

Financial Assistance Policy- Plain Language Summary Dameron Hospital Association

Financial Assistance Offered

Dameron Hospital Association recognizes that many of the patients it serves may be unable to access quality health care services without the financial assistance. The Charity Care and Discounted Policy was developed to ensure the Hospital continues to uphold its mission of providing quality health care to the community, while carefully taking into consideration the ability of the patient to pay.

Dameron Hospital Association offers financial assistance through its Charity Care/Discounted Payment Policy to patients unable to pay for emergency or medically necessary care.

Eligibility Requirements and Assistance Offered

Eligibility and qualification for financial assistance is based on multiple factors, to include: the nature of the condition and care required, insurance coverage or other sources of payment (including personal injury claims), income (Federal Poverty Level guidelines used to determine the amount of financial assistance offered), family size, assets, and any special consideration the patient or physician would like to have considered.

Both Self-Pay Patients and Patients with High Medical Costs are eligible to apply for the Discounted Payment Program.

Patients must fully comply with the application process. When requesting financial assistance under the policy, the patient, the patient's guarantor or the patient's legal representative is responsible for providing accurate information and using reasonable efforts to provide all documentation necessary, including submitting tax returns, bank statements and pay stubs, and health benefits coverage.

How to Apply for Assistance

To establish eligibility, all patients requesting financial assistance under the policy will be required to complete the Hospital's Financial Assistance Application form.

Emergency Medical Care and other Medically Necessary Services provided by professionals or physicians, other than the hospital facility itself, are not covered by the Hospital's financial assistance policies.

Where to Obtain Copies

The Hospital's Charity Care and Discounted Payment Policy and Financial Assistance Application form are available on the Hospital's website at [Financial Assistance | Dameron Hospital](#) and are available for download and printing. Copies are also available upon request and without charge, both by mail and at all points of registration, including the emergency department, the billing office, the admissions office and other outpatient settings. The Charity Care and Discounted Payment Policy, the Financial Assistance Application form are also available in Spanish.

Where to obtain copies:

- Online at [Financial Assistance | Dameron Hospital](#)

- Call 209-461-3147 or visit the Hospital location:
 - o 525 West Acacia Street, Stockton, CA 95203

Contact Information

Additional information about the Financial Assistance Policy and assistance with the application process can be obtained from the Patient Accounting Department:

- Online at [Financial Assistance | Dameron Hospital](#)
- Call 209-461-3147 or visit the Hospital location:
 - o 525 West Acacia Street, Stockton, CA 95203

For Non-English Speakers

Translations of the Financial Assistance Policy, Financial Assistance Policy Application and this Plain Language Summary are available at [Financial Assistance | Dameron Hospital](#).

No More Than Amount Generally Billed (AGB)

Patients who are eligible for and/or receive financial assistance under the Charity Care Program or the Discounted Payment will not be charged more than the “amount generally billed” (“AGB”) for such services.