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I am excited about this move because I can continue to do what I’ve been doing while working with such very nice, dedicated volunteers.

As provided in the Handbook, the first vice president moves into the president position if the president’s office be vacated. Therefore, Jeannie Rogale is now the President of the Auxiliary until this term is finished. Jeannie has been a dedicated volunteer since 2003 and is always willing to do whatever is necessary to help. Please welcome Jeannie as your new president with your full support.

(Lou Emmer’s article ... continued on page 2)

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(Lou Emmer’s article ... continued on page 2)
PRESIDENT’S LETTER
December 2017

The Christmas Elves have been back in the hospital working hard to put up the decorations. The decorations look beautiful and thanks go to Billie Smith and her team for coordinating this. Billie also thanks all those other volunteers who came on Saturday, November 18, to help with the decorating. You may not know that Billie makes all those gorgeous wreaths that are seen throughout the hospital. She is a very talented lady. She might even be willing to teach others to make the wreaths if you ask her.

A huge “thank you” to Hospital and the Foundation for providing the delicious Honeybaked hams, turkeys, and vegetarian dishes for our Thanksgiving and Christmas dinners”. And I’d like to add my personal thanks to each of you for your service to the hospital and the patients.

Joan Hanosek and her team of patient surveys have been hearing many compliments on the service patients have recently received in the Emergency Department. Susan Williams, Lori DeFurge and Susie Atkins have been working hard to make things run smoothly in that department.

They have also been holding meetings with the volunteers in the ED and ED Admit departments to make certain the volunteers are informed of changes and to get their suggestions on needed changes. It’s an exciting time at our hospital.

During this Holiday Season I wish each of you a time of enjoying friends and family and a time to acknowledge how blessed we are!

Merry Christmas & A Happy Holiday To All!

(See photos on page 7)

(About Jeannie Rogale ... continued from page 1)

Jeanne’s first assignment was Surgical Waiting Room, and she quickly progressed to the Day Captain’s Office (whole house responsibilities), where she became “Co-Chair”. She added the new Infusion Department to her volunteer responsibilities and has served as Chair of Infusion for 8 years. She continues to volunteer in these departments, as well as ED Admit, VPO (Volunteer Placement Office / Interviews and Orientations) and TVRH Foundation office (Special Projects). She volunteers “about 20 hours” each week. But, “when I am in the ‘House’, if I am needed, I get to work right then and there!”

“I truly care about each and every person who enters our Hospital. And if something is needed, I know just who and where to go to get who and what is needed. I have been in this building since it was 6 months old; I have worked with everyone in this building in some form or fashion; I know where everything is and where it should be; I know everyone in Administration, I know the staff, and they know me...and that I am a problem solver. No job is too small...or too big. I know I can always do what is needed and what is right.”

With regard to her new role as President of the Auxiliary, she smiled and expressed appreciation for the confidence placed in her. She admits to enjoying the congratulations and good wishes she has received from volunteer colleagues, staff, Senior Management and the Foundation. “When Lou Emmert invited me to attend my first meeting with Administration / Senior Management, she introduced me as the “New President of the Auxiliary” and everyone cheered and applauded. It is a sweet memory I will cherish.”

When asked what drives her to dedicating her time and energy to TVRH & Auxiliary, she immediately responded: “the people; I feel needed, I know I can make a difference, and I want to be there for the patients, families, volunteers and staff.”

(Lou’s letter continued from page 1)
IT IS TIME for NOMINATIONS for Our Elected Positions for 2018-2020

Nominations will be accepted by the Election Committee until December 15th. Nomination Forms can be picked up in the Day Captain’s office.

All positions: President, First Vice President, Second Vice President, Recording/Corresponding Secretary, Historian, and Parliamentarian shall be elected.

