News for Volunteers

2019 Appreciation LUNCHEONS
4 Luncheons, New Venue

Celebrating the Crown Jewels
of The Villages Regional Hospital Volunteers -- April 2019

Even though many awards were presented over the four days in April, the message came through loud and clear that...

ALL of our volunteers are needed and appreciated!

And ... ALL of our volunteers can be a winner of an award!

The food was amazing, the venue was special and different from the former luncheons held at the Savannah Center. Katie Belle’s offered a more cozy atmosphere, easier to see the platform and visit with others.

Dick Campbell, Foundation President, and Lou Emmert, Volunteer Coordinator, extended their appreciation at each luncheon. One of the executives of the Hospital also addressed the attendees of each luncheon, including: Phyllis Baum, VP and Chief Quality Officer; Amie Richason, VP of Human Resources; Michael Pittman, Chief Clinical Officer and Site Administrator for TVRH; and Don Henderson; President and CEO. Dick Campbell, President of the Auxiliary Foundation, listed three blessings we all share: 1. To live in or near The Villages; 2. To have wonderful medical facilities nearby; and 3. To have all these people who are so willing to volunteer.

Lou Emmert and Jeannie Rogale distributed the awards and Dick Campbell conducted a drawing for many gifts for the volunteers!

It was an awesome time. If you missed it, you should have been there!
VOLUNTEER OF THE YEAR

For the past three years Elena Goulet has worked to create a Manual for Department Chairs as well as facilitated in-service training sessions to make the job as Chair more effective and less confusing. About a year ago, a task force was formed to evaluate and implement a new time tracing system for the Auxiliary. Using her strong technical background, dedication and organizational skills, Elena helped launch the new Volgistics and continues to develop further enhancements, reports and to debug problems. In addition she continued to work a double shift at YOTS and served on the Steering Committee. We are so fortunate to have Elena on the Auxiliary team.

GOING THE EXTRA MILE

The Auxiliary Office volunteers and their Chair, Mike Kauffman, took on a tremendous challenge this year—converting from Volunteer Reporter system to Volgistics. This meant converting records from the past 16 years to the new system, testing the system and creating training for both individual users and for the Chairs. During this time, this team had to continue with their routine work for new hires, resignations, leaves of absence, and department changes. This team quietly and efficiently met all their goals in a timely manner without complaint. They patiently answered questions and addressed issues. This effort will benefit the entire Auxiliary for years to come. This team was definitely “Making a Difference.”

LEADERSHIP AWARD OF EXCELLENCE

Last year George Counselman volunteered to take on the student summer program. He recruited from 9 schools and the program increased dramatically to 55 volunteers. George not only supervised the students but became a mentor to them. He worked closely with each student in the Hospital every day even responding to texts at 2 a.m. One of the students transferred to TVRH from another volunteer position because she heard this program was organized and managed so much better. George put in a tremendous number of hours working with the students and also gained some young friends!

UNSUNG HEROES

All of us use the Outside Transport Shuttle at some time. The drivers are always pleasant, helpful and even entertaining at times.

Tom Hollister spends hours keeping the shifts staffed and making certain there are always carts available. He does a lot of telephoning and emailing to make certain this happens. A few months ago, Keith Bonn assumed the role of Chair of the Outside Transport group. Through his communications, procedural changes and his monthly gossip column, the drivers are always on top of things. Keith and Tom make certain that no matter the weather, we all, plus visitors, friends and patients, have a good ride to and from the front door.

(Awards continue on page 3)
**MAKING A DIFFERENCE**

There have been many changes in the ED Admit area in both staff and processes. The volunteers in this department have navigated these changes with professionalism and efficiency. They provide “service with a smile” to the visitors and patients while anticipating their needs. Many of those visiting the Emergency Waiting room do not understand what is happening and the volunteers keep them informed and do so in a pleasant manner, ignoring any negative comments being made by sick, worried visitors or patients. It is a very busy and challenging place these volunteers deserve this “Going the Extra Mile” award.

**TEAM AWARD (Selected by TVRH Management)**

This team greets the patients arriving for outpatient surgery. They put the patient at ease, keep their family and friends informed of progress and relay messages from the doctors and nurses during surgery. Volunteers have to possess tact and diplomacy, field questions from visitors and must strike a balance between compassionate responsiveness and appropriate action. One of the staff in that area said, “I have witnessed the extreme dedication of the Surgical Waiting Room team. They are knowledgeable, compassionate and go above and beyond to ensure that patients and visitors are welcomed and attended to at all times.”

