



CITRUS VALLEY
HEALTH FOUNDATION

Inter-Community Hospital
Queen of the Valley Hospital
Foothill Presbyterian Hospital
Citrus Valley Hospice

Annual Report 2016

SMALL ACTS BIG IMPACT

A LETTER FROM MICHELLE STODDARD

Dear Friends,

What a year! As you will read on the pages that follow, 2016 was a year filled with gratitude, caring and giving. The communities we serve showed support for Citrus Valley Health Partners in many ways—from successful events to important respiratory therapy programs to comforting pet therapy visits, our friends made the difference. Thanks to a caring donor, we were even able to supply unique travel bags for new mothers to transport breast milk to nourish our most vulnerable patients, our babies.



The Citrus Valley Health Foundation Board of Trustees was hard at work serving as ambassadors in the community, sharing the strengths of Citrus Valley Health Partners with friends, family and business associates, as well as supporting events and programs that bring much-needed resources into the Foundation. Each member of the Board is committed for different reasons, but there is one common thread—our hospitals and hospice serve as their community healthcare provider.

Toward the end of the year, we formalized our planned giving program, allowing the Foundation to accept appreciated property. This resulted in wonderful tax-wise gift options for donors and awesome support for CVHP programs.

At Foothill Presbyterian Hospital, work continued toward the completion of the Geleris Family Education Center. The existing building was transformed from common office and meeting space to generous-sized meeting areas and offices, a private meeting section for patients, plus a centrally located kitchenette, open to everyone. The newly renovated Education Center will have state-of-the-art audiovisual equipment including conferencing ability with other sites within CVHP. The center will also provide meeting space for other organizations within the local community. The renovations are made possible through the generous support of the Geleris Family Foundation, Carl E. Wynn Foundation, Foothill

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Presbyterian Hospital Auxiliary, Howard Hatfield Estate and the Ludwick Family Foundation.

Citrus Valley Hospice continues to receive support from friends throughout the San Gabriel Valley. Grateful patient families found comfort and companionship with the return of the Light Up A Life event in December. Albert Cortez, local businessman and Hospice advocate, was recognized as the 2016 Light Up A Life honoree for his work alongside CVHP Board of Directors Chairman Walter Allen III. Thanks to the efforts of these two gentlemen, the Dare to Care fundraiser was held this past August, with great success.

Inter-Community Hospital ushered in the start of the year with the grand opening of its newly renovated and expanded Emergency Department. The Inter-Community Hospital Auxiliary was instrumental in supporting this project with a gift of \$300,000, then committing an additional \$200,000 upon completion! This group of outstanding individuals works tirelessly to support ICH through vendor and gift shop sales, plus operating the Bargain Box in downtown Covina, not to mention thousands of hours of volunteer service for patients and staff.

Queen of the Valley Hospital began actively planning for the expansion of its Emergency Department, which upon completion will accommodate 150,000 patient visits a year, doubling the number of current visits. Stay tuned for more about this project in the coming months as CVHP prepares for the future healthcare needs of the San Gabriel Valley. This monumental project will require support from our staff, administration, board members and community members, as well as corporate and foundation support. We can't accomplish this on our own! In the pages that follow, you'll understand why we won't need to.

I am grateful for your continued support of our mission to help people keep well in body, mind and spirit. On behalf of the Citrus Valley Health Foundation and its Board of Trustees, thank you for your generous gifts in the past, the present and the future.

Sincerely,

A handwritten signature in black ink that reads "Michelle Stoddard". The signature is written in a cursive, flowing style.

Michelle Stoddard

Chief Executive Officer, Citrus Valley Health Foundation



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14



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The CVHP mission, to help people keep well in body, mind and spirit by providing quality healthcare services in a safe, compassionate environment, really is at the heart of everything we do.”

- MICHELLE STODDARD,
CVHF CHIEF EXECUTIVE OFFICER

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Robert H. Curry



JOINING FORCES: THE VOLUNTEER SPIRIT UNCORKED

All three Citrus Valley Health Partners auxiliary groups provide a level of service and contribution that is inspiring, but put the three together and their power and passion become irreplaceable. Their capacity to mobilize was evident last spring with the first-ever joint presentation of Corks & Forks, a fine wine and craft beer fundraiser held at The Farm at Fairplex in Pomona.

