Hello to all of the wonderful volunteers.

I see it is time for election of officers and to encourage anyone who loves to make a difference and bring new ideas to the forefront to run for an office.

As a past President I know how critical it is to the operation of your Auxiliary to have volunteers who want to be involved and offer new ideas. Please consider voting for the candidates that are running for office and help make your Auxiliary the very best it can be.

Many friends were made during my tenure and I miss and think of all of you. My hope is that with the growth of The Villages your special organization will be able to assist in providing the service to supply quality care for all of the area who use the hospital.

Fond Memories,
Sandy Nusbaum

Your Vote is Your Voice – Be Heard!

2 CANDIDATES for EACH OF 2 POSITIONS
Voting begins on Monday, January 8

The 2018 Election Term has only two positions to fill, President and 1st Vice President. We have had a change of leadership for Secretary from Cindy Williams, who moved north to live with family, to Candy Ginn, who accepted replacement. She was not challenged for her position, nor were the positions held by: Joan Hanosek - 2nd Vice President, Jan Kumpan - Historian and George Counselman - Parliamentarian.

For President
Jeannie Rogale
“Experience Makes a Difference”

Carol Hughes
“The One that gets Things Done”

For 1st Vice President
Sara Valentine
“Ready, Willing, and Able to Serve”

Gloria Counselman
“Welcome to our hospital. How can I help you?”

Read their bios and job duties on pages 5 and 6

Sandy was President when Shari started and drafted her as The Hummingbird Editor. She was asked to address the volunteers, and she has! Kudos to Sandy!
Flu Shots ... This is very important because if we don’t receive a flu shot we will have to wear a mask from January through March.

Vouchers for your Honeybaked Ham Gift ... You can still pick up your voucher for a ham, turkey or vegetarian dish if you haven’t done so yet. The last day to pick them up is January 15, 2018. They can be redeemed at HoneyBaked Ham Store until January 31, 2018.

In-Service Meetings ... will be held in February and March and attending one of these meetings is a requirement of all volunteers. Your chairperson will let you know the dates and times so you can select one that works with your calendar.

On and entertainment note ... please don’t forget The Cabaret being held on January 24 at the Savannah Center. It’s a great show and a fundraiser for the Foundation. I went last year and really enjoyed it. You can get tickets at The Villages Box Offices.

The Foundation is getting ready for The Gala on February 11 at the Savannah Center. It is a beautiful evening, black-tie, silent auction, live auction, gourmet dinner and dancing. This is the major fundraiser for our Foundation. If you are interested in attending, please call the Foundation Office at 352-751-8871.

Our membership continues to grow and as of December 18 we had 942 volunteers. Through November our volunteers have provided 155,702 hours of service.

As I begin my interim term as president I’m very excited to be representing over 900 volunteers who are so dedicated and work so hard. I’m looking forward to helping the auxiliary membership be the best it can be and continue to grow.

We are each wondering where all the years have gone as we start 2018.

As we begin 2018, I would like to remind you of a couple of things.

Congratulations and keep up the great work.

My wish for each of you is that you have a very happy and safe new year’s and that 2018 is filled with peace and blessings for you and your loved ones.
The first month in my new position as the Volunteer Coordinator has passed and it has been a busy one. I have to say it was very enjoyable, at least most of it anyway, as in order to be an employee, I needed to update my vaccinations, which weren’t bad either.

Jeannie Rogale and I have been working closely together to identify what each of our responsibilities will be as we go through this transition. For the next few months at least, we will work to identify issues for the Auxiliary Membership and determining who will be responsible for which areas. For example, we will both submit an article for inclusion in the Hummingbird. The articles from me will focus on happenings at the hospital, as well as the Auxiliary Membership in general, while Jeannie will address issues / concerns that impact or are important to the individual volunteers themselves.

