OUR PRESIDENT’S MESSAGE

“You can get everything in life you want if you will just help enough other people get what they want!” Zig Ziglar

Lou Emmert
TVRH Auxiliary President

Things Are Hopping at TVRH

Our NEWLY Remodeled Gift Gallery

By the time you read this article the Gift Gallery will be open. A soft opening was held on August 1. A grand opening will be held at the completion of the main lobby remodel. Speaking of that, the remodeling of the lobby began on July 28 and will be done in phases. Part of the lobby remodeling will be the Café. Be on the lookout for that. Throughout the remodel though, the Gift Gallery will remain open and the entrance to the Gift Gallery will always remain accessible. The Gift Gallery is so nice and a big “thank you” goes to everyone involved with the remodel.

Are you Up-to-Date with Your ATM

There are several of the volunteers who are not up-to-date with their ATM. Each year during the month of your birthday, you are required to re-take the ATM. This is very important so please make certain you take your open-book test when required. Every Tuesday, from 8:00 to 10:50 a.m. in the IT room, on the 3rd floor of the East Campus, the computer room is available for these tests.

Two New Departments

We’ve added two new departments to those we presently serve: Rehabilitation Facility on the fifth floor and the Acute Diagnostic Unit on the first floor. There continue to be more openings and opportunities than volunteers. If you would be interested in volunteering for an additional shift, please contact the Volunteer Placement Office (VPO) at 751-8176.
Our New TVRH Auxiliary Club

We had our first meeting on July 12. **Billie Thatcher** provided the entertainment for the enjoyment of 54 volunteers. **We are now able to rent a room** at the Recreation Centers in The Villages, therefore all of our volunteers can attend regardless of where they live. **We meet every 2nd Tuesday of the month at the Colony Recreation Center (in the Parlor) from 2:00-4:00 pm**

Scott Roberts, the “Wandering Troubadour” who, as part of the Musician Auxiliary, visits patients at TVRH, presented a lively rendition of favorite classic songs at the August 9th meeting. Everyone enjoyed Scott as well as competing for game prizes donated by Ye Olde Thrift Shoppe.

Here are a few things that have been planned for upcoming meetings:
- **SEPTEMBER 13TH** Bingo and entertainment
- **OCTOBER 11TH** Fashion show featuring clothing and accessories from Ye Olde Thrift Shoppe. The models will be auxiliary members who work at Ye Olde Thrift Shoppe and they even have a male volunteer who has agreed to participate!
- **NOVEMBER 8TH** Election day – no meeting
- **DECEMBER 13TH** Special Christmas Party

**I’m Proud of our Auxiliary! Are You?**

I am very proud of our TVRH Auxiliary membership and the service provided to the Hospital. In my opinion we are the model that other auxiliaries should follow. My thanks to each of you for your service to the hospital. I also want to thank Dick Campbell and his team at TVRH Auxiliary Foundation for all the support they provide to our membership.~~ *Lou Emmert* - Auxiliary President

**CENTRAL FLORIDA HEALTH LAUNCHES A NEW WEBSITE FOR TVRH**

After months in development and weeks in testing, Central Florida Health has launched two new websites: one for the Leesburg Regional Hospital and one for **The Villages Regional Hospital**. “Our online presence, which includes our social media outlets, is more than just static information posted online. It is one of the best ways we can engage in conversation with our communities (and our volunteers*) to help meet their needs,” said Frank Faust, Administrative Director of Marketing for Central Florida Health.

“Central Florida Health has been meeting the health care needs of our communities for decades, and we continue this commitment to those who visit us online.”

The new, responsive designs allow for easier access to information and an improved user experience. It’s easier now for us to find the links we need to check volunteer opportunities.

- **Apply to be a volunteer**
- **Volunteer Job Opportunities**
- **Enter hours served**
- **Send and read messages**
- **Auxiliary handbook**

* editor addition

**CENTRAL FLORIDA HEALTH LAUNCHES A NEW WEBSITE FOR TVRH**

After months in development and weeks in testing, Central Florida Health has launched two new websites: one for the Leesburg Regional Hospital and one for The Villages Regional Hospital. “Our online presence, which includes our social media outlets, is more than just static information posted online. It is one of the best ways we can engage in conversation with our communities (and our volunteers*) to help meet their needs,” said Frank Faust, Administrative Director of Marketing for Central Florida Health.

“Central Florida Health has been meeting the health care needs of our communities for decades, and we continue this commitment to those who visit us online.”

The new, responsive designs allow for easier access to information and an improved user experience. It’s easier now for us to find the links we need to check volunteer opportunities.

- **Apply to be a volunteer**
- **Volunteer Job Opportunities**
- **Enter hours served**
- **Send and read messages**
- **Auxiliary handbook**

* editor addition
VOLUNTEERS ...  
PLEASE CALL SECURITY  
for any Lost and Found items  
and not the Risk Management Department.

