



# Communique

September 10, 2020

A CGH Medical Center Publication

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#### **CGH Shifts to Allied Universal Security Services to Provide Officers**

One of our top concerns is always hospital safety – for our staff, patients and visitors. With this in mind, CGH Medical Center is proud to announce our new partnership with Allied Universal Security Services, which began on Monday, August 31.

"After evaluating our current security agreement along with pending changes in our service model, we felt it was time to align with a new provider that could better suit our needs and our overall mission," said Ryan Venema, Director of Pre-Hospital Services.



Allied Universal is the nation's leading security services provider, with over 200,000 employees and over 50,000 sites served globally. Locally, health care organizations such as MercyOne in Clinton, IA, as well as several health care facilities in the Chicago area, including Northwestern also utilize their services. Allied's extensive training program prepares their staff to handle situations specific to the healthcare field, including: regulatory and accreditation compliance, mental health and drug or alcohol-related patient situations, management of aggressive behavior, fire safety, infection control, crisis intervention and de-escalation, workplace violence preparedness, emergency response/management, access control, and more.

"Because of their size, we feel they will not only provide better service, but also provide better coverage," added Venema. "We will be able to have officers cross-trained at both our facility and MercyOne so that additional officers will be available for call offs, additional shifts, or emergencies if necessary. In addition, I look for there to be more continuity in leadership and in compliance, as they will be part of the CGH Security Committee and participate in our drills."

The officers' protocols and operational guidelines have not changed – they will spend a majority of their time in the ED, while still patrolling certain areas of the hospital and Main Clinic after hours, provide passive monitoring of the security cameras and report daily on any events. "In fact, several of our previous officers transitioned over to Allied and will remain the same," Ryan said. "The biggest change you're going to see is that we have moved away from the 'badge and law enforcement type uniform' and have gone to a polo-type uniform with Allied patches. They will still carry a baton, handcuffs and other personal protection equipment, but their focus will be more on customer service, wayfinding and engaging visitors as they come in, while still responding to security events within the hospital."

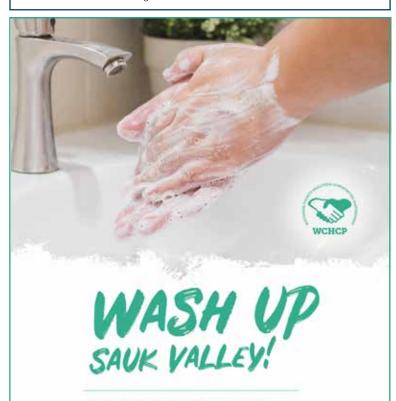
He would also like to take this opportunity to remind employees about the importance of reporting security incidents through Midas as they occur. "At this point, we have not added any additional officers per shift. Our security initiatives, including the decision to extend those hours for additional officers, is based purely on risk analysis and the number of reported events. If we aren't made aware of incidents, then we can't plan accordingly." For any questions about our new security partnership or how to report security events, please email Ryan or contact him at (815) 625-0400, ext 5516.



### **EMPLOYEE** Influenza Injections

2-DAY FLU CLINIC FOR ALL CGH STAFF September 28-29, 6 a.m. to 6 p.m. in the Ryberg Auditorium and a drive through tent in the West lot.

The last date for employees to get a flu vaccine is November 2 to allow 30 days in between if a potential COVID vaccine becomes available. CGH Clinics outside Sterling-Rock Falls will vaccinate staff on-site on 9/28-29.



- Protect & Respect Our Community
- WEAR A MASK
- WASH YOUR HANDS
- STAY 6 FEET APART
- STAY HOME WHEN SICK

The Whiteside County Healthier Communities Partnership has launched an education campaign

Mask UP. Wash UP. and Back UP!

to encourage the Sauk Valley to follow the recommended safety precautions.

We know this is a challenging time for everyone; let's continue to be Sauk Valley Strong as we support each other through this Pandemic.

### We are Stronger Together



The seventh annual CGH Health Foundation Delicious Designs event has gone VIRTUAL this year and will greatly impact the breast health of Sauk Valley women. The goal this year is to raise \$100,000 toward purchase of a new 3D Tomosynthesis mammography system at CGH.

Bid on our VIRTUAL Silent Auction items from October 15 to 21. Online bidding begins at 7 a.m. on Thursday, October 15 and runs 24/7 until 5 p.m. on Wednesday, October 21.

