fair	OTHR			Improved. I would like to see more advertisement of services. I would like to see a Mens Health provider in Belton Raymore area
1141	64083		OTHR			Tax service
1147	64083	Good	OTHR			We do not use healthcare services in our county.
1115	64380	Good	OTHR			Everywhere. Dr Barnett should be retired.
1439	64701	Good	OTHR			affordability of any type of healthcare
1280	64701	Fair	OTHR			all
1425	64701	Good	OTHR			always room for improvement
1506	64701	Good	OTHR			Everything can be improved but is satisfactory.
1417	64701	Good	OTHR			In my case I should have been transferred to the city sooner.
1447	64701	Good	OTHR			Orthodontics
1290	64746	Fair	OTHR			Medical care staff need to know about guardianship!!!!!!!!!!!!!! Doctors need to give handicapped tag renewal without demanding that the patient undergo unrelated services!!!!!!!!!!!!!!
1505	64012	Good	PED	OBG		Addition of pediatrician and OB/Gyn
1025	64012	Good	PEDS			Better health services for youngsters to avoid travel to other locations for treatment.
1263	64012	Very Good	PEDS	BH		Improved pediatric and psychiatric/mental health services.
1027	64012	Very Good	PEDS			Need Children's Mercy Hospital clinic. Pediatric services from Children's Mercy must go to Kansas City or Overland Park
1354	64012	Good	PEDS	OBG	HOL	Pediatrics, OB, Naturopathy, Specialists
1116	64080	Good	PEDS			No pediatricians.
1479	64080	Poor	PEDS	SPEC	TRAN	Pediatrics, specialty, transportation to services
1238	64083	Good	PEDS			Cass County Pediatric

## CHNA Primary Research -Cass County MO N=511

ID	ZIP	Area HC rating	c1	c2	c3	Are there healthcare services in your community / neighborhood that you feel need to be improved and / or changed?
1179	64083	Fair	PEDS			Need more pediatricians
1243	64083	Fair	PEDS			Raymore is lacking pediatrician's and other sevices for children with special needs.
1181	64701	Good	PEDS	DENT		Children and teens from lower income families need dental care.
1488	64701	Fair	PEDS	URG		yes, especially for children ... and maybe walgreen take care health. so when week end comes there is options to go besides er
1349	64012	Fair	PHAR	INSU		Walgreens - problems with prescriptions due to not accepting our insurance. It's a corporate problem. Belton and Raymore stores were out of flu vaccines. We have been successful with HyVee for our pharmacy needs.
1332	64747	Good	PHAR	DENT	BH	No pharmacy, no dentist, no mental health care services. Transporatation for elderly and non drivers non existent
1485	64701	Very Good	PLAS			need to offer plastic surgery
1461	64078	Good	PREV			Greater preventive health services.
1077	64012	Good	PRIM	HOSP		Belton Research - basic low-cost primary care.
1164	64012	Very Good	PRIM			If we had primary care doctor comparable to my Menorah doctor.
1405	64012	Poor	PRIM			More family physicians are needed, don't like traveling to KS....
1291	64012	Fair	PRIM	ACC	URG	My toddlers are behind on their shots because I can't get them at our primary and the only way to get them is for me to take off work and drive to Harrisonville to get them. There needs to be a couple times each month where these services are provided in the Belton/Raymore area.
1090	64012	Good	PRIM			Primary care doctor.
1188	64012	Very Good	PRIM	DENT	INSU	Primary care, dental services for the uninsured
1203	64078	Fair	PRIM	PEDS		Better primary care, pediatrician
1427	64078	Fair	PRIM	ACC	DOCS	Family practice, More doctors, easier to access better availability better quality
1369	64078	Fair	PRIM			More primary care physicians
1219	64078	Fair	PRIM	PEDS	SPEC	Primary Dr care, Pediatrician, Specialist
1454	64080	Good	PRIM			I believe the quality of medical thought among primary care providers is low. The emphasis appears to be on volume/consumer based initiatives rather than on achieving correct diagnosis. They are best at calling consultants and contribute little to health care themselves.

## CHNA Primary Research -Cass County MO N=511

ID	ZIP	Area HC rating	c1	c2	c3	Are there healthcare services in your community / neighborhood that you feel need to be improved and / or changed?
1187	64083	Fair	PRIM	SPEC		General medical services, which include primary care physicians and special services.
1105	64083	Fair	PRIM	REC	EMRM	More choices for primary care physicians; more community centers for recreation and exercise; emergency room at Belton Research - poor physician care and slow.
1299	64083	Fair	PRIM			More family practice physicians--
1204	64083	Fair	PRIM	DOH		more primary care more specialist care the public health department has no face in the community - my guess is most people don't know there is one or the services provided
1513	64701	Good	PRIM	INSU	DENT	Need Primary care for people with no insurance. Need Dental care for adults.
1301	64701	Good	PRIM	BH	FAM	Too many quacks and chiropractors and not enough real doctors. I took my daughter to a general practice pediatrician in Harrisonville who advised me NOT to to have her immunized for the flu! County has a dearth of mental health professional services and women's health/family planning services.
1229	64012	Good	PRIV			I generally don't want to see a doctor in my home town so that no one knows my health care issues
1373	64012	Very Good	PUL			Pulmonary Rehab Services at Belton Regional Medical Center.
1021	64012	Good	PUL			pulmonary services at brmc
1259	64701	Good	PULM	ORAL		Increase on good experienced specialists; especially pulmonologists and oral surgeon
1161	64080	Fair	QUAL			Would like to see providers be more "proactive" in patient care instead of "here's a pill".
1269	64082	Fair	QUAL			Quality - I've never been "referred" to the local providers that I've chosen elsewhere
1109	64701	Fair	QUAL			Yes, professionalism needs to be addressed!
1309	64012	Good	RAD			I feel Imaging services should be available if coming into ER on the weekend so you don't have to wait in pain for your primary doctor to determine if you need an MRI or CT in which they usually don't know anyway. That's why you pay for the emergency visit and \$100.00 copay.

## CHNA Primary Research -Cass County MO N=511

ID	ZIP	Area HC rating	c1	c2	c3	Are there healthcare services in your community / neighborhood that you feel need to be improved and / or changed?
1278	64012	Fair	RAD	AMB		mri ct for large sized people over 350 lbs , ambulance wider bigger people; long term acute care facility are needed desparately
1337	64012	Fair	SPEC	PRIM		More specialists and General Practioners
1226	64012	Good	SPEC			Need more specialist to practice in the community
1399	64012	Good	SPEC			Yes - would like to have more specialists in Raymore/Belton area!!!! It is hard to have to go to Overland Park or similar distances. Mainly this.
1295	64080	Good	SPEC			I think in increase in specialties is important. Many family practive docs are doing all the care that may warrent a specialist.
1241	64080	Fair	SPEC			More access to specialists
1335	64080	Good	SPEC			specialist care
1223	64080	Good	SPEC			Specialty Physicians
1048	64083	Fair	SPEC			I have found a lack of female primary care physicians who deliver quality care and who accept my insurance.
1362	64083	Fair	SPEC			More specialists reputation is improving
1316	64083	Fair	SPEC	OTHR		more specialists. more marketing for the healthcare that is currently offered in our area.
1220	64083	Fair	SPEC			RE and specialists - when family health services and lives are at stake, we would NEVER consider using local services when St. Lukes is 17 miles away here vastly superior care us provided
1266	64083	Good	SPEC			Visiting specialists who could keep office hours in Belton/Raymore one day a week.
1342	64701	Good	SPEC	EYE	TRAU	Have more than one specialist come to the area, either with the same group or a different group. Have more Eye doctors take VSP insurance. Important to have a level of Trauma Care. Having a speciality practice as in The Zone, that is expensive and certain age groups can participate in, does not seem practile for everyone who could benefit from it, if they could afford the program,. Needs to be avaiable for everyone who could benefit from it, not just those who can afford it.
1487	64701	Very Good	SPEC			Would be nice to have more specialists in the area.



## CHNA Primary Research -Cass County MO N=511

ID	ZIP	Area HC rating	c1	c2	c3	Are there healthcare services in your community / neighborhood that you feel need to be improved and / or changed?
1318	64701	Good	SPEC	BH	INSU	Yes, there needs to be better access to qualified specialists, increased mental health care services and providers, better access to affordable child care & more affordable health insurance coverage for low-income families. A free or reduced cost clinic in the county would be very useful.
1273	64742	Fair	SPEC	URG	EMRM	Specialists (those that can be here more than 1-2 days per week), Urgent Care (level of care and locations), ER (level of care), Pediatrics (access to)
1323	64012	Good	SS			We need a free clinic and prescription assistance programs like Jackson county has.
1441	64083	Good	SS			Need assistance for the homeless such as a shelter and a free health care clinic
1359	64701	Poor	SS	DENT	BH	Most definitely -- specifically as related to mental health services for victims of sexual assault/rape; dental care for under/un-insured adults; mental health support and assistance for persons with disabilities; mental health services for children and teens -- people that are under-insured or non insured, or need specialized care are all shuffled to Kansas City
1333	64701	Fair	SS	URG		Need more free clinics for the poor. Luckily I have health insurance but going to the doctor is still very, very expensive. I can't imagine what the poor have to go through. An urgent care center would be very beneficial.
1113	64701	Good	SS	PEDS		Social services - care of our children.
1225	64012	Good	TRAN	CARD	TRAU	More non-ambulance non-urgent transportation options. More comprehensive cardiac, stroke, and trauma capabilities with necessary specialty support.
1270	64083		TRAN			Again, I would recommend improved access to transportation.
1197	64012	Poor	URG			Yes. Need Urgent care facilities outside of HCA.
1178	64078	Poor	URG	EMRM		The local Urgent Care facilities have numerous billing problems, bordering on fraud; emergency room care at both medical centers is not trustworthy. Critical care must be obtained outside of our county.

