



## **Financial Assistance Plain Language Summary**

Columbia Memorial Hospital (CMH) is committed to providing financial assistance to people who have health care needs and are uninsured, underinsured, ineligible for a government program, or otherwise unable to pay for medically necessary care. Eligible patients may receive discounts up to 100%.

### **What is covered?**

Financial assistance is offered for emergent or medically necessary care. The care must be provided by CMH and must be reasonable and necessary for the diagnosis or treatment of an illness or injury. Eligibility is determined after review of the financial assistance application and assessment of the individual's circumstances.

### **Eligibility Requirements:**

Eligibility is based upon household income and expenses, family size, liquid assets, and other sources of coverage. A signed application must be submitted with the required records such as tax returns, bank statements, and pay stubs.

A patient eligible for Financial Assistance may not be charged more than amounts generally billed (AGB) for emergency or other medically necessary care. AGB represents the typical reimbursement of patients whose insurance covers their care. AGB has been determined using the look-back method using the top or top three payers.

Patient's whose household income is between 200% and 300% of Federal Poverty Guidelines who lack assets which could be used to pay for medical expenses, generally qualify for a 100% discount. Patient's whose household income is between 300% and 400% and lack assets which could be used to pay for medical expenses, generally qualify for a 65% discount.

### **How to Apply:**

Patients can apply for financial assistance by submitting an application. Applications can be obtained at no cost in the following areas:

- Registration check-in areas
- By phone Financial Counseling: 503-338-7530
- Website: <https://www.columbiamemorial.org/patient-and-visitors/billing-information/financial-assistance/>
- In person at the Financial Counseling Office on the first floor of the Health and Wellness Pavilion at 2265 Exchange St. Astoria, OR 97103

**If English is not your first language**, this form and the Financial Assistance Policy are available in Spanish.

### **Other Financial Assistance Available**

Insurance coverage may be available to you. Financial Counseling can help determine eligibility and enroll you in Medicaid.

Uninsured and prompt pay discounts are offered. You should receive uninsured discounts automatically but if you have any questions, contact Financial Counseling.

Payment plans and financing are offered by AccessOne <https://www.myaccessone.com/Home/Index>

### **Financial Assistance Program**

You may qualify for CMH financial assistance if you do not qualify for state medical assistance. Please contact Patient Financial Services at 971-704-7007 or 833-259-8139 to request a Financial Assistance Application.