

Information Blocking: Open Notes

Purpose:

CMS and ONC have implemented new guidelines and legislation on how information is shared to patients in effort to improve patient access to information within their medical record.

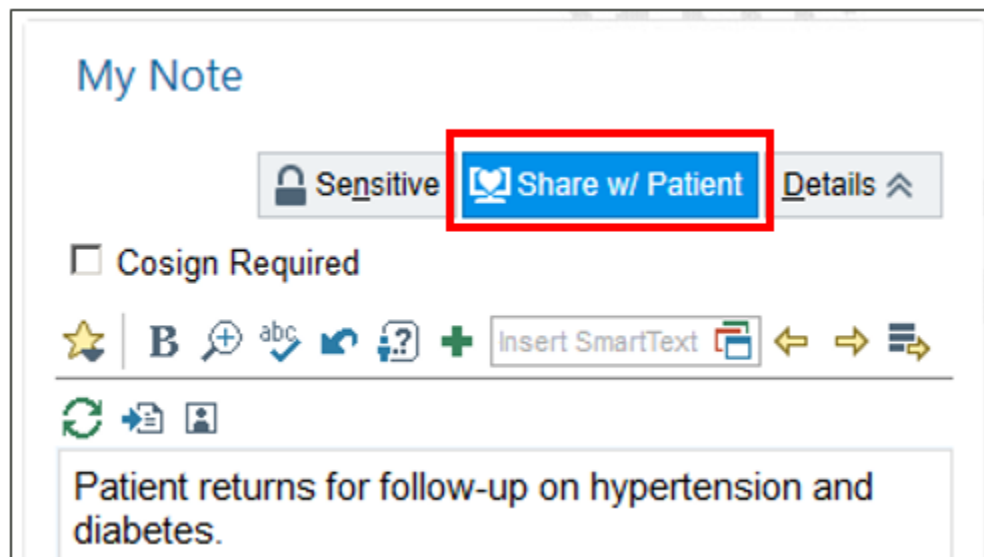
Impact:

Clinical Notes will be released to the patient's MyChart when finalized in Epic. The only exceptions are Behavioral Health & Student Notes which will not be released to MyChart.

Functional Information:

When a patient has an **active** MyChart account the following will be applicable:

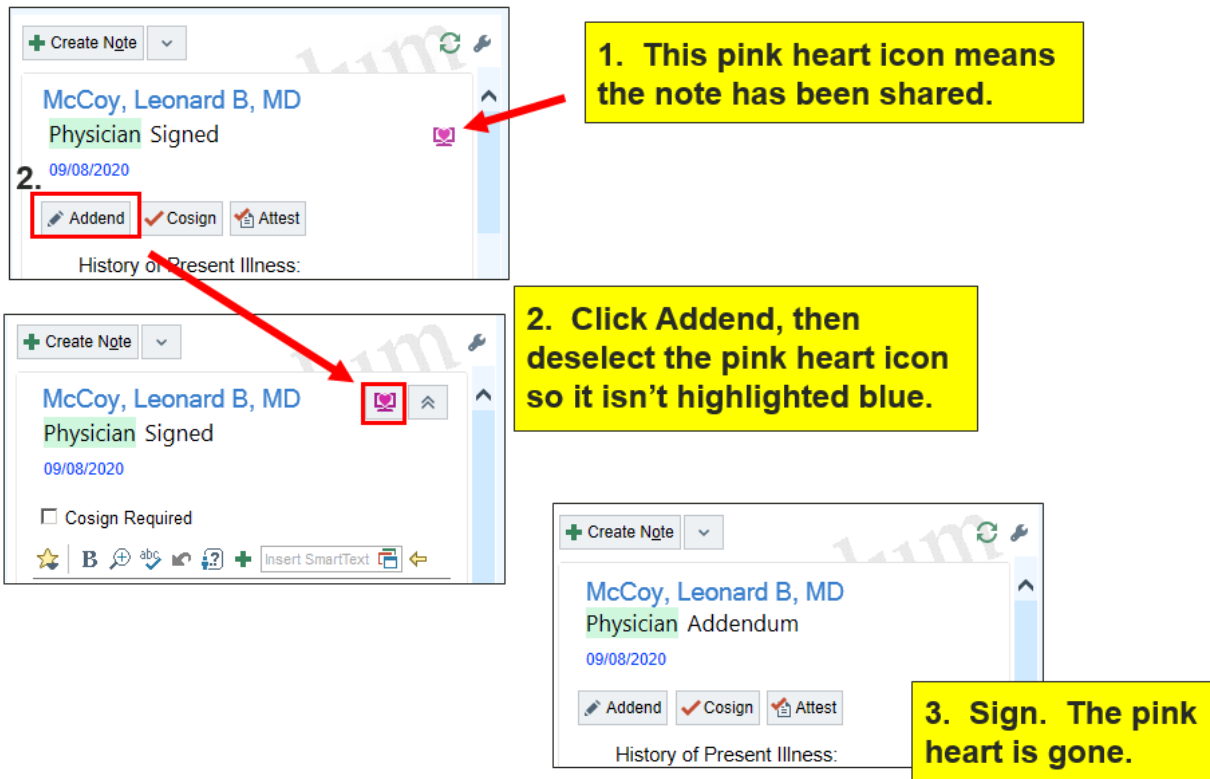
1. In a note, the **Share w/ Patient** button will be selected by default and highlighted:



2. To **NOT** share a note with a patient, select this button. When this button is not highlighted, the note will not share:



3. To retract a shared Note:



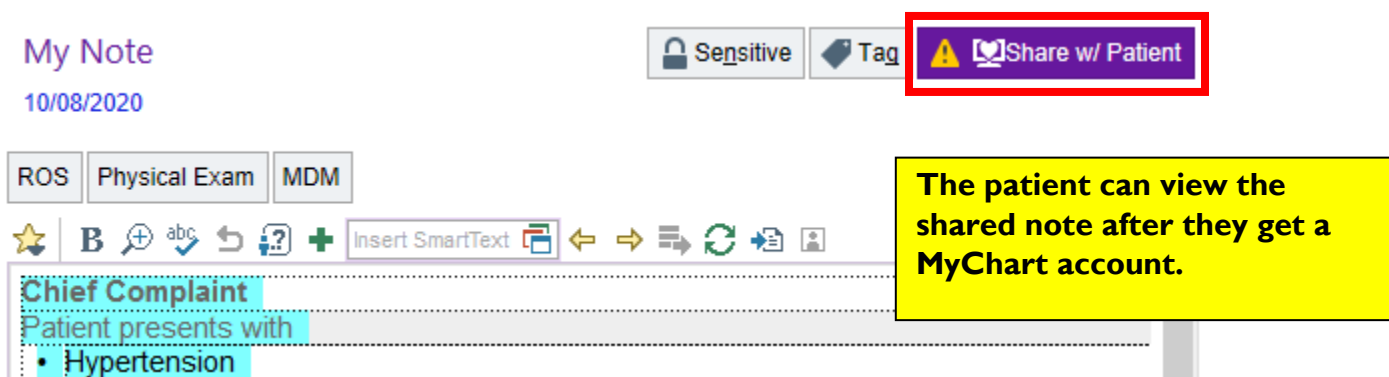
1. This pink heart icon means the note has been shared.

2. Click Addend, then deselect the pink heart icon so it isn't highlighted blue.

3. Sign. The pink heart is gone.

If a patient does **NOT** have an active MyChart:

1. A yellow caution sign will show in the note:



The patient can view the shared note after they get a MyChart account.