The second floor classroom at the East Campus building was very warm on Saturday morning, May 18th, but, alive with high schoolers from the area as they anticipate their summer of volunteering at The Villages® Regional Hospital.

They ranged from Erin Enright and Jaden Young who will be going into the ninth grade to Mia Johnson who will be entering 12th grade this fall. Mia is excited about spending her summer at TVRH as she plans to attend medical school after graduation.

Many of the 39 students are excited about working this summer and expressed their interest in chatting with the patients and learning everything they can in the medical field.

(The entire list of new volunteers is on page 4)
Most of the sign ups were from the Charter School, but the front four in the photo on the left were from South Sumter High School. They learned about volunteering at TVRH from HOSA (Health Occupation Students of America) at their school. They will all be in the 10th grade and are very excited about this opportunity.

The new recruits will bring the volunteer count over 1000. We are very fortunate to have their help and share life with them over the summer. They are growing up in a different world than we did and the technology being used in the hospital now will pave the way for their future. Encourage them, befriend them and help them enjoy their time with us.

After the new students complete their TB checks and testing, Lou reviews all of the paperwork and details of being a Volunteer. They are then interviewed and get to the exciting part about seeing where they want to be placed, which becomes the challenging issue! Maria Sandstrom, Sandy Murphy, Lou Emmert and Jeannie Rogale and Marj Magdasy assisted the students in selecting and placement in a department.
Update from Lou

our Volunteer Coordinator

"There are no secrets to success. It is the result of preparation, hard work, and learning from failure.”

Colin Powell

Lou Emmert
Volunteer Coordinator

Staffing

Our seasonal volunteers have gone for the summer so staffing is very tight.

If you can find yourself with an extra 4 hours a week, we could certainly use you. This would give you a chance to learn more about another department. If interested, call me at 352-751-8871 or email me at lemmert@centflhealth.org. A special thank you to those of you who have been working additional shifts to help out during this time.

Auxiliary Handbook

The Handbook committee has met and recommended several changes in our current book. These changes have now been approved by the Executive Committee, Legal, and the Auxiliary Foundation Corporate Board. We will be getting new Handbooks printed and available for distribution by early June.

Filming for TVRH TV Commercials

On May 20, 2019, film crews were around the hospital filming for TV commercials. The PR/Marketing department requested volunteers to participate in the commercial. There were six volunteers who responded to the request: Jan Bohnstedt, Maria Satterfield, Lucy Fitos, Elaine Bergman, Bob Dodds and Jerry Emmert. Filming was interesting but slow so I don’t think we will be losing any of them to Hollywood. Be on the lookout for these commercials and look for your fellow volunteers. Be sure to watch for emails from me requesting volunteers for future special projects. You will receive double hours for participating in special projects.

Please be aware how valuable each of you are to the Patients, their friends and family, the Hospital and the Auxiliary Foundation. We are so very grateful to your service!

OOPS! We Need To Make a Correction …

In the May issue of the Hummingbird, some of the awards were mixed up and some groups were left out. Here is the correct information:

Going the Extra Mile … Emergency Department Admission (Waiting Room)
Unsung Hero ………… Tom Hollister and Keith Bonn
Leadership Award of Excellence … George Counselman
Outstanding Team/Department … Surgical Waiting/Express Admit
Volunteer of the Year……………… Elena Goulet
President’s Award………………… Billie Smith
Making a Difference Behind the Scenes … Auxiliary Office

Congratulations to all the winners!
"HELLO EVERYONE"

Where did May go - it was a busy month.

On May 4th we had a recruitment and signed up 21 new Volunteers.

On May 9th I attended a luncheon hosted by Curt Hill, Community Outreach for the Daily Sun Newspaper. There were 4 non-profits groups in attendance: The Villages Charter School, Kiwanis Club, a Cancer Center Representative and the The Villages Auxiliary Foundation (me). We each gave a 5 minute talk and shared about our volunteer program. I also talked about our Membership Auxiliary and what a great job our 950 volunteers were doing. I also shared about our Foundation and what they have purchased.

There were 45 employees of the paper who joined us while we were having lunch. Some were editors, photographers, copy writers, and more. They listened to us and then asked questions. The luncheon was truly interesting and enjoyable.

Saturday, May 18th, the Auxiliary staff recruited for high school students. It will be exciting to have 27 new volunteers and 12 volunteers returning. They are all looking forward to starting soon.

I would like to say thank you to Maria Sandstrom for all her work getting ready for our student recruitment. She is now our new CHAIRPERSON for our Student Volunteers.

I would also like to say thank you to Lou Emmert, Gail McCloskey, Marj Magdasy and Sandy Murphy for helping the students make a decision on where they wanted to volunteer.

Have a great June, enjoy whatever you do, and stay cool. I am off to Seattle Washington, to visit my twin sister and family and celebrate our birthdays.