Traditionally an event sponsored solely by the Auxiliary of Foothill Presbyterian Hospital, Corks & Forks 2016 demonstrated the dynamism of teamwork as volunteers from Inter-Community and Queen of the Valley hospitals joined in the effort to secure support of nearly \$34,000 for CVHP. More than 200 guests enjoyed San Gabriel Valley wines and craft beers, tasty food and music of the Sound Bytes, all while bidding at the silent auction and buying opportunities for a 28-bottle wine cooler.

Auxiliary Presidents Janice Clark, PhD; Bonnie Kasamatsu; and Bonnie Singleton provided leadership and agreed the joint endeavor generated multiple benefits. Queen of the Valley's Bonnie Kasamatsu remarked on the unique blending of skills and talents as they all worked together. Foothill Presbyterian's Bonnie Singleton noted the joint event required more coordination, but the opportunity to meet and interact with the other volunteers made it all worthwhile, especially during the work on the silent auction. "It was fun working with the other auxiliary groups," says Bonnie. "I've been able to maintain some of the new relationships with volunteers I ordinarily wouldn't have gotten to know."

If you are interested in participating in the CVHP hospital auxiliaries, please contact Tiffany Ramirez, corporate director of CVHP volunteer services, at (626) 915-6237.



When you put our terrific people with their terrific people, we can do so much more. Joining forces helped us raise money for the cause we believe in—helping patients and families through Citrus Valley Health Partners."

**- JANICE CLARK, PHD,
PRESIDENT, AUXILIARY OF
INTER-COMMUNITY HOSPITAL**

SM

THE SMALL ACT: CORKS & FORKS
Auxiliaries 3; Admission ticket \$75

LG

THE BIG IMPACT: HOPE AND HEALING
Auxiliary fundraising consistently yields record-level giving, which impacts patients, families and employees throughout CVHP hospitals. Gifts target specific needs such as the specialized Giraffe OmniBeds for the NICU at Queen of the Valley Hospital as well as pledged support for significant projects like the Inter-Community Hospital emergency department and the Foothill Presbyterian Hospital outpatient surgery center. Scholarships, often in a health-related field, are also funded through auxiliary efforts.



BREATH SAVERS: HELPING OTHERS FACE THE CHALLENGE

The simple act of breathing, an involuntary action for most, becomes a minute-by-minute decision and struggle for those diagnosed with chronic obstructive lung disease. Learning to cope with the challenges of respiratory disease becomes a little easier with the support of Inter-Community Hospital's Breath Savers. Established in 1970, the group is an outreach of the Pulmonary Rehabilitation department and is committed to providing education, support and social activities for those living with lung disease.

Karl and Carol Urlie are a testament to the quality and commitment of the volunteers leading the Breath Savers effort. After completing the physician-prescribed, eight-week pulmonary rehab program in 1999, Karl joined Breath Savers and soon was serving on the volunteer board as vice-president, president and then past-president. His wife, Carol, has served as treasurer since 2006.

"It's a group effort," says Karl, "and Carol and I serve willingly." They enjoy the camaraderie of the monthly luncheons, educational programs and trips, but it is the year-over-year success of the club's major fundraiser, the annual Sheldon Houghton Memorial Walk-a-thon, that provides the most satisfaction. Proceeds from the walk-a-thon (\$16,000 in 2016) benefit pulmonary patients in the form of scholarships, enabling those patients without the ability to pay or those with a high insurance copay to participate in both the pulmonary rehab program (exercise and education) and the eight-week maintenance phase.

The 8th Annual Sheldon Houghton Memorial Walk-a-thon was held on October 14, 2017, at Covina Park. If you are interested in more information about Breath Savers, please call Pulmonary Rehabilitation at (626) 915-6283.



Breath Savers is dear to my heart. Volunteers like Karl and Carol have helped the pulmonary scholarship program continue to grow. It's wonderful to have their support as we offer more patients the opportunity to manage their disease and improve their quality of life. The walk-a-thon started in 2010 with \$5,000 in proceeds, and last year the proceeds reached \$16,000!"

**- NANCY ANDERSON,
BREATH SAVERS ADVISOR
AND CLINICAL SPECIALIST**

SM

THE SMALL ACT: WALK-A-THON

Walk-a-thon participants 70; Bicycles raffled 2;
Years 7

LG

THE BIG IMPACT: HOPE AND HEALING

Blanca Siebels is grateful. A 50-something mother of three, she had been diagnosed with end-stage lung disease. She fully credits the Inter-Community Hospital pulmonary rehab program and scholarship with her treatment success. Blanca is one of nearly 60 patients in the rehab program and 100 in the maintenance phase to benefit from the scholarship monies.



