

2020 CGH REPORT TO OUR COMMUNITY

CGH BOARD OF DIRECTORS

- + John Van Osdol – Board Chair
- + Marcia Jones, MD – Vice Chair
- + Scott Wolber – Secretary
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OUR MISSION

Delivering exceptional patient care by combining outstanding skill with heartfelt compassion

A MESSAGE FROM OUR PRESIDENT & CEO



Paul Steinke, DO
President & CEO

On behalf of CGH Medical Center’s Board of Directors and the entire CGH family, it is my pleasure to present to you our 2020 Annual Report. To say that 2020 has been an interesting year would be a huge understatement. By now, we have all grown weary of COVID-19 and its many challenges. However, our focus has not changed. We remain committed to the health and wellness of our patients and their families in all of the communities we serve by providing you with kindness, compassion, excellence, skill, respect and integrity.

During its 111 years of service, CGH has faced outbreaks such as Spanish H1N1 flu (1918), H2N2 flu (1957), H3N2 flu (1968), swine H1N1 flu (2009), polio and other widespread infections. We have been there to meet those challenges and will continue to be here through the coronavirus pandemic and all other health issues you may face as well. We remain devoted to caring for you and your family, while constantly working to improve the depth of availability and range of specialties we offer.

In this report, you may note our financials. Across the country, hospitals — including CGH — readied themselves for a surge of

COVID-19 patients, which included stopping elective surgeries, temporarily closing clinics and restricting all but emergent and urgent care. We cared for — and continue to care for — many coronavirus patients, and we prepared for a surge in our area that, thankfully, never came. Understandably, this has had a huge negative impact on our finances. While we have been fortunate to receive some federal assistance through the CARES Act, we were still left with a budget deficit for the fiscal year end. Like other businesses, the financial implications of COVID-19 will be hard-felt and long-term, but this has not deterred us from our primary mission of caring for you and your family. Our previously strong balance sheet has helped us weather the storm and our financials are beginning to rebound.

As we look forward to 2021, please remember: We will get through this, and we will all be stronger on the other side — perhaps with a renewed and deeper sense of the importance of relationships and community. On behalf of our more than 1600 employees, it continues to be our privilege to serve the families, businesses and communities of the Sauk Valley. Community hospitals and clinics like CGH do not exist without the strong backing of the people we serve, and now more than ever during these trying times, we thank you for your support of CGH Medical Center.

One
Mission.

One
Vision.

One
Team.



FINANCIAL SUMMARY

CGH Medical Center provides the following financial summary for the fiscal year ending April 30, 2020:

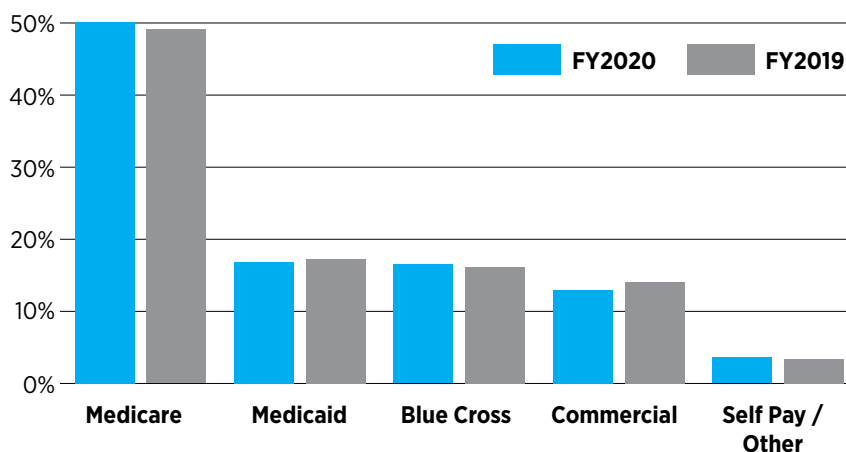
What we charged our patients:	\$895,584,485
We charged but did not receive full payment from:	
Medicare, Medicaid and insurance	\$660,182,645
Charity care and bad debt	\$15,669,287
Total Deductions	\$(675,851,932)
What we received	\$219,732,553
Costs	
To pay staff and provide benefits	\$136,570,466
To purchase supplies, utilities, interest, etc.	\$85,599,818
Cost of depreciation, building and equipment	\$11,275,813
Total cost to care for patients	\$233,446,097
Net Income from patient care	\$(13,713,544)
Other income	\$9,499,567
Net income	\$(4,213,977)

MEDICAL SERVICES

CGH Medical Center is a not-for-profit, city-owned hospital located in Sterling that serves a five-county region in northwestern Illinois. Licensed for 99 beds, CGH has provided the following services to patients over the past two fiscal years.