Kudos

KUDOS to EVERY executive committee member for covering all those snowbird hours!

ARC Education

Annual Regulatory Compliance Education & Risk Safety Module

For NEW VOLUNTEERS

Tuesdays: JUNE 4th & 18th • 8:00-11:00 am
Location is East Campus, 3rd Floor IT Training Room opposite the elevator.

For ANNUAL VOLUNTEERS

Location is East Campus, 3rd Floor IT Training Room opposite the elevator. ANY Tuesday… 7:30 am - 3:00 pm

OUTSIDE TRANSPORTATION VOLUNTEERS can have their eyes checked any Tuesday when they take their annual test. Eye Tests are available between 8:00 am and 11:00 am at the Employee Health Care Office on the 3rd floor of the East Campus.

It is MANDATORY that every volunteer be recertified annually during their birth month.
At May’s Executive Committee Meeting we welcomed our Chief Clinical Officer

In his inimitable style, Michael explained that every hospital in the country, even those who earned five stars, is protesting the rating system. But, we learned we were not “optimizing our data,” so now we are.

That just means our number crunchers here are recording all the data they collect in ways that better reflect the progress we’ve made. Michael showed how we’ve met or exceeded safety measures across the board.

He says, we now handle strokes quicker and more efficiently through our new stroke team of experts, and we handle heart attacks faster and more accurately now too. For example, he explained that when people enter the ER with chest pains, they are immediately given an EKG and a Troponin blood test. Those tests reveal whether or not the patient is immediately moved upstairs or must wait.

Those who wait have that EKG and Troponin administered three hours later and then three hours after that, thus resulting in an over six hour stay in the ER, one that is absolutely necessary for optimal results but is not often understood by emergency patients or their families.

Michael also mentioned the new orthopedic unit, now using one devoted floor, mainly for knee and hip replacements. He said last year doctors did one or two a month, “Yesterday alone they did 11.” The rehab unit now also has 30 beds to accommodate those patients.

There are many more improvements to come, but Michael and committee members alike agree that one current component we can all work on is COMMUNICATION.

Michael Pittman, RN, MBA Chief Clinical Officer and Site Administrator at The Villages® Regional Hospital

Keith Bonn, Outdoor Transport Chair, took a moment to highlight another one of our Auxiliaries’ Volunteers unsung heroes!

Thanks to our Shuttle Services --- Pat Falco!

Pat’s efforts handling 2 key areas helps make us a great organization. First, you’ll see Pat on Saturday mornings 8-11 busily keeping our shuttle carts all clean and shiny, detailing our 4 shuttle carts and additionally taking care of all the light maintenance work, handling minor adjustments to keep our shuttle carts in tip top shape.

Secondly, he takes on the task as the logistics staffing coordinator for our annual Foundation Gala and sets up the work schedule for some 20-25 drivers & staff. These volunteers bring and return all the materials from the Fort Knox Storage on Duck Lake Road each year. Additionally, he coordinates security at the Savannah Center on Friday and Saturday, and supplies spotters during the auction.

So let’s give Pat a round of applause for a job well done!
Ye Olde Thrift Shoppe is open Tuesday through Saturday from 10 a.m. to 4 p.m. and is located at 106 & 110 W. Lady Lake Blvd. just two blocks south of the CR 466 and US Highway 441 intersection and part of the Lady Lake Historical Park. For more information call us at 352-259-5853. We appreciate all your donations and can also pick up large pieces of furniture just call 352-874-3593.

The Priceless Pricers

If you’re tasked to price the merchandise
You need a team that’s sharp and wise
Karen runs things with a velvet hand
Shirley handles the tough demands
Vonnie has a great outlook,
She’s the one who cooks the books
Karen has return with her knee all set,
Fitting back in like she never left
Jay responds to most every bell,
Prices donations to quickly sell
And so, my friends, you carry on
Remember me fondly when I’m gone

Regards to All
Bill – 01/18/19

Written by Bill Stanley as his good-bye before he left YOTS

NEW AND RETURNING Volunteers

Barker, Roy
Bradford Kyle
Carrasco, Pedro
Crosby, Teresa
Dickinson, Edward
Dolcharran, Jankie
Hutchinson, June
Lundeen, Joyce
Mason, Shirley
McGinnis, Susan
Murphy, Andrea
Murphy, Charles
Simmons, Jane
Wingard, Denise
Berg, Christine Ann
Frank, Lisa A.
Fulk, Lynnette Ann
Goldman, Martin Y.
Greiner, Winifred P.
Krakowski, Edward C.
Lariviire, Diane M.
McCormack, Cheryl
Osgood III, Edward
Sawicki, Deborah J.
Wolford, Brenda K.