- Gift baskets, experiences, services, desserts and gift cards will be auctioned online by shopping on the AirAuctioneer.com website.
- We are also looking for donations of baskets, gift cards, etc. Contact Joan Hermes at ext. 5672 by Friday, September 18 if you are interested in contributing an item.
- The AirAuctioneer.com link will go live on October 14 on the CGH website. Sign in and get ready to bid to your heart's content at www.cghmc.com/delicousdesigns.

We are Stronger Together. Join with us in behalf of area women!

#### Stronger Together Breast **Cancer Awareness Shirts**

Limited sizes and quantities are still available.

Email Amanda Blaine if you are interested in purchasing one!

#### **Breast Cancer Awareness Face** Masks are in! \$10 each

Payment can be made through cash, check, payroll deduct, debit/credit card or Venmo, Email Amanda Blaine to place your order.

All proceeds go towards purchasing the new 3D Tomosynthesis mammography system.







## **CGH Main Clinic Introduces Jaziel Chavira, FNP-C** Gastroenterology

CGH Main Clinic is pleased to introduce Jaziel Chavira, FNP-C. Jazi joins Dr. Rahsaan Friend and Dr. Jorge Monteagudo in the Gastroenterology department.

A CGH employee since 2012, Jazi received his MSN and BSN from Chamberlain College of Nursing in Downer's Grove. Chavira is a board certified family nurse practitioner by the American Academy of Nurse Practitioners.

"The transition at CGH was great! The environment and staff were very helpful with furthering my education and nursing skills," said Jazi. "The GI department has been extremely welcoming and warm. They are a great team who like to teach and work together."



101 E Miller Rd, Sterling, IL (815) 625-4790 www.cghmc.com

Not only during these last few challenging months, but all year long...thank you to our Environmental Services staff for all you do!



National Healthcare Environmental Services Week September 13-19

#### Face Covering Reminders

#### Face Covering Do's

- Wear it whenever going out in public
- Make sure it covers your nose and
- Make sure it fits snugly but comfortably against the side of the face
- Wash hands after removing
- Be careful not to touch your face or mouth when removing
- Wear it whenever working within 6 feet of others

#### Face Covering Don'ts

- Don't remove when working within 6 feet of others
- Don't wear mask under your nose or under your chin

#### Care of Face Covering

- Wash in the washing machine after each use
  - OR -
- Hand wash with soap after each use

## Welcome New CGH Medical Center Employees



Henri Stewart CRNA Anesthesia



Meichelle Phelps RN Medical Floor



Alexis Fwald CNA Medical Floor



Kaylyn Booker Receptionist OB/GYN



Ruhen Leal EKG Tech Cardio Lab



Megan Shepard Check-In Representative **Business Services** 



Megan Christensen HUC/CNA **Emergency Department** 



Pennie Schrader **ROI Processor** CPFS



Irene Martinez HUC/CNA Emergency Department



Kristine Dauen EMT - B Pre-Hospital



**Neil Jones** Front Door Attendant **Business Services** 



Hailey Garcia CNA Medical Floor



Camden Ross RN Critical Care Unit



Anne Harms EMT - B Pre-Hospital



Mason Baker CNA Critical Care Unit



Noah Niemann EMT - B Pre-Hospital

## SEPTEMBER 2020



Shelly Belha, RN Nurse Navigator Medical Floor



# Employee of the Month

I live in: Morrison

Joined CGH on: March 30, 2009

Education: RN, Moline Lutheran School for Nurses; Bachelors Degree from Ashford

University

Family: Husband, Steve; Children, Tony and Stacy; Grandsons, Bobby, Tommy and

Easton

Proudest Achievement: Raising my children and the ability to come to work everyday

and make a difference in someone's life

Hobbies: Quilting and photography

Shelly always goes above and beyond when it comes to patients, visitors and staff. She always strives to make sure the patient and families have what they need to succeed when they are discharged. Shelly is a wonderful mentor, especially for the new nursing grads in Acute Care Services.

She helps all of us, especially when in a time crunch. She will often lend a hand to help check patients in, as well as to get their IV's started. She is an amazing resource to us, and we are blessed to have her on Medical Floor.

We congratulate her on being chosen September's Employee of the Month.

## Purpose, Worthwhile Work, Making a Difference!



## **CGH Medical Center**

BLOOD DRIVE

### Thursday, October 1

9:30 am to 7:00 pm

In the Ryberg Auditorium (100 E. LeFevre Rd., Sterling)

Call Michelle or Bryan at 815-625-0400 (x6879 for Michelle or x1057 for Bryan)

Bring Photo I.D.

Appointments and masks required

Please eat before donating. Last Date to Donate Elsewhere: August 6, 2020



#SCRUBS

Sponsored by CGH Auxiliary



