

For the past five decades, Coffey **Communications has partnered** with healthcare organizations to tell stories and reach communities. From our roots in print publishing to our leadership in the digital domain, we've embraced each wave of technological change with one goal in mind: to help hospitals and health systems connect with the people they serve. This timeline reflects our company's history, as well as the transformation of healthcare marketing.



1988

Print offerings expanded; shift to desktop publishing begins.



1991

Print formats evolve to include magazines, newsletters and booklets.



Email transforms client communications and editorial collaboration.



Flipbooks launched. Google Analytics introduced to clients.



2008

Early content management systems developed to support scalable web strategy.



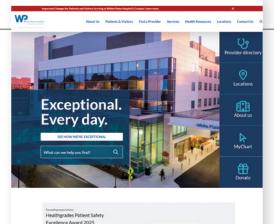
2015 Responsive, mobile-first design is standardized across web projects; the first interactive infographics are developed to expand digital content.



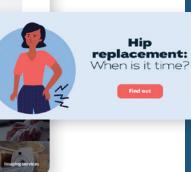
2017 Full ADA/508 compliance integrated into every website build.



2020 Remote workflows normalized over COVID. HITRUST readiness begins.







2025

Content library expanded, with digital interactives redesigned for print; services continue to evolve.

Today, Coffey remains at the forefront of healthcare marketing offering advanced web platforms, smart content strategies and privacy-first analytics built for today's digital realities. But while the tools have changed, our purpose hasn't. We're committed to helping healthcare organizations thrive through clarity, creativity and deep industry expertise. Every innovation we've embraced has supported better healthcare communication and stronger community connections.

COFFEY COMMUNICATIONS: 50 YEARS OF INNOVATION IN HEALTHCARE MARKETING



1975

Coffey & Associates founded. Healthcare marketing included among early services.



1983

Syndicated health content and tabloidsize publications introduced. Coffey Communications name adopted.



1998

netReturns development begins—Coffey's first internet product for healthcare clients—which includes a Provider Directory, News Release Center, Calendar and other healthcare-specific modules.



2002

Digital Health Library debuts. Coffey introduces communication portal for publication clients (netWorks).



2012

Site Assist CMS launches, tailored for healthcare clients. App development for clients is launched.



2021

Coffey starts developing HIPAAcompliant analytics solutions in response to GA4.



Al tools adopted for editorial brainstorming, chatbots and internal process optimization.



2023

2024

Server-side analytics launches. Smart linking of modules and enhanced UX tools added to Site Assist. New client portal debuts.