**PRESIDENT’S AWARD**

Many of us have been blessed with many talents, but this person’s talent is very special. She has shared her talents here in the Hospital over and over again. I am sure if we gave her a brown paper bag she would be able to make something pretty.

The President’s award was presented to Billie Smith. She assumed the position of Chairperson of the Gift Gallery in mid-2018. Since taking on that role, she has updated the procedure and processes manual. A new point of sale was installed which Billie coordinated along with Co-chair Jacque Funk. Billie also arranges and coordinates Lobby sales and has increased the number of sales to at least one a month making significant revenue for the Gift Gallery. It is a pleasure to present this year’s President’s Award to Billie Smith.

**2019 AWARD Winners**


**Billie Smith, Chairman**

The Gift Gallery
Do you know how many volunteers it takes to effectively run Ye Olde Thrift Shoppe? more than 200 !!!

Everything that is sold in our Shoppe is donated by our generous community – these are very, very nice items, but we still need volunteers to sort, clean, test, measure and price them before they can be offered for sale. We also need people to assist customers, re-stock the floor, run the cash register and credit card machine, wrap and bag items, clean, re-fold/re-hang items, accept donations ... the list goes on and on.

Historically (history being a relative term since the hospital is only about 17 years old) – historically the focus of the award recognition was around volunteer work associated directly with the hospital - improving patient care, ensuring visitors and family are comfortable and kept informed, or even helping get a room ready for the next patient. Volunteers at YOTS are measured on a different set of expectations; thus, separate awards were established to enable us to recognize the contribution these volunteers make in achieving success for the Thrift Shoppe. Although they do not directly work with patients or Hospital departments, these volunteers share their time, skills and energy with the Auxiliary in raising money for our Hospital.

AWARD WINNERS

RELIABILITY: An auxiliary member working at Ye Olde Thrift Shoppe who has shown outstanding dedication in his/her responsibilities.

Jim Wells – Jim starts early before there are any cars in the parking lot to clean the yard around the buildings and around the tree. He then cleans the A/C filters, hauls cartons upstairs (or downstairs), then loads the salvage truck when it shows up. His efforts can be counted on to keep the place looking tidy.

ROOKIE OF THE YEAR: An individual who has recently joined Ye Olde Thrift Shoppe as a volunteer but has already shown a remarkable level of skills and dedication.

Ed Evenski – Ed joined YOTS in January of last year and quickly became a favorite in the pricing department because of his willingness to do anything and everything – without grumbling – in fact he cheerfully helps wherever he can. His productivity is off the charts and he is “the perfect example of what the Hospital needs in a volunteer.”

(Awards continue on page 6)
Ye Olde Thrift Shoppe Awards

ARTISTIC CREATIVITY: An individual or team who has demonstrated a talent for making the Shoppe more appealing to customers.

Kristie Carter – Kristie started working on Mondays to help stage Evan’s Place, especially the linens areas. She has wonderful and useful ideas and when she comes in, she makes the linens’ area look fantastic. On top of all that, she is always in good humor and a delight to work with.

ABOVE AND BEYOND: An individual who has shown a style of working with co-volunteers that makes them feel part of the team and confirms their value to YOTS.

Billie Paravano – The past year Billie has added a second day to her volunteering schedule at YOTS. She can always be counted on to respond to every vehicle that pulls up – greeting them with a welcoming smile so they know we appreciate their donations. She researches items and makes excellent decisions on what should be priced, salvaged or discarded. This year she also worked at the Gala.

TEAMWORK: An individual or individuals who have displayed a true sense of teamwork in the performance of their assignments at Ye Olde Thrift Shoppe.

Bonnie Rowen and Pat Roberts – Pat has always been our “Bag Lady” and takes pride in her ability to authenticate designer purses, remove spots and work with customers. She was willing to share her knowledge with Bonnie and together they have become an incredible team. Bonnie saw the need and offered to learn about pricing purses. She went to the rehab center where Pat Roberts was recuperating and spent time to learn the various aspects of deciding a price. She continued to increase her skill level and would come in on her non-work days to pick up or drop off purses.

UNSUNG HERO: An individual deserving special recognition who has shown consistent reliability, adaptability and service to YOTS.

Connie Ingram – Connie continually demonstrates dedication to her job as the lead person for men’s and lady’s shoes. She strives to have the shoe area neat, orderly and well stocked. She interacts with the other volunteers to make sure they know her standards for the shoe department and always encourages others to gain confidence in their abilities.

