

COVID-19 Related Business Layoffs, Closures, and Unemployment Insurance Benefits

Updated May 2, 2020

The health and safety of workplaces is of utmost importance to the Oregon Employment Department. This summary provides general guidance to employers, workers, and job seekers who may be impacted by the COVID-19 coronavirus. This document will be updated as more information becomes available. The Oregon Employment Department is working with partner agencies nationwide and the U.S. Department of Labor to ask for additional unemployment benefits options related to COVID-19.

What can I do to keep my workplace safe and reduce the risk of spreading coronavirus?

Steps each of us can take to prevent the spread of COVID-19 coronavirus are the same as those to [prevent common colds and the flu](#). The Centers for Disease Control (CDC) also gives a thorough overview of [best practices for businesses](#), including encouraging sick employees to stay home, routine cleaning of commonly used surfaces, and work travel-specific considerations.

In addition, the CDC encourages reducing workplace exposure by considering flexible worksites (e.g., telecommuting), flexible work hours such as staggered shifts, and alternatives to large group meetings where possible to increase the physical distance between people in the workplace.

This fact sheet has been updated to answer questions related to Congress' passage of the CARES Act.

CARES Act

The CARES Act was signed into law on March 27, 2020 and expands Unemployment Insurance benefits.

My unemployment benefits have ended or soon will end. What help can I get?

The CARES Act legislation provides an extension to regular benefits called Pandemic Emergency Unemployment Compensation (PEUC).

This extension is effective the week starting March 29, 2020 and ends December 26, 2020. This extension adds 13 weeks of benefits to a regular claim for those that are eligible.

There are two ways to be eligible.

Option 1:

- Your claim balance is \$0,
- Your claim has not yet expired, and
- You do not have a regular claim available in another state, Canada, or through another federal program.

Option 2:

- Your last valid claim expired July 6, 2019 or later, and
- You do not have a regular claim available in Oregon, another state, Canada, or through another federal program.

We are working to implement this extension into our systems as soon as possible. Once done, we will notify everyone by mail who may qualify. If you were eligible for PEUC for weeks that have already passed, we will apply the extension to the first week you became eligible.

In the meantime, follow these instructions:

1. Continue to make weekly claims for weeks that you are requesting unemployment benefits, and
2. If your address has changed, update your address with us. You can do this by using the Online Claim System and select the option to change your address or by calling your local [WorkSource Oregon](#) office.

What is the additional \$600 weekly benefit that Congress recently passed?

Federal Pandemic Unemployment Compensation (FPUC) is a program that provides unemployment assistance to you in addition to other unemployment benefits you are eligible to receive. FPUC will be automatically paid if you receive your normal unemployment insurance benefits and will be paid as a separate payment at the same time as your other unemployment benefits. FPUC is payable for weeks claimed beginning Sunday, March 29, 2020 through the week ending July 25, 2020.

How soon will I get my \$600 Pandemic Unemployment Compensation Benefit?

You need to apply for Unemployment Insurance benefits to be eligible to receive the \$600 weekly Pandemic Unemployment Compensation. We are currently implementing the programming into our system, and expect to begin processing the additional \$600 benefit payments to those currently eligible for regular UI benefits by Friday, April 10.

I am self-employed and have been denied UI benefits. Does the CARES Act help me?

As long as a person's unemployment is connected to the COVID-19 pandemic, self-employed contract, and gig workers not already eligible for regular unemployment benefits may be eligible for Pandemic Unemployment Assistance (PUA). They also will be eligible to receive the additional \$600 weekly Pandemic Unemployment Compensation benefits for eligible weeks.

I am not able to start a new job because of the pandemic. Can I get help?

The CARES Act provides temporary benefits to individuals who were unable to start a new job or contract due to the pandemic.

When can I expect to see the extra \$600 in my account?

Individuals now receiving Unemployment Insurance benefits will begin to see the benefits in their accounts by the week of April 13. The benefit period is March 29, 2020-December 31, 2020.