The old process, less than a year ago, was to call Risk Management for missing property. This was changed and Security took responsibility for all lost or found items. Security does bring in Risk Management if it is a medical appliance (dentures, hearing aide or prosthetic) but Security does the initial investigation.

This only requires a Security Report and not a Midas report as unfortunately most items are not recovered.

VOLUNTEERS SCHEDULED TO RECEIVE AN ANNIVERSARY PIN IN SEPTEMBER

Ten Years
Bartholomay, Bonnie
Hendee, Malcolm
Hickey, Diane
Jones, Mary
Llewellyn, Beverly
Llewellyn, Keith
Lovett, Barbara
Pilla, Barbara
Pilla, Benedict

Five Years
Burdge, Shirley
Campbell, Terry
Case, Karen
Cooke, Frank
Dickman, Alice
Fleischer, Marilyn
Friedman, Lynn
Gentile, Mary
Goldstein, Mariann
Graham, Mary (Anne)
Gunning, Gail
Hughes, Carol
Jacques, Kathryn
James, Linda
Janet, Clara
Johnson, Star
Lemon, James

French, Cinda
French, Gary
Gardner, David
Gentner, Leone
Gibbons, Karen
Gill, Karen
Haffner, Janet
Haith, Carol
Heath, Shirley
Kauffman, Michaeleen
Kenney, Kathleen
Kent, Mary
Kumler, Sharon
Marino, Elizabeth
Meyer, Nancy
Mortimer, Howard
Nelson, Robert L
Nihil, Joy

Lloyd, Donald
Magdasy, Marjorie
Martin, Janice
Miller, Lynda
Miller, William
Mitman, Susan
Paiet, Doris
Randolph, Barbara
Reed, Patricia
Remiesiewicz, Stanley
Sasser, Barbara
Skieczius, Margaret
Starkweather, Gerald
Starkweather, Mary
Wicklas, Joan

Oteri, Eda
Prince, Sue
Purdom, Cori
Ridenour, Glenn
Ridenour, Patsy
Smith, Valerie
Sudduth, Billie
Waller, David
Williams, Lucinda (Cindy)

Three Years
Anderson, Michael
Biggs, Barbara
Biggs, Cecil
Boland, Joani
Bouffard, Doris
Brooks, Francine
Clymer, Posie
Dow, James
Emmett, Lou
Esposito, Ann
Falco, Pat
Fireman, Lynne

MANDATORY ATM TESTING

For NEW VOLUNTEERS & 
GOLF CART DRIVERS  
September 13 & 27

8:00 to 11:30 am.
You will get your TB test and your eyes checked the same day.
Find us at: East Campus, 3rd floor, right hall, right side

For ANNUAL VOLUNTEERS  Any Tuesday

It is mandatory that every volunteer be recertified annually during their birth month.

FOR EYE TESTS: There have been changes as to when the Employee Health Care nurse will be available.

Eye Tests are available at Employee Health Care Office on the 3rd floor of the East Campus.
A REAL DELIGHT TO WORK WITH

Michael Smith

Ye Olde Thrift Shoppe was lucky enough to have a super teen volunteer working with us for the summer. Michael Smith is a sixteen year old junior at The Villages Charter High School who plans to graduate with not only his high school diploma but his Associates Degree from Lake Sumter State College. He has attended the Charter School since fourth grade after moving to the area from New York.

Michael spent the summer helping us move donations, get ready for the Christmas in July Sale, load large purchases for customers and doing anything and everything he was asked. More importantly when he was not doing a specific assignment, Michael was proactively working on tasks he knew needed to be done – like emptying the trash cans, relocating the clothing bins or restocking shelves.

His long term plans are to become a programmer perhaps attending the University of Advancing Technology in Arizona or Full Sail in Winter Park. He was one of two students selected to attend the Congress of Future Science and Technology Leaders event this summer in Boston. Who knows some day he might even help us get the time tracking kiosk to work!

So why did he decide to volunteer with the Thrift Shoppe? Well his older brother, Dan volunteered with us last summer and the Shoppe offered a different environment than volunteering at the hospital. He found the Thrift Shoppe to be flexible with his schedule and the other volunteers to be very welcoming and appreciative of his efforts.

Everyone who worked with Michael this past summer had positive comments about him … “tireless worker”, “great attitude”, “self-motivating”, “responsible” and “willing to do anything he was asked”. Needless to say, the Thrift Shoppe volunteers are hoping Michael will find time during the school year or during school holidays to come back and donate a few more hours to our store.

Teen Volunteer Michael Smith was a definite asset to Ye Olde Thrift Shoppe this summer.