As you have probably noticed the Hospital has been very busy, which is to be expected this time of the year. If you were not aware, construction is underway on the 5th floor in the Rehabilitation Hospital to add 10 new rooms. The Emergency Room continues to be very busy too and I’m happy to report that due to recent changes made in the area of patient flow, the waiting time for patients has greatly improved. Our Patient Survey volunteers have also noticed a sharp decline in complaints from patients about the Emergency Room. Susan Atkins, new Director of the Emergency Department, and Susan Williams, have been updating the volunteers in the Emergency Room, as well as in the Emergency Waiting Room, on all the new processes and procedures to make things flow effectively.

You may have noticed visitors shielding their eyes when they are checking in at the Front Desk because the sun is so bright. The hospital recognized this problem and will be adding a tint to those windows to soften the sunlight. Our volunteers at the Front Desk are very grateful for this new tinting!

In this issue of the Hummingbird you will find valuable information on the upcoming election and the ballot for those running. Your voice matters and we encourage you to please be sure to cast your vote. The winners will be announced in February, followed by the installation of new officers at the annual luncheon held in April. Our Auxiliary Membership continues to grow, and in doing so, allows us to expand our service to the Hospital. My thanks go out to each of you for your dedication and service to the hospital.

Although my office is located at the East Campus, I will still be spending time in the Hospital. Please continue to let me know of any issues, concerns or questions you may have. You can email me at lemmert@centflhealth.org.

My wish is for 2018 to be A Happy and Blessed Year for each of you!

--- Submitted by Lou Emmert

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**BARB LOVETT STEPS DOWN**

Barb Lovett is stepping down from her position as Chair of the Day Captain’s Office. It is now my pleasure to announce that Candy Ginn has accepted this position. Jeannie will remain as Co-chair of the Day Captains office.

Barb has been a dedicated and valued volunteer, for over 12 years, and will continue to cover her Tuesday morning shift until her return to Michigan to be with family.

Please join me in thanking her for her service and wishing her well in her coming endeavors!

--- Submitted by Jeannie Rogale
ARCE TESTING  Annual Regulatory Compliance Education & Risk Safety Module (Same Test, New Name, Still Mandatory!)

For NEW VOLUNTEERS & GOLF CART DRIVERS
January 9 & 23 • 7:30-11:30 am
Drivers have their eyes checked the same day. East Campus, 2nd floor, Classroom 1
January will be Paper Tests as the computer classroom will be in use.

For ANNUAL VOLUNTEERS
Any Tuesday... But, the 2 Tuesdays above may be busier than the other 2 Tuesdays.

FOR EYE TESTS: The Employee Health Care nurse will be available for volunteers eye testing on Tuesdays. Eye Tests are available at Employee Health Care Office on the 3rd floor of the East Campus.

HOW AND WHERE TO VOTE

We hope you all take the time to read the candidate bios and to vote! These are your representatives on the Auxiliary Executive Board so be involved in the selection process!

Please help us conduct a fair and legitimate election by following these voting rules.

All votes must be in the ballot boxes by 4 p.m. on THURSDAY, FEBRUARY 1, 2018.
In advance, thank you for your cooperation!

How to cast your vote for the contended offices:
1. Pick up an official BLUE BALLOT at the Day Captain’s or the Thrift Shoppe linen room.
2. Fill out the ballot with your indicated choices for the positions.
3. SIGN THE AUXILIARY ROSTER
4. Place your ballot in the white ballot box. (The Day Captain cannot do this for you.)

IMPORTANT: Your vote will not be counted if you SLIP IT under the Day Captains office door or leave it on the desk.

Day Captains office is open Monday –Friday 8 am - 4 pm and Saturday-Sunday 9am-1pm.

Voting begins on Monday, January 8

This is YOUR Executive Board, so be involved in the selection process!
Carol Hughes

Carol Hughes joined TVRH Auxiliary in 2011, and accepted her first assignment in Patient Care. Her enthusiasm, commitment and “how can I help?” approach quickly carried her to a Chair Position in the Radiation Department in Moffitt Cancer Care Center (Sharon Morse Building). Carol, a woman of seemingly boundless energy, also served as Chair of the Volunteer Placement Office (VPO) for four years, and progressed to serve on special projects of the Foundation Board. In 2016, she was elected to First Vice President of TVRH Auxiliary. Unfortunately, Carol needed to take a medical leave of absence earlier this year due to health issues, and now is happily back on the schedule, active, as enthusiastic as ever, and brimming with energy.