- Nominations will be accepted by the Election Committee until mid-December. Nominees must give permission to be nominated.
- All nominations must be reviewed and accepted by the Election Committee and the Executive Director/President of the TVRH Auxiliary Foundation Branc, and the Volunteer Coordinator.
- In the event more than one candidate is nominated for a position, a ballot, will be compiled by the Election Committee, and will be published in the January Hummingbird Newsletter to be voted on by the entire active Auxiliary Membership.
- Deadline for return of ballots will be Feb. 1 or 20 calendar days after the publication of the ballots, whichever comes last.
- Returned ballots will be tallied by the Election Committee to determine the winner(s). If there is only one candidate for each open position, the Election committee will declare the election closed and the position published on the ballot as duly elected.
- The slate of elected officers will be announced in the March Hummingbird Newsletter.
- Installation of elected officers will be held at the Annual meeting.

The Nominating Committee has been Announced
Rena Marchard
Pat Fitzgerald
Lois Laab
George Councilman
Jim Lemon
Barb Lovett
Betty Schneider
Eda Oteri
Joan Hanosek - 2nd VP

The duties of each of officers is listed on the last page of this Newsletter.

IT IS also TIME to NOMINATE your Co-Volunteers for Awards

YES, it’s time to think about nominations for the Auxiliary Awards that will be given at the spring luncheon.

The award categories have been updated and the entire Auxiliary Volunteer population (including Musicians and Ye Olde Thrift Shoppe) are eligible to receive an award.

The Awards Committee is being chaired by Jim Lemon, our Auxiliary Past President. His group will be meeting in early March to review all the nominations and make the final selections.

The categories and their descriptions are listed on the nominating forms at the end of this newsletter and at the ballot boxes when you check in.

Print your form from this newsletter or pick one up in the Day Captain’s office.

Deadline for Nominating Officers is December 15th

Deadline to Nominate Co-Volunteers for Awards is March 1st

You will start seeing nomination forms and ballot boxes at the sign-in kiosks, in the Day Captain’s office and at the front desk. Deadline for nominations is March 1st.
KUDOS & MORE for TVRH Auxiliary Volunteers

Sandra Jones
Volunteer, ER Ambassador

On June 25, 2017, Susan W., a visitor to the hospital, nominated Sandra Jones, E.R. Ambassador, for an award for Excellence in Service and Care. The Volunteer Award Committee shared her letter with Sara Valentine, Chairman of the ER Ambassador Department. Sara, touched by the letter, spoke with Susan W. and invited her to join Sara as she acknowledged Sandra Jones for her demonstration of Excellent Service and Care.

When asked about her role as Auxiliary Member, Sandra responded that she likes to “help people, and ease their discomfort—both physical and emotional—whenever possible”.

“I know what it is like to be in that hospital bed, and feel invisible because of all the tubes and machines. When I walk into a patient’s room, of course I notice all of the equipment, but my primary focus is on the patient and family member, and I always ask if they need anything. I listen carefully to what they say...and what they do not say. Sometimes non-verbal signals seem to be more telling. That is why I cannot help but take steps to make things better. I recognize a plea for help when I see it.”

Susan W. added that “Sandra is intuitive...she saw my husband (and me), looked past the tubes, and offered sincere comfort and encouragement, and really listened to us. She made a huge difference in how we dealt with his illness. She was the first one to make my husband smile after he became ill.”

Sandra’s Backstory:
Sandra is a “Breast Cancer Survivor X 3” (2001, 2007 and 2010)! Years of breast cancer illness and treatment (multiple hospitalizations, surgeries, radiation therapy, chemo therapy, cardiac complications, knee replacements), admissions to long term care facilities (so she could learn to walk again) have all given her profound insight into what our patients are feeling and thinking. A widow for ten years, Sandra is devoted to her 25 y/o son. She moved to The Villages in 2016 “for the lifestyle”. She was ready for fun, yes, and driven to volunteer and “give back” in whatever way she could to folks experiencing health challenges. But before she could “give back”, she needed to learn how to “move and improve her upper body muscles”. So she approached Parade Corps Twirlers, and under the care and direction of Debbie Tripp, learned how to move her arms to build strength and coordination, and now is an official “Twirler” who is an inspiration to others.

