



Communique

March 10, 2022

A CGH Medical Center Publication

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CGH Recognizes DAISY Award Winner Stacy Dillard, RN

Stacy Dillard, a registered nurse and Lead Shift Coordinator, was recently recognized as a recipient of the prestigious DAISY Award for extraordinary nurses. An international program, the award is presented to nurses around the world who go above and beyond for their patients and demonstrate extraordinary compassionate care.

"I'd like to nominate Stacy Dillard for the Daisy Award," said Kristie Geil, CGH Chief Nursing Officer. "It's my understanding that she provided outstanding poise and leadership during an extremely challenging time. People don't realize how difficult the role of Shift Coordinator can be after hours and on weekends. They are responsible for so many things and wear so many hats. Stacey wears all of them stylishly well and with great autonomy. I'm not sure what else to say to articulate how her constant leadership is deserving of this recognition, but I took her phone call at 0400 one Saturday morning. In true style, she gave her everything to the staff, the patients and the family."



Stacy Dillard, RN
Lead Shift Coordinator

"Recently, I was able to witness Stacy's leadership and poise in action," added Ryan Venema, EMT-P, Director of Prehospital Care. "She helped coordinate the care of a critical patient along with simultaneously supporting the caregivers involved in the care. This type of leadership helps calm the storm and keeps folks dialed in. Sometimes it is easy as a normal human response to get caught up in the emotional part of providing care in a high acuity environment. Stacy remained grounded and steady. She didn't allow herself to get caught up in the event but was present and focused on what needed to occur. She did this not only for this event, but also for the rest of the hospital as business continued throughout. Thank you, Stacy, for all you do!"

The DAISY Award - an acronym for "Diseases Attacking the Immune System" - was established by the DAISY Foundation in California in memory of J. Patrick Barnes, who died at age 33 of an autoimmune disease. During his hospitalization, they deeply appreciated the care and compassion shown to Patrick and his entire family. When he died, they felt compelled to say "thank you" to nurses in a very public way. The DAISY Award continues to recognize and celebrate the outstanding professionalism and compassion that nurses bring to patients and their families every day.

Congratulations to the following CGH nurses who were also nominated for the DAISY award during the 3rd quarter: Claire Aulwes; Darcie Bettner; Laurie Davis; Elizabeth Detig, LPN; Stacy Dillard; Sarah Gee; Roma Deidykyte; Melissa Grechke; Danielle Grobe; Lucas House; Jennifer Howard; Julie Hurd; Nataly Jones, LPN; Casey Lafrentz; Mason Lang; Trinity Lewis; Lindsay Melendres; Johnna Myers, LPN; Megan Parkinson, LPN; Jennifer Quigg; Breah Sharp; Whitney Smith; Lisa Vos; Kelcie Wilkens; Laurie Wilkenson; Gayle Wright and Pat Zigler. If you would like to submit a nomination for extraordinary nursing care that you, a family member, or a patient have received at CGH Medical Center, please visit www.cghmc.com/daisy.



Pulmonary Rehab Week March 13-19, 2022

PULMONARY REHABILITATION

Moving More, Breathing Better

Join CGH during National Pulmonary Rehabilitation Week, March 13-19, to celebrate the benefits pulmonary rehabilitation can provide for patients suffering from chronic obstructive pulmonary disease (COPD).

Pulmonary Rehabilitation is designed to reduce and control the symptoms and complications experienced with moderate to severe pulmonary disease. In addition, just within the past 3-4 months, CMS added pulmonary rehabilitation coverage for COVID-19 patients.

Thank you to our Pulmonary Rehab staff for your dedication to our patients!

EMPLOYEE OF THE MONTH

MARGO BARTELS

Financial
Counselor
Patient Access



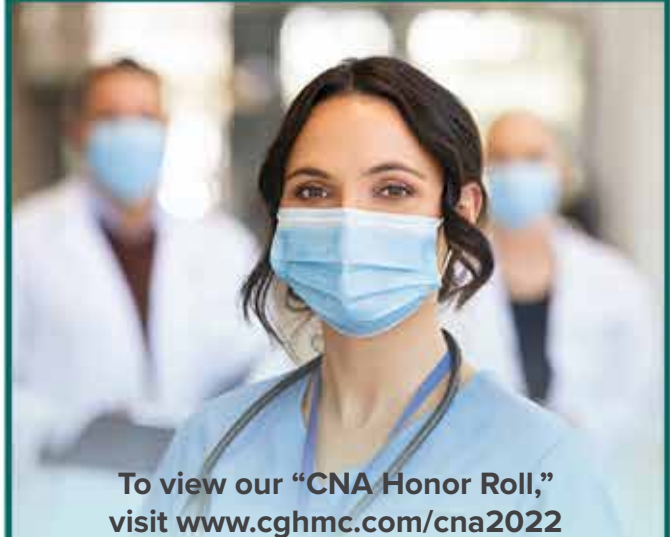
MARCH 2022

Margo is an absolute gem to CGH! She is always going above and beyond to get our patients the medication assistance they need. Our cardiology medications are usually \$500 a month out-of-pocket. Patients are very stressed, anxious and embarrassed about not being able to afford such an important medication. Margo not only helps them with the application, but provides a calming experience and makes the patient feel in control while restoring their dignity. She is always willing to come to the office and speak with patients in person even if she is busy, or she will schedule a time that works for the patient. She is always patient-centered and we are so grateful to have her for our patients.