### CHNA Primary Research -Cass County MO N=511

ID	ZIP	Area HC rating	c1	c2	c3	Are there healthcare services in your community / neighborhood that you feel need to be improved and / or changed?
1465	64701	Good	URG	PREV		after hours care more motivational services for life style changes more affordable health maintenance services (i.e., diabetes and COPD)
1474	64701	Very Good	URG			An urgent care clinic and a minute clinic like at Walgreen in Belton would be wonderful. PCP offices are often booked far in advance. Difficult to get in when needed
1508	64701	Good	URG			Urgent care is needed within our community.
1088	64701	Fair	URG			Yes, we need urgent care in Harrisonville.

**CHNA Primary Research -Cass County MO N=511**

ID	ZIP	Area HC rating	c1	c2	c3	Over the past 2 years, did you or your household receive health care services outside of your county? If yes what for?	
1188	64012	Very Good	ALL	SUR		Yes	Allergy, minor surgery
1437	64701	Good	ALL			Yes	alergist
1497	64701	Good	ALL	PEDS	CARD	Yes	Allergy/Asthma physician and Pediatric Cardiologist
1278	64012	Fair	AMB	NEU	OBG	Yes	ambulance for large size person, from indepence, ku for mri cts services, LTC jackson county kindred, Menorah for neuro surgeon so what does cass do ob dr in jackson cant get into one in cass too booked gi in kansas, primary need 1-2 wkk lead time to get into , cardiologist team
1200	64012		AMB	PHY	EMRM	Yes	Ambulance, physical theroapy, annual physicals and women s' wellness exams, dentist 6 month exams, emergency room, hand specialist surgeon,out patient surgery, dietitian, lab work, purchasing of perscriptions
1090	64012	Good	AUD	FP	SUR	Yes	Audiologist - OP, KS; Diagnostic Center - OP, KS; KC Family Medical Care - KCMO; KC Surgery Group -
1044	64083		AUD	ORAL	CHIR	Yes	Tubes in ears, wisdom teeth removed, and chiropractor services.
1291	64012	Fair	BH			Yes	Mental health
1085	64012	Good	BH				Mental health care at Swope Park.
1006	64012	Fair	BH			Yes	Mental health needs.
1260	64078	Fair	BH			Yes	mental health
1162	64080	Fair	CANC	ORTH	PAIN	Yes	Cancer follow-up, orthopedic surgery, spinal surgery, pain management, eye care, and dentist.
1393	64080	Fair	CANC			Yes	Cancer treatments, went to KCCC.
1223	64080	Good	CANC			Yes	KCCC cancer treatments
1039	64701	Fair	CANC			Yes	Breast cancer
1080	64701	Very Good	CANC	CARD		Yes	Cancer and heart.
1462	64701	Fair	CANC			Yes	cancer care
1464	64701	Good	CANC			Yes	cancer care
1301	64701	Good	CANC	DERM	PEDS	Yes	Skin cancer screening, pediatric specialist

### CHNA Primary Research -Cass County MO N=511

ID	ZIP	Area HC rating	c1	c2	c3	Over the past 2 years, did you or your household receive health care services outside of your county? If yes what for?	
1056	64012	Good	CARD	PULM		Yes	Cardiologist at KU; kidney doctor at Research in KC; VA in KC.
1226	64012	Good	CARD			Yes	had cardio checkup at st. lukes east in lee's summit
1027	64012	Very Good	CARD			Yes	Heart,
1035	64012		CARD	PRIM		Yes	March 13 - open heart surgery - SJHC; primary care physician in Blue Springs (we moved to Cass from Jackson two years ago).
1240	64012	Poor	CARD			Yes	Stent in Jackson County
1400	64078	Very Good	CARD	DERM		Yes	heart specialist in Overland Park, Dermatologist Leawool
1005	64080	Fair	CARD	DENT	EYE	Yes	Heart, dental, and eye.
1019	64080		CARD	EYE		Yes	St Luke's - heart specialist ; Sabates - eye doctor.
1220	64083	Fair	CARD	GAS	PRIM	Yes	Cardiac testing, gastric surgery, RE visits, routine family medical care, gynecological, thrombophlebitis
1089	64083	Fair	CARD	BH	PRIM	Yes	Cardiologist, psychiatric, and primary care.
1082	64083	Very Good	CARD			Yes	Heart failure/gallbladder at Research in KCMO.
1231	64701	Good	CARD			Yes	cardiac
1319	64701	Fair	CARD	RESP		Yes	Cardiac, respiratory
1232	64701	Very Good	CARD	ORAL		Yes	Cardiologist - Mid America Cardiology Oral Surgery
1023	64701	Good	CARD	ALL		Yes	cardiology care, allergist
1467	64701	Good	CARD			Yes	My cardiologists that I have had for the past 7 years
1017	64746	Good	CARD	DENT		Yes	Cardiac and dentistry.
1239	64983	Good	CARD			Yes	Coronary ICU, Research Main campus
1153	64012	Fair	CHIR	PRIM		Yes	Chiropractor and primary care.
1038	64080	Fair	CHIR	DENT	EYE	Yes	Chiropractor, dentist, and eye care.
1264	64083	Very Good	CHIR	DENT		Yes	Chiropractics, Dentistry
1276	64701	Good	CHIR	PRIM	SPEC	Yes	Chiropractic, general physician and medical specialist
1246	64701	Good	CHIR			Yes	chiropractor
1341	64701	Very Good	CHIR	DENT		Yes	Chiropractor, Dentist
1142	64012	Good	DENT	OBG	PEDS	Yes	Dental, OB/GYN, and pediatric care.
1037	64012		DENT	PRIM		Yes	Dentist in Jackson County, MO and primary care in Johnson County, KS.
1045	64078	Good	DENT	DERM		Yes	Dental and dermatology
1206	64078	Poor	DENT	CARD	PRIM	Yes	Dental, Cardiologist, Primary Care and all other specialists

### CHNA Primary Research -Cass County MO N=511

ID	ZIP	Area HC rating	c1	c2	c3	Over the past 2 years, did you or your household receive health care services outside of your county? If yes what for?	
1075	64078	Poor	DENT	GAS	PRIM	Yes	Dental, colonoscopy, primary care doctor.
1040	64080	Fair	DENT	OBG		Yes	Dental and OB/GYN.
1254	64080	Good	DENT	EMRM	GAS	Yes	Dental work, emergency care, colonoscopy, MD visit
1269	64082	Fair	DENT	EYE	OBG	Yes	Dental, Vision, OB-BYN, General Practitioner
1238	64083	Good	DENT			Yes	Dental
1140	64083	Very Good	DENT	ORAL		Yes	Dental and periodontist
1243	64083	Fair	DENT	PEDS	OBG	Yes	Dental care, pediatric dr. Visits, obgyn,
1196	64083	Good	DENT	PEDS		Yes	We decided to go to a new dentist outside of Raymore in Overland Park. We also see a pediatrician in the OP area.
1344	64083	Good	DENT	PEDS		Yes	We use a dentist and our pediatrician is in Jackson County.
1148	64701	Good	DENT			Yes	Dental
1370	64701	Good	DENT			Yes	dental
1149	64701	Very Good	DENT			Yes	Dentist
1314	64701	Good	DENT	EYE		Yes	Dentist eye doctor
1327	64701	Very Good	DENT	PEDS		Yes	I had to go to an orthopedic dentist to have my son's tooth cut out in Lee's Summit
1024	65701	Fair	DENT	BH		Yes	Dental and Mental health
1282	64701	Good	DERM			Yes	Dermatologist
1067	64083	Good	DOCS	HOSP		Yes	Doctors and hospitals.
1288	64701	Fair	DOCS			Yes	Every healthcare need, aside from those at the health department. Including regular checkups for children.
1380	64012	Very Good	EMRM	SURG		Yes	Emergency Room and Surgery at Research Medical Center.
1315	64078	Fair	EMRM	URG	DENT	Yes	all healthcare for my family - we go to Johnson County Primary, emergency room, urgent care, dentist
1302	64078	Fair	EMRM	ORTH		Yes	emg. care accident arm, leg.
1300	64080	Good	EMRM			Yes	Emergency room services
1116	64080	Good	EMRM	EYE	PEDS	Yes	Emergency room services, eye doctor, pediatrician, and orthodontist.
1146	64080		EMRM	URG	PRIM	Yes	Lee's Summit, MO - St Luke's Emergency room, urgent care, 2 primary care physicians, and 1 dentist.

### CHNA Primary Research -Cass County MO N=511

ID	ZIP	Area HC rating	c1	c2	c3	Over the past 2 years, did you or your household receive health care services outside of your county? If yes what for?
1227	64083	Fair	EMRM	SUR	OBG	Yes 2 E. R. Visits, surgery, in-hospital care, physical exam, out patient testing, regular blood testing, gynecological services, cardiac testing
1170	64083	Good	EMRM			Yes Emergency room.
1473	64701	Good	EMRM			Yes Emergency Service and overnight stay @ Lees Summit Hospital
1310	64701	Good	EMRM	PRIM		Yes ER visit, primary care physician visit
1258	64701	Very Poor	EMRM			Yes Went to ER in Shawnee, Kansas
1488	64701	Fair	EMRM			Yes Yes, they did. because the ER treated my son horrible , and he came in for back pain. Was treated like a dog, and a druggy, my son only comes to er if in severe pain, has been here a few times, and they send him to speciality doctors, who can not find anything wrong except degeneration of his back, and a few lumbar issues, so when he gets back to work, sometimes he will have flare ups, and hurting so bad comes to er, last time was treated rediculously, Im his mom and work for cass I know my son does not take medicines not unless he hurts, so he went to a different hospital .
1290	64746	Fair	EMRM	BH	CARD	Yes Emergency mental health, emergency heart
1440	64012	Very Good	ENDO			Yes endocrinology
1078	64083	Fair	ENDO			Yes Endocrinologist
1311	64747	Good	ENDO			Yes endocrinologist
1326	64701	Good	ENT			Yes ENT
1408	64012	Very Good	EYE			Yes Cataract Surgery
1036	64012	Good	EYE	INSU		Yes Eye exams - new insurance company did not accept doctor used previously in Belton. Dental - dentist of over 30 years prior to moving to Belton. Hearing - used one for over 30 years prior to moving to Belton.
1345	64078	Good	EYE	ORAL		Yes Cataract surgery Oral surgery
1010	64078	Fair	EYE	OBG		Yes Eye doctor and OB/GYN.
1161	64080	Fair	EYE			Yes Eye care in Lee's Summit, MO.
1125	64083	Good	EYE	CARD	PRIM	Yes Eye care, cardiology care, and general practice care.
1179	64083	Fair	EYE	PEDS		Yes Eye doctor and pediatrician

