



Communique

July 16, 2020

A CGH Medical Center Publication

In This Issue:

- CGH Home Nursing Earns SHPBEST™ “Premier Performer” Patient Satisfaction Award
- Growing Healthier Speaker Series Returns on Facebook Live
- Shoe Roads Auxiliary Vendor Sale
- DeLange Textbook Scholarship
- April Fischer
- CGH Wound Healing Center Recognized for Excellence
- COVID Cuties Contest
- Blood Drive
- July Employee of the Month
- CGH Health Foundation Virtual Silent Auction

CGH Home Nursing Earns SHPBEST™ “Premier Performer” Patient Satisfaction Award

CGH Home Nursing has been recognized by Strategic Healthcare Programs (SHP) as a “Premier Performer” for achieving an overall patient satisfaction score that ranked in the Top 5% of all eligible SHP clients for the 2019 calendar year.

The annual SHPBEST™ award program was created to acknowledge home health agencies that consistently provide high quality service to their patients. The 2019 award recipients were determined by reviewing and ranking the overall satisfaction score for more than 3,000 home health providers.



“I am so proud of the commitment and dedication of our entire staff to make patient satisfaction a priority,” said Mary Jean Derreberry, CGH Home Nursing Director. “We have set very high standards with the intention to deliver exceptional care for every single patient and family we encounter. Together, our home health team is dedicated to providing the best environment for patients to heal at home – whether through the services of a registered nurse, a physical or occupational therapist, a certified home health aide, a speech pathologist or a medical social worker - and this recognition validates the level of care and compassion we offer.”

“SHP is proud to present the SHPBEST™ awards to our top-performing customers. We commend these organizations for their continuous focus on delivering the highest quality of care to their patients,” said Rob Paulsson, President of SHP. With the largest HHCAHPS benchmark in the nation, SHP is in a unique position to identify and recognize organizations that have made patient satisfaction a priority and have been rewarded for their efforts with high marks on the HHCAHPS survey.

CGH Medical Center's Home Nursing and Home Infusion serves patients in Whiteside, Lee, Ogle, Carroll and Bureau counties, providing home health care that is tailored to meet individual needs, 24 hours a day, 7 days a week. For questions or more information about our Home Nursing services, visit www.cghmc.com/homenursing or call (815) 622-0836 or toll-free (800) 377-2828.

Read more about the SHPBEST™ awards program, including methodology and award recipient lists at <https://www.shpdata.com/home-health/shpbest-hhcahps>. Strategic Healthcare Programs (SHP) is a leader in data analytics and benchmarking that drive daily clinical and operational decisions. Their solutions bring real-time data to post-acute providers, hospitals, physician groups and ACOs to better coordinate quality care and improve patient outcomes. In business since 1996, SHP has built deep expertise and a strong reputation to help organizations nationwide raise the bar for patient care.

Growing Healthier Speaker Series Returns on Facebook Live



Growing Healthier Speaker Series
Dialogue that Makes a Difference

Ask Us Anything:
About COVID-19

**YOUR AGING EYES:
WHEN YOUR VISION IS NO LONGER 20/20**

Presented by: Dr. Jerald Cundiff • July 17, 2020

Did you know that the CGH Health Foundation offers free Growing Healthier educational programs for the public each month? As we have not been able to hold these in person, we will now hold these once per month as part of our Ask Us Anything event!

This week, please join Dr. William Bird (VP, Chief Medical Officer) as he continues to answer any questions you may have about COVID-19. Joining him will be Dr. Jerald Cundiff (Ophthalmology, CGH Dixon Medical Center), who will discuss "Your Aging Eyes: When Your Vision is No Longer 20/20". Join us live on Facebook, Friday, July 17 at 1:00 pm!



SAVE THE DATE:
SHOE ROADS
Auxiliary Vendor Sale
AUGUST 3RD & 4TH

DeLange Textbook Scholarship

Applications for the summer semester for the CGH Health Foundation James DeLange Textbook Scholarship are due **Wednesday, July 22 at 5 p.m.** Grants are awarded three times yearly, up to \$300.



All full- and part-time CGHers are eligible as long as you have been here for at least a year. To apply, please go to Lifeline under CGH Health Foundation Scholarships or email Joan Hermes. Individuals can apply each semester, but can only receive funding once per year. Call Joan at ext. 5672 for more information.



CGH Prophetstown Medical Center Welcomes April Fischer, APRN, FNP-C

CGH Prophetstown Medical Center is pleased to welcome April Fischer, APRN, FNP-C. April joins Dr. Matthew Wolf in Family Medicine at the Prophetstown clinic.

A CGH employee since 2012, April received her MSN and BSN from Chamberlain University in Downer's Grove. April is a board certified family nurse practitioner by the American Academy of Nurse Practitioners. In addition, April is certified in Basic Life Support and Advanced Cardiovascular Life Support.

"My transition from being a Registered Nurse to becoming a Nurse Practitioner will be an experience I will forever be filled with gratitude for," said April. "Everyone I have encountered in my journey has surpassed the standard expectations of kindness and has showered me with salutations!"



212 E. Railroad St., Prophetstown, IL
(815) 537-5050
www.cghmc.com

CGH Wound Healing Center Recognized for Excellence

The CGH Wound Healing and Hyperbaric Oxygen Center was recently honored by Healogics, the nation's largest provider of advanced wound care services, with a Center of Distinction award.

The Center achieved outstanding clinical outcomes for twelve consecutive months, including patient

satisfaction higher than 92 percent, and a minimum wound healing rate of at least 92 percent within 28 median days to heal. There were 601 Centers eligible for the Center of Distinction award and 367 achieved the honor.