Today Sandra is driven to help others, whether it be by her presence, bright smile, infectious laugh or gentle touch. She offers prayers for folks she meets along the way, often giving them a small blessed stone to put in their pocket as a reminder. Sandra is hopeful, honest and an inspiring member of our Auxiliary Team.

~~ Patricia Kronk, Chair, Musicians Auxiliary
Holiday Decorating

continued from Lou’s article on photos on page 2

It takes a lot of preparation in setting up before the decorating begins.

Volunteer on ladder is Joann Earley. Next to ladder is Sandra Jones, & the third volunteer is Sara Petrantoni.

Thanks to those who gave up more of their time and talents to bring

A Glow of the Holiday into The Villages Regional Hospital.

An end of December thought ... what goes up must come down!

Once the decorating is done, it gives a stressful and often a sad environment a transformation into place of comfort, peace and love for those that enter our hospital. It’s amazing how the glow of lights can lift hearts and give hope!

Thanks to those who gave their time and talent.
ARCE TESTING
Annual Regulatory Compliance Education & Risk Safety Module
(Same Test, New Name, Still Mandatory!)  

For NEW VOLUNTEERS & GOLF CART DRIVERS  
December 5 & 19 • 8:00-11:30 am  
You will get your TB test and your eyes checked the same day. East Campus, 2nd floor, Classroom 1  
December and January will be Paper Tests as the computer classroom will be in use.

For ANNUAL VOLUNTEERS  
Any Tuesday... But, the 2 Tuesdays above may be busier than the other 2 Tuesdays.

FOR EYE TESTS: The Employee Health Care nurse will be available for volunteers eye testing on Tuesdays. Eye Tests are available at Employee Health Care Office on the 3rd floor of the East Campus.

Important reminders for each of us:
(1) be sure to take the ATM/ARCE during your birth month.  
(2) no eating at your desk (a drink is permitted)  
(3) as you are entering patient rooms, please check for a sign on the door indicating special requirements for that room.

DO NOT ENTER A ROOM WITH A SIGN ON THE DOOR.

TVRH Hosts a Mock Operating Room

Perioperative Nurses Week is an annual celebration focused on the broad variety of patient care services our perioperative nurses provide in the surgical setting.

In honor of Perioperative Nurses Week, The Villages Regional Hospital hosted a mock operating room (OR) this week in the upstairs lobby of the Advanced Surgery Center. More than 115 students from local schools such as The Villages Charter School, South Sumter High School and Wildwood High School were in attendance.

“This event give students from our area the opportunity to learn about the medical field in an up-close and personal way,” said Tammy Gorby, Perioperative Services Educator at The Villages Regional Hospital. “There are so many different careers in the operating room and in perioperative services. This is an important step in getting students interested.”

Representatives from various medical industry companies were at the event staffing interactive stations where students could explore different surgical instruments, learn proper hand sanitation techniques, discover how total knee and hip replacements work, and even how to perform laparoscopic surgery.
Everything is sparkling at Ye Olde Thrift Shoppe this time of year. There are trees and wreaths and twinkling lights. There are ornaments and stocking stuffers and holiday CD’s. There are pretty dishes, fancy clothes and decorative linens. How does this entire splendor happen?

Well, it takes over 170 volunteers to make the magic work, not just this time of year, but all year long? You might wonder what all these people do. The ideal shift has 15 volunteers – one cashier in each building, 2 donation receivers/pricers, floor staff for 6 different areas, 2 linen specialist, 2 clothing sorters, and one shift leader. There are ten shifts a week plus a Monday crew of 20 volunteers doing staging, cleaning, re-stocking, as well as sorting clothing, receiving donations, and pricing. Amazing huh?

We are very proud of our Shoppe – not just because it makes money for our hospital, but because it provides bargains on nice items to improve the life of our customers, it prevents tons of landfill by reusing items that might (continued on page 8)
otherwise be thrown away, and it brings tax dollars to the community (yes we pay taxes on the items we sell). Equally important is the connection it gives each one of us with like-minded people who give generously of their time and talents. These co-workers quickly become friends and support each other during times of sickness, loss or need.