### CHNA Primary Research -Cass County MO N=511

ID	ZIP	Area HC rating	c1	c2	c3	Over the past 2 years, did you or your household receive health care services outside of your county? If yes what for?	
1051	64083	Good	EYE	DENT	GAS	Yes	Eye doctor, dentist, colonoscopy, thyroid scan, thyroid biopsy, endocrinologist, and vein doctor.
1014	64083	Good	EYE	SURG	DENT	Yes	Eye surgery, back surgery, breast biopsy, and specialist dentist.
1255	64701	Good	EYE			Yes	VA. +Eye Doctor
1111	64725	Good	EYE			Yes	Eye doctor
1050	64725	Good	EYE			Yes	My eye doctor is in Bates County and has been for 20 years.
1175	64701	Good	FOOT	DENT	EYE	Yes	Foot fusion - St Luke's in Lees Summit; dentist and eye work on the Plaza in KC, MO.
1279	64701	Good	FOOT	GAS		Yes	Podiatry, Gastroendo
1052	64012	Good	FP				Yes, family doctor located in Johnson County.
1427	64078	Fair	FP	OBG	DERM	Yes	Lee"s Summit Mo. family practice gynecology, dermatology Overland Park, KS plastic surgeon, podiatrist
1097	64080	Fair	FP	PRIM	OBG	Yes	Family doctor visits, routine health, labor and delivery.
1299	64083	Fair	FP	DENT	DERM	Yes	Family practice--dentist-mammagram-dermatologist-
1076	64701	Very Good	FP			Yes	My family doctor is in Jackson County.
1197	64012	Poor	GAS	ENT	EYE	Yes	At Encompass Medical, St Luke's South, GI, ENT, Eye and Skin Cancer Doctors. Most in Overland Park and Leawood area. Do not like HCA hospitals and Providers as we had terrible experiences- try to avoid them if possible. .
1225	64012	Good	GAS			Yes	Colonoscopy
1012	64012	Good	GAS			Yes	Vein, hormone therapy, and colonoscopy.
1020	64080	Good	GAS			Yes	Lee's Summit - colonoscopy
1482	64083	Good	GAS	PRIM		Yes	colonoscopy, visits with primary doctor
1204	64083	Fair	GAS			Yes	colorectal
1450	64725	Good	GAS			Yes	colonoscopy, biopsy
1101	64012	Fair	GEN	ORTH	CARD	Yes	General medical, orthopedic, and heart specialist.
1323	64012	Good	GEN			Yes	have been to Lees Summit Family Care center as unable to obtain appointment in a timely manner in Belton.
1229	64012	Good	GEN			Yes	most of my doctors are in Johnson County

### CHNA Primary Research -Cass County MO N=511

ID	ZIP	Area HC rating	c1	c2	c3	Over the past 2 years, did you or your household receive health care services outside of your county? If yes what for?
1399	64012	Good	GEN	NEU		Yes too much to name -- namely specialists in Overland Park or similar areas -- sleep specialist, neuropsychologist.....
1015	64078	Very Poor	GEN			Yes My doctors are in Kansas and my hospital is St Luke's South.
1112	64078	Good	GEN			Yes Physical exam
1211	64082	Fair	GEN			Yes health checkups
1359	64701	Poor	GEN	NEPH		Yes Physicals and kidney stone outpatient also transported to for heart related tests/treatment from Cass
1286	64701	Good	GEN			Yes Routine check ups
1143	68043	Very Poor	GEN			Yes Had to go to Jackson and Johnson Counties because Cass has no general MD for Medicaid people.
1469	64012	Good	HEM	DIAB		Yes HEMATOLOGIST AND DIABETIC SPECIALIST
1389	64012	Good	HOSP			Yes General and Hospital in Lee'sSummit Summit
1412	64012	Very Good	HOSP	DENT	EYE	Yes Hospital, dentist and eye doctor all in Johnson County
1349	64012	Fair	HOSP			Yes We go to other providers mainly in Overland Park, KS and Kansas City, MO. My husband had a terrible experience in Research Belton Hosp Emergency. in early 2000 and have been avoiding it.
1445	64078	Very Good	HOSP			Yes st lukes east
1129	64080	Good	HOSP			Yes Lee's Summit Hospital and St Joseph Hospital. Doctors Hockstead and Dr Cookington.
1287	64080	Fair	HOSP	EMRM		Yes went to Lees summit hospital emergency service
1404	64082	Fair	HOSP			Yes St. lukes south overland park ks.
1512	64083	Good	HOSP			Yes Hospital stay
1320	64083	Good	HOSP			Yes Hospital stay at Kansas City Hospital
1141	64083		HOSP			Yes St Joseph's Hospital and life care in Grandview.
1061	64083	Good	HOSP			Yes St Luke's East, St Joseph Medical Center, Encompass Medical Group.
1011	64090	Good	HOSP			Yes Research Hospital
1107	64701	Good	HOSP			Yes Hospital services because Cass Regional can't take care of you with Treak Tube.
1434	64701	Good	HOSP			Yes KU Med Cntr



### CHNA Primary Research -Cass County MO N=511

ID	ZIP	Area HC rating	c1	c2	c3	Over the past 2 years, did you or your household receive health care services outside of your county? If yes what for?	
1340	64701	Fair	HOSP			Yes	short-term hospitalization at St. Joseph / Carondelet Medical Center
1422	64701	Good	HOSP	SUR	ORTH	Yes	St Joseph Hospital - surgery, Rockhill Orthopaedic Lee's Summit - fractured growth plate in ankle
1189	64701	Fair	HOSP			Yes	ST LUKES HEALTH SYSTEMS
1468	64701	Fair	HOSP			Yes	St Lukes, Childrens Mercy.
1417	64701	Good	HOSP			Yes	yes research medical center I was on a ventilator .
1074	64725	Very Good	HOSP			Yes	Until my aunt's death in 2013, I was her POA. She was there four plus years and had excellent care and was only five miles away from me. Also, she'd been to Butler Hospital and had hospice at the end and the care and compassion was wonderful.
1157	64747	Fair	HOSP	SUR		Yes	Hospital and surgeon
1332	64747	Good	HOSP			Yes	Hospitilization
1251	64012	Fair	IFD			Yes	Infection disease
1122	64080	Good	IM	OP	EMRM	Yes	Internal medicine, outpatient surgery, and emergency room.
1228	64701	Good	IM	ORTH		Yes	Interneet, Orthopedic
1199	64012	Fair	INSU			Yes	Better care and insurance network
1106	64701	Poor	INSU			No	Was trying to get an insurance problem fixed for the hospital. Did not tell us they put us on a collection agency without telling us. Will not use this hospital even though I pay taxes.
1490	64078	Very Good	IP			Yes	Inpatient stay at Lee's Summit hospital..needed specialist not available at Cass Regional
1160	64078	Fair	IP	PULM	PRIM	Yes	Internal specialist, pulmonologist, and primary care.
1271	64012	Fair	MISC			Yes	All if the above- we go to JOCO for most things
1405	64012	Poor	MISC			Yes	All of our services are located in Kansas
1212	64012	Fair	MISC			Yes	Had Mobel Doctor and lost it Becuse of O'Bama

### CHNA Primary Research -Cass County MO N=511

ID	ZIP	Area HC rating	c1	c2	c3	Over the past 2 years, did you or your household receive health care services outside of your county? If yes what for?
1372	64012	Fair	MISC			Yes My home care came to me and O'Bamao closed them all down
1178	64078	Poor	MISC			Yes ALL care received by our household is outside of our community due to lack of options in Cass County.
1120	64078	Poor	MISC			Yes Will always go outside county.
1062	64080		MISC			Yes All have been outside county. The specific services are none of your business.
1329	64080	Fair	MISC			Yes ALL HEALTHCARE SERVICES
1008	64080		MISC			Yes Lee's Summit is too far to drive if you're sick.
1187	64083	Fair	MISC			Yes All medical health services except dental and eye have been done outside of the county.
1280	64701	Fair	MISC			Yes went to kc
1047	64747	Good	MISC			Yes Wife went to a doctor at KU Med Center.
1336	64012	Good	NEP			Yes kidney stone treatment
1502	64725	Very Good	NEP			Yes Kidney biopsy at Research ordered by Dr. Golder, specialist at CRMC.
1398	64012	Very Good	NEU			Yes Neurology: Treatment at KU Med for facial nerve disorder
1441	64083	Good	NEU			Yes Neurosurgeon
1342	64701	Good	NEU			Yes Neurological
1413	64701	Fair	NEU			Yes Neurology
1093	64012	Good	OBG			Yes Child born at St Joseph Medical Center.
1183	64012	Fair	OBG			Yes OBGYN
1354	64012	Good	OBG	HOL		Yes Obstetrics/Maternity/Delivery, also naturopathology
1435	64078	Fair	OBG			Yes birth of 2 babies in Kansas City
1429	64078	Fair	OBG			Yes delivered 2 babies in KC
1084	64078	Very Good	OBG	MAMO		Yes GYN checkup and mammogram.
1456	64078	Very Good	OBG			Yes OB
1245	64078	Good	OBG	EYE		Yes Well Women's Visit, eye doctor
1352	64083	Good	OBG	NEPH		Yes OBGYN - women's health care; kidney / bp
1192	64083	Good	OBG	PEDS		Yes OBGYN, Pediatrics
1250	64083	Fair	OBG			Yes Women's health
1099	64701	Good	OBG	OPHTH	DENT	Yes GYN, optometrist, ophthalmologist, dentist, and chiropractor.
1483	64701	Good	OBG			Yes labor and delivery
1421	64701	Very Good	OBG			Yes Maternity care
1193	64701	Good	OBG			Yes ob
1486	64701	Good	OBG			Yes obgyn
1511	64701	Poor	OBG			Yes OBGYN services