Workers

The Oregon Employment Department provides Unemployment Insurance (UI) benefits to most workers who are out of work through no fault of their own. To get benefits, workers must meet some requirements. In general, to receive UI benefits for a week, you must be able to work, be available for work, and look for work you can do. The Employment Department's [temporary rules](#) change some of these requirements for COVID-19 related situations.

Can I get Unemployment Insurance benefits if I am receiving employer-paid leave, vacation, sick or Paid Time OFF (PTO)?

No; workers receiving those funds are not eligible for Unemployment Insurance benefits.

What can I do if my workplace temporarily closes because of COVID-19?

Unemployment benefits may be available to those who are on a temporary layoff. These benefits occur for claimants whose employer stops operation for a short period of time, such as cleaning following a coronavirus exposure or by government requirement. Workers can get benefits, and do not need to seek work with other employers. You must be able to work, stay in contact with your employer, and be available to work when called back.

Do I have to look for other work if my employer temporarily closes because of the coronavirus?

If your employer expects to re-open in the future, you do not actively have to look for another job to receive benefits. To get benefits, you must:

- Be able to work;
- Stay in contact with your employer; and
- Be available to work when your employer calls you back to work.

If you are not still in contact with your employer, you are currently considered to be actively seeking work if you are doing what you can to be prepared to return to new work or find new employment

- Note that when filing an online claim, our systems require you to enter your work search. You can bypass this by marking the temporary layoff option.
- During your temporary layoff period, please keep a written work search log in case it is requested in the future.

If I am forced to remain in my home, either because I am sick or am under quarantine, will I be eligible for unemployment benefits?

Yes; a person will be considered available to work if they are:

- Quarantined by their health care provider, or by advice issued by public health officials to self-quarantine due to possible risk of exposure to, or spread of, the novel coronavirus, but they are not sick;
- Home sick because of the novel coronavirus or a condition with similar flu like symptoms and they have not turned down an offer of work since they began being at home due to the sickness; or
- Hospitalized, or in other institutionalized care, due to the novel coronavirus, but for less than half of the week, and they did not turn down an offer to work that week.

What if my employer is paying me while they are closed?

Generally, you will not be eligible for benefits if your employer is paying you to remain away from the site or as stand-by pay.

What if I am allowed to work from home for my job to reduce risk of getting coronavirus, and I don't want to work offsite?

Generally you will not be eligible for unemployment benefits. You can file an [initial claim](#) to determine the possibility of receiving benefits.

Can employees with COVID-19 coronavirus take sick leave?

The Oregon Bureau of Labor and Industries issues guidance related to Oregon's [sick time](#) and other leave time laws.

What if I have COVID-19 coronavirus, and I got it at my workplace?

Contact the Workers' Compensation Division of the Department of Consumer and Business Services for information on filing a [workers' compensation claim](#) related to coronavirus. They can also be contacted at 800-452-0288 or workcomp.questions@oregon.gov.

What if my employer goes out of business as a result of COVID-19 coronavirus?

Generally, you will be eligible for unemployment benefits. To find out if you are eligible, file an [initial claim](#). We will gather information from you and your employer about your circumstances to determine your eligibility.

I am a school employee and schools are closed. Can I file for unemployment benefits?

Unemployment benefits may be available to school staff who are out of work due to the closure and are not actively seeking work with other employers. You must be able to work, stay in contact with your employer during the temporary layoff, and be available to work when called back. If your district spring break is during the closure other provisions may apply.

If I am a school employee, can I get unemployment benefits during spring break?

Generally, you will not be eligible for benefits during the normal spring break period if you are expected to return to your job after the break. You may be eligible and can [file a claim](#) for other weeks during the closure that are not part of your normal spring break.

I am a home healthcare worker. Can I receive unemployment benefits?

Whether you are paid by the Department of Human Services, another agency, or an independent contractor, you can [file a claim](#) for unemployment benefits. The Employment Department will review each case and determine if you can receive benefits based on current law and the circumstances of the COVID-19 coronavirus.