Carol proudly states that she is an “Idea” person. She is constantly thinking and planning of ways to expand our presence in the hospital, acknowledge our volunteers, enhance comradery and recruit more volunteers. She developed our Public Relations Department and worked with our Villages community to develop the Discount Program for Volunteers and Staff. And, in 2015 she was proud recipient of the Volunteer of the Year award.

Carol, along with husband, Don Lloyd (also an Aux. Volunteer in Transportation Department), moved to The Villages in 2007. They have been married 22 years, have “2+2” children, and 3 grandchildren. She laughs and asserts she is much too young to have any “greats” (great grandchildren). Her background is Social Work: BS in Behavioral Science, Master’s Degree in Social Work and Licensed Clinical Social Worker. She feels quite at home in the hospital setting.

Why is Carol running for President of the Auxiliary? Because she was asked by colleagues to do so. “We have important work to do! TVRH has been an important part of my life for several years now, and my head and heart say I need to do this. I still have lots of ideas that would benefit the hospital and volunteers. When I walk in the door of the hospital I become energized, and involved. I enjoy working with our volunteers, patients and families. I can’t quit now.”
Introducing the
CANDIDATES
FOR
1ST VICE PRESIDENT

1st Vice President Duties:
They shall, in the event of the absence, disability or resignation of the President, assume the powers and perform the duties of the President.
The First Vice President shall oversee the Volunteer Placement Office and Public Relations Departments.

-- Bios submitted by Pat Kronk,

Sara Valentine
Sara Valentine has been a member of TVRH Auxiliary for more than 8 years, and is currently serving as Chair of Four Departments: Ambassadors (Front Lobby & Emergency Room), Cath Lab and Cardiac Rehab. She also serves on various Auxiliary committees as needed. Some of her peers have dubbed Sara the “Queen of Good Will”.

Born and raised in northeastern Ohio, Sara spent five years in England, resided in Minnesota for 30 years, and retired to Florida in 1996. Sara is married to John Valentine, also a TVRH Auxiliary Volunteer, who is Chair of the Front Desk in the East Campus Building. She is the mother of “four beautiful and wonderful daughters”, and proudly cherishes her 11 grandchildren and 11 great-grandchildren.

Convinced she was “born to serve”, Sara has held varied offices and positions in her lifetime. She became active with the Lutheran Church as a youngster, and, as an adult, served on many local, state and international church councils. Well versed in administrative responsibilities, Sara enjoyed working alongside the President and Vice President of Winona State University (Minnesota), dignitaries, faculty, students and major university events.

When invited to highlight one important aspect of volunteering in TVRH, Sara related that she enjoys helping others whenever possible, and that when (not “if”) she notices a need for assistance, she “has to help” in some way. She carefully listens, and quickly responds as she is able. As an Ambassador, she says she has been rewarded with many sincere smiles and words of appreciation. As a Department Chair, she enjoys the comradery of her teams, the ready interpersonal sharing of ideas for improvement, laughs and celebration of kudo moments.

When asked “Why are you running for 1st Vice President?” she had a quick answer: “I was asked to run! And, I am happy to do so.” Encouraged to expound a little, Sara offered the following: “I am capable of serving in that capacity, am willing to serve, and want to serve. It is an important aspect of my “calling”, of who I am. I truly enjoy my hospital volunteer work and responsibilities. I am honored to be part of such a wonderful organization; I am fortunate to work with many incredible individuals who generously share their time, talent and energy with us.”