### CHNA Primary Research -Cass County MO N=511

ID	ZIP	Area HC rating	c1	c2	c3	Over the past 2 years, did you or your household receive health care services outside of your county? If yes what for?	
1333	64701	Fair	OBG			Yes	Women's health services
1432	64739	Good	OBG	EMRM		Yes	Child Delivery, Emergency room service
1503		Good	OBG			Yes	Labor and delivery
1177	64012	Good	ONC			Yes	oncology care
1472	64082	Very Good	ONC			Yes	Oncology
1425	64701	Good	ONC			Yes	kansas city cancer center followup with oncology for cancer in 2010
1474	64701	Very Good	ONC	URL	CARD	Yes	KU, oncology, urology& cardiac
1465	64701	Good	ONC			Yes	oncology followup services
1297	64747	Good	ONC	OBG		Yes	Onocology Dr and Women's Care
1309	64012	Good	OP			Yes	outpatient services
1296	64083	Good	OP			Yes	outpatient services
1186	64012	Good	OPTH			Yes	optometry- I had a torn retina
1105	64083	Fair	OPTH	BH	OBG	Yes	Ophthalmologist, psychiatrist, OB/GYN physician, chiropractor, dental, endodontist, and emergency room.
1267	64083	Good	OPTH	OBG		Yes	Optometrist, Ophthalmologist, OBGYN
1126	64083	Good	OPTH	CARD	EYE	Yes	We go to doctors at St Luke's Midtown. The exception being my and my wife's ophthamologist in Johnson County, KS. I have had open heart surgery and I see a cardiologist. I had a cataract removed in 2013 at Sabates Eye Center on Nall in Johnson County, KS. My wife is treated for narrow angle glaucoma at the same doctor.
1087	64734		OPTH	CHIR		Yes	Optometrist, chiropractor (haven't needed anything else).
1274	64701	Good	ORAL			Yes	oral surgery
1508	64701	Good	ORAL			Yes	oral surgery
1485	64701	Very Good	ORAL			Yes	Orthodontic
1492	64701	Very Good	ORAL			Yes	Orthodontist
1382	64012	Very Good	ORTH			Yes	knee surgery,back epidural
1164	64012	Very Good	ORTH	EYE		Yes	Ortho in Overland Park, KS and eye check in Prairie Village, KS.
1410	64012	Good	ORTH			Yes	orthopedic surgery at centerpoint in independence
1208	64012	Good	ORTH			Yes	Orthopedic,Pain Mgt,eye surgery
1114	64012	Good	ORTH			Yes	Wife - 11/18/13, right hip replacement at Overland Park Regional and right hip therapy at Delmar Gardens of Overland Park.

### CHNA Primary Research -Cass County MO N=511

ID	ZIP	Area HC rating	c1	c2	c3	Over the past 2 years, did you or your household receive health care services outside of your county? If yes what for?
1195	64078	Good	ORTH	SUR	DENT	Yes knee surgery at Research Brookside campus, orthopedic doctor at same campus medical building, dentist/orthodontist in Gladstone,
1083	64080	Fair	ORTH	PAIN		Yes Back - failed attempt at Harrisonville Hospital. Went to Pain Management at Independence for procedure on back.
1313	64080	Fair	ORTH	CARD		Yes Lee's Summit Medical Center; Rock Hill Orthopedics; Dr. Brown(Cardiology)
1335	64080	Good	ORTH	OBG		Yes ortho, gyn
1191	64083	Good	ORTH			Yes Mother had broken back, transferred to Research Main for evaluation.
1266	64083	Good	ORTH	EYE	GAS	Yes Orthopedic (OPKS), Eye Care (OPKS), Gastroenterology (OPKS), Cardiac (Lee's Summit), ENT, Primary Care (Pleasant Hill)
1509	64083	Very Good	ORTH			Yes Orthopedic surgery for son at menorah
1438	64083	Good	ORTH	PRIM		Yes We saw a sports doctor in Lee's Summit when our son received a concussion in football. We tried to get in to see the primary care physician but no appointments were available and we wanted care more quickly.
1259	64701	Good	ORTH			Yes Orthopedic care
1049	64701	Good	ORTH			Yes Orthopedic services for leg injury.
1416	64701	Good	ORTH			Yes orthopedic surgery
1081	64701	Good	ORTH	SUR		Yes Orthopedic, hip replacement surgery.
1324	64701	Good	ORTH	PAIN	EYE	Yes orthopedic,dentist and pcp
1136	64701	Good	ORTH			Yes Shots in left knee by Dr Dugan at Rockhill Orthopaedics, PC.
1514	64747	Good	ORTH			Yes Orthopedic surgeon
1033	64747	Good	ORTH			Yes Orthopedic surgery.
1218	64012	Fair	OTHR			Yes Diagnosis and treatment for pulmonary embolism.
1059	64012	Fair	OTHR			Yes I go to St Luke's because I work for them and they don't offer care in Cass County.
1025	64012	Good	OTHR			Yes Test-Research Medical Center, KC, Mo
1366	64083	Very Good	OTHR			Yes Three surgeries. Orthodontics.
1181	64701	Good	OTHR			Yes Testing recommended by specialist at his home office.

### CHNA Primary Research -Cass County MO N=511

ID	ZIP	Area HC rating	c1	c2	c3	Over the past 2 years, did you or your household receive health care services outside of your county? If yes what for?	
1042	64747	Good	OTHR			Yes	VA healthcare.
1139	64012	Good	PAIN	FP	SUR	Yes	Pain management service, family physician, outpatient surgery (skin cancer), and cardiology visits.
1230	64012	Good	PAIN			Yes	Painmanagement
1364	64083	Very Good	PAIN			Yes	Pain Management
1430	64743	Good	PAIN			Yes	pain management
1505	64012	Good	PED	GAS		Yes	Visit to a pediatric gastroenterologist
1213	64012	Fair	PEDS	DENT	CHIR	Yes	Pediatric dentistry, orthodontics, chiropractics, women's health, emergency room
1338	64012	Very Good	PEDS	CANC		Yes	pediatric primary care; cancer treatment
1510	64080	Good	PEDS	OBG	ENDO	Yes	Children's Mercy, OBGYN, endocrine
1295	64080	Good	PEDS	SUR		Yes	Pediatrician and Surgeon
1048	64083	Fair	PEDS	EYE	CARD	Yes	Pediatric primary care, eye surgery, cardiology, mammogram, walk-in clinic/urgent care, and pediatric allergist.
1079	64083	Good	PEDS	DERM		Yes	Pediatrics office is in Leawood, KS and dermatologist is at Children's Mercy.
1433	64701	Good	PEDS			Yes	Child
1026	64701	Poor	PEDS	CARD	BH	Yes	Pediatrician, heart specialist, mental health, dermatologist, dentist
1273	64742	Fair	PEDS	EYE	EMRM	Yes	Pediatrician, Optometry, OBGYN, Urgent Care, Emergency Room, Children's Mercy Urgent Care and ER, ENT, GI, Physical Therapy, Endocrinology
1452	64012	Fair	PLAS			Yes	Children Mercy Plastic Surgery
1268	64012	Good	PREV			Yes	Yearly health check-up
1361	64012	Fair	PRIM			Yes	all doctor visits with exception of dentist
1032	64012	Good	PRIM			Yes	Doctor visits and wellness tests.
1094	64012	Good	PRIM	OPHTH		Yes	Encompass Med Group at Hickman Mills; ophthalmologist, St Joseph Hospital, and Research Med Center.
1091	64012		PRIM	CARD	SUR	Yes	General healthcare, heart care, hernia surgery, eye care, and dental care.

### CHNA Primary Research -Cass County MO N=511

ID	ZIP	Area HC rating	c1	c2	c3	Over the past 2 years, did you or your household receive health care services outside of your county? If yes what for?
1182	64012	Good	PRIM	SPEC		Yes I was going to the Hickman Mills clinic and it was terrible there. I know go to Southland primary care and have recived very good service there. My specialist are all on the johnson county side.
1198	64012	Very Good	PRIM			Yes My PCP is out of town.
1119	64012	Good	PRIM			Yes Primary care
1130	64012	Fair	PRIM	SPEC		Yes Primary care and specialist physician care.
1066	64012	Fair	PRIM			Yes Primary care doctor and work related injury care.
1016	64012	Good	PRIM			Yes Primary care doctor is in Harrisonville.
1053	64012	Very Good	PRIM			Yes Primary care doctor we have been with for 25 years in Jackson County.
1343	64012	Fair	PRIM			Yes Primary care Dr not in this area because health care provider has very few options in the area
1363	64012	Good	PRIM			Yes Primary Care for my husband and I is located outside of our community. My mother uses the in community services. These responses are on her behalf.
1185	64012	Good	PRIM	ORTH	PEDS	Yes Primary care physician, Orthopedics, Pediatrics
1385	64012	Good	PRIM	CARD	ALL	Yes Primary care, cardiac care, allergy care
1132	64012	Very Good	PRIM	OBG	FAM	Yes Primary care, OB/GYN, NFP (natural family planning) specialist, and labor and delivery.
1221	64012	Good	PRIM			Yes Primary doctor.
1216	64012	Fair	PRIM	HOSP	ORTH	Yes primary doctosr and hospitals, bone and joint doctors
1077	64012	Good	PRIM	EYE		Yes Primary physician and eye care.
1124	64078	Good	PRIM			Yes Doctor in Johnson County.
1303	64078	Good	PRIM	DENT	SPEC	Yes doctor, dentist, and specialisst
1369	64078	Fair	PRIM	OBG	DERM	Yes Jackson County Primary Care and Gynecology.dermatology Johnson County, Kansas for plastic surgeon
1203	64078	Fair	PRIM			Yes Primary car, pediatrician, well car ie mammogram, xRays
1444	64078	Fair	PRIM	SPEC		Yes Primary Care, specialty MD care, diagnostic
1241	64080	Fair	PRIM	GAS	SUR	Yes PCP, GI specialists, surgeon, GYN
1058	64080	Good	PRIM	ENDO		Yes Primary care doctor in Jackson County. Endocrinologist is in Jackson County.

