



Communique

March 30, 2017

A CGH Medical Center Publication

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CGH Unveils Newly Renovated Pediatrics Department

Approximately 150 people attended an open house in the newly renovated CGH Pediatrics department on Wednesday, March 29 from 3 to 6 p.m.

Employees and members of the public toured the newly renovated area while enjoying refreshments and snacks. Updates to the department include renovated nurses stations, upgraded lighting, and an enhanced security system, as well as murals and artwork by Mackenzie Hopping.

A graduate of the Art Institute of Chicago and wife of CGH General Surgeon Jacob Hopping, Mackenzie painted the beautiful murals in the hallways.

In addition to the mural by Mackenzie, the Pediatrics department also features artwork from the preschool art class at Woodlawn Arts Academy, which will be replaced periodically. For the theme this time, students were given an assignment "to draw what makes you feel happy when you are sick."



Mackenzie Hopping

Pictured below from left to right: 1) Woodlawn students share a moment at the open house, 2) A view of the Woodlawn artwork in the hallway, and 3) The POM department attends the open house. POM was instrumental in the renovation project. Thank you so much!



Culture of Caring

One Mission. One Vision. One Team.



EMPATHY

*It takes less than one minute – 56 seconds, on average
– to make a meaningful human connection.*

– Press Ganey

**Making a human connection is
where **EMPATHY** begins.**

56 seconds.

**Out of the 86,400 seconds you have been
given today, can you find 56 seconds
to make a connection?**

CGH Patient Access Week April 3-8

CGH Patient Access Week acknowledges the unique contribution patient access associates have on the patient experience. Access associates are the first person patients and visitors encounter in a health care organization. These dedicated staff members fill the roles of central scheduling, registration, insurance precertification, financial counseling, and switchboard.



In an average day, the Access Department handles a variety of requests from many people including physicians, nurses and patients. As we celebrate National Patient Access Week we acknowledge our special goodwill ambassadors in the Access Department for setting the standard of care that all our hospital staff aspires to achieve.

**The need is constant.
The gratification is instant.**

Give blood.



**April 6 • 9 a.m.-8 p.m.
Ryberg Auditorium**



Appointments are appreciated. Walk-ins are welcome.
**To make an appointment, call Michelle at ext. 6879 or
Connie at ext. 5425 or schedule online at
www.redcrossblood.org.**

Blood Facts

- The American Red Cross only accepts blood from volunteer blood donors.
- Every two seconds, someone in the US needs a blood transfusion.
- Your whole blood donation may help save as many as three lives.
- One out of 10 people admitted to the hospital needs blood.
- Nearly 5 million people need blood transfusions each year.
- Blood is needed by cancer patients, people with blood disorders or diseases, premature babies, transplant recipients, trauma and accident victims, and to treat people with other serious diseases and conditions.
- People 65 years or older account for 13 percent of the population, but use about 50 percent of all whole blood and red cells transfused.

Open House honoring
Dr. Susan Provow
on her retirement

Wednesday, April 5
4:00-6:00 pm*

CGH Rock Falls Medical Center
100 W. 1st Street, Rock Falls



Dr. Provow

Join us as we wish
Dr. Provow well on
her new journey.



CGH Receives United Way Good Neighbor Award

CGH received the Good Neighbor award at the United Way of Whiteside County annual recognition luncheon on March 15. CGH employees raised \$33,261, along with a generous corporate gift for the 2016 campaign.



Kevin Anderson

The overall goal for the campaign was \$720,000 and nearly 99 percent of that - \$710,648 was raised. Thanks to money raised outside the campaign, the total for 2016 increased to \$755,648 in funds to help 24 agencies and programs that serve county residents.

Thank you to all CGHers who support the United Way each year, and thanks to Kevin Anderson, Director, Information Technology, who serves on the United Way Board, representing CGH. If you are interested in becoming a United Way donor, please contact Marketing for a payroll deduct form.

Reader's Choice Awards

Congratulations to CGH Helping Hands Daycare and CGH Vision Centers for winning 2017 Sauk Valley Media Reader's Choice Awards!