"It remains - and has always been a priority of - the CGH Wound Healing Center to offer outstanding patient care specialized to the individual's needs, top notch patient satisfaction, and positive healing outcomes for everyone who walks through our door," said Anna Imel, Director of the CGH Wound Healing Center.

The CGH Wound Healing Center is a member of the Healogics network of over 600 Wound Care Centers and provides access to benchmarking data and proven experience treating approximately 2.5 million chronic wounds. With locations in both Sterling and Dixon, the CGH Wound Healing Center is available for those with prolonged wounds that will not heal. Using advanced technologies and clinical therapies, the CGH Wound Healing Center helps to create a personalized treatment plan to help you return to a better quality of life.

The center offers pain management, laboratory evaluation of the wound, surgical debridement of the wound, and education about self-care for wounds. The Center also offers hyperbaric oxygen therapy, which works by surrounding the patient with 100 percent oxygen to help progress the healing of the wound. For more information, please visit www.cghmc.com/wound. Please contact the CGH Wound Healing center at 815-564-4002 with any questions or to set up an appointment for either the Dixon or Sterling location.

About Healogics

Headquartered in Jacksonville, Florida, Healogics is the nation's wound healing expert. Last year over 350,000 patients received advanced wound care through a nationwide network of over 600 Wound Care Centers. The Healogics team is made up of almost 3,000 employees, 4,000 affiliated physicians and a Healogics Specialty Physician practice group of nearly 300. In addition to the company's network of outpatient Centers, Healogics partners with over 300 skilled nursing facilities to care for patients with chronic wounds, and provides inpatient consults at more than 80 partner hospitals. As the industry leader, Healogics has the largest repository of chronic wound-specific patient data in the country. For additional information, please visit Healogics.com.





COVID Cuties Contest






CGH Medical Center is celebrating babies born during the COVID-19 pandemic at the CGH Birthing Center!

Many of these little ones were born without a baby shower or were not able to have any visitors to welcome them to the world. We want to celebrate them by hosting a contest and sharing their photos. *(Identifying information will not be used.)*

Parents who are willing to participate can upload a photo of their young one **(that was born at CGH between 3/9/20 through now)** and tell the story of their birth.

Everyone who submits a story will be entered into the prize drawing. The top three stories will be shared publicly.

Prizes include a Baby Care Package plus:

- 1st place - \$250 Amazon gift card and a massage for mom**
- 2nd place - \$100 restaurant gift certificate**
- 3rd place - \$50 restaurant gift certificate**

Entries must include a photo of baby and signed waiver. Story is optional. Submissions are due **August 7, 2020**. Winners will be contacted by phone.

To submit a photo and story of your COVID Cutie, go to cghmc.com/covidcuties

100 E. LeFevre Road, Sterling, IL 61081 (815) 625-0400, ext. 5504

BLOOD DRIVE

CGH Medical Center

Thursday, August 6

**9:30 am to 7:00 pm in the Ryberg Auditorium
(100 E. LeFevre Rd., Sterling)**

**Call Michelle or Jill at 815-625-0400
(x6879 for Michelle or x5425 for Jill)**

Appointments required to allow for Social Distancing



Bring Photo I.D.
Please eat before donating
Last Date to Donate Elsewhere: June 1

**All donors will receive a
voucher for a \$10 gift card!**

CHANGE THE WORLD WITH US



"I am a general surgeon who occasionally has to give blood to patients. I can't prevent a car accident, but I can help people live by donating blood. I don't take anything for granted. If we did not have donors, I would be witness to many people that would not survive their injuries."

WWW.BLOODCENTER.ORG

JULY 2020

Employee of the Month



Sue Hageman
Oncology Nurse Navigator
Oncology/Hematology



I live in: Dixon

Joined CGH on: January 28, 2019 (SRFC - 19 years)

Education: RN-BSN, University of Iowa and OCN (Oncology Certified Nurse - 12 yrs)

Family: Husband, Larry; Son, Matt; Daughters, Kate and Rachel

Proudest Achievement: Raising three children to become successful young adults!

Hobbies: Spending time with family, walking, reading and watching cooking shows and "The Office"

Sue has been a tremendous help to my husband and I, as we navigate his cancer journey. She is always willing to take time to talk to us and explain anything we have questions about. She does it with a smile and always displays true caring and empathy. I see her do this for other patients as well. She is truly a kind person.

Sue sincerely represents CGH's Mission and Vision and we are truly lucky to have her!

We congratulate her on being chosen July's Employee of the Month.

Purpose, Worthwhile Work, Making a Difference!

CGH Health Foundation Virtual Silent Auction • July 23-27

The CGH Health Foundation is accepting baskets for the upcoming Silent Auction through noon tomorrow!

Drop off your baskets at 2600 N. Locust Street (in the same building as CGH Peds Rehab Center.)

Bidding will be virtual from **Thursday, July 23 at 7 a.m. to Monday, July 27 at noon**. View baskets online or come out to 2600 N. Locust to see them from **noon on Tuesday, July 21 to noon on Monday, July 27**. (Please note that the building will not be open over the weekend for in-person basket viewing.)

Please help us make this event a success! The public is welcome to bid. All proceeds go to help folks in the Sauk Valley – every dollar stays here.

Event Co-Chairs are Mimi Hicks, CGH Daycare, and Beth Warner, Main Clinic Communications Coordinator. Photos and descriptions of baskets will be available through an online auction website called AirAuctioneer.com. All bidding will take place over 5 days – you can use payroll deduct, cash, check or pay online. **Pickup of baskets will be at 2600 N. Locust St. from Monday, July 27 to Friday, July 31, from 8 a.m. to 5 p.m.**

