



Clinic Building Project Q&A

Q: Why is a new clinic needed?

A: Since 2019, visits to the Crossing Rivers Health Clinic have steadily increased by more than 25%. The clinic expansion project will add a needed 12,000 sq. ft. to our current 6,000 sq. ft., bringing the total clinic footprint to 18,000 sq. ft. We've not only outgrown the current clinic space, but there will be a great benefit to connecting the clinic to the medical center and integrating behavioral health services into the existing primary care delivery model.

Q: What will be different in the new clinic?

A: Highlights include better integration with behavioral health, social work, lab, and imaging. Access to medical center services will be much more convenient for clinic patients, as well as quick access to the Emergency Department if necessary. Better patient and staff flow, improved patient privacy, and new space for group therapy and fetal monitoring.

Q: Will all of the services remain the same?

A: The clinic will provide the same great service you've come to expect, with an added integration of mental, behavioral, and social support built into the current care delivery model. Patients will no longer need to go to one place to get their physical health needs met and another for their mental health needs – instead, we will be treating the whole patient right within the Crossing Rivers Health Prairie du Chien Clinic. In doing so, Crossing Rivers Health is leading the way in breaking down barriers to patient care and paving the way for a more complete and collaborative way of helping our patients live their best lives, throughout their life span.

Q: What is the current clinic going to be used for?

A: A plan is under development to move existing services into the current clinic building and allow more room within the medical center to expand existing or needed services.

Q: What is the plan if the clinic or hospital needs to expand in the future?

A: To accommodate for future growth, the clinic addition is able to expand upward to a second floor. The medical center has a number of locations, including the space where the clinic addition is adjoining, where growth and expansion opportunities were planned for.