### CHNA Primary Research -Cass County MO N=511

ID	ZIP	Area HC rating	c1	c2	c3	Over the past 2 years, did you or your household receive health care services outside of your county? If yes what for?	
1172	64080		PRIM			Yes	Primary doctor is in Lee's Summit, MO.
1169	64080	Fair	PRIM			Yes	Primary provider is in Blue Springs.
1063	64083	Poor	PRIM	SPEC	OP	Yes	All primary care, specialists, outpatient, etc.
1194	64083	Good	PRIM	DENT	HOSP	Yes	All regular medical checkups, hospital services, dental services, eyecare.
1443	64083	Good	PRIM			Yes	Annual physical examinations
1054	64083	Very Good	PRIM	LAB		Yes	Doctor visits, lab work, and specialists were all in Jackson County. That is also where we would need to be hospitalized so our doctor would be on staff at the hospital.
1057	64083	Good	PRIM			Yes	Dr Simon Szeto, MD - primary doctor for years.
1165	64083	Good	PRIM			Yes	Primary care and hospital
1379	64083	Good	PRIM			Yes	Primary care physician is at St. Lukes. Had a physical at May Clinic.
1321	64083	Good	PRIM	URG		Yes	Primary Care Physician, urgent care center
1224	64083	Fair	PRIM	DENT		Yes	Primary Care, Dental
1071	64083	Fair	PRIM	URG	BH	Yes	Primary care, urgent care, and mental health.
1118	64083	Good	PRIM	CARD	ORAL	Yes	Primary family doctor, cardiologist, periodontist, and vein clinic.
1256	64090	Fair	PRIM			Yes	primary care in Jackson County
1115	64380	Good	PRIM	CARD		Yes	Care at KU internal medicine and cardiologist.
1306	64701	Poor	PRIM			Yes	Primary Care and Hospitalization
1420	64701	Fair	PRIM			Yes	Primary Care Physician
1318	64701	Good	PRIM	GAS	DENT	Yes	Primary care visits, colonoscopy, cat scan, dental visits, eye doctor visits.
1355	64701	Good	PRIM	ORTH		Yes	Primary Doctor, Specialist for orthopedic
1365	64701	Good	PRIM	HOSP		Yes	primary dr. care & hospital care
1144	64701	Fair	PRIM			Yes	Primary physician is in Waldo area but was previously in Travis' office.
1001	64701		PRIM	OP		Yes	Primary, Outpaptient,Specialist
1460	64739	Good	PRIM			Yes	We dr. at St. Lukes Medical in Clinton, Mo..that is where our PCP is
1277	64747	Fair	PRIM			Yes	primary care
1466	64747	Good	PRIM	HOSP		Yes	primary doctor inthe city need to go Reseach medical for hopitalization
1043	64747		PRIM	EMRM	DENT	Yes	Primary doctor, ER and hospitalization, and dentist.

### CHNA Primary Research -Cass County MO N=511

ID	ZIP	Area HC rating	c1	c2	c3	Over the past 2 years, did you or your household receive health care services outside of your county? If yes what for?	
1166		Fair	PRIM	HOSP	PHAR	Yes	Primary care, hospital surgery, pharmacy, specialist, DDS, and eye care.
1373	64012	Very Good	PULM			Yes	Pulmonary Specialist
1131	64053	Fair	RAD			Yes	Xray and treatment for wound on corner of left eye and upper lip.
1235	64078	Good	RESP			Yes	BREATHING
1378	64012	Good	RHE			Yes	rheumatologist Kevin Latinis MD Cass Regional +-
1337	64012	Fair	SPEC			Yes	Specialist Health care at University
1374	64012	Good	SPEC	BH	URL	Yes	specialists : vein clinic, mental health, urology
1312	64012	Good	SPEC			Yes	Speciality services.
1249	64078	Good	SPEC	EMRM		Yes	specialist doctor and emergency care
1190	64083	Good	SPEC	BH	OBG	Yes	Specialist, Mental Health provider, & Family planning/OBGYN
1487	64701	Very Good	SPEC			Yes	Female specialist in the city, Not available in community.
1439	64701	Good	SPEC	IP	GAS	Yes	specialist and continuing care not available in our community. inpatient multispeciality care, gastroenterology care for complex GI problem
1028	64701	Very Good	SPEC	DENT		Yes	Specialist and dental care
1261	64725	Good	SPEC	GEN		Yes	specialist MDs, routine preventive tests,
1003	64725	Fair	SPEC			Yes	Specialty medical care
1095	64747	Good	SPEC	ORTH		Yes	We chose to go to a specialist outside of Cass County - orthopedic surgeon.
1073		Good	SPEC			Yes	Specialist care not available here
1086	64012	Very Good	SS	GAS	PULM	Yes	For last 2 years I have used K.C. Free Clinic and now KC Care Clinic on Broadway. I need a colonoscopy for enlarged prostate - I pee in jug every hour all nite; need treadmill test for shortness of breath; COPD is worse than a year ago when received medicine.



### CHNA Primary Research -Cass County MO N=511

ID	ZIP	Area HC rating	c1	c2	c3	Over the past 2 years, did you or your household receive health care services outside of your county? If yes what for?	
1357	64012	Fair	SS			Yes	KC free clinic, KC care clinic, Please don,t screw this up for me .
1377	64012		SUR				Hemorrhoid sugury
1060	64012	Very Good	SUR			Yes	Hernia operation
1360	64012	Very Good	SUR	RAD	CARD	Yes	Husband back surgery at Research KC and radiation treatment at KC Urology, Wife follow up heart evaluation
1102	64012	Good	SUR	NEU	BH	Yes	surgery intrathecal baclofen pump management neurology care psychiatry
1233	64012	Good	SUR	DENT	BH	Yes	Surgery, dental, mental health, and primary care
1207	64012	Good	SUR	HH	SPEC	Yes	surgery, home health, PET Scan, Specialist doctors, Home Medical Supplies
1308	64083	Fair	SUR	VAST	OBG	Yes	Laparoscopy, (2) Tunnel Dialysis ports placed, Plasmapheresis, Vascular surgeon consult, had to meet with an Interventional Radiologist, OB/GYN visits (unable to get an appointment in Belton), Sleep study, EMG & Single Fiber EMG
1294	64083	Good	SUR			Yes	My son needed surgery while away at college
1367	64083	Fair	SUR			Yes	surgery
1147	64083	Good	SUR	HOSP		Yes	Surgery and hospitalization
1167	64083	Good	SUR			Yes	Testing and surgery in Jackson County and Kansas.
1152	64102	Very Poor	SUR	DENT	OP	Yes	Surgery, dentist, outpatient, doctors and in-care. Only org. that I know of for free dentist care is Donated Dental Service from Jefferson City. Need to make it a lot easier to find information. I called 21 different phones numbers to find DDS of MO. A shame!
1113	64701	Good	SUR			Yes	Major surgery
1110	64701	Good	SUR			Yes	Work Comp services/surgery
1476	64720	Good	SUR			Yes	surgery
1133	64012		SURG	PRIM		Yes	Doctor, surgical, exams, physicals, etc. Complete health care services.
1088	64701	Fair	URG			Yes	Urgent care - after 5 pm doctor hours.
1123	64078	Very Good	URL	CARD		Yes	Urology, cardiovascular, and sleep study.
1496	64701	Good	URL			Yes	Urology

**CHNA Primary Research -Cass County MO N=511**

ID	ZIP	Area HC rating	c1	c2	c3	Over the past 2 years, did you or your household receive health care services outside of your county? If yes what for?
1151	64701	Fair	VAST	GEN		Yes KC Vascular and general in Overland Park, KS and Research Hospital in KCMO.

CHNA Primary Research -Cass County MO N=511						
ID	ZIP	Area HC rating	c1	c2	c3	Does our community need any additional healthcare providers?
1077	64012	Good	ACC	INSU		Access to affordable health care for the poor who do not receive Medicaid or Medicare, that work but still can't afford insurance coverage. Need clinics for our specific area.
1050	64725	Good	ACC			Doctors that it doesn't take a month to get in to see them. Always have to go to the nurse that know nothing about your all around health!
1212	64012	Fair	AMB			A good Ambulance service
1268	64012	Good	BH			Mental Health care providers
1312	64012	Good	BH	SPEC		Mental health providers. Speciality providers.
1213	64012	Fair	BH	TRAU	DENT	Mental health, trauma doctors, pediatric dentistry
1085	64012	Good	BH			Mental health.
1388	64012	Good	BH			More counseling and psychology services
1137	64012	Good	BH	OBES	BH	Teen - suicide, obesity, mental health, 30-50 year old substance abuse.
1302	64078	Fair	BH			Mental health, desperately
1455	64078	Very Good	BH			Mental Health.
1260	64078	Fair	BH			mental help
1300	64080	Good	BH			Mental health providers
1040	64080	Fair	BH			Stronger mental health and DFS support.
1014	64083	Good	BH	SPEC		Mental health and specialist dentist.
1191	64083	Good	BH	OBG		Mental health, ob/gyn
1330	64083	Good	BH	NEU		more services for psychology, neurology.
1194	64083	Good	BH			Professionals that actually have the credentials to diagnose ADHD, anxiety, depression, bipolar and other mental health issues. Too many doctors in this area are diagnosing without proper diagnostic procedures.
1331	64701	Good	BH	BH		mental health and substance abuse
1301	64701	Good	BH	GEN		mental health professionals and family and women general practice docs
1426	64701	Good	BH			mental health specialists
1448	64701	Good	BH			Yes psychiatric
1311	64747	Good	BH			more community based mental health services
1101	64012	Fair	CANC			Cancer specialist - nurses and doctors.
1120	64078	Poor	CARD			Language barriers with cardio MD - hard to understand.
1078	64083	Fair	CARD			HRT
1341	64701	Very Good	CHIR	SPEC	ACC	Better chiropractors, better access to specialists
1020	64080	Good	COMM			Better information