Stop by and see the magic in action – who knows, you might decide to add a shift working at Ye Olde Thrift Shoppe or you might just find that one unique item you can’t live without.

Stop by for holiday gifts, decorations, apparel and much, much more!

It’s not too late to find GREAT BARGAINS at Ye Olde Thrift Shoppe

SHOP LADY LAKE EXPO
Beth Malak, Curt Kroll, and Martha Lash (L to R) represented Ye Olde Thrift Shoppe at the November 8th “Shop Lady Lake Expo” put on by the Lady Lake Chamber of Commerce. They were able to tell those who attended about our Shoppe and hand out both applications and informational flyers.

Black Friday at Ye Olde Thrift Shoppe

The cute guy manning the food table is Donald Marchand

Sue Bundstein and Jody Haley checkout some of the bargain shoppers.

First Drawing Winner was Theresa Burke.

Great crowd of people!
That money comes from our donors and the many fundraisers organized by our Auxiliary Foundation staff, and assisted by volunteers, as well as our ongoing activities such as, the Gift Gallery or Ye Old Thrift Shoppe.

After Jim Lemon’s presidency ended, he was asked to take on the Auxiliary Foundation budget line item for hospital equipment. Each year $100,000 budget is set aside for this purpose. Each department in the hospital submits their requests for a need with a reason, how many they need and the approximate cost. Michael Pittman reviews each requests and determines which ones should be brought before our board.

When the items arrive, Jim adheres a “Donated by” label so anyone can tell where it came from. This was a new idea that Jim started doing, as well as a starting complete record of how the budget was spent including pictures, copies of the purchase requests and invoices.

This year we have purchased 6 temporal thermometers for $2300. These can be used on patients without inserting into the body. They are fast, simple to use and highly accurate.

We also purchased 2 vital sign monitors for $8000. These are portable so can be taken to patients.

Our biggest expenditure this year was an Infinity Ultra Sound machine. This machine costs $90,000, so we opted to give 60% of the cost. This will be found in the cardiac department and can be wheeled to the patients so doctors can immediately see a patient’s problem. This replaced an older model that was no longer working well. This machine is very important for saving lives.

So, as you work around the hospital, look at the equipment and see what the Foundation/Auxiliary has donated to our hospital and get a healthy respect for what it costs to provide the best healthcare possible.

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**Holiday Raffle at the Gift Gallery**

For a limited time, the Gift Gallery at The Villages Regional Hospital will be giving away a few great prizes to team members and volunteers. Prizes include a holiday wreath, movie tickets, gift items and more!

Drawings will be held once a month and you do not need to be present to win. Simply fill out an entry form with your name, email and phone number. No purchase is necessary.

Don’t delay, the first drawing (win a holiday wreath!)
AUXILIARY FOUNDATION

CABARET

The 11th annual Cabaret at Savannah will take place on Wednesday, January 24 at the Savannah Center. Produced by Ray Leggiero, this annual fundraiser for the Villages Regional Hospital Auxiliary Foundation brings together many of the top talent in The Villages. Many veteran performers of past cabarets will be returning for this year’s show including Larry Rivellese who was recently featured on the NBC show Little Big Shots: Forever Young hosted by Steve Harvey.

The Cabaret showcases musical numbers from Broadway to operal, interspersed with comedians and impersonators including Frank Procelli, a rookie to this year’s lineup. And let’s not forget crowd favorite, “Dorels”, who will return again this year to join the all-star cast. The Cabaret will host two performances at 5:00 and 8:00 p.m. and provide audience members with a choice of cabaret or balcony seating. Attendees are encouraged to bring their own beverages and snacks which can be as elaborate or minimal as you like. Tickets will go on sale at The Villages Box Office after Thanksgiving.