Purpose, Worthwhile Work...
Making a Difference!

Celebrating CERTIFIED NURSES



To view our "CNA Honor Roll,"
visit www.cghmc.com/cna2022

DEDICATED TO EXCELLENCE

Certified Nurses Day recognizes registered nurses who have pursued additional specialized education beyond the training required for their daily jobs. The dedication of these nurses in advancing their knowledge, skill, and practice directly benefits all of our patients and their families.

On March 19 and every day, we celebrate and are thankful for our nearly 150 certified nurses who work throughout our hospital and clinics in all nursing capacities.

Thank you for your
commitment to
lifelong learning!



Mandatory Education

Reminder: CGH Employee Mandatory Education for FY 2021-2022 completion is required by April 30.



Visitor/Masking Update Q & A

Beginning Monday, March 14, 2022, we will no longer screen patients at our doors for COVID symptoms. **However, per IDPH, masks are still required in healthcare facilities for patients and visitors.** Therefore, we will have masks and hand sanitizer available at the entrances. If a patient or visitor comes to you without a mask, please offer one to them.

What are the new masking guidelines for staff?

Per IDPH, masks are still required in areas of direct patient care, or areas where you may come in contact with patients or the public (hallways, cafeteria, restrooms, waiting rooms, and other public spaces).

- When patients are NOT in – or passing through – your area, masks will be optional.

Will the visitor policy or visitor hours change?

No, these will remain the same. The current **hospital** visitor policy is as follows:

- One to two patient-designated visitors at a time in rotation are allowed.
- Visitor hours are from 8 am to 8 pm. One visitor may stay overnight with the patient as requested.
- Visitors will no longer be required to wear the Visitor Screened stickers (except those who will be staying after 8 pm in the hospital, which was the process pre-COVID).
- No visitors under the age of 18 (unless approved by the Dept Manager).
- All visitors must mask when entering/exiting the premises (in the hallways, etc) and when the healthcare team is in the patient's room providing care.
- Visitors must remain in the patient room during the patient's stay or in the designated waiting area while the patient recovers.
- Special exceptions may be allowed for: Minor children admitted to the hospital, developmentally disabled patients, special circumstances (i.e. dementia, decisional capacity), outpatient testing patients who need assistance, Birthing Center, end of life

Visitor restrictions are lifted at all CGH Clinics.

When will the other entrances and our waiting rooms re-open?

The hospital's East and West doors, as well as the waiting rooms, will re-open on Monday, March 14.

When will break room restrictions be lifted?

As of Monday, March 14, staff break room restrictions are lifted. However, please continue to use good judgement to avoid overcrowding and/or large groups of people. Masks will be optional.

When will meeting room restrictions be lifted?

We are currently evaluating the possibility of in-person meetings and more information will be coming in the next few weeks.

Are students allowed to shadow again?

Vaccinated pre-med students will be allowed to shadow upon approval. Please contact Julie VanAusdal, Medical Staff Coordinator, at ext. 4432 or Dena Wheeler, Physician Services Assistant, at ext. 4956 for more information.

Are drug reps allowed back in the clinics?

There is no change to the current process for drug reps. They can drop off; however, they cannot do face-to-face presentations in breakrooms.

**Thank you for your continued patience.
As we continue to monitor cases, we may adjust the above guidelines.**

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- Create an account or sign in to your existing Calm account
- Enter your work email in the box provided to activate the subscription on your Calm account
- Download the Calm app and log in to your account to access the premium content



Thank you to everyone that purchased tickets for the CGH Auxiliary's Quilt Raffle. The winner was Diane Micale of Sterling. We appreciate everyone's support in the raffle!



Scrubs On-Site Sale!

RYBERG AUDITORIUM
 Wednesday, March 23rd
 6:30am-4pm

We're back with your favorite scrubs, shoes and accessories!

PAYROLL DEDUCT, CREDIT CARDS & CASH ACCEPTED

LOGO APPAREL ONLINE STORE:

Starting March 23rd
 Featuring New Items!

Payroll Deduct & Credit Card Accepted



1538 Ogden Avenue Downers Grove, IL
 639-969-9241

Masquerade™
\$5 JEWELRY & ACCESSORIES SALE
 Monday, April 4th
 Tuesday, April 5th
 SPONSORED BY CGH AUXILIARY