Stats	FY 2020	FY 2019	% Change
Inpatient Admissions	4,350	4,507	-3.48%
Total Patient Days	13,893	14,045	-1.08%
ER Visits	25,681	27,490	-6.58%
Surgical Cases	4,056	4,308	-5.85%
Observation Hours	68,724	75,540	-9.02%
Babies Delivered	559	563	-0.71%
Physician Office Visits	225,907	237,128	-4.73%

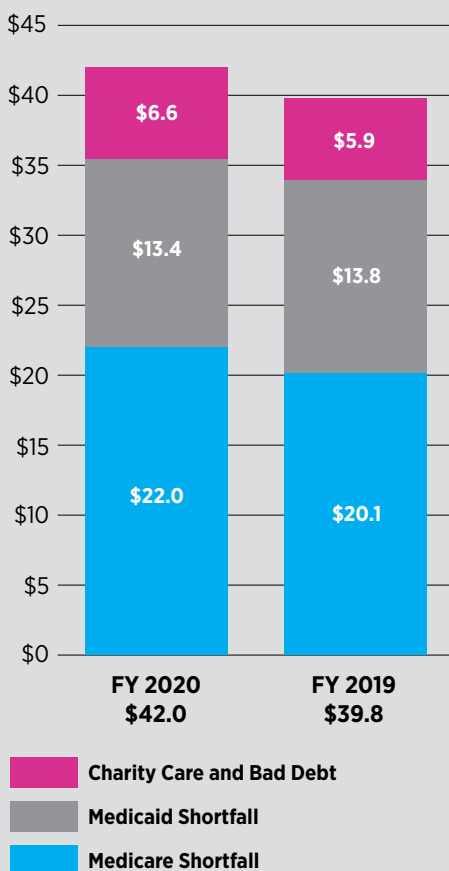
PAYOR MIX



GIVING BACK

CGH provides a variety of free or discounted services to uninsured and underinsured families in Whiteside and surrounding counties. CGH also educates the public about available resources and helps members of our community apply for public assistance. CGH's total investment in the community (at cost) for the past two fiscal years is shown in dollar amounts below:

Statement of Community Contribution (in millions)



New Behavioral Health Unit Coming in 2021

While CGH's new Behavioral Health unit is not open or taking patients until early 2021, local resources are available. If you are in crisis, please call Sinnissippi Centers' 24/7 Crisis Hotline at **800-242-7642** or the Whiteside County Health Department Behavioral Health Department at **815-626-2230, ext. 1291**. For access to additional information, referrals and agencies, or crisis response, please call **2-1-1** (or **888-865-9903**). We look forward to serving you in 2021.

CGH MEDICAL STAFF

CGH MEDICAL CENTER AND CGH MAIN CLINIC, STERLING

ALLERGY

Therica Heeren, PA-C, MS

ANESTHESIOLOGY

William Chaplin, DO
 Scott Girard, MD
 Krzysztof Malewicz, CRNA
 Carlos Moreno, DRAP, CRNA
 David Norwak, CRNA
 Frelea Lyn Tiongson, CRNA
 Fatima Udiowod, CRNA
 Eric Thueson, CRNA

AUDIOLOGY

Mary Martin, AuD, FAAA
 Laurie Zollinger, AuD, FAAA

BEHAVIORAL HEALTH

Lorri Mostad, APRN, PMHNP-BC

CARDIOLOGY

Tracey Aude, RN, MSN, CNP
 Edita Danaiaata, MSN, APRN, A-GNP-C
 Thomas Kurian, MD, FACC
 Steven Mackay, DO, FACC, FSCAI
 Polly Nobis, RN, MS, FNP
 Scott Reese, MD, FACC
 Theresa Rogers, MSN, APRN, FNP-C
 Danelle Saunders, APRN, FNP-C

