



Quality Council
Meeting Minutes
Dec 11, 2018

MEMBERS PRESENT: Dr. Hanlon, Dr. Jones, Dr. Bird, Dr. Pham, C. Zander, J. VanOsdol, T. Jensen, A. Moore, M. Benson, K. Geil, B. Schaab, C. Schott, P. Joines, OTHERS PRESENT: T. Lawson, S. Stage

AGENDA ITEM	DISCUSSION/CONCLUSION	RECOMMENDATIONS/ PERSON RESPONSIBLE
Call to Order	Dr. Hanlon called the meeting to order at 12:30.	
Review of Meeting Minutes	Minutes were approved.	Continue to report.
Review of CEC Minutes	Minutes were approved.	Continue to report.
Approval of Plans and Critical Measures:		
Regulatory Measures	<p>Phil reviewed measures that demonstrate superior performance, as well as the opportunities on the summary document. Phil further explained interpretation of graphs and measures for various outliers. Explained actions in-place to address opportunities, as well as continuing to monitor.</p> <p>Highlights:</p> <ol style="list-style-type: none"> 1) Core ED times: new face to face Nurse handoff process between ED and admitting department has made ED times longer than usual. K. Geil spoke to recent interventions from Nursing side which is showing better/faster throughput times the next upcoming quarter (Q4-2018). This new handoff process is great for patient safety/quality 2) Hospital-Acquired Conditions: many interventions in-place that monitor and reflect evidence-based practices. 3) HCAHPS: Phil noted areas we our excelling in, as well as the three focus measures. K. Geil discussed the changes to management and other staff that may be leading to performance drops. 4) Readmissions: Phil noted the efforts to get notified of readmits in real time, so staff can follow up as soon as possible. Includes taking readmission cases to the Readmission Task-force group, feedback loop to Nursing Navigators (appointments within 2-4 days) and more. Overall, CGH continues to do very well. 	Please refer to the Summary document (Attachment C) for a full breakdown of these measures.
Priority (Med Staff) Measures	<p>Phil reviewed measures that demonstrate superior performance, as well as the opportunities on the summary document. Explained actions in-place to address opportunities, as well as continuing to monitor.</p> <p>Highlights:</p> <ol style="list-style-type: none"> 1. Cardiology: superb performance for how quickly Cardiologists are reading/interpreting Echo and Stress tests. Best times in over 3 years! 2. Blood pressure control in Diabetics: Phil described process of new report which will identify specific 	Please refer to the Summary document (Attachment C) for a full breakdown of these measures.

	patients of greatest opportunity and share with each provider.	
New Business:		
Hospital Compare Star Rating	February 2019 is the next release of this rating. We will be at 4 stars once again. Really great work.	FYI
MIPS update	We will begin submitting 2018 data at the start of 2019. CGH is performing very well with scoring ~96/100 in 2018. We scored 99.75/100 in 2017. We continue to do very well in this program and much planning currently in-place in-regards to 2019 strategy.	FYI
Other	None	
Next Meeting	March 12 th , 2019	