CHECK OUT
WHAT’S IN THIS ISSUE ...

page 1 - Message from our President
page 2 - Nominate for Awards
page 3 - Department Updates
page 4 - Special Recognitions
page 5 - Employee of the Month
page 6 - Awards Information
page 7 - Fundraising
page 8 - Award Nominating Form

MESSAGE FROM OUR PRESIDENT

I hope that a Happy Holiday was had by all. This is an exciting time of the New Year.

Construction Update

The construction is coming along nicely. In just a few months we will be expanding our need for more volunteers. As of the first of January we have 810 volunteers. We will soon be expanding many departments with a need for more volunteers.

We are also adding another department in Urgent Care. Case Management and Ambassadors are going through a change and improvement in their job description. We will need more volunteers there. Some of our existing departments are still in need of volunteers so if you want to change departments or add another shift, please contact the VPO to see what is available before you get discouraged and resign. We need every volunteer that we have and probably at least 200 more. Promote our Auxiliary to your neighbors/friends/family and get them to help us too. We have so many different types of positions that I’m sure we can find a place for everybody.

Annual Awards

Annual Awards Nominations are due by March 1. There are 5 awards for the Hospital Volunteers, 4 awards for YOTS and 4 awards for the Musicians. The YOTS and Musician awards are new this year. The awards and their description are written on page 6.

Nomination forms may be picked up near the “sign in Kiosk” under the ballot box. If you see, or are aware, of someone that warrants one of the described awards, PLEASE fill out a nomination form. We need a good group of nominees to choose from. Anyone can nominate anyone for these awards. These awards will be handed out at the annual awards banquet in April. This banquet is another reward for all that you do for the Hospital and Auxiliary.

There are two other annual awards. The Presidents Award, that I choose, and the Volunteer of the Year. The winner of the VOY award will be chosen from each winner of the 13 previously mentioned awards. The nomination letters and the number of nominations for a given volunteer nominee will have an impact on who wins what award.
Website Additions Are in the Making

We are working on getting a website set up so you will be able to see what positions are available. There will be much more on this when things are finalized. Our goal is to have it fully functional before the end of the 1st quarter.

Volunteer of the Month

We are also going to award a Volunteer of the Month. We need each department chairman to nominate a volunteer from their department to be the Volunteer Of the Month. Then all nominations will be put into a hat and the VOM will be drawn. The VOM will have his/her photo posted over near the sign in kiosk and there will also be an article written about them in The Hummingbird. Each nominee must also have an article written about why they were nominated. You will only be able to win VOM one time in a given year. You may win VOM and also be nominated for one of the Annual Awards. Any non-winner may be nominated again. Only VOM winners may not be nominated for VOM again.

Spotlighting Volunteers -- because Everyone Has A Story!

Another thing we will do with the nominees is to have a few “Spotlight” volunteers chosen and written about in The Hummingbird. We have such a large diverse group of volunteers that we want to recognize as many as we can from those that have been nominated.

Suggestions welcome ... contact Shari Kumler

Be Thoughtful of Others

Breaks and Eating have once again become a problem. You are NOT allowed to eat in your work area. Please eat in the Tent, where Chick-Fil-A and Pizza Hut are. Also, please take your coffee break there, and please remember it is only a 10 minute break not a half hour. The Café is too small and crowded and should be left available for visitors.

ATM is Mandatory

The ATM schedule is printed elsewhere. ATM is available every Tuesday from 8:30 to 11:30 am. The dates on the schedule are when NEW volunteers, and Outside Transportation Drivers, are taking their test. You can save a lot of time and help the ATM department out by using the “Off Tuesday” to take your annual renewal.

“In Service” Meetings are REALLY Important!!!

The “In Service” meetings will be held the first 2 weeks of February. ALL Chairman should have their meeting scheduled by now. Please plan to attend your “In Service” meeting for your department. This is when you meet other volunteers in your department and solve problems to help get everyone working in the same manner.

~ Jim Lemon, Auxiliary President
We had a very nice Executive Committee meeting on the 8th and it was very well attended. These meetings are VERY important. The chairman of each department is kept up to date of the happenings/changes/notice around the hospital and then they give a report of what is going on in their department so we all are aware of what is happening. Many discussions are held so that we all handle similar problems in the same way.

**DEPARTMENTS UPDATE**

**“IN SERVICE” MEETINGS ARE BEING SCHEDULED IN FEBRUARY**

in room 520 in the Sharon Morse Bldg.