HEARTS FOR OUR HOSPITAL GALA

“And the Beat Goes On”

“And the Beat Goes On” is the theme for this year’s 12th annual Hearts for our Hospital Gala to be held on Saturday, February 10th, 2018. This event described by Gala co-chair, Diane Kupchak, is the premier black tie event in The Villages. In addition to good music, fine dining, and the silent and live auctions that are always part of the Gala, Diane shares there will be some new offerings at this year’s event. As co-chair, she is in charge of the silent auction. “I have assembled a team of volunteers to work with me and I am very excited by the new and fresh ideas coming from the team,” said Diane.

One such feature she is excited about is the addition of a high-tech photo booth. Guests can add graphics and virtually spray paint graphics into their photo. In addition to receiving a keepsake photo, guests will also have the opportunity to upload their photo to all forms of social media.

An elegant evening for all, the Hearts for Our Hospital is the largest annual fundraiser for the Auxiliary Foundation. The proceeds from the event will go toward the purchase of needed equipment, Scholarship Program for local high school students and TVRH Team Members, as well as support programs and services of The Villages Regional Hospital. “People attending this event are helping us help our hospital,” said Diane. The Gala is a community event open to all. For more information or tickets, please call the Auxiliary Foundation office at 352-751-8871.

WHO WON THE CRUISE?

Monique Sanders! She is not a volunteer but an eager supporter of this hospital. She often supports our fundraisers with a large purchase. She bought multiple chances -- this time she is a winner.

(Continued on page 11)
BIKE RACE Results

I’m sure, if you were out on November 10 or 11, you saw many bikers all over, especially along Buena Vista! We all want to know … How did the Bike Race come out!

There were 376 participants riding in their choice of 8 divisions. To date the race has raise $50,000 but not all the pledges have come in, so that’s not a final total.

Top Photo - R to L: Josh Fleming, the CCO (VP /Chief Clinical Officer) & Site Administrator at LRMC; Michael Pittman, Chief Compliance Officer for The Villages Regional Hospital, and his son-in-law Ty Cuppleman; Susan Williams, Assistant Director of Nursing for TVRH, and her husband Bruce Williams.

There was actually a hospital team:

**TVRH TITANS**

- Rae Jean Nieland
- Lori Richardson
- Nicole Cardiello
- Michael Pittman
- Ty Cuppleman
- Todd Mazer

- Susan Atkins
- Lori DeForge
- Susan Williams
- Delaine Guitian
- Bruce Williams

A MASS-MAILING COMPUTER PROGRAM that proactively seeks out and resolves potential delivery issues to protect you. The Auxiliary sends messages to so many volunteers at once and to prevent your email provider from categorizing them as spam, they help ensure you receive the messages.

When you receive an email from the Auxiliary office

DO NOT JUNK or UNSUBSCRIBE IT!

no matter if the topic has no interest for you. JUST TRASH IT!

We know that not all emails from the Auxiliary will pertain to YOU. BUT, there are many that will!

So, if you unsubscribe or send it to “Junk” you could miss

IMPORTANT information in the future! Such as:

- The Hummingbird
- Hospital Christmas Gift announcement (Hams & Turkeys)
- Notice of Auxiliary Luncheon
- Temporary Changes and Directives concerning Construction and Renovations
- Announcements Re: coupons, discounts, free tickets for volunteers

IF you accidently unsubscribe or you “Junk” it and are not receiving notices your fellow volunteers know about … please call the Auxiliary Office 352-751-8061.

They cannot just reconnect you, but they will help you get it done.

Happy Holidays!

Wishing you a joyous Holiday Season

and a most prosperous and healthy New Year.
NOMINATIONS for OUR ELECTED POSITIONS FOR 2018

Nominations will be accepted by the Election Committee until December 15th. Nomination Forms can be picked up in the Day Captain’s office. Nominees must give permission to be nominated. Voting is open to Active Members of the Auxiliary Only

The slate of elected officers will be announced in the March Hummingbird Newsletter. Installation of elected officers will be held at the Annual meeting.