Gloria Counselman
Gloria Counselman joined TVRH Auxiliary in April, 2015 as a volunteer in Patient Care. Aware of the need for volunteers in multiple departments, Gloria sought to augment her volunteer hours in additional departments where her business and organizational skills might be of benefit. And, she recently received her Certificate in Volunteer Management from Rollins College. It is safe to say that Gloria has found her “niche”, in that, today, she has accumulated (in 2 ½ years) over 4500+ hours of service!

Born and raised in Kansas City, Kansas, Gloria moved to Oklahoma as a young teenager. Within one week of enrolling at Oklahoma University, Gloria met her future husband, George. (George is also an Auxiliary Volunteer, serving as Parliamentarian for the Auxiliary, and Chair of 1) Student Volunteers, 2) Foundation Office Volunteers and 3) ADU/ASU/PACU volunteers.) Gloria and George happily claim almost Fifty Years of Marriage. For the record, they are known in the hospital as “The Happy Couple”.

Gloria and George found The Villages because of an OU vs FSU football game and a Parliamentarians Conference. While driving across the state of Florida from one event to another, they made a curiosity stop in The Villages… and, the rest, as they say, is history.

When asked to define what she brings to our organization, Gloria states quite simply that “Customer Service is the thread throughout my life and career…always, Customer First… and Organization.” She went on to describe her career experiences as a Customer Service Representative in the insurance industry, computer system design, tax preparation, commercial banking, working with FDIC Division of Liquidation, Development/presentation of Customer Service programs and Parliamentarian workshops. Per Gloria: “The number one principle is Smile! Smile when you reach for the phone, and when you say hello. Your smile makes your voice sound relaxed and interested in what the caller has to say.”

“I enjoy volunteering in our hospital. The Volunteer Placement Office (VPO) is very interesting and busy, and my organizational background and skills are well used. I am also Chair of the ARCE (ATM)Program, and Co-Chair of ED Admit. where we volunteer on Saturday evenings, and more often, if needed. I am here to help in any way I can.”
What Do YOU Think?

Getting to Know Us

Pat Kronk has been thinking about having a large book/notebook about our Musicians, but the idea could, and probably should, apply to ALL OF OUR VOLUNTEERS.

If desired, each volunteer could write up a bio/story. We all have stories that reflect our past and highlight how we got here and why volunteering in TVRH is so special and important to the volunteer.

No address or phone, but an ID pic could work. One page only. A “Getting To Know You” / “Getting to know Us” book.

Every day I realize how special each volunteer is as an individual, and I wish I could hear more of their stories. The Humingbird articles are not just everyday events, but highlights of people, events, and significant moments in time.

Just an idea.
Do you think it has merit?

If you want to share, please send your article and photo to skumler@gmail.com

On December 2, the volunteer placement office headed by Gloria Counselman held a very successful event to recruit new volunteers. The event was held in the 2nd floor atrium of the Advanced Surgery Center and was attended by over 40 residents in the area. Forty-one applications were processed and those new volunteers are now working in the hospital, outside transportation, or Ye Olde Thrift Shoppe.

A number of volunteer department chairs attended the December 2 event and helped make it so successful: Betty Schneider, Mary Dolph, Rena Marchand, Barbara Lovett, George Counselman, Jeannie Rogale, Joan Hanosek, Jim Lemon, Mike Kauffman, Beth Malak, Jackie Sampson, Pat Kronk and Edie Oteri. Michael Pittman, Chief Clinical Officer, and Cathy Reardon of the Foundation, stopped by to visit with the new applicants and make them feel needed and welcome.

The day before, December 1, was a regularly scheduled interview session and we had 21 individuals attend that day. In a two-day time frame we brought on 62 new volunteers. As of December 18 we now have 942 volunteers and our hours of service are 155,702 through November.