*It is VERY important that you attend* the one for the department in which you work. Also, If you feel you may want to work in a different department this may be a good time to sit in on the meeting to get a feel of that department.

Listen and Learn. The bigger departments have 2 times/dates available for you to choose from. In these “In Service” meetings you get to meet other volunteers in your department, hear different problems/solutions, adjust your job description, sign your competency form (mandatory annually) and just get updated so that everyone is working in the same manner toward a common goal. It can be quite entertaining too. **Your Chairman should be contacting you about your date and time.**

**ATM SCHEDULE AND DATES FOR FEBRUARY AS FOLLOWS:**

**FOR NEW VOLUNTEERS & GOLF CART DRIVERS (both new and existing)**

Tuesday, February 10 and February 24

**FOR ANNUAL VOLUNTEERS**

*Any Tuesday* .... *keeping in mind that it may be quicker if you can avoid coming in on the same days as New Volunteers and Golf Cart Drivers - that is up to you, however.*

*The location: East Campus - 3rd floor Computer Room  The time: 8:00 to 11:30 am.*

It is mandatory that every volunteer be recertified annually during their birth month.

**“Take A Chance” GOING ON RIGHT NOW**

*Three lucky people* will each win a beautiful Necklace, Earrings and Ring set on Valentines Day. Chance tickets are $2.00 for one and $5.00 for three.

We plan to continue the “Take a Chance” drawings for St Patrick’s Day, Easter, Mother’s Day, etc. this year with something a little different each time.

We have just returned from Americasmart in Atlanta where we purchased some new beautiful items. They will be shipped throughout the year, we hope that everyone will stop by and shop with us, knowing that there purchases are helping the Hospital.
A Great Story TO SHARE

Carolyn Harrison applied for the Musician Auxiliary a few weeks ago, and recently completed orientation. She is a retired Registered Nurse who worked in this vicinity for many many years. She recently suffered a stroke, and is very happy to be recovering enough to be able to play the piano in Moffitt Cancer Care Center. She is a caring soul, and truly understands the myriad feelings and issues associated with illnesses such as cancer.

During our conversation about her schedule, Carolyn said “I told my Mother that I will be playing the piano in the Moffitt Care Center, and she is so excited that she has told all of her friends! She makes me feel like this is my first recital.” I chuckled, and asked how old her mother is. “97” she replied, to which I spontaneously announced that I believe Carolyn might be the only musician I know in our music group who has a mother living in the area, and still cheering her daughter on to great things. Carolyn laughed, and said she is concerned that her mother might bring an audience the first time she plays!. This is beyond sweet. ~by Pat Kronk, Chair
Here is Her Story ...

Before retirement Nance worked in government industry and lastly at Seco Electric. As she was leaving, her boss asked her what she was going to do. Nance answered that she was going to volunteer at TVRH, substitute for hospice and be a neighborhood crime watcher.

She has volunteered in PACU for seven years and has been the Chair for the past 2-1/2 years. PACU covers pre-op and post-op patients, which includes 24 beds and doing anything and everything to help the patients and staff. She has all her positions filled and has 7 subs.

Nance knows how to build comaraderie. The success she has in her department is due to team building where everyone knows each other’s names, pitches in together, treats each other as adults, and uses “please” and “thank you”! As a result, she has a well-run team, every day. She says it’s all the great people she has volunteering with her.

Nance claims that what she does in her volunteer passions is what it is all about... helping and serving others as she does, and she does volunteer at TVRH, substitutes for hospice and is a neighborhood crime watcher.

CONGRATULATIONS NANCE!

SPECIAL AUXILIARY MEMBERSHIP NOMINATIONS

Last year at the April Awards Luncheon we recognized our first group of Honorary Lifetime Members. They were:

Marion Berg
Karen Bontz
Millie Card
Bev Edwards
Doreen Henning
Bob Lester
Deedee Lester
Rev. Ron L’Huillier
Shirley McConnell

Theresa McFadden
Evan Richards
Myrna Morjoseph
Bob Prince
Charles Ricker
Lorraine Ricker
Fae Rogers
Giselle Silvestri
Bev Sweeney
Gerald Tucker

Posthumously

Honorary Lifetime Members is one of the 3 new categories of Auxiliary memberships established in the 2013 Auxiliary Handbook that allows alternative ways for individuals to be involved in the Auxiliary. This special recognition category can be granted to a Retired Member after a minimum of seven (7) years of distinguished volunteer service to The Villages Regional Hospital and a minimum of 2000 total hours served. Honorary Lifetime Members receive the Hummingbird so they can stay involved with the Auxiliary and they are invited every year to the luncheon.