OVERVIEW OF OFFICER DUTIES

Auxiliary Membership President:
• Chairs the Membership Branch Executive Committee
• Ex-officio member of all committees except the Nominating Committee
• Vice President of the Auxiliary Foundation/Membership Board of Directors
• Responsible for organizing and communicating with the Auxiliary Membership
• Appoints Department Chairs
• Works in close communication and cooperation with the Volunteer Coordinator

First Vice President
• Assumes the powers and perform the duties of the President in the event of the absence, disability or resignation of the President
• Oversees the Volunteer Placement Office and Public Relations Departments

Second Vice President
• Performs the duties of the President in the absence of the President and First Vice President
• Coordinates the Nominating Committee
• Serves as Chair of the Auxiliary Handbook Committee

The Recording/Corresponding Secretary
• Keeps and distribute an accurate record of all Membership Executive Committee and General Membership meetings of the Auxiliary Membership
• Conducts all the general correspondence of the Auxiliary Membership, including Sympathy and Get Well cards to members

Historian
• Collects and organizes historical data including, but not limited to: newspaper, articles, photos, special events and fundraisers
• Scans all articles from local publications and sends to the Auxiliary Foundation Office for record keeping

Parliamentarian
• Knowledgeable and familiar with Robert's Rules of Order, the governing authority for Auxiliary meetings
• Ensures meetings of the Auxiliary Membership are conducted under these procedures
TVRH AUXILIARY MEMBERSHIP
OFFICER NOMINATION FORM
for the 2018-2020 term

I wish to nominate _______________________________________
for the position of _______________________________________

What makes this person a viable candidate? – Experience, knowledge, skills, etc.
________________________________________________________________________________________________________________
________________________________________________________________________________________________________________
________________________________________________________________________________________________________________
________________________________________________________________________________________________________________
________________________________________________________________________________________________________________
________________________________________________________________________________________________________________
________________________________________________________________________________________________________________
________________________________________________________________________________________________________________
________________________________________________________________________________________________________________

Your name ___________________________________________________________
Phone number_________________________________________________________

Has this person agreed to be nominated? ☐ Yes ☐ No ☐ Self

This form must be turned in to the Day Captain’s Office, no later than December 15th.
Auxiliary Volunteer Awards

Nomination Form

Deadline-March 1 of each year

Please place completed forms in the Auxiliary Awards Box located in the Day Captains office or near the volunteer “sign-in kiosk” at the hospital or at Ye Olde Thrift Shoppe.

Nomination category (may select more than one)

[ ] Going the Extra Mile: An individual or department whose commitment to excellence consistently surpasses expectations. The volunteer or team who goes above and beyond to make things happen.

[ ] Unsung Hero: An individual, deserving special recognition, who has shown consistent reliability, adaptability and service to the auxiliary. (May be anyone)

[ ] Leadership Award of Excellence: An individual who has provided outstanding leadership, support to the organization, and has worked beyond the call of duty. (usually an Officer or Department Chairperson)

[ ] Volunteer of the year: An auxiliary member who has made an exceptional contribution and shown outstanding dedication to the organization. He or she demonstrates the values of Respect, Stewardship, Integrity, Service, Teamwork, Innovation, and Quality

[ ] Outstanding Team/Department Award: A team, recognized by the TVRH staff as having worked together at an exceptional level to improve patient care and/or services. Award determined by TVRH staff but names can be submitted for consideration.

[ ] President’s Award: A person who has made a positive contribution to both the organization as a whole and to the President’s term. Award determined by the Auxiliary President. Names may be forwarded to the President for consideration.

Nominations may be from volunteers, staff, visitors, or patients

Name of Nominee or Department: ________________________________

Dept: ________________________________

Your name: ________________________________

May the Awards Committee contact you for additional information?  ☐ YES  ☐ NO

Your Phone or email ________________________________

Why have you selected this nominee or team?
What contribution has the nominee or team made to our hospital community?
How does this person/team fit the criteria of the Award?

Use additional sheets of paper if necessary