CGH Helping Hands Daycare Honorable Mention: "Favorite Children's Daycare"

Pictured on left are Daycare Staff



CGH Vision Centers Honorable Mention: "Favorite Place to Purchase Eyeglasses"

Pictured above are Sterling & Dixon Vision Centers staff

March New Employees



Front Row (L - R): Diane Walters (LPN, Float-Clinic); Ashley Lippens (CNA, Float-Hospital); Jessie Grett (Cardiac Monitor Tech, Critical Care Unit); Jaclyn Sciacero (RN, OB/GYN-Polo)

Back Row (L - R): Mark Gerlach (Patient Transporter, Business Services); Julieta Cervantes (Food/Nutrition Assistant, Dietary); Taylor Biscup (Housekeeper I, EVS); Chase Fisher (CNA, Float-Hospital); Rachel Bagby-Boubelik (RN, Medical Floor)



Front Row (L - R): Fee Weitz (Housekeeper I, EVS); Taylor Caudillo (Vascular/DID Tech, DID); Chelsi Blair (Chart Destruction Clerk, HIM); Kayla Jackley (CNA, Medical Floor)

Back Row (L - R): Susanna Riley (Physical Therapist, Physical Therapy); Christy Fredericks (CNA, Float-Hospital); Jinni Waller (CT Technologist, DID); Shellie Pairadee (LPN, Float-Clinic); Lori Phalen (Physical Therapist, Physical Therapy); Rachel Rimington (HUC/CNA, Medical Floor)

F17 Annual Mandatory Education

All mandatory education/training is due April 30, 2017. In addition to the FY2017 mandatory education, all employees are required to maintain current CPR certification.

Computer Training Lab Open

April 4	7-8:30 a.m.
April 6	11:30-1:00 p.m.
April 14	12:30-2:00 p.m.
April 17	8:30-10:00 a.m.
April 19	2:00-3:30 p.m.
April 24	7:00-10:00 a.m.
April 28	7:00-10:00 a.m.
	2:00-3:30 p.m.



April Birthdays

- | | |
|-----------------------|------------------------|
| 1 Skyler DeLaFuenta | 16 Robin Klenz |
| 1 Jami Holevoet | 16 Patricia Wagner |
| 1 Renee Stach | 17 Deborah Etheridge |
| 1 Kaley Stangeland | 17 Lyndi Lemay |
| 2 Chris Gale | 17 Tia Thompson |
| 2 Jill Halverson | 17 Tara Tompkins |
| 2 Sarah Prowant | 17 Amanda Wiersema |
| 2 Sarah Schlosser | 18 Serena Lahey |
| 2 Aubrey Stoudt | 18 Teresa Parvin |
| 2 Susan Turner | 18 Daniel Posateri |
| 3 Beverly Adamson | 19 Melissa Brooks |
| 3 Evan Cooper | 19 Jenness Hollowell |
| 3 Angelica Dornes | 19 Christopher Ramirez |
| 4 Kayla Magill | 19 Alex Schmidt |
| 4 Joseph Real | 19 Tara Steingraber |
| 5 Linda Baker | 20 Wendy Burke |
| 5 Tyler Lawson | 20 Tina Slusser |
| 5 Tiffany Marquez | 20 Sara Smith |
| 6 Calvin Asbury | 20 Crystal Tropp |
| 6 Jennifer Carter | 20 Nicole Tupper |
| 6 Lori Cavazos | 20 Heather Wakefield |
| 6 Andrea Ferguson | 21 Andrea Castanon |
| 6 Tanya Gruber | 21 James Lamb |
| 6 Eddie Pruis | 21 Lydia Martinez |
| 6 Diane Shipman | 21 Danielle McMillion |
| 6 Greta Wasson | 21 Amie Stoecker |
| 7 Terry Donat | 21 Shawna Winstead |
| 7 Connie Ferris | 22 Ashlea Canady |
| 7 Cari Johnson | 22 Katlyn Farrell |
| 7 Karen McNinch | 22 Glenna Lawson |
| 7 Jorge Montegudo | 22 Brenda Miller |
| 7 Amanda Stephenitch | 22 Marci Osborn |
| 8 Amy Francaue | 22 Sarah Slaunwhite |
| 8 Julie Schoeny | 23 Jill Adolph |
| 9 Andrea Fry | 23 Katherine Chase |
| 9 Kimberly Peikert | 23 Courtney Doty |
| 10 Lynette Ebersole | 23 Keirsten Stockton |
| 10 Carrie Pineda | 24 Susanna Riley |
| 10 Kerri Stover | 24 Brian Sage |
| 11 Karley Bonnell | 24 Barbara Smith |
| 11 Suzette Schriener | 24 Kim Wolfe |
| 11 Paul Steinke | 25 Amanda Dawson |
| 12 Julie Donovan | 25 Stephanie Robbins |
| 12 Karri Hess | 26 Danielle Devine |
| 12 Michael Pearson | 27 Deborah Blackert |
| 12 Susan Provov | 27 Kimberly Davis |
| 12 Gina Silvius | 27 Sharon Smithee |
| 13 Vicki Dever | 27 Cody Steele |
| 13 Coral Engle | 27 Kelly Wasson |
| 13 Ashley Lippens | 27 Michelle Wiersema |
| 13 Hannah Papoccia | 28 Taylor Caudillo |
| 14 Rachel Deets | 28 Jennifer Etheridge |
| 14 Brandon Dewey | 28 Cathy Vazquez |
| 15 Pearl Anderson | 28 Heather Widolff |
| 15 Justin Brown | 29 Alicia Fritz |
| 15 Melissa Henson | 29 Virginia Heal |
| 15 Debbie Pratt | 29 Mary Matthews |
| 15 Carrie VanLanduit | 29 Timothy Pashon |
| 15 Tammy Vinson | 30 Steven Adee |
| 15 Cynthia Zander | 30 Tammy Heslop |
| 16 Amber Clark | 30 Dena Sharp |
| 16 Rahsaan Friend | 30 Amy Waldschmidt |
| 16 Rosemary Gittleson | |