LEADERSHIP AWARD OF EXCELLENCE: An individual who has provided outstanding leadership and support to the organization and has worked beyond the call of duty.

Terry Campbell – Terry has been working in the clothing department for more than seven years. She is proficient in all areas of the clothing department – sorting and pricing – including the One Step Up items. She has always been willing to train new clothing volunteers and will even come in extra days to ensure everyone understands how the department operates. She is reliable, adaptable and a wonderful team worker.

SHINING STAR: This is a unique award because this person received 12 nominations - more than any other person at YOTS.

Steve Lider is our Shining Star!

He is reliable, hard working and polite to everyone. He has a great personality and the entire Shoppe misses him when he can’t come in. He works at combining smaller items into bags, creating lovely signs, unloading cars and doing anything he is asked.
Update from Lou

our Volunteer Coordinator

This year is certainly speeding by me.

During April we celebrated Volunteers’ week and had four very nice luncheons at Katie Belle’s for the volunteers. I hope that you were able to attend and enjoyed it. I am sending out a short survey that I would appreciate you answering. Your thoughts and suggestions will be appreciated on what can be done to show appreciation to each of you for your service. The luncheons were not as well attended as I had expected, so I’m wondering if there are other ways that might be more relevant.

Volunteers continue to be needed in all areas of the Hospital and we will be holding a recruitment event on May 4 from 9:00 a.m. to noon in the Advanced Surgery Unit’s Atrium (2nd floor). If you have neighbors or friends that might be interested, please let them know to visit that event and learn about the opportunities. If you are interested in volunteering in another area and adding a 4 hour shift a week, please complete a form that you can get in the Day Captain’s office.

We are also beginning our summer student program with Marie Sandstrom chairing it this year. Thanks to Maria for agreeing to undertake this program. When you see a student volunteering, please welcome them and thank them for their service. I also want to thank all the department chairs who have welcomed student volunteers to their department this year.

(See page 12 for Peggy Roche’s article about Marie)

My thanks to all of you who respond to requests for volunteers for special projects or events for the Hospital and the Foundation. It is great to have such a giving team of volunteers. Remember that you get double hours if you work for one of these special events.

Through March of 2019 the volunteers have provided 41,116 hours of service and we have 965 volunteers on the roster.

Remember to submit your Kudos and thank you’s to Shari Kumler of the Hummingbird skumler@gmail.com. It’s always nice to be thanked!

I would appreciate your thoughts and ideas by completing this survey by the end of May. You can drop it off at the Day Captain’s office. There will be extra SURVEY FORMS in the Day Captain’s office if you prefer to pick one up rather than to print this copy.

SURVEY FOR NEXT YEAR’S APPRECIATION LUNCHEONS OR RECOGNITION

Did you attend this year’s luncheon? Yes ____ No____ If Yes, please rate this luncheon: 1 is excellent, 5 is poor ______

What attracted you to attend?___________________________________________________________

If you didn’t attend, why?______________________________________________________________

Is there another venue for the luncheon that you would suggest?______________________________

What are your thoughts about not having a luncheon but some other way to show appreciation?__________________________________________________________

What other way would you suggest?_______________________________________________________

Thank you for completing this survey. Please drop it off in the Day Captain’s Office for me. Lou Emmert, Volunteer Coordinator
April has come and gone before our eyes. It has been a busy month for all of us.

The Kiwanis Club held their Annual Easter Egg Hunt on April 13, 2019. It was truly a lot of fun. Dee Ball, Marge Magdasy and myself helped with this celebration. Seeing all the "Kiddies" having fun brought back a lot of nice memories.

I hope you all enjoyed your Appreciation Luncheons at Katie Belles. I am sorry for those who could not attend.

We are planning a Student's Recruitment Day, May 18th, 2019, to encourage students to volunteer with us during the summer. As you see them in different areas of the Hospital, please welcome them.

As I sit here writing my message to you, I think of when we first became Volunteers, going through interviews and orientations. We made a commitment to work our four hours a week at our volunteer assignments.

Your Commitment is very important to the Hospital. The Hospital depends on us and our service. So remember, if you are planning to take time off, please try to get a sub to take your place. If you cannot find someone, please let your Chairperson know what plans.

We will miss all our volunteers who will be leaving us for the Summer, have a safe trip and don’t forget to return, we’ll be waiting for you!

