Clark Fork Valley Hospital Dashboard Report

INDICATOR	Oct-19	Nov-19	Dec-19	YTD 2019	Bench Mark 2019		Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	3rd Qtr 2020	YTD 2020	Bench Mark 2020	Legend
Satisfaction Indicators																			
Clinic: Overall Score	4th Qtr 77/82			77/82	NRC Picker Quarterly Positive Response Average CFVH / NRC ***Rolling 12 mth average		1st Qtr 82/82		2nd Qtr 78/83								78/83	NRC Picker Quarterly Positive Response Average CFVH / NRC ***Rolling 12 mth average	
ER: Overall Score	4th Qtr 73/66			77/66			1st Qtr 76/66		2nd Qtr 74/68								77/68		
Inpatient: Overall Score	4th Qtr 82/74			75/74			1st Qtr 77/74		2nd Qtr 75/74								73/74		
Outpatient Surgery: Overall Score	4th Qtr 83/87			86/87			1st Qtr 87/87		2nd Qtr 75/88								85/88		
Outpatient Rehab: Overall Score	4th Qtr 100/86			60/86			1st Qtr 81/86		2nd Qtr 88/86								85/86		
Lab: Overall Score	4th Qtr 74/83			77/83			1st Qtr 79/83		2nd Qtr 76/84								80/84		
Radiology: Overall Score	4th Qtr 96/83			83/75			1st Qtr 84/83		2nd Qtr 84/84								88/84		
Risk Management Indicators																			
Total Number Med Errors	2	150	2	51.3	5.3		2	1	7	0	0	0	4	3		3.5	2.1	13.0	CFV3A
Adverse drug Reactions	0	0	0	0.0	monitor		0	0	0	0	0	0	0	0		0.0	0.0	monitor	CFVA
# NH Falls/1000 Patient Days	8.2	2.4	3.6	4.7	<8.2		2.4	2.4	0.0	0.0	3.6	0.0	2.4	2.4		2.4	1.6	<8.2	Nat
# Acute Falls/1000 Patient Days	5.3	12.9	7.8	8.7	<8.2		3.6	4.4	5.6	0.0	8.6	6.2	5.2	0.0		2.6	4.2	<8.2	Nat
# falls w/ Moderate or Severe Injury	0	0	0		0.0		0	0	0	0	0	0	0	1			0.1	0.0	CFVA
# falls with Minimal Injury	0	1	1	0.7	0.7		0	0	1	0	0	0	1	0		0.5	0.3	0.8	CFV3A
# Work Comp OSHA Recordable	0	0	1	0.3	1.8		0	0	1	0	0	0	0	0		0.0	0.1	1.4	CFV3A
# Work Related Violence							0	0	0	0	0	0	0	0		0.0	0.0	monitor	CFVA
Volume Indicators												Covid 19 March 2020							
Acute Care ALOS/Hrs	59	68	77	68	< 96		70	66	62	87	68	60	74	86		80	72	< 96	CAH
Acute care ADC	2.7	3.6	4.1	3.47	4.0		5.1	3.2	2.9	3.0	2.1	2.4	4.1	4.8		4.45	3.4	4.1	CFVB
# Observation hours	746	457	364	522	540		283	631	555	279	431	422	706	518		612	478	659	CFVB
# ER visits	347	274	308	310	325		281	295	248	204	273	322	352	320		336	287	333	CFVB
ED Transfer Rates %	6.34	5.47	3.90	5.24	<4.56		2.49	6.10	6.05	4.90	3.30	7.14	4.83	3.42		4.12	4.79	<4.65	CFV3A
LTC ADC							25.6	25.2	26.40	26.2	27.0	27.0	27.0	27.0		27.0	26.4	27.0	CFVB
Swing Bed ADC	2.3	3.5	3.7	3.17	1.7		3.6	3.3	2.2	1.5	1.1	2.3	1.1	1.0		1.04	2.0	3.1	CFVB
# Total OP Visits	2981	3145	2681	2936	2546		2566	2496	2456	2229	2805	2974	2905	2715		2810	2643	2713	CFVB
Surgery Minutes	3612	3478	4158	3749	4053		4004	4791	2846	1601	3700	2142	3616	4177		3897	3360	4053	CFVB
Family Medicine Network - Visits	2086	1860	1937	1961	1889		2033	1787	1659	1481	1585	1792	1850	1694		1772	1735	1946	CFVB
Financial Indicators																			
Days Cash On Hand	55	62	130		>93		129	127	125	182	246	249	240	244			>93		CFVS
EBITDA					216795												205714		CFVB
% S & B /NR	66	60	64		<61		62	68	80	100	65	63	58	54			69	<61	CFVS
Days in AP	29	35	34		<35.0		34	34	35	24	26	38	41	46			<35.0		CFVS
Days in AR	39	44	43		<40		42	39	37	36	44	41	39	38			<40		CFVS

Legend	Alert (> 19% off target)	Caution (10 - 19% off target)	(1 - 9% off Target)	At Goal or Above	

LEGEND: CFVA = Prior Year Average / CFV3A = Prior 3 Year Average / CFVB = Budget / CFVS = Strategic Plan / VHA = Volunteer Hospitals of America

CAH = Critical Access Hospital / Nat = National / HIIN = Hospital Improvement Innovation Network

