



Quality Council
Meeting Minutes
Dec 13th, 2016

MEMBERS PRESENT: Dr. M. Jones, Dr. P. Steinke, Dr. W. Bird, Dr. W. Cannell, Dr. J. Hahn, Dr. T. Jensen, T. Smith, C. Schott, C. Zander, J. Van Osdol, B. Burke, M. Benson, A. Moore, and B. Schaab, K. Geil, Dr. D. Kavanaugh
OTHERS PRESENT: T. Lawson, P. Joines, J. Morse, C. VonHolten, K. Renkes, K. Decker

AGENDA ITEM	DISCUSSION/CONCLUSION	RECOMMENDATIONS/ PERSON RESPONSIBLE
Call to Order	Dr. Jones called the meeting to order at 12:30	
Review of Meeting Minutes	Minutes were approved.	Continue to report.
CEC and PIC Summary	Minutes were approved.	Continue to report.
New Business:		
High Reliability Organization	T. Smith noted that Joint Commission is in the building and is talking about the HRO concepts. The information in the packet details the items CGH has implemented as part of the HRO journey. After a site visit to another facility that has been doing the daily safety huddle CGH is planning to roll out the morning Safety Huddle in March of 2017. Managers and Supervisors will begin meeting in January 2017 to learn what their role is in relation to the Patient Safety Huddles.	FYI
Other	None	
Old Business:		
Other	None	
Reports:		
Risk Mangers Report and PI Team Update	T. Smith overviewed the risk report. Please refer to attachment D for the full Risk Report.	FYI
Improving ED Flow Times	S. Alvarez-Brown and Dr. Kavanaugh reviewed the process changes that have been implemented in the ED to help decrease turnaround times. Most recent data for November is showing a decrease in the turnaround times.	FYI
Hospital Compare Dashboard	T. Smith reviewed the Hospital Compare Dashboard. Data indicates CGH does very well on most indicators. For the Head MRI/CT scan within 45 minutes of arrival CGH had opportunities. It was noted that in the two cases that exceeded the 45 minutes the order for the CT Stroke was not selected and thus the imaging department did not make the CT a high priority. Education has been provided for the ED providers regarding the use of the CT Stroke order.	Continue to report
Patient Experience memo	T. Smith summarized the Patient Experience memo in the packet. K. Renkes reviewed the Culture of Caring and how it is being implemented at CGH. Care teams will be developed in the ED and Medical floor that will look into the HCAHPS ratings to determine what areas need improvement. These care teams will begin in the ED and Medical floor and may	FYI

	branch out to other floors in the future.	
PI Dashboard	Data for 3 rd quarter looks good for the patient experience and for patient safety. T. Smith reviewed the changes made to the dashboard related to mortality and readmissions. The goals for these are determined by looking back at past mortality/readmit rates. Dr. Bird and J. Morse overviewed the programs in place to help reduce readmissions.	Continue to report
Oryx Report	Please refer to attachment H for the Oryx Report.	FYI
Next Meeting	March 14 th , 2017	