CHNA Primary Research -Cass County MO N=511						
ID	ZIP	Area HC rating	c1	c2	c3	Does our community need any additional healthcare providers?
1075	64078	Poor	DENT	OBG	PRIM	Dentists, female doctors, primary care, endocrinologists, optometrists, all types of doctors (waiting time at time of appointment is too long because we don't have enough doctors).
1211	64082	Fair	DENT			Medicaid dental providers
1068	64083	Good	DENT	INSU		Dental needs - Medicare providers; doctor/physician providers - Medicare providers.
1152	64102	Very Poor	DENT	INSU	SS	Good doctors and dentist who will give time and help to people who are in low, low income. Let low income people know where to receive free dentist and doctor care and phone numbers.
1340	64701	Fair	DENT	BH	SS	Again, I would like to see more dental service providers who accept MoHealthNet for Children. As a Social Worker, I deal with individuals with disabilities and mental health issues on a daily basis. Many have been deemed ineligible for Social Security or Social Security Disability as well as Medicaid and Medicare. I see someone who is experiencing severe physical or mental issues, but unable to obtain care they need or medications due to costs, lack of coverage, etc. on a weekly basis. I wish there were some sort of a free clinic in Cass County where these people can go to obtain the basic necessities for health and well being. In addition, I also work with those with substance abuse issues. A QUALITY in-patient treatment center is DESPARATELY needed in Cass County.
1148	64701	Good	DENT			Dentists - can't get in for appointment in a timely manner.
1151	64701	Fair	DENT	VAST	CARD	Extractions (dental), vascular, cardiac, and cancer.
1181	64701	Good	DENT	INSU	URG	More dentists who will treat low income patients. Urgent care clinic in Harrisonville
1332	64747	Good	DENT	OPTH	OBG	Yes, Dentist, Optometrist, OB, Pharmacist, Geriatric Care, Mental health professionals
1195	64078	Good	DERM	AGE		dermatologists, elderly care doctors
1088	64701	Fair	EYE	DENT		More eye doctors and dentists that accept our insurance.
1446	64082	Good	FAM			There is always a shortage of healthcare providers, especially family practice.
1207	64012	Good	FEM			Female Specialists

**CHNA Primary Research -Cass County MO N=511**

ID	ZIP	Area HC rating	c1	c2	c3	Does our community need any additional healthcare providers?
1210	64012	Very Good	FEM			We really need more Lady Dr in here now. It is time get in to one. What we need is a lady Dr. here more than anything.
1048	64083	Fair	FEM	URG		Female PCP's practices that have walk-in hours in the evenings and weekends.
1232	64701	Very Good	FOOT	PULM	DERM	Podiatrist Pulmonologist Dermatologist
1405	64012	Poor	FP			Family care
1323	64012	Good	FP	NEU	PUL	Family doctors, Neurologists, pulmonary doctors
1094	64012	Good	FP			Family practice physicians.
1052	64012	Good	FP			Yes, if our Kansas family doctor recommended a family physician closer (in Cass County) to our home, we'd consider a change. But there are limited alternatives in Cass County.
1249	64078	Good	FP			family doctors and pharmacy in Peculiar
1393	64080	Fair	FP			Family Doctor, no one wants to be a general practioner
1299	64083	Fair	FP	AGE	ONC	family practice-- geriatrics oncology
1252	64083	Fair	FP			More choices in family care physicians.
1511	64701	Poor	FP	STD	OBG	Family planning, STD testing/counseling and women's health services
1422	64701	Good	FP			There is only one Family Practice of any size at all in Harrisonville and Dr. Holden is no longer seeing patients due to his new medical practice, The Zone, Which is a VERY good program and a VERY good thing for the community, but it leaves Harrisonville short a good doctor in our local community.
1265	64747	Good	FP			I would like to see more choices in family practice
1309	64012	Good	GAS			GI group
1342	64701	Good	GAS	NEU		Special.ist as in GI, Neurology,
1216	64012	Fair	GEN			All of them. I do not know about any of them.
1230	64012	Good	GEN			general practice
1205	64012	Fair	GEN			more Drs
1112	64078	Good	GEN			More general practitioners
1005	64080	Fair	GEN			All areas of health care.
1329	64080	Fair	GEN			MORE PROVIDERS
1147	64083	Good	GEN			All of them
1224	64083	Fair	GEN			Mens Health
1115	64380	Good	GEN			Good general practitioners who know when to refer.
1029	64701	Fair	GEN			More general practice doctors.
1460	64739	Good	GEN			More MD's...have too many DO's and not enough MD's
1383	64742	Very Good	GEN			concierge medicine
1157	64747	Fair	GEN	DENT	EYE	General, dentist, and eyes.

CHNA Primary Research -Cass County MO N=511						
ID	ZIP	Area HC rating	c1	c2	c3	Does our community need any additional healthcare providers?
1102	64012	Good	GER			Geriatricians and geriatric nurse specialists with the Boomers hitting hard
1508	64701	Good	GER			geriatric specialty
1221	64012	Good	GOV			Provided by private run companies. Not government backed facilities. We have too much government involvement in ObamaCare.
1404	64082	Fair	HH	EMRM		More Home HEALTH and Emergency care
1131	64053	Fair	HOL			Alternative doctors
1375	64012-	Good	HOL			Alternative care physicians!
1358	64012	Very Poor	HOSP			Hospital with better outcomes
1217	64012	Good	HOSP			I feel we need another hospital type of campus setup underwritten by a different insurance company as United Health Care seems to have a monopoly on the healthcare coverage & choices in Cass County.
1471	64080	Good	IM			Internal medicine
1241	64080	Fair	IM	SPEC		More Internal Medicine Physicians More Specialists (Endocrinologist, Urologists, Cardiologists, GI, Neurologists)
1465	64701	Good	IM	NEU		gyn internal med gp neurologist those willing to work evenings and weekends
1086	64012	Very Good	INSU			Cass has nothing for uninsured.
1235	64078	Good	INSU			DOCTORS THAT WILL TREAT MEDICARE PEOPLE
1307	64078	Good	INSU			more that take medicaid; when people call them they are not taking any with that insurance.
1054	64083	Very Good	INSU			Actually don't know. Our doctor is in Kansas City, MO. Our biggest mystery is how Medicare works in Cass County. Recently went on Medicare and have all additional insurance we could buy (M-supplement, Part B, Part D, vision, and dental) but don't yet know if our doctor is "Medicare friendly" and if not, how do we find another doctor who is? A big concern to us!
1143	68043	Very Poor	INSU			More doctors etc. who will do clinic appointments for \$0 dollars. 10 out of every 100 patients wouldn't break the doctors and would help the people spend more in the county for food, clothes, etc.
1198	64012	Very Good	IP	BH		Possibly inpatient mental health care and family counseling

### CHNA Primary Research -Cass County MO N=511

ID	ZIP	Area HC rating	c1	c2	c3	Does our community need any additional healthcare providers?
1399	64012	Good	NEU			As I said before, it would be so welcome if some of the specialists now in other locations could be in Belton/Raymore more than one day a week as is, say Dr. Steven Kosa, neurologist.
1225	64012	Good	NEU	CARD	TRAU	Comprehensive stroke, cardiac, and trauma capabilities.
1278	64012	Fair	NEU			ob neurologist pulmonary dr primary care
1458	64080	Good	NEU	PEDS	OBG	Neurology, Pediatrics, OB/GYN, Good General Practitioners, Chiropractors/Alternative Medicine
1457	64747	Good	NEU	URL	FOOT	Neuro/Uro/Podiatry/
1166		Fair	NH	HH	ALZ	Nursing homes, home health aides, and Alzheimer's units.
1352	64083	Good	OBES	BH		Obesity, substance abuse, teenage counseling,
1142	64012	Good	OBG	PEDS		Better OB/GYN and peds
1498	64012	Good	OBG	GAS	CARD	OB/GYN, GI, CARDIOLOGY
1121	64078	Poor	OBG	PEDS		OB/GYN and pediatrics.
1491	64078	Very Good	OBG			obstetrics, pediatrics
1335	64080	Good	OBG	ORTH	ENDO	gyn, ortho, endocrine, pediatrics
1097	64080	Fair	OBG			Labor and delivery!
1510	64080	Good	OBG			OBGYN there is no place in Cass County delivers babies.
1287	64080	Fair	OBG			we dont have access to obgyn or delivery services in cass county as far as i know.
1443	64083	Good	OBG			Ob/Gyn
1366	64083	Very Good	OBG			ob-gyn
1190	64083	Good	OBG			OBGYN, Juvenile Mental Health Providers, Public Health Nurses
1364	64083	Very Good	OBG			Obstetrics
1258	64701	Very Poor	OBG	FEM		Gynecologists, psychiatrists for general problems, female doctors
1486	64701	Good	OBG	DERM		more obgyns, dermatology
1026	64701	Poor	OBG	BH		Ob gyn, more psychiatric dr.
1473	64701	Good	OBG			OB/GYN,
1492	64701	Very Good	OBG	PEDS		OB/GYN, Peds
1470	64701	Very Good	OBG			We need to deliever babies in the area as if a women is having a baby she needs to go clear to the city
1506	64701	Good	OBG	SPEC	DIAB	We need to have childbirth at our hospital. Cass County need to grow with newborns also. Also new office buildings being built more specialist needed. More specialist needed for diabetes and weight control and more affordable prices.
1463	64725	Good	OBG			an ob doctor
1017	64746	Good	OBG	PEDS	CARD	OB/GYN, pediatrics, and heart.
1478	64747	Good	OBG			obgyn