CHIROPRACTIC

Curtis Coyle, DC, CCEP

DERMATOLOGY

Rachel Deets, PA-C, MS
 Mark Moran, MPAS, PA-C
 Chloe Payne, MD
 Marc Stees, MD

FAMILY MEDICINE

Norma Alvarado-Urrutia, APN, FNP-BC
 Missi Armstrong, APN, FNP-BC
 William Bird, MD
 Kayla Bland, PA-C, MS
 Angel Blazquez, MD
 Susan Burnette, MSN, APRN, FNP-C
 Lynne Coffey, FNP
 Donna Cook, APN, NP-C
 Phong Dang, MD
 Amanda Dawson, APN, FNP-C
 April Fischer, APRN, FNP-BC
 Tina Frank, APN, FNP-BC
 Jennifer Garriot, APN, FNP-BC
 Virginia Heal, DNP, APN, FNP-BC
 Kelli Jepson, DNP, APN, FNP-BC
 Marcia Jones, MD
 Karri Klopping, PA-C
 Eric Kuhns, MD

Miranda Long, PA-C
 John Luckey, MD
 Afrem Malki, MD
 Christina Miller, FNP-BC
 Henry Oh, DO
 Jason Reiter, DO
 Cassie Sawyers, APRN, FNP-C
 Shannon Scroggins, APN, FNP-BC
 Paul Steinke, DO
 Angela Stralow, FNP-BC
 Kimberly Teats-Garrison, PA-C
 Peter Toth, MD, PhD
 Julie Wardell, APRN, FNP-BC
 Cassie Wiersema, APN, FNP-BC
 Matthew Wolf, MD
 Kim Wolfe, APN, FNP-BC

GASTROENTEROLOGY

Jaziel Chavira, FNP-C
 Cara Firch, PA-C, MS
 Jorge Monteagudo, MD
 Concha Sitter, MS, APN, FNP-BC, CGRN

HEMATOLOGY/ONCOLOGY

Mir Alikhan, MD, FACP
 Staci Drosopoulos, ATC, PA-C
 Lindsay Rodriguez, APN, NP-C

HOSPITALIST

Cordus Easington, MD, PhD
 Mathai Karingada, MD
 Ashok Maini, MD
 Kalpesh Patel, MD
 Eric Schaffert, MD
 Nancy Tran, MD

INTERNAL MEDICINE

Lauren Cecchetti, APN, NP-C
 Eric Gale, MD, FAAP
 Toni Ikens, APN, FNP-BC
 Iyad Jundi, MD
 Theresa Krueger, APN-BC
 Vincent Racanelli, DO
 Anja Wolf, APRN, FNP-BC

NEUROLOGY

Chester Dela Cruz, MD
 Preeti Joseph, MD

OBSTETRICS/GYNECOLOGY

David Almasy, MD
 Debra Bowman, MD, FACOG
 Laurie Buckman, CNM, APRN
 Meredith Johnson, MSN, APN, WHNP-BC
 Jeffrey LeMay, MD
 Frank Tugwell, MD

CGH MEDICAL STAFF

(cont. from previous page)

OPHTHALMOLOGY

Jerald Cundiff, MD
John Hahn, MD, FACS

OPTOMETRY

Matthew Cutter, OD
Ed Hanlon, OD

ORAL AND MAXILLOFACIAL SURGERY

Robert Whittaker, DMD, MD

ORTHOPAEDICS

Ethan Brooks, DSC, PA-C
Shawn Hanlon, MD
Jeffrey Thormeyer, MD
Joshua Wade, PA-C, MS

OTOLARYNGOLOGY/ENT

Stephanie Ernst, MSN, APRN, FNP-BC
Bryan Kemker, MD, FACS

PAIN MEDICINE

Juan Ibarra, MD

PATHOLOGY

Farzan Eskandari, MD, FCAP
Matthew Stemm, MD

PEDIATRICS

Warren Cannell, MD
Lauren Cecchetti, APN, NP-C
Eric Gale, MD, FAAP
Jackie Greve, APRN, FNP, NP-C
Rita Hart, DO

