

CGH Medical Center Auxiliary Becoming a Volunteer

- ⇒ Desire to give your time and share your abilities in a professional environment
- \Rightarrow Complete Auxiliary application
- ⇒ Provide two references (non-family)
- \Rightarrow Pay \$5 membership dues at interview (these are paid annually)
- ⇒ Interview with Auxiliary Service Board Chairs
- \Rightarrow Agree to background check
- ⇒ Comply with immunizations and TB testing
- ⇒ Attend mandatory orientation session
 - Hospital policies and procedures & Standards of Behavior
- \Rightarrow Train in department specific area (2-3 sessions)
- \Rightarrow Commit to a minimum of 2 shifts per month (shifts range from 2 4 hours)
- \Rightarrow Check out the volunteer opportunities (see reverse side)
- ⇒ Enjoy volunteering at CGH Medical Center

Happiness depends on what you can give. Not what you can get. - Mahatma Gandhi Don't count the days, make the days COUNT. - Muhammad Ali

Return completed application to the Auxiliary Office at CGH Medical Center, 100 E LeFevre Road, Sterling IL 61081. This office is located off the hospital lobby across from the Auxiliary Gift Shop.

Areas of Volunteer Service

<u>Lobby Greeter</u>: Welcoming and assisting patients and visitors as they arrive and enter the hospital's main entrance set the tone for a first impression. This includes opening vehicle doors, wheelchair transportation

<u>Reception Desk:</u> Greeting visitors and providing information and room numbers as requested continues to impact the first impression. The *reception desk courier* works with the *reception desk volunteer* and lobby greeter to escort patients and visitors, provide wheelchair transport and run other errands.

<u>Gift Shop</u>: This Auxiliary-run business in a prime location functions as a service to patients, visitors and staff. Proceeds benefit the hospital and healthcare scholarships.

<u>Surgical Waiting</u>: Waiting can seem forever . . . As family members and visitors wait for the surgeon's report, the volunteer "hosts" these waiting persons with refreshments and light conversation. Most important, volunteers provide updates as they become available and keep track of families to identify them for the surgeon.

<u>Floor Workers</u>: While hospital stays are getting shorter, patients continue to receive mail and flowers and look forward to the morning newspaper. Volunteers deliver these items in hopes of adding a bright spot to the patient's day.

<u>Emergency Department</u>: Volunteers serve as liaisons between patients, their families, and hospital staff. Responsibilities range from escorting visitors to patient rooms to lending comfort in difficult times.

<u>Chaplaincy Services</u>: Specially trained *Barnabas* volunteers visit patients to verify church (or other organization) notification and offer prayer, if appropriate. These volunteers offer gentle encouragement for spiritual care.

<u>Pet Therapy:</u> In partnership with the CGH Foundation, specially trained canines and their handlers are regular visitors to patients bringing joy and companionship.

<u>Main Clinic Information Host:</u> Providing directions and escorting patients to their appointments is one of the Auxiliary's newer services. Volunteers also lend a hand with wheelchair transport.

<u>Main Clinic Oncology:</u> A specialty area for the Auxiliary, volunteers enhance a patient's chemotherapy experience through supportive relationships with patients, family members and staff.

Volunteers are also stationed in the <u>Diagnostic Imaging Department</u> and <u>Health Foundation</u> to offer assistance to patients and staff as needed.

<u>Clerical projects</u> are completed and <u>computer support</u> provided by volunteers for various hospital departments. <u>Sewing/craft projects</u> include walker bags and crocheted blankets.

<u>Fund-raising</u> activities, such as the Cookie Caper, Book Fair, Jewelry Sales and Uniform Sales, are just a few of the projects that generate dollars for CGH programs and equipment.



CGH Auxiliary Membership & Volunteer Application	KillerMail to:Auxiliary CoordinatorCGH Medical Center100 E. LeFevre RoadSterling, IL 61081Phone:(815) 625-0400, ext. 5727					
Last Name First Name	Middle Initial					
Street Address						
City State Zip						
Primary Phone Cell						
Email						
Date of Birth Gender: 🗆 Male 🗆 Female						
Current or Last Place of Employment						
Please check: Employed Retired Other (Name of School and Yr. of Graduation)						
Education: 🗆 High School 🗆 Undergrad Degree 🗆 Graduate Degree 🛛 Trade School						
EMERGENCY CONTACTS (Must be listed)						
NameRelationship to you	Phone Number					
NameRelationship to you	Phone Number					

Times/Days you are available to volunteer:

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Morning							
Afternoon							
Evening							

PERSONAL REFERENCE (not a relative)

Name						Relationship				
Pho	ne					-				
Nan	ne									
Pho	ne					-				
Hav	e you ever been con	victe	ed of a	a criminal offens	se otl	her than minor traffic vi	olatio	ns? 🗆 No 🛛 Yes		
-	es, please lain:									
If yo expl	es, please lain: use indicate the reaso	on ye	ou are	e seeking a volu	nteer	position (Check all that	apply			
	Personal fulfillment	נ ב	Profess	ofessional Development 🔲 Family		Family/friends with hospital	(name)			
	Extra Time [נ ב	Possibl	sible future career Requirement for class/degree (# hour		rs required)				
	community	_		inity Service						
Is th	iere any particular t	type	of vol	unteer work in	whic	h you are interested in?	(Che	ck all that apply)		
	Patient Contact			Greeter		Patient Transport/Escort		Chaplaincy Service		
	Clerical/filing			Gift Shop/Retail		Sewing		Patient waiting rooms		
	Computer Work			Fund-raising] Hospitality				
				Vendor SaleSpecial Events	•					
Add	litional skills you wo	uld	like to	o use or if oppor	tuni	ties become available:				
	Art, Graphic] Wri	Writing		Auxiliary Board Leadership				
	Bookkeeping] Mar	Marketing		Teaching/Training				
	Computers - Proficient in		Aux	Social Media - promote Auxiliary events/Gift Shop, etc		Other				
Hob	obies:									
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Baking	Piano/Keyboard	Photography	□ Other
Scrapbooking	Floral Design	Sewing	