CHNA Primary Research -Cass County MO N=511						
ID	ZIP	Area HC rating	c1	c2	c3	Does our community need any additional healthcare providers?
1503		Good	OBG			OB/GYN
1472	64082	Very Good	ONC			Oncology specialists to rotate in from KC versus driving into KC.
1164	64012	Very Good	ORTH	DERM		Orthopedic and dermatology.
1271	64012	Fair	OTHR			We have few specialists and many providers do not appear to be trained on current approaches and developments. Many take a inert approach to issues rather than trying to resolve them
1178	64078	Poor	OTHR			There is an overall lack of trustworthy providers in our area; for all medical services.
1254	64080	Good	OTHR			As per earlier comment, Pleasant Hill Medical Clinic should have one MD on staff and needs a male physician - all currently are female and DO's.
1320	64083	Good	OTHR			Durable medical equipment
1167	64083	Good	OTHR			My husband has Parkinson's and I feel that soon he will be unable to get to a doctor's office. I care for him now but I don't know how he will get to his doctor when he becomes unable to walk.
1430	64743	Good	PAIN			pain management
1027	64012	Very Good	PEDS			Children's Mercy clinic.
1247	64012	Good	PEDS			Excellent pediatricians.
1183	64012	Fair	PEDS			for infants to children.
1036	64012	Good	PEDS	EYE	ENT	I think we could have more pediatricians for eye and ENT that are accepted by their insurance companies.
1380	64012	Very Good	PEDS			It would be good to have a children's hospital or similar facility.
1291	64012	Fair	PEDS	DENT	PRIM	Pediatric dentist Pediatric primary care Pediatric optometrist ophthalmologist OB/GYN
1505	64012	Good	PEDS	OBG		Pediatrician and OB/Gyn
1242	64012	Very Good	PEDS			pediatricians
1354	64012	Good	PEDS	GER	HOL	Pediatrics, Geriatrics, Naturopaths
1328	64012	Fair	PEDS	OBG		pediatrics, ob/GYN
1263	64012	Very Good	PEDS	BH	OBG	pediatrics, psychiatry, OB,
1449	64078	Good	PEDS			pediatric
1451	64078	Fair	PEDS			pediatric
1429	64078	Fair	PEDS	OBG		pediatricians OB/GYN
1435	64078	Fair	PEDS	OBG		pediatricians & OB/GYN
1456	64078	Very Good	PEDS			Peds
1501	64080	Good	PEDS			Pediatric Services
1313	64080	Fair	PEDS	TRAU		Pediatric services and trauma hospitals. A Level III trauma center is not good enough when there is so much rural land in the county



CHNA Primary Research -Cass County MO N=511						
ID	ZIP	Area HC rating	c1	c2	c3	Does our community need any additional healthcare providers?
1116	64080	Good	PEDS			Pediatricians
1238	64083	Good	PEDS			More pediatric care options
1321	64083	Good	PEDS			Pediatric Physicians
1243	64083	Fair	PEDS	OBG	SPEE	Pediatrician's, OBGYN, Speech therapist's,
1316	64083	Fair	PEDS	PEDS	SPEC	pediatricians, pediatric dentists, specialists for Oncology/Endochronology/ENT
1270	64083		PEDS			Pediatrics
1196	64083	Good	PEDS	DENT		Pediatrics & Dentist
1179	64083	Fair	PEDS			Peidatricians
1135	64701	Good	PEDS			More pediatricians
1149	64701	Very Good	PEDS			Pediatric
1485	64701	Very Good	PEDS			pediatric
1319	64701	Fair	PEDS			Pediatric dr.
1107	64701	Good	PEDS			Pediatrician
1496	64701	Good	PEDS	HOL		Pediatrician and Holistic Practitioners
1462	64701	Fair	PEDS	OBG		pediatrics and Obstetrics
1464	64701	Good	PEDS	OBG		pediatrics and Obstetrics
1497	64701	Good	PEDS			pediatritian
1437	64701	Good	PEDS			peds
1317	64701	Fair	PEDS			Yes pediatricians
1476	64720	Good	PEDS			yes we need a peds only doctor
1261	64725	Good	PEDS	BH		Pediatric MD's, affordable counseling services
1502	64725	Very Good	PEDS	OBG		Pediatrician, Gynecologist
1273	64742	Fair	PEDS	SPEC		Pediatricians and specialists
1236	64747	Good	PEDS	GEN	BH	yes, pediatrics, general practitioners, mental health
1024	65701	Fair	PEDS	STFF	HOL	Pediatricians, NPs., Homeopaths, Gerontologist
1256	64090	Fair	PHY	ORAL		need more OT's and PT's in schools. Need oral surgeons for people with developmental disabilities.
1199	64012	Fair	PRIM			Better primary physicians!
1348	64012	Very Good	PRIM	EYE		More primary care physician's, a couple additional eye doctors (Eye Master) type.
1114	64012	Good	PRIM			Primary care
1066	64012	Fair	PRIM	SPEC		Primary care and specialists.
1119	64012	Good	PRIM			Primary care facility
1021	64012	Good	PRIM			primary care physicians
1188	64012	Very Good	PRIM	DENT		Primary care, dentists for the uninsured
1346	64012	Good	PRIM			When- Obama care finally kicks in people that have been doing without get their chance to be looked at will flood the providers we have and current providers are getting old and tired of the B.S. will leave / few replacements
1493	64078	Good	PRIM			More primary care in Northern Cass
1203	64078	Fair	PRIM	PEDS		Primary care, pediatrician
1172	64080		PRIM			Could use an MD

CHNA Primary Research -Cass County MO N=511						
ID	ZIP	Area HC rating	c1	c2	c3	Does our community need any additional healthcare providers?
1223	64080	Good	PRIM			Primary care Physicians
1146	64080		PRIM			We have had our primary care physicians in Lee's Summit, MO for quite some time.
1168	64083	Fair	PRIM			Actually, no answer is "no" as one of my disappointments with healthcare is that often your primary doctor just send you to a specialist which requies another co-pay, another appointment, time off work, etc.
1367	64083	Fair	PRIM			PCP's that can take care of all minor injuries
1392	64083	Good	PRIM			Primary Care
1105	64083	Fair	PRIM	OPTH		Primary care - particularly NW Cass County - the best physicians do not accept new patients; and ophthalmology.
1089	64083	Fair	PRIM	SPEC		Primary care and specialists in all areas.
1250	64083	Fair	PRIM	FEM	PEDS	Primary care, women specialists, pediatrics
1204	64083	Fair	PRIM	SPEC		We need more primary care physicians and specialists both. In order to see a specialist, you will likely have to go to Lee's Summit or Johnson County
1023	64701	Good	PRIM			more primary care physicians
1420	64701	Fair	PRIM			More primary care physicians who do not live in town and know us socially.
1513	64701	Good	PRIM	DENT	BH	primary care and dental and mental health
1003	64725	Fair	PRIM			Primary Care
1469	64012	Good	PULM	DIAB		PULMONOLIGIST DIABETIC DR. CANCER HERE MUCH MORE
1445	64078	Very Good	PULM	OBG		pulmonary, obstetrics
1441	64083	Good	PULM	NEU	CARD	Pulmonologists, neurology, heart surgeons
1133	64012		QUAL			Health care needs to be up to date with that provided in Johnson County, KS.
1229	64012	Good	QUAL	HOSP	EMRM	quality hospitals and ERs
1160	64078	Fair	QUAL			Yes, those that are competent, caring, and preventative with health care needs.
1187	64083	Fair	QUAL	GEN	SPEC	Quality general practitioners and specialists
1280	64701	Fair	QUAL			ones with good bed side manors
1180	64012	Very Good	RHE			rheumatologist
1378	64012	Good	RHE			rheumatologists
1326	64701	Good	RHE			Rhumatology. I have to drive to the city for mine becasue the Doctor at Cass did not accept my insurance (Aetna).
1233	64012	Good	SPEC			As long as the market will sustain more.
1382	64012	Very Good	SPEC			More specialists
1343	64012	Fair	SPEC			more speciality doctors available in the area instread of traveling to St Joseph, Research or St Lukes hospital area
1197	64012	Poor	SPEC			Need more specialized doctors outside of HCA.
1398	64012	Very Good	SPEC			Obamacare will require additional providers at all levels.

CHNA Primary Research -Cass County MO N=511						
ID	ZIP	Area HC rating	c1	c2	c3	Does our community need any additional healthcare providers?
1226	64012	Good	SPEC	CARD	OBG	specialist, full time carido, ob/gyn, dermatologist,
1208	64012	Good	SPEC			Specialists
1440	64012	Very Good	SPEC			specialists
1337	64012	Fair	SPEC	GEN		Specialists and General Practise docs
1275	64078	Good	SPEC			More specialists
1292	64078	Fair	SPEC			More specialists.
1490	64078	Very Good	SPEC			Seem to be enough Family practice..lots of specialists can be seen at Cass..
1303	64078	Good	SPEC			specialist, pediatric
1284	64078	Good	SPEC			Specialized in all areas
1161	64080	Fair	SPEC			Not sure, more specialists I would think.
1295	64080	Good	SPEC			Specialists
1308	64083	Fair	SPEC			All specialties on a regular basis
1509	64083	Very Good	SPEC	IM	PEDS	More specialist coverage. Internal medicine, pediatrics and ob
1234	64083	Fair	SPEC			More Specialists
1418	64083	Very Good	SPEC			more specialites here full time not jsut one day a week.
1397	64083	Very Good	SPEC			specialist - BRMC is improving on this but we need more
1266	64083	Good	SPEC			Specialists who could have office hours one day a week in Belton/Raymore area.
1063	64083	Poor	SPEC	PRIM	URG	Specialists, primary care, urgent care, other hospital choices, outpatient centers, OB/GYN, and heart disease.
1467	64701	Good	SPEC			Continue to add specialist that will come to our community
1259	64701	Good	SPEC			Experienced specialists
1459	64701	Good	SPEC	FOOT	URL	More Specialist - Uro/podiatry/Neuro/
1306	64701	Poor	SPEC	BH		MORE SPECIALISTAND BETTER MENTAL HEALTH SUPPORT FOR PERSONS WITH DEVELOPMENTAL DISABILITIES
1425	64701	Good	SPEC			more specialists
1318	64701	Good	SPEC	OBG		More specialists, including OBGYN's and maternal and infant care providers.
1228	64701	Good	SPEC			More specialty so I don't have to drive to KCMO
1416	64701	Good	SPEC			Possibly a few more specialist, I never have a problem getting in to my primary physician or his Nurse Practitioner
1355	64701	Good	SPEC	BH		Specialist would be nice as well as pysch/mental health services
1276	64701	Good	SPEC			Specialists
1487	64701	Very Good	SPEC			specialists
1359	64701	Poor	SPEC	DENT	BH	specialty areas, dental health, mental health