PODIATRY

Courtney Mohr, APN, FNP-BC
Eric Riley, DPM
Jessica White, APN, FNP-BC

RHEUMATOLOGY

Ajay Buddaraju, MD
Melissa Duncan, APRN-FNP

SLEEP MEDICINE

Kim Treviranus, MD

SURGERY, GENERAL

Ashlea Canady, MD
Thomas McGlone, MD, FACS
John O'Holleran, MD, FACS
Heather Wakefield, MD, FACS

SURGERY, VASCULAR

Thomas King, DO
Erika Stach, MSN, FNP-BC

UROLOGY

Kevin Rogers, MSN, NP-C
Young Song, DO

WOUND HEALING

Theresa Krueger, APN-BC

CGH SATELLITE CLINICS AND MULTI-SPECIALTY CENTERS

DIXON MEDICAL CENTER

ALLERGY

Therica Heeren, PA-C, MS

DERMATOLOGY

Rachel Deets, PA-C, MS
Choe Payne, MD
Marc Stees, MD

HEMATOLOGY/ONCOLOGY

Mir Alikhan, MD, FACP
Staci Drosopoulos, ATC, PA-C

INTERNAL MEDICINE

Lauren Cecchetti, APN, NP-C
Eric Gale, MD

OPHTHALMOLOGY

Jerald Cundiff, MD

OPTOMETRY

Ed Hanlon, OD

PAIN MEDICINE

Juan Ibarra, MD

PEDIATRICS

Lauren Cecchetti, APN, NP-C
Eric Gale, MD, FAAP

PHYSICAL THERAPY

RHEUMATOLOGY

Ajay Buddaraju, MD
Melissa Duncan, APRN-FNP

SLEEP MEDICINE

Kim Treviranus, MD

VASCULAR SURGERY

Thomas King, DO
Erika Stach, MSN, FNP-BC

DOWNTOWN MEDICAL CENTER

FAMILY MEDICINE

Angel Blazquez, MD
John Luckey, MD
Christina Miller, FNP-BC
Shannon Scroggins, APN, FNP-BC
Julie Wardell, APRN, FNP-BC

FULTON MEDICAL CENTER

FAMILY MEDICINE

Lynne Coffey, FNP
Kimberly Teats-Garrison, PA-C

LOCUST STREET MEDICAL CENTER

PHYSICAL THERAPY

WOUND CENTER

Ashlea Canady, MD
Theresa Krueger, APN-BC
Thomas McGlone, MD, FACS
John O'Holleran, MD, FACS
Eric Riley, DPM
Heather Wakefield, MD, FACS

LYNN BLVD. MEDICAL CENTER

FAMILY MEDICINE

Marcia Jones, MD
Afrem Malki, MD
Jason Reter, DO
Cassie Wiersema, APN, FNP-BC
Kim Wolfe, APN, FNP-BC

MILLEDGEVILLE MEDICAL CENTER

FAMILY MEDICINE

Angela Stralow, FNP-BC

MORRISON MEDICAL CENTER

FAMILY MEDICINE

Cassie Sawyers, APRN, FNP-BC
Matthew Wolf, MD

MT. CARROLL MEDICAL CENTER

FAMILY MEDICINE

Karri Kloeping, PA-C

2600 NORTH LOCUST STREET

CHIROPRACTIC

Curtis Coyle, DC, CCEP

PEDIATRIC REHAB

ORAL AND MAXILLOFACIAL SURGERY

Robert Whittaker, DMD, MD

POLO MEDICAL CENTER

FAMILY MEDICINE

Henry Oh, DO

PROPHETSTOWN MEDICAL CENTER

FAMILY MEDICINE

April Fischer, APRN, FNP-C
Matthew Wolf, MD

READY CARE CLINIC

Norma Alvarado-Urrutia, APN, FNP-BC

Susan Burnette, MSN, APRN, FNP-C

Tina Frank, APN, FNP-BC

Virginia Heal, DNP, APN, FNP-BC

ROCK FALLS MEDICAL CENTER

FAMILY MEDICINE

Donna Cook, APN, NP-C
Jennifer Garriott, APN, FNP-BC
Kelli Jepson, DNP, APN, FNP-BC
Peter Toth, MD, PhD

WALNUT MEDICAL CENTER

FAMILY MEDICINE

Missi Armstrong, APN, FNP-BC

VISION CENTER STERLING

OPHTHALMOLOGY

John Hahn, MD, FACS

OPTOMETRY

Matthew Cutter, OD