The other two categories are:

Associate Members – an individual who retains or indicates an interest in the purposes of the Auxiliary but does not participate in The Villages Regional Hospital’s volunteer service program.

Retired Members – active members of the Auxiliary for a minimum of three (3) years, who have given a minimum of 500 volunteer service hours during that time and must retire from active volunteer service, due to health or personal reason.

The deadline for nominating Honorary Lifetime Members is March 1st of each year. Candidates for can be nominated by any Active Member but must be approved by a majority vote of the Executive Committee.

Who comes to your mind that would fit this category? Take the time to nominate them as a recognition of their past service and dedication.
2 New ANNUAL AWARD CATEGORIES

It has been determined by our Ye Old Thrift Shoppe and Musicians that their duties are so different from the rest of the volunteers around the hospital, that they need their own award categories. So the Chair of each board and her leadership have come up with awards specific for them.

As Ye Olde Thrift Shoppe (YOTS) continues to expand and grow, it seemed to make sense to create separate awards categories that are more customized to their “non-hospital” environment. This allows us to recognize the 20% of our volunteers who make a difference in our hospital with their fundraising activities at YOTS.

The Steering Committee from YOTS has decided on the following possible award categories:

- **Reliability**
  An auxiliary member working at Ye Olde Thrift Shoppe who has shown outstanding dedication in their responsibilities – always covering their shift or ensuring they have a substitute.

- **Rookie of the Year**
  An individual who has recently joined Ye Olde Thrift Shoppe as a volunteer but has already shown a remarkable level of skills and dedication.

- **Artistic Creativity**
  An individual or team, who has demonstrated a talent for making the Shoppe more appealing to customers by the creation of displays or other implementation of unique ideas to showcase items for sale.

- **Above and Beyond**
  An individual who has shown a style of dealing with co-workers that makes them feel part of the team and confirms their value to YOTS.

Nomination forms have been created are available in the YOTS office for volunteers, shift leaders, managers or even customers to nominate workers for these new awards. The deadline is Sunday, March 1, 2015 and then the winners of these awards will be announced at the April installation luncheon. If you have noticed a special volunteer at YOTS, please pick up a form and tell us about them.

The Musicians that add so much to the waiting room areas have recently been brought under the Auxiliary umbrella. Their duties do not relate to what they do. So here are their awards.

- **Unsung Hero Award**
  Member of Musician Auxiliary whose reliability, adaptability, dedication and commitment has added to the service of the music program.

- **Above & Beyond Award**
  Member of Musician Auxiliary who exemplifies the core values of the music program and whose service and contribution are significant to the success of the music program.

- **Music & More Award**
  Musician Auxiliary member who actively promotes team building and growth of the program.

- **Musician Sensitivity Award**
  Member of Musician Auxiliary who embodies the aesthetic value of music, demonstrates sensitivity to the needs of listeners, and whose musicianship provides calm, support and comfort to those who hear him/her perform.

As you go by a musician as they perform, if they give you a lift, please give them a lift by nominating for them at the ballot box close to them.

ADD TO THESE OUR SEVEN EXISTING AWARDS

- **President’s Award**
- **Volunteer of the Year**
- **Team/Department Award**
- **Unsung Hero**
- **Core Values Award**
- **Improving Patient Care**
- **Leadership Award of Excellence**

We will be awarding a total of 15 awards at our Annual Awards Banquet in April. (Date to be announced.)

Stop by and see this amazing Shoppe. They are open Tuesday thru Saturday from 10:00 a.m. to 4:00 p.m. and are located at 106 W. Lady Lake Blvd, just two blocks south of the CR 466 and US Highway 441 intersection. For more information call us at 352-259-5853.
FEATURING OUR FUNDRAISERS

THIS YEAR’S CRUISE

The cruise will be for 7 nights, starting April 11, 2015, traveling from Miami to Nassau and Bermuda, then back to Miami. We are fortunate to have Ocala Travel and Shelley Morjoseph working together to plan this great fundraiser. There are over 100 people signed up and room for more.

If you have been thinking about going, the final payment due January 20, 2015. For more information call Sharon Kaminski at 352-205-5515.