Hospital Happenings

\$5 Masquerade Jewelry Sale

The CGH Medical Center Auxiliary will be holding the popular \$5 Masquerade Jewelry and Accessories Sale in the Ryberg Auditorium on **Friday, March 31** from **7 a.m.** to **3 p.m.** Cash, check, credit/debit cards and payroll deduction (with your badge) will be accepted.

Leukemia, Lymphoma, and Multiple Myeloma Networking Group

The Leukemia, Lymphoma, and Multiple Myeloma Networking Group will meet on **Monday, April 10** at **6 p.m.** in the Ryberg Auditorium. The guest speaker will be Toni Klatt-Ellis, APN, Clinical Nurse Educator from Takeda Oncology.



Dinner and refreshments will be provided at no cost. The Myeloma, Lymphoma, and Leukemia Networking Group is in partnership with Home of Hope Cancer Wellness Center. Please call 815-288-4673 to register for this event.

Town Meetings

It's that time of year again! Dr. Steinke and the Administration team will be holding Town Hall Meetings on **Monday, April 24** at **2:00 p.m.**, **Tuesday, April 25** at **noon**, **Friday, April 28** at **7:30 a.m.** and on **Monday, May 1** at **5:30 p.m.** in the Ryberg Auditorium. You can email questions to Dr. Steinke prior to the meetings; alternatively, there will be a basket at the doorway to the Ryberg that you can drop off questions at the start of the meeting or you can participate during in the meeting as well.

Blue Sky Education Scholarship

Deadline for the \$3,000 Blue Sky Healthcare Education Scholarship, sponsored by the CGH Health Foundation, is **Friday, April 28** at **5 p.m.** The grant was created in 2011 by a local family to benefit CGH Medical Center employees and their children. One scholarship is given out each year and it is renewable. Full- and part-time students may apply. The application can be found on Lifeline under CGH Health Foundation, Scholarship Forms. Email Joan Hermes or call her at ext. 5672 if you have any questions.



Interested in donating a basket for the May 9 Silent Auction?

Creating Smiles. Together.
CGH Health Foundation
www.cghmc.com/foundation

Email Mimi Hicks, Daycare; Laurie Wetzell, Lab; or Amanda Blaine, Foundation, to let them know!