2019 New Honorary Members

Honorary Membership is granted to a retired or deceased Auxiliary Volunteer after a minimum of seven (7) years of distinguished volunteer service to The Villages Regional Hospital and a minimum of 2,000 total hours served. Honorary Members can be nominated by any Active Member but must be approved by a majority vote of the Membership Branch Executive Committee. An Honorary Member shall have no voting rights. Surviving Members will receive the Auxiliary Hummingbird Newsletters, invitations to one of the Auxiliary Membership annual luncheons, and other events.

This year we added the following Honorary Members:

Margaret Dombek
Marjorie Enloe
Carole Garvin
Diane Hickey
Carol Hughes
Patricia Kronk
Jan Kumpan
Lois Laabs
Marilyn Velolf
Vivian Kramer

Marjorie, Margaret and Jan attended the luncheon this year.

Jeannie welcoming
Marjorie Enloe to the luncheon

Jeannie Rogale our President

"BELIEVE IN YOURSELF AND FOLLOW YOUR DREAMS"

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1st Quarter Milestone Hours  March 31, 2019

Milestone Hours

Hours 9000
Rogale, Jeanie

Hours 8000
Counselman, Gloria

Hours 7000
Duddy, Nancy
Counselman, George - Auxiliary Executive Board Parliamentarian

Hours 6000
Michaelene Kauffman

Hours 5000
Sampson, Jackie

Hours 4000
Miller, Carol N.
Montroy, Rita
Nye, Brenda
Valentine, Sara

Hours 3000
Kasprzak, Penny
Malak, Beth
Oteri, Eda
Starost, Helen

Hours 2000
Cummings, Nancy
Fellner, Lucy
Fireman, Lynne
Ginns, Candy
Magdasy, Marjorie
Messing, Robert
Roberts, Patricia
Sudduth, Bill

Hours 1000
Brooks, Judith
Falco, Pat
Feenaghty, Kathleen
Grusenski, Katherine
Jackman, JoAnn
Maclay, Beverly
Sasser, Barbara
Schaum, Bette Lou
Warner, Sheree

Weiner, Marty

Hours 500
Aguiar, Marie
Amoroso, Dora
Ball, Dee
Barbara, Janice
Bohland, Gwen
Castelli, Rachel
Conde, Jerald
Cote, Evelyn
Devine, Judy
DiMare, Ruth Ann
Douglas, Peggy
Fitzgerald, Margaret
Fuller, Sam
Funk, Jacqueline
Gariepy, Arthur
Harf, Melvin
Ingram, Connie
Mahoney, Gail
McCloskey, Gail
McGinnis, John
McKain, Genny
Mills, Peggy
Oliver, Judith
Rockefeller, Patricia
Rockefeller, Raymond
Schmidt, Ann T.

Hours 300
Auble, Cynthia
Benjamin, Kathleen
Bosley, William (Jerry)
Brannon, Sue
Cable, Jean
Caswell, Fran
Coomber, Marcia
Cottle, Jesse Jr.
Fisher, Penelope
Garten, Emily
Ingham, Henrietta
Kraemer, Georgia
Logan, Peggy
Mahlstedt, Patricia
Partain, Gary
Schar, Harriet
Shepherd, Judith
Stewart, Pamela
Unger, Thomas
Van Winkle, JoAnn
Wright, Dennis
Zurzolo, Joe

Hours 100
Allen, Rebecca
Burritt, Thomas
Byrd, Nancy
Campbell, Nancy Ruth
Capuano, Glenda
Chinn, John T. (Buck)
Conover, Bob
Cope, Christie
Demmer, Teresa (Tess)
Dunagan, Abigail
Emms, Carol
Fabian, Gerald
Farineau, Jeanne
Fielding, Anne
Glarrow, Georgia
Harris, Kathy
Hurlburt, Mary
Krackowski, Carol
Lauer, Margaret
Manna, Richard
Mason, Patricia
May, Connie
McFall, Sharon
Morris, Jeanne
Morrison, Margaret
Murray, Jerry
Murray, Rhoda
Newton, Krista
Oman, Douglas
O’Neal, Carol K.
Park, Margaret
Rinehart, Sharon
Sansone, Rita
Supczenski, Michele
Swanson, Katherine
Swanson, Martin
Totaro, Michele
Weber, Kathleen
Weisberg, Susan
Welk, Patrick
Two Great Volunteer Stories

**A Real Life Hero**

In early December Pat Fitzgerald was coming in to fill a shift inside. He gets in the cart for a ride in, as they round the roof overhang at the front entrance going behind the employee bus at the front, there is a car in the way and the bus had stopped as well our as cart driver. The car clears and the bus moves out of the way, but our driver just sits there and doesn’t start going again. At that point, Pat does a quick assessment and sees the driver start to slump. His eyes were glassy, and it was obvious the driver needed emergency medical care. Pat turned the cart off and gets a wheel chair. She helps the driver into the wheel chair and off to the ER room. I personally went to ER later that morning to check on my driver and in fact it had been a fast onset medical emergency. Pat’s intervention of getting him into the ER was crucial in making this a favorable outcome.