2014 WOMEN’S GOLF EXPO

This year TVRH Auxiliary/Foundation participated in the 2014 Women’s Golf Expo. This gave us a chance to mix and mingle, to explain who we are, what we do, and for whom we do it. A stop at our booth gave attendees a chance to win a beautiful women’s golf gift basket; in addition, they received a brief explanation of some of our major fund raisers.

Our main focus was to inform the people how much you, the volunteers, do for our hospital and patients, and how our fund raisers support your efforts. They also learned how our fund raising helps meet the challenges of a hospital expansion that will double its present size.

We invited our eye-catching Bear, dressed appropriately in his finest volunteer garb; task with scouting for new recruits.

And the winner of the golf gift basket was Kathy Bartoszak from The Village of Poinciana.

Since we had such fun at the Golf Expo, look for us at Golf Fest, March 2015. See you all there!

HOW THE AUXILIARY IS INVOLVED IN FUNDRAISING

First, we need to remember that TVRH is a non-profit hospital, which makes volunteers so important. We do the tasks that we can do to assist the paid staff so they have the time to do the work that only they can do.

We also supply the people resources for fundraising that helps support the hospital with the “above and beyond” expenses such as:

- Specialized endoscopy equipment
- Outfitted lab areas
- Helped purchased a state-of-the-art Magnetic Resonance Imaging (“MRI”) unit
- Equipped a new Chest Pain Center
- Upgraded operating rooms with the Harmony* LED Surgical Lighting System
- In 2012-2013 we purchased – 3 Pulsed Xenex UV Lamp Disinfection Systems. The newest weapon in the fight against Hospital Acquired Infections(HAIs)

We do this by working to sell See’s Candy, promote fundraising cruises, and host the annual Hearts for Our Hospital Gala as well as supporting the on-going activities like the Gift Gallery, Café, and Ye Olde Thrift Shoppe with the goal of raising $10M for the expansion of our hospital.

But mostly, we donate our EIDET (see page 4). When we give attention in service, listening ears, interest in both patients and visitors and ensure that the hospital is a caring facility.

OUR TVRH PARTNERING DONORS

Partners have the distinction of being substantial contributors. Please support these businesses.
Volunteer Awards of Excellence 2014
Nomination Form

Nominations can be from volunteers, visitors or patients. The forms are available at the check in kiosk. One category per form. All the choices are listed on page 6. Annual Award Choices

Nomination Form

Nominator's name ______________________________________________________
Job Title _____________________________ Department _______________________

Individual's Name ________________________________________________________________________________
Job Title _______________________________________________________________Aware of their Nomination? Yes   No
Department/Section _____________________________________________________________________________
Location ______________________________________ Phone __________________________

Keeping in mind the award category, please provide examples of the following relevant areas:
Leadership       Dedication       Patient Care       Organization Skills
Service to the Organization       Project /program development
Working relationships with other volunteers and staff
Leads in the organization

Why have you nominated this nominee or team?
________________________________________________________________________________________________________
________________________________________________________________________________________________________________________________________________________________________________________________________________

What makes this nominee or team special?
__________________________________________________________________________________________________________________________ ... __________________________________________________________________________________________________________________________

What impact has the nominee or team made to our hospital community and/or to the quality of patient care?
________________________________________________________________________________________________________
__________________________________________________________________________________________________________________________ ... __________________________________________________________________________________________________________________________

Honorary Lifetime Members: A special recognition category that can be granted to a retiring member after a minimum of seven (7) years of distinguished volunteer service to the Villages Regional Hospital and a minimum of 2000 total hours served. Candidates can be nominated by an Active Member, but must be approved by majority vote of the Executive Committee. A special recognition category that can

Name of Individual: __________________________________________________________
Nominator's name: __________________________________________________________
Why have you nominated this person? _______________________________________
________________________________________________________________________________________________________
__________________________________________________________________________________________________________________________ ... __________________________________________________________________________________________________________________________

(Please include where the person volunteered and any significant roles or programs they were involved in.
What makes this nominee or team special?
__________________________________________________________________________________________________________________________ ... __________________________________________________________________________________________________________________________

(Honorary Lifetime Members: A special recognition category that can be granted to a retiring member after a minimum of seven (7) years of distinguished volunteer service to the Villages Regional Hospital and a minimum of 2000 total hours served. Candidates can be nominated by an Active Member, but must be approved by majority vote of the Executive Committee.

Deadline: March 1, 2015