Job Seekers

The Oregon Employment Department provides Unemployment Insurance (UI) benefits to most workers who are out of work through no fault of their own. To get benefits, workers must meet some requirements. In general, to receive UI benefits for a week, you must be able to work, be available for work, and look for work you can do.

How can I look for work when there is a Stay Home, Save Lives order because of the COVID-19 pandemic?

A person will be considered "actively seeking work" if they are willing to look for work when state and local emergency declarations related to the coronavirus expire or otherwise are no longer in effect.

Can I qualify for Unemployment Insurance benefits if I can only work part-time?

Yes; a person will be considered "available to work" if they normally work less than full-time and are only available for less than full-time work.

How can I meet my welcome process and job seeker registration or in-person meeting

requirements if I am sick with coronavirus?

Please call your local WorkSource Oregon center to ask about completing your appointments by phone or Skype.

I am looking for a job, and I have to stay home to care for a family member, or my children due to lack of school or child care. Can I still get unemployment benefits?

Yes. If you are home because you are caring for a family member due to the effects of COVID-19, you are considered available for work and will want to report that on your weekly claim. If you are home solely because you lack child care for your child or children due to school or daycare closure, you are considered available for work and will want to indicate that on your weekly claim.

I am staying home by order of a medical professional or at the direction of the government. Will I be eligible for unemployment benefits?

Generally yes, you would be considered available for work. If you have turned down work with a new employer, that could affect your benefit eligibility. You will still need to actively seek work, unless you are temporarily away from your normal job.

If I am trying to file a claim but I cannot get through by phone this week, can I report it next week and still get benefits for this week?

If at all possible we encourage you to go online to file a [new claim or restart your existing claim](#). With the current climate our phone lines are busier than usual. You will not lose out on benefits you are eligible to receive if it's difficult to reach us by phone. When you do get through to us, we will check your situation and go back to the prior week when appropriate.

Employers

What is [WorkShare](#) and how can it benefit me and my employees?

Through the CARES Act, the federal government temporarily will fully fund Oregon's WorkShare program. This program seeks to prevent layoffs. Employers voluntarily make an agreement with the Oregon Employment Department to temporarily reduce employee hours and workers with reduced hours are eligible for partial unemployment.

How does the CARES act help non-profit organizations, tribes, and local governments?

The CARES Act provides federal funding to cover half of the costs of reimbursable benefits and provides additional flexibility for these entities to pay the other half over time. Workers for these entities are eligible for the weekly \$600 Pandemic Unemployment Compensation.

What if I have to lay people off or temporarily close my business because of issues related to COVID-19?

Those workers may be able to receive Unemployment Insurance benefits. UI benefits may be available to those who are on a temporary layoff. These benefits occur for claimants whose employer stops operation for a short period of time, such as cleaning following a coronavirus exposure, or by government requirement. In these cases, employees expect to be back to work in four weeks or less. Workers can get UI benefits, and do not need to seek work with other employers. They must be able to work, stay in contact with you as their employer, and be available to work when you call them back to the job.

What if I permanently close my business because of COVID-19 coronavirus?

The Higher Education Coordinating Commission has [rapid response services](#) to plan for job

transitions needed when a business closure or mass layoff occurs, including cases of natural and other disasters. Local Rapid Response teams coordinate with employer, worker representative, Trade Act and Labor.

Can I get benefits if I am a self-employed, contract, or gig worker?

Yes; the CARES Act expands eligibility for unemployment benefits to include self-employed, contract, and gig workers through the Pandemic Unemployment Assistance (PUA) program. You can file your initial and weekly claims by secure e-mail, mail, or fax. Application materials and instructions are located on our CARES Act page.

I still have questions. Who can I ask?

The Employment Department has also created the [OED COVID19 Info@oregon.gov](mailto:OED_COVID19_Info@oregon.gov) mailbox for coronavirus questions related to employer and job seeker programs and services.