--- Submitted by Keith Bonn, Transportation Chair

**Did you know?**

That anyone, including volunteers, can take a tour of TVRH. Patient Navigator Deidre Rosemond, who works for the Foundation gives interested individuals and groups "behind-the-scenes" tours of the Hospital. She has three different tours. The Hospital is constantly evolving, improving and adding equipment to improve the quality care for the tri-county community it serves.

For more information or to schedule a tour, call Deidre at 342-751-8871. Deidre is also available to give presentations about the Hospital to groups, clubs and organizations.

--- Submitted by Keith Bonn, Transportation Chair

**Kudos**

**We have two more Real Life Heroes in our midst:**

Thanks to the quick thinking on the parts of our Sunday drivers, Donna Hinkel 12-4 and Nancy Dickson 11-3, a life was saved.

We heard reports back last week that their actions saved a life.

As Paul Harvey would say, here is the rest of the story ...

Two Sundays ago, Donna Hinkel picked up a lady in the parking lot that had driven herself to the hospital. Donna noticed this lady was in distress. Half-way to the front door, Donna had radioed to Nancy Dickson, who was at the front door, to go fetch a wheel chair. When Donna arrived at the front door, she and Nancy both worked quickly to load the lady into the wheel chair and rushed her into the ER. The lady was found to be going into cardiac arrest and their quick-thinking actions made a difference in the nick of time for a favorable outcome. Our hats are off to Donna and Nancy for a job well done!

Donna Hinkel and Nancy Dickson, the life savers with Keith Bonn, Transportation Chair

**I want to give a Kudos to Rena, Lou, Peggy and Pat for all they do to put this newsletter together each month. I so appreciate their contributions as most of them serve in other volunteer positions. Also, I appreciate the help from the Auxiliary Committee for their contributions. It could never be done without all of us working together.**

(Submitted by Shari Kumler, The Hummingbird Editor)
The Dash

I read of a man who stood to speak
At the funeral of a friend.
He referred to the dates on her tombstone
From the beginning to the end.
He noted that first came the date of her birth
And spoke of the following date with tears,
But he said what mattered most of all
Was the dash between those years.
For that dash represents all the time
That she spent alive on earth
And now only those who loved her.
Know what that little line is worth.

For it matters not, how much we own,
The cars, the house, the cash,
What matters is how we live and love
And how we spend our dash.

So think about this long and hard;
Are there things you’d like to change?
For you never know how much time is left
That can still be rearranged.

If we could just slow down enough
To consider what’s true and real
And always try to understand
The way other people feel.
And be less quick to anger
And show appreciation more
And love the people in our lives
Like we’ve never loved before.

If we treat each other with respect
And more often wear a smile,
Remembering that this special dash
Might only last a little while.

So when your eulogy is being read
With your life’s actions to rehearse
Would you be proud of the things they say
About how you spent your dash?
© 1996 Linda Ellis
(used by Amie Rachason, VP of FH Human Resources at the last luncheon)

In this poem to the left, Ms. Ellis reflects on the fact that life is short in the scheme of things. Amie Rachason, the speaker at the last of the four luncheons, uses this poem as an illustration for volunteers.

Our planet has been here for millions of years - our universe billions. We, however have much more limited time - if we reach 100 years we feel we have had a full life. And after we have left this earth, what will our headstones say? There will be an etching showing the year we were born and the date when we died. For example 1960 - 2060, but what really matters are not the two years mentioned. It is the dash. That little dash - that little dash has the big job of representing our entire life. That little dash represents the very short time we have, here on earth, to make a difference. And making a difference means so many different things to so many people.

But for you, the volunteer, what you do during your dash is most significant.

When you give your time to a cause or an organization, there is no way to get that time back and there is no guarantee that you will have more time to do what you want later tonight or tomorrow. You can’t earn back that time you gave away.

As a volunteer you give time, the most precious resource in our lives. Look at the dash. How many hours are in there? It’s not billions. It’s not infinite. Once you give an hour of your time it is lost forever. That hour you just gave volunteering to our Hospital will never be replicated. Your time volunteering must be valued but we can never put a true value on that time because it is truly priceless.