Thanks to Gloria for planning, organizing and preparing all the materials for this huge event. It was so successful we are looking at doing one twice a year. (On page 7 you will find the list of all the new volunteers since December 1, 2017.)
Our Volunteer
Aidet

Acknowledges the Patient and/or Visitor:

- Follow the 10 – 5 rule: at 10 feet smile and acknowledge and at 5 feet speak.
- Smile, make eye contact and greet them in a pleasant manner ...
- If they look confused or they are looking for something, ask if there is anything you can do for them.
- Anytime you see someone looking for a sign that means they are probably looking for something and could use some help.
- NEVER ask “How Do You Feel”, you know they are sick or nervous because they are in the hospital.

Introduce Yourself

- Depending on the situation and the place you are in ... State your name and your role at TVRH.
- Highlight skills and expertise of self and other healthcare team members.

Duration

- Depending on the situation and the place you are in ... Give the Patient/Visitor a time expectation, even if it is just a time for your return. Keep patient/visitor informed as to the amount of time a procedure or process will take.
- If you don’t know the procedure/process time see if you can find out. Never guess, ask someone in the know.
- If there is a wait time give them the time expectation of that wait.

Explanation

- Depending on the situation and place you are in ... Keep patient/visitor informed by explaining process & procedures.
- Assist patient/visitor to have a clear expectation of what will be occurring.
- Get correct information from the proper person.

Thank You

- Thank the patient/visitor for choosing TVRH.
- Express appreciation that they have chosen TVRH as their healthcare facility.
- Ask if there is anything else you can do for the patient/visitor before ending the interaction.

NEW November through December 2, 2017
Bergman, Elaine
Burns, Douglass R
Burns, Gladys (Elaine) R
Burstein, Linda
Hall, Janice
Laurens, Darlys
McCarthy, Lola
Romeo, Jan
Snyder, Susan
Swanson, Katherine
Swanson, Martin
Alden, John
Baker, Cacinda (Cindy)
Barrett, Rebecca R
Bosley, Wm (Jerry)
Bosley, Mary Jane
Boutin, Jack
Brown, Dionne Nichole
Bushnell, Gary
Bushnell, Cheryl
Capuano, Glenda
Caswell, Mary (Fran)
Christman, Carol
Cornelius, Charles
Couillard, Susan
Ellosoff, Lorne
Gaffney, Nancy
Gerry, Jean
Hancock, Sheila
Harrison, Joan
Hibbs, Elizabeth
Kane, John
Kometic, Rick
Lauer, Margaret (Peg)
Long, Silvana
Marchese, Cathleen (Cathy)
Matekanski, Jack R
Matekanski, Joanne
McCloskey, Gail
McFall, Sharon
McGathy, Valeria
Metzger, Robert
Mielinski, Robert
Munro, Diana
Newton, Krista
Oman, Sandra
Pilpnton, Geraldine (Geni)
Repetti, Gail
Ricciardi, Sandra
Roche, Peggy
Schmidt, Patricia
Setaro, Jean
Smith, Robert
Stallmeyer, Dorothy (Carol)
Tiso, Judy R
Totaro, Michele
Turner, Barbara
Tyburski, Kathy
Wells, James
Wells, Kathryn
Wertz, Paul

NEW December 19, 2017
Janet Brooks
Patricia Bruce R
Martha Daub (Marty)- Kevin Moran
Sharon Rinehart
Sharon Stanley R
Karen Taylor

R = Returning

SUPPORT OUR FRIENDS

The businesses who have offered these discounts to encourage you to stop in and visit them. They have just been revised!

Pick one up in the Day Captain’s Office.

LuAnn Schiff and Marcella Johnson, partners on their Friday morning shift in IMCU, were given festive little red hats by Becky (the Clown) Johnson on their trip for supplies in Dietary. Neither LuAnn nor Marcella are part of the “Red Hat Ladies” and confirmed it as they had a great time wearing the cute little clip on hats.

Christmas 2017 Sharing Holiday Fun
Ye Olde Thrift Shoppe

is open Tuesday through Saturday from 10 a.m. to 4 p.m. and is located at 106 & 110 W. Lady Lake Blvd. just two blocks south of the CR 466 and US Highway 441 intersection and part of the Lady Lake Historical Park.

For more information call us at 352-259-5853. We appreciate all your donations and can also pick up large pieces of furniture (just call 352-874-3593).

The Town of Lady Lake held their annual "Light Up Lady Lake Park and Santa Arrival" on the evening of Friday Dec 8th.

Ye Olde Thrift Shoppe decided to participate by staying open two extra hours to allow those who came to see the lights a chance to shop.

There were drawings for prizes and special bargains that night.

In preparation for the late closing, a group of cookie monsters baked, decorated and bagged over 120 cookies! This does not count the ones that HAD TO BE EATEN because they were defective.

Cookie Monsters (L to R) Kathy Greenfield, Rena Marchand, and Beth Malak. Not shown, but definitely involved were Elena Goulet and Karen Harkins

Did anyone see the Mysterious Santa floating around the hospital during the holidays. Joan Hanosek sat across from him in the Cafeteria, Security was called to guarantee him safe passage through the hospital. He has been a confirmed volunteer yet as of December 14th, was not identified.
YES, it’s time to think about nominations for the Auxiliary Awards that will be given at the spring luncheon.

The entire Auxiliary Volunteer population (including Musicians and Ye Olde Thrift Shoppe) are eligible to receive an award.

The Awards Committee is being chaired by Jim Lemon, our Auxiliary Past President. His group will be meeting in early March to review all the nominations and will make the final selections.

The categories and their descriptions are listed on the nominating forms at the end of this newsletter. Find the nomination boxes when you check in. Print your form from this newsletter or pick one up at any of the nomination boxes.

Deadline to Nominate Co-Volunteers for Awards is March 1st
AUXILIARY FOUNDATION

The 11th annual Cabaret at Savannah will take place Wednesday, January 24 at the Savannah Center. Produced by Ray Leggiere, this annual fundraiser for the Villages Regional Hospital Auxiliary Foundation brings together many of the top talent in The Villages. The Cabaret will host two performances at 5:00 and 8:00 p.m. and provide audience members with a choice of cabaret or balcony seating. Attendees are encouraged to bring their own beverages and snacks which can be as elaborate or minimal as you like. Tickets are on sale at The Villages Box Office.

HEARTS FOR OUR HOSPITAL GALA

“And the Beat Goes On” is the theme for this year’s 12th annual Hearts for our Hospital Gala to be held Saturday, February 10th. This event is the premier black tie event in The Villages. In addition to good music, fine dining, and the silent and live auctions, guests will receive a keepsake photo, and have the opportunity to upload their photo to all forms of social media. "An elegant evening for all, the Hearts for Our Hospital is the largest annual fundraiser for the Auxiliary Foundation. The proceeds from the event will go toward the purchase of needed equipment, Scholarship Program for local high school students and TVRH Team Members, as well as support programs and services of The Villages Regional Hospital. People attending this event are helping us help our hospital,” said Diane. Said Diane (Cupchak, 2nd Vice Chair extraordinaire of the Foundation Board who is securing items for the live auctions.

The Gala is a community event open to all. For more information or tickets, please call the Auxiliary Foundation office at 352-751-8871.

.Calendar

January 10
Advances in Early Diagnosis of Alzheimer’s Disease
Romil Patel, M.D. Lake Medical Imaging

Breakthroughs in Early Detection of Breast Cancer:
Why is Breast Density So Important?
Catherine Keller, M.D. Managing Physician, Lake Medical Imaging

February 15
The Economy, Politics and Your Investment
-- The Cebert Perspective
Dale L. Cebert, ChFC, CLU, President, Cebert Wealth Management

The Ins and Outs of Long-term Care
Tricia Holloway, NHA, MPA, Administrator, Buffalo Crossings

March 14
Philanthropy in Retirement
Jorge Romero, Senior Wealth Advisor, Ruggle Wealth Management

The Heart and Your Love Life
Usman Hashmi, M.D. Cardiac & Vascular Consultants

The Hummingbird
Hospital Christmas Gift announcement (Hams & Turkeys)
Notice of Auxiliary Luncheon
Temporary Changes and Directives concerning Construction and Renovations
Announcements Re: coupons, discounts, free tickets for volunteers

If you accidentally unsubscribe or you “Junk” it and are not receiving notices your fellow volunteers know about ... please call the Auxiliary Office 352-751-8061.