HOW MANY SHOPPING DAYS UNTIL CHRISTMAS?

We aren't quite sure how long until Christmas, but we do know that lots of shoppers took advantage of the Christmas In July Sale at Ye Olde Thrift Shoppe. Everything from lights to gift bags to Department 56 houses were snapped up during the three-week sale.

Joy Nihill sells Phyllis Nix from the Village of Collier this adorable reindeer for her holiday decorations.

Every week there are special sales at Ye Olde Thrift Shoppe. If you would like to find out what is on sale each week, send your email address to Milly Barbarite (at mbarbarite@centflhealth.org) and you will receive mail every Monday with the list of items on sale.

with us last summer and the Shoppe offered a different environment than volunteering at the hospital. He found the Thrift Shoppe to be flexible with his schedule and the other volunteers to be very welcoming and appreciative of his efforts.

Everyone who worked with Michael this past summer had positive comments about him … “tireless worker”, “great attitude”, “self-motivating”, “responsible” and “willing to do anything he was asked”. Needless to say, the Thrift Shoppe volunteers are hoping Michael will find time during the school year or during school holidays to come back and donate a few more hours to our store.

Teen Volunteer Michael Smith was a definite asset to Ye Olde Thrift Shoppe this summer.

Ye Olde Thrift Shoppe is open Tuesday through Saturday from 10:00 am to 4:00 pm and is located at 106 W. Lady Lake Blvd. just two blocks south of the CR 466 and US Hwy 441 intersection. For more information call 352-259-5853. To arrange furniture pickup donors can call 352-874-3593.
TVRH QUARTERLY STAR WINNERS ANNOUNCED

Each quarter at Central Florida Health, the highest-scoring departments in quality and patient satisfaction measures are recognized with the Shining STAR, Shooting STAR and Rising STAR awards.

The leading departments get to display a coveted trophy and recognition banner on their unit for the entire quarter. We are proud to announce the second round of STARs in 2016… When you go into these departments, be sure to congratulate them.

Discounts from… Friends of the AUXILIARY/FOUNDATION Who Support Our Members

Carol Hughes, has been working with the Foundation to expand our Friends of the Hospital list AND include vendors beyond eateries! GET INTO THE HABIT of carrying your badge with you and remember to take advantage of discounts offered at the businesses that are listed!!

You can help grow the list by asking your favorite place if they might want to offer a discount to TVRH Volunteers and become a “Friend of the Auxiliary/Foundation” and be listed in our Newsletters. If they show any interest, contact Carol Hughes, and she will take it from there!! 302-222-3621.

APPROVED BUSINESSES

| Bamboo Bistro          | NYPD Pizza           |
| Bear Dance Boutique    | Ollie’s Frozen Custard|
| Blu Spoon              | Oscar’s Original Donuts|
| Cheng’s Chinese Cuisine| Oreck Clean Home      |
| China Buffet           | Patchington           |
| Edwin Watts Golf Shops | Panda Express         |
| Firehouse Subs         | Plantation Flowers    |
| First Watch Restaurant | Purple Pig            |
| Gator Dockside         | Softballs R Game      |
| Giovanni’s Ristorante  | Sonic Drive In        |
| Gotta Get Your Name On | Sports Heaven         |
| Honeybaked Ham         | Subway                |
| Jersey Mikes           | Takis                 |
| Jim’s Golf             | The Village Groomer   |
| Johnny Rockets         | Tierra Del Sol        |
| Kilwin’s               | Truly Nolen Pest, Lawn, & Termites |
| Koyame Asian Express   | Viva Nails & Spa      |
| Margarita Republic     | Village Pet Villas    |
| Moe’s Southwest Grill  |                      |
KEITH LLEWELLYN has worked at Ye Old Thrift Shoppe since they opened in 2008. In August, he celebrated his 91st birthday during his shift at the Shoppe.

THE HUMMINGBIRD STAFF meet periodically to discuss The Hummingbird. Not sure what is accomplished, but fun is on the agenda!!

Remember our AIDET
As a volunteer you may be the first contact a visitor or patient has with the hospital. Our goal is to be a welcoming, friendly and helpful volunteer. Please remember to exhibit these characteristics by following the AIDET philosophy. Ask your department chair if you need a refresher on AIDET. Remember that we want to utilize these characteristics when interacting not only with visitors and patients but with each other. At times we may be requested to do a task that isn't on our official job description and we should do it willingly. We are here at the hospital to help!

RECIPE OF THE MONTH
Who cooks in August?
Take advantage of all the great savings provided for us by all of the

Friends OF THE AUXILIARY/FOUNDATION LISTED ON PAGE 5

BACK TO SCHOOL FOR VOLUNTEERS TOO!
BE AWARE that your Chairs will be contacting you regarding IN-SERVICE Meetings for September-October.