As a volunteer you bring much to this hospital - skills, advice, experience, friendship, vision, leadership, inspiration etc. Those things you bring with you when you share your gift of time. In our “time poor” world, you choose to share the most precious commodity with us and for that we will forever be grateful to you.

Appreciation from Amie Rachason, Vice President, CFH Human Resources

... and MORE.

Changes at the East Campus!

Jan Pawlowski sits at the new Information Desk at the East Campus to answer questions and direct visitors to their destinations. It’s Jan’s first day but she is already enjoying it and loves volunteering. It gives her a purpose and she meets new people.

Kudos to ALAN OBRERO, EVS extraordinaire, every ED volunteer admires his commitment to his work ethic but especially for all he does for volunteers on the morning shifts.
New Summer Student Chair Gears Up for A New Year

During a not too recent meeting of the executive committee, Lou Emmert asked for a volunteer to replace George Counselman as chair of the Summer Student Intern Program.

“My eyes popped up,” said Maria Sandstrom, and thought “that might be something I just might be interested in.”

A veteran at the Front Desk, Maria took on the job. “I love kids,” she said. “It’s right up my alley.” She’s done a lot of volunteering her whole life, she said. She worked in HR but taught elementary children in her church too.

However, since she began, it’s been all about recruiting first. She contacted nine high schools and their counselors, including The Villages Charter, Leesburg, Wildwood and Lake Weir, and she’s followed up all of her initial contacts with phone calls, letters, emails, flyers and application forms.

She’s also recruited hospital employees’ children and past student interns. She’s also excited to include children and grandchildren of volunteers. The minimum age requirement is 14. She’ll accept phone calls or text messages at 810-449-5053 or email at msand23@hotmail.com.

Maria has followed up on each application she’s received and is connecting with past interns, 52 from last summer and 44 who worked through November and Christmas vacations. Most hospital departments are open for students to gain experience in a field of their choice: ADU, ASU, ED, ED ADMIT, Front Desk, ICU, PCU waiting room, INFUSION, Patient Care, Rehab Hospital, ARC, Café, Dietary, Supply Chain, YOTS, Auxiliary Foundation, Outside Transportation, Volunteer Placement and even Musicians.

Students will volunteer four hours a week, but Maria says that the schedule is flexible, allowing for sports, vacations and part-time jobs.

Maria is about to finally meet these teenagers because the deadline for applications is May 1, and she’s scheduled a meeting at 8:30 AM at the East Campus May 18 where she will conduct interviews, conduct ARC testing and offer an orientation of the whole program.

Through this all, Maria has been meeting with Lou and Jeannie weekly. She said, “They have been wonderful!” And despite the long hours preparing for her new role, she claimed, “I’m very energized!”

ARC Education
Annual Regulatory Compliance Education & Risk Safety Module

For NEW VOLUNTEERS
Tuesdays: May 7th & 21st • 8:00-11:00 am
Location is East Campus, 3rd Floor IT Training Room opposite the elevator.

For ANNUAL VOLUNTEERS
Location is East Campus, 3rd Floor IT Training Room opposite the elevator. Any Tuesday... 7:30 am - 3:00 pm

OUTSIDE TRANSPORTATION VOLUNTEERS can have their eyes checked any Tuesday when they take their annual test. Eye Tests are available between 8:00 am and 11:00 am at the Employee Health Care Office on the 3rd floor of the East Campus.
Chloe Storman, is the Clinical Educator/Simulation Coordinator for Central FL Health. She has a Masters in education and is working on a doctorate in Healthcare Simulation & Research.

Chloe was a guest at the April Auxiliary Executive meeting. She shared about SIM Man, which was purchased by the Auxiliary Foundation for $165,000, is a high fidelity simulator. It is used for training physicians and nurses in our hospital. This is the only mannequin manufactured that can put you through the whole patient pathway.

Chloe is also an American Heart Association instructor and is passionate about saving lives through the chain of survival, through the use of AEDs and training lay people in the community in CPR. She also shares many amazing stories. She is fun, enthusiastic and very easy to listen to. We enjoyed our time with her as she took some team members and gave them the opportunity to work on her CPR mannequins.

She wants to start an American Heart Association program in the community in collaboration with the Foundation called Friends & Family CPR.

After completing this free 2 hour class, all participants would receive a participation card. Lou & Jeannie will be looking into having this program offered to the volunteers.
Our Mission
To raise funds and create awareness of the services which our hospital provides to maintain and improve the quality of patient care.