They cannot just reconnect you, but they will help you get it done.
2018-2020 AUXILIARY BALLOT

Auxiliary Membership President:

VOTE FOR ONE:

☐ _____Carol Hughes__________ The one to get the job done!

☐ _____Jeannie Rogale__________ Experience Makes a Difference

First Vice President

VOTE FOR ONE:

☐ ______Gloria Counselman____ How Can We Help You?

☐ ______Sara Valentine__________ Willing, Ready, and Able to Serve

TVRH AUXILIARY MEMBERSHIP ELECTION OF 2018-2020 OFFICERS

HOW AND WHERE TO VOTE

We have had more than one candidate for the positions of President and First Vice President.

We hope you all take the time to read the candidate bios and to vote. These are your representatives on the Auxiliary Executive Board so be involved in the selection process.

Voting is only open to Active Members of the Auxiliary. An Active Member must be current on all requirement (ARCE) and have worked during the past 6 months and served a minimum of 100 hours during the past year.

Please help us conduct a fair and legitimate election by following these voting rules.

All votes must be in the ballot boxes by 4 p.m. on MONDAY, FEBRUARY 1, 2018

How to cast your vote for the contended offices:

1. Pick up an official blue ballot at the Day Captain’s office or the Thrift Shoppe linen room
2. Fill out the ballot with your indicated choices for the positions
3. SIGN THE AUXILIARY ROSTER
4. Place your completed ballot in the white ballot box. (The Day Captain cannot do this for you.)

No One Else Can Do This For You!

IMPORTANT: Your vote will NOT be counted if you slip it under the Day Captains office door or leave it on the desk.
Auxiliary Volunteer Awards

Nomination Form

Deadline - March 1 of each year

Please place completed forms in the Auxiliary Awards Box located in the Day Captains office or near the volunteer “sign-in kiosk” at the hospital or at Ye Olde Thrift Shoppe.

Nomination category (may select more than one)

[ ] Going the Extra Mile: An individual or department whose commitment to excellence consistently surpasses expectations. The volunteer or team who goes above and beyond to make things happen.

[ ] Unsung Hero: An individual, deserving special recognition, who has shown consistent reliability, adaptability and service to the auxiliary. (May be anyone)

[ ] Leadership Award of Excellence: An individual who has provided outstanding leadership, support to the organization, and has worked beyond the call of duty. (usually an Officer or Department Chairperson)

[ ] Volunteer of the year: An auxiliary member who has made an exceptional contribution and shown outstanding dedication to the organization. He or she demonstrates the values of Respect, Stewardship, Integrity, Service, Teamwork, Innovation, and Quality

[ ] Outstanding Team/Department Award: A team, recognized by the TVRH staff as having worked together at an exceptional level to improve patient care and/or services. Award determined by TVRH staff but names can be submitted for consideration.

[ ] President’s Award: A person who has made a positive contribution to both the organization as a whole and to the President’s term. Award determined by the Auxiliary President. Names may be forwarded to the President for consideration.

Nominations may be from volunteers, staff, visitors, or patients

Name of Nominee or Department: ______________________________________

Dept: ____________________________________________

Your name: ____________________________

May the Awards Committee contact you for additional information? □ YES □ NO

Your Phone or email ____________________________________________

Why have you selected this nominee or team?
What contribution has the nominee or team made to our hospital community?
How does this person/team fit the criteria of the Award?

________________________________________________

________________________________________________

________________________________________________

________________________________________________

________________________________________________

________________________________________________

________________________________________________

________________________________________________

Use additional sheets of paper if necessary