Clark Fork Valley Hospital & Family Medicine Network

Clark Fork Valley Hospital Dashboard Report

INDICATOR	Oct-19	Nov-19	Dec-19	YTD 2019	Bench Mark 2019	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	3rd Qtr 2020	YTD 2020	Bench Mark 2020	Legend
Serious Reportable Events	0	0	0	0.0	0.0	0	0	0	0	0	0	0	0		0.0	0.0	0.0	CFVS
Inpatient Quality Measures																		
HAI Acute Care/1000 Patient Days	0.0	0.0	0.0	0.00	<4.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0			0.00	<4.00	HIIN
HAI Swing Bed/1000 Patient Days	0.0	0.0	0.0	0.96	<4.00	0.0	0.0	0.0	0.0	0.0	0.0	29.4	0.0			2.03	<4.00	HIIN
IP Surviving Sepsis measures - 3hr %						n/a	100	n/a	n/a	n/a	n/a	n/a	n/a					
IP Surviving Sepsis measures - 6hr %						n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a					
Pneumonia Core Measures - % met	100	100	100	100	>97%	75	n/a	n/a	100	n/a	100	100				88	>97%	CFVS
Unplanned readmission w/in 30 days %	7.7	3.0	8.5	5.1	<10.0	5.2	5.1	0.0	0.0	4.2	2.9	2.4	2.1		Y-AVG	2.9	<10.0	HIIN
Inpatient AMA (%)	2.6	0.0	0.0	1.2	<2.2	0.0	0.0	0.0	3.8	0.0	0.0	0.0	0.0		Y-AVG	0.3	<2.2	Nat
ER Quality Measures																		
ER Surviving Sepsis measures - 3hr %						100	100	n/a	0	n/a	100	50	100					
Acute MI Core Measures (ER)- % Met	100	100	0	97	>97%	100	67	100	100	100	100	100	100			94	>97%	CFVS
Unplanned Return to ER w/in 72 Hrs	1.4	1.1	1.3	1.8	3.51	0.7	0.0	2.0	1.5	1.5	0.9	0.9	1.2		Y-AVG	1.0	3.51	CFV3A
ED Transfer Communication Composite						100	100	100	91	75	94	95	82			87	100	MBQIP
Surgery Quality Measures																		
Surgical Core Measures - % Met	96	100	100	99	>97%	100	100	100	100	100	100	100	100			100	>97%	CFVS
Unplanned return to surgery	0	0	0	0.4	<2.57	0	0	0	0	0	0	0	0		0.0	0.0	<2.57	VHA
Unplanned adm after OP Surg	0	0	0	0.0	0.0	0	0	0	0	0	0	0	1		0.5	0.2	0.0	CFVA
HAI Surgical						0.0	0.0	0.0	0.0	0.0	3.4	0.0	2.4			0.71	<2.00	SSI

Promoting Interoperability	2019 Q3	2019 Q	2020 Q1	2020 Q2	2020 Q3
Stroke:Antithrombotic A Fib/Aflutter		n/a	n/a	100.00%	
Stroke:Antithrombotic if by hosp day 2		100.00%	100.00%	100.00%	
Stroke:Antithrombotic at discharge		100.00%	n/a	100.00%	
Stroke: Discharged on statin		0.00%	n/a	100.00%	
VTE Prophylaxis		95.10%	79.40%	85.30%	
ED time from admit decision to ED departure Not mental health		16min	21min	13m	
ED time from admit decision to ED departure mental health		35min	17min	0m	

ACO All Clinics						Bench Mark 2020	Legend
Influenza Vaccination ACO14	1.81%	31.81%	34.79%	98.54%			CMS
Pneumonia Vaccination ACO15	41.73%	43.14%	44.20%	47.16%		≥40%	CMS
Tobacco Use Screening/cessation ACO17	98.17%	98.91%	98.62%	98.72%		≥80%	CMS
Colorectal Cancer Screening ACO19	50.33%	51.00%	51.58%	50.87%		≥65%	CMS
Breast Cancer Screening ACO20	54.05%	49.37%	49.45%	47.01%		≥72%	CMS
Statin Therapy for Cardiovascular Disease ACO42	59.14%	58.93%	61.13%	58.97%		≥59%	CMS
Depression Screening ACO18	61.89%	69.51%	74.13%	72.22%		≥54%	CMS
High BP Control ACO28	70.29%	70.24%	70.79%	69.61%		≥62%	CMS

Diabetes Recognition Program (DRP) All Clinics						Bench Mark 2020	Legend
% Pt with HBA1C > 9.0%	8.94%	9.50%	9.63%	9.69%		≤ 15%	NCQA
% Pt with HBA1C < 8.0%	86.42%	79.34%	80.12%	81.09%		≥65%	NCQA
% Pt with HBA1C < 7.0%	57.28%	52.04%	53.26%	55.00%		≥40%	NCQA
BP Control ≥140/90 mm Hg	31.17%	32.46%	32.70%	31.29%		≤ 35%	NCQA
Eye Examination	31.37%	40.69%	41.63%	39.35%		≥60%	NCQA
Smoking & Tobacco Use	98.17%	98.41%	98.62%	98.72%		≥85%	NCQA
Nephropathy Evidence	62.54%	68.99%	70.92%	70.07%		≥85%	NCQA
Foot Examination	54.38%	61.80%	64.92%	66.20%		≥80%	NCQA

Legend				
	Alert (> 19% off target)	**Caution** (10 - 19% off target)	(1 - 9% off Target)	At Goal or Above

LEGEND: CFVA = Prior Year Average / CFV3A = Prior 3 Year Average / CFVB= Budget / CFVS = Strategic Plan / VHA = Volunteer Hospitals of America

CAH = Critical Access Hospital

NAT = National

HIIN = Hospital Improvement Innovation Network

Clark Fork Valley Hospital
& Family Medicine Network

NCQA = National Committee for Quality Assurance

CMS = Centers for Medicare and Medicaid Services

MBQIP = Medicare Beneficiary Quality Improvement Project

Meaningful Use - Promoting Interoperability

9/29/2020