A BETTER LIFE FOR OTHERS: SOUTH HILLS ACADEMY GETS INVOLVED

Cotton candy, cupcakes, pink lemonade and strawberry ice cream with toppings. Sound yummy? These goodies, sold at South Hills Academy's "Pink Shack" last October, helped raise funds benefiting the Citrus Valley Health Partners Resource Center in Covina. Led by the student council, the school's sixth through twelfth graders organized and participated in this and other creative fundraising events in support of CVHP. Their October "Pink Out" was a student versus staff soccer game with ticketed admission, and the "Free Dress Day" allowed students to wear their street clothes at a price: \$1 for jeans.

For South Hills Academy students in West Covina, being involved in the community is part of learning to become a global citizen. Established in 1957, the Academy educates and nurtures students to become ambassadors and leaders, socially engaged and successful in their community. Mary Jo Clifford, student council advisor and English instructor, says, "Being involved with a school that gives back and makes a difference in the community is an extremely rewarding experience. It has been my pleasure to nurture this kind of spirit in my students."

South Hills Academy's small acts of kindness translate to good news for Citrus Valley Health Partners and the Resource Center. At the center, patients, family members and the community are encouraged to seek cancer information which will help them understand a diagnosis, disease process and recommended treatments. The center houses books, brochures, magazines, resource directories, videos, audiotapes, interactive CDs, and a computer for Internet access. Support group, physician referral and clinical trial information is also available.

The Citrus Valley Health Partners Resource Center is located at 315 N. Third Avenue, Suite 303B, Covina, CA 91723. Call (888) 456-2847 for hours or to make an appointment.



Giving back is very important in society because people rely on each other to have a better life. Giving back is contagious. It makes me feel good when I know my efforts will help someone else and make me into a more successful person in the future. As a student, learning these lessons stays with you your whole life."

**- FELIX MAI,
GRADE 12, SOUTH HILLS ACADEMY
STUDENT COUNCIL PRESIDENT**



THE SMALL ACT: "PINK SHACK"

Cotton candy, cupcakes, pink lemonade \$2;
Strawberry ice cream \$3; Extra toppings \$1



THE BIG IMPACT: HOPE AND HEALING

Support services and classes offered through the Resource Center are made possible through community contributions. The Look Good, Feel Better class helps patients cope with the emotional impact of changes in their appearance as a result of cancer—assistance dealing with hair loss, how to choose and care for a wig, and learning new methods of applying makeup.



ADVANCING CULTURALLY RESPONSIVE CARE: TRUSTEE KENNETH KASAMATSU SPEARHEADS NEW COUNCIL

Upon retirement from a stellar banking career based in Los Angeles, Kenneth Kasamatsu wasted no time getting involved in the life of his home community and its healthcare. Joining the Citrus Valley Health Foundation Board in January 2016, Ken served on the Finance committee. At year's end, Ken commented at a board meeting that, excepting physicians, he was the only Asian on the Foundation board, and his wife, Bonnie, was one of a few Asian volunteers in the hospital auxiliary. Ken believed that since the Asian population represented approximately 30% of people within the hospitals' service area, Citrus Valley Health Partners was missing out on hearing the voice of a major part of the community it hopes to serve.

Along with CVHP's Vice President for Strategy and Decision Support Sajid Sindha and Chief Strategy Officer Martin Kleinbart, MD, Ken and a former board member convened a meeting in early 2017 with prominent individuals from the Asian community, soliciting their thoughts and experiences. It was evident there was a need for more inclusivity of all ethnicities. Ken explains, "We want to create a reputation of not only providing excellent medical care, but at the same time, be equipped to welcome folks who need support in different languages and cultures, whether it involves reading hospital signage or having appropriate choices on the hospital menu."

Working in collaboration with CVHP President and CEO Robert Curry and other hospital leadership and disciplines, Ken successfully kicked off the Culturally Responsive Care Council in July 2017. Its objective: creating an environment that proactively meets the diverse needs of healthcare consumers (communities, patients, employees, physicians and volunteers) in order to enhance the overall healthcare experience.

If you would