CHNA Primary Research -Cass County MO N=511						
ID	ZIP	Area HC rating	c1	c2	c3	Does our community need any additional healthcare providers?
1279	64701	Good	SPEC	GAS	GEN	specialty of Podiatry and GI. I believe there is a need for more general practice docs so one does not need to wait for hours to see family practice docs.
1468	64701	Fair	SPEC	FEM		There is little selection as far as specialists, and female family doctors.
1304	64701	Good	SPEC			yes, more specialist.
1251	64012	Fair	SS			Free flu shots to all. Free oats bus service for all seniors.
1132	64012	Very Good	STFF			NFP specialist - or just train local providers.
1064	64701	Very Good	STFF			More nurses
1466	64747	Good	STFF			Having health care workers in our community weather it be emt to RN are all very important to our community
1025	64012	Good	STRK			Stroke treatment facility ---for fast three hour response. Facilities for more treatment for youngsters to avoid travel to other areas for treatment.
1474	64701	Very Good	URG			FNP in minute clinic setup would be great
1274	64701	Good	URG			urgent care
1049	64701	Good	URG			Urgent care clinic
1333	64701	Fair	URG			Urgent care would eliminate a lot of emergency room visits for illnesses that don't require that level of care. Just need to see a doctor after hours or when you can't get into a regular physician. Harrisonville needs an urgent care.
1439	64701	Good	VASC	GAS		vascular, gastroenterology,
1361	64012	Fair	WELL			advocates for living a healthy lifestyle- it seems like there are more smoker's in the community than other places and many are over weight
1059	64012	Fair	WELL			We just need better education. It starts with learning!



**January 2014**

**Dear Area Resident:**

Over the next six weeks ConnectCASS will be partnering with area providers and the Cass County Health Department to conduct a community health needs assessment (CHNA). ConnectCASS is a 501(c)(3) non-profit organization with a mission to provide leadership to enhance the whole health of every person in Cass County.

In order to gather this information, a confidential survey has been developed (for research purposes only) by VVV Research & Development INC, an Olathe KS area based market research consulting firm and approved by ConnectCASS leadership.

We value your input and ask that you take the time to complete the enclosed survey.

**Note: If you prefer to fill out a survey online, please enter the following address into your browser: [https://www.surveymonkey.com/s/CHNA\\_CASS](https://www.surveymonkey.com/s/CHNA_CASS)**

Thank you in advance for your feedback. All surveys must be returned by **Friday, February 21<sup>st</sup> 2014.**

Sincerely,

**Chris Molendorp**  
**Executive Director**  
**ConnectCASS**

<http://www.connectcass.org>



## Community Health Needs Assessment - Cass County MO

ConnectCass is conducting a comprehensive community health needs assessment. All survey responses will be tabulated and shared with Cass County healthcare providers, in order to better serve the health needs of our county residents.

Please take time to provide us your input by completing this confidential survey today. Completed surveys must be received by Friday February 21st, 2014. *NOTE:* If you prefer, you can complete this same survey online by typing the following link into your browser: [https://www.surveymonkey.com/s/CHNA\\_CASS](https://www.surveymonkey.com/s/CHNA_CASS)

### Part I: HEALTHCARE PERCEPTIONS & SATISFACTION

#### 1. In general, how would you rate the overall quality of the healthcare delivered to your community?

	Very Good	Good	Fair	Poor	Very Poor
OVERALL Quality of Care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

#### 2. How satisfied are you with each of the following: (Check one box per row)

	Very Good	Good	Fair	Poor	Very Poor	N/A
a) Ambulance Service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b) Child Care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c) Chiropractor	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d) Dentists	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e) Emergency Room	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
f) Eye Doctor / Optometrist	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
g) Family Planning Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
h) Home Health	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
i) Hospice	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
j) Inpatient Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
k) Mental Health Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
l) Nursing Home	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
m) Outpatient Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
n) Pharmacy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
o) Primary Care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
p) Public Health Department	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
q) School Nurse	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
r) Specialist Physician Care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other (please specify)

#### 3. Over the past 2 years, did you or your household receive health care services outside of your county?

Yes       No

If yes, please specify the healthcare services you received

**4. Are there healthcare services in your community / neighborhood that you feel need to be improved and / or changed? (Please be specific)**

**5. In your opinion, how much of a problem are the following causes of diseases or disability in your community? (Check one box per row)**

	Not a Problem	Somewhat of a Problem	Major Problem	Don't Know
a) Cancer	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b) Diabetes	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c) Substance Abuse	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d) Heart Disease	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e) Sexual Transmitted Diseases	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
f) Mental Disorders	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
g) Obesity	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
h) Pneumonia / Flu	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
i) Respiratory Disease	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
j) Stroke	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
k) Suicide	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
l) Trauma	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other (please specify)

**6. How well do you feel our local health care providers are doing in addressing the health needs of the following age groups? (Check one box per row)**

	Very Good	Good	Fair	Poor	Very Poor	N/A
Infants	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Age 1 - 12	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Age 13 - 17	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Age 18 - 44	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Age 45 - 64	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Age 65 - 84	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Over 85	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**7. Does our region need any additional healthcare providers?**

Yes       No

If yes, please specify what is needed:



**8. In your opinion, what areas need additional education or attention in our community? (Check all that apply)**

- |   |   |   |
|---|---|---|
| <input type="checkbox"/> a) Abuse / Violence                | <input type="checkbox"/> i) Mental Illness          | <input type="checkbox"/> q) Sexually Transmitted Diseases |
| <input type="checkbox"/> b) Aging (Dementia)                | <input type="checkbox"/> j) Neglect                 | <input type="checkbox"/> r) Suicide                       |
| <input type="checkbox"/> c) Alcohol                         | <input type="checkbox"/> k) Nutrition               | <input type="checkbox"/> s) Teen Pregnancy                |
| <input type="checkbox"/> d) Alternative Medicine            | <input type="checkbox"/> l) Obesity                 | <input type="checkbox"/> t) Tobacco Use                   |
| <input type="checkbox"/> e) Child Care                      | <input type="checkbox"/> m) Ozone                   | <input type="checkbox"/> u) Uninsured                     |
| <input type="checkbox"/> f) Chronic Diseases                | <input type="checkbox"/> n) Pain Management         | <input type="checkbox"/> v) Vaccinations                  |
| <input type="checkbox"/> g) Family Planning / Birth Control | <input type="checkbox"/> o) Poverty                 | <input type="checkbox"/> w) Water Quality                 |
| <input type="checkbox"/> h) Lead Exposure                   | <input type="checkbox"/> p) Preventative Healthcare | <input type="checkbox"/> x) Wellness Education            |
|   |   | <input type="checkbox"/> y) Drugs / Substance Abuse       |

Other (please specify below)

**PART II: YOUR HEALTH PRACTICES**

**9. In general, how would you best describe your health? (Choose one)**

- Very Good     
  Good     
  Fair     
  Poor     
  Very Poor

**10. Compared to a year ago, how would you rate your overall health now?**

- Much better than a year ago     
  About the same     
  Much worse than a year ago

**11. Do you have a personal healthcare provider you use for primary care?**

- Yes     
  No

If Yes, please give Physician's name / Specialty / City

**12. Have you had a physical in the past 12 months?**

- Yes     
  No

If no, why not? (Be specific)

**13. Do you follow these health practices . . . ? (Check one box per row)**

	Yes	No	N/A
If over 50, have you had a colonoscopy?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
If male over 40, do you have annual prostate exams?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
If female over 40, do you have annual mammograms?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
If female, do you have a pap smear every other year?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Do you get 2.5 hours a week of moderately intense physical activity?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**14. Please complete sentence below. Are you:**

	Yes	No	N/A
a) Eating right (Daily5+servings-fruits/veg/wheat)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b) Using tobacco products weekly	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c) Exercising 2-3 times weekly	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d) Consuming alcohol (more than 1 drink daily)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e) Receiving an annual flu shot	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Part III: A LITTLE MORE ABOUT YOU**

**15. What is your age?**

- Under 18       18 - 44       45 - 64       65 - 74       Over 75

**16. Your gender?**

- Male       Female

**17. How would you identify yourself?**

- a) Caucasian / White American       d) American Indian / Native Alaskan  
 b) African American / Black American       e) Asian American / Pacific Islander  
 c) Latino / Hispanic American       f) Multicultural / Multiracial

Other (please specify)

**18. How would you describe your household?**

- Single       Married with children no longer at home  
 Married       Divorced  
 Married with children at home       Other \_\_\_\_\_

**19. Regarding your health insurance coverage, what type of health coverage is your primary plan? (Choose one)**

- Private Insurance you purchased       Covered by Employer (employer pays total cost)  
 Medicare       Covered by Employer (you & employer share cost)  
 Medicaid       No Coverage (Uninsured)

Other (please specify)

**20. What is your home 5 digit zip code and County of residence?**

Zip \_\_\_\_\_ County \_\_\_\_\_

**Thank you. Please return completed survey with enclosed business reply envelope.**