Kudos

Kudos to Kathy Greenfield who somehow keeps all the shift and all the various types of jobs at Ye Olde Thrift Shoppe covered during the summer – despite having 25% of our volunteers gone for one-month or more. She does a phenomenal job … and yes if needed she goes in to cover any gaps.

why wait for July ...
start your holiday plans now
while the selection is best
June 17 thru July 27

Come see our unique and wonderful treasures!
Reaching the Moon -- An Interesting Career

On July 20, 2019, we will be celebrating the 60th year of the Apollo 11 mission to the moon.

Do you remember that day? Everyone was glued to the TV watching this amazing achievement.

Jeannie Meyer’s mother worked for ILC-Dover, the company that made, and is still making the space suits for our astronauts. She had sewn the space suits, that required extreme perfection for both Neil Armstrong and Buzz Aldin. Her mother received many letters thanking her and Jeannie is very proud of that.

Later, in 1982-1995, Jeannie worked for ILC-Dover herself, inspecting the suits. They had to be perfect – the lives of the astronauts depended on their suits. She reflects on January 28, 1986, when NASA shuttle orbiter undertook the tenth flight of Space Shuttle Challenger which broke apart 73 seconds into its flight, killing all seven crew members, which consisted of five NASA astronauts, one payload specialist and a civilian school teacher. ILC factory employees had been watching the launch and were devastated with heavy hearts.

Aside from the Challenger, Jeannie really enjoyed her job with ILC-Dover. She met a lot of Astronauts and left with a lot of memorabilia.

Jeannie Meyer is now a volunteer in VPO (Volunteer Placement). She has worked with our new volunteers with their recruitment interview and orientation for the past five years. She realized she needed to give back after she had a bout with cancer in 2013. She enjoys volunteering! Thank you, Jeannie, for sharing a little of your history on the anniversary of the first US Moon Walk.

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ANNOUNCING A NEW TASTY ITEM TO THE CAFE MENU

Ann Schmidt (l) and Marie Aguiar proudly display one of the new popular sandwiches recently introduced at the Café – an Artisan Style ham & cheese sandwich, served hot or cold with a dill pickle for only $3.48.
As a Returning College Volunteer ...

Jackie Dolcharran Shares Her Volunteering Experience with Volunteers of all ages.

Before she enters her senior year as a biology major at the University of Central Florida, returning student volunteer Jankie Dolcharran will be spending her Saturday mornings in the Emergency Room as an Ambassador.

This resident of Lady Lake began volunteering when she was in high school, first at the front desk. “It was a very relaxed environment since it was on Sunday morning,” she said. “The responsibilities were perfect for a high school student who did not know very much at the time.”

She hopes to continue volunteering at the hospital even after this summer and throughout her senior year, but she plans to attend graduate school afterwards.

Jankie said that she has “gained valuable experience by working alongside other volunteers and handling responsibilities.” She added, “I have learned how to be part of a team, and volunteering at a hospital also provided me with a unique look inside the medical field.”

Although she has little time outside of school, she spends that time "sleeping or going to coffee shops" with her friends. “I did once volunteer as part of a research team that examined the effects of an ant ecosystem on nearby communities,” the biology major clarified.

Jankie especially encourages her fellow student volunteers to “enjoy your time here and get to know your fellow volunteer members; they really do become a part of your life and can have a major impact.” She stresses, “Learn as much as you can!”

I’M SPECIAL

I’m special. In all the world, there’s nobody like me.

Since the beginning of time, there has never been another person like me. Nobody has my smile, nobody has my eyes, my nose, my hands, my voice.

I’M SPECIAL.

None can be found who has my handwriting.

Nobody anywhere has my tastes-for food or music or art.

No one sees things just as I do.

In all of time, there’s been no one who laughs like me, no one who cries like me.

And what makes me laugh and cry will never provoke identical laughter and tears from anybody else, ever.

No one reacts to any situation Just as I would react. I’M SPECIAL.

I’m the only one in all creation who has my set of abilities.

Oh, there will always be somebody who is better at one of the things I’m good at, but no one in the universe can reach the quality of my combination of talents, ideas, abilities and feelings.

Through all of eternity, no one will ever look, talk, walk, think or do like me.

I’M SPECIAL.

I’m rare. And, in all rarity, there is great value.

Because of my great rare value, I need not attempt to imitate others. I will accept -yes, celebrate -my differences.

I’M SPECIAL.

And. I’m beginning to realize it’s no accident that I’m special.

I’m beginning to see that GOD made me special for a very special purpose.

He must have a job for me that no one else can do as well as I.

Out of all the billions of applicants, only one is qualified, only one has the right combination of what it takes.

That person is me --- because I’M SPECIAL.

Provided by Jeannie Rogale from St. Timothy’s Church bulletin of May 26, 2019.
Our Mission
To raise funds and create awareness of the services which our hospital provides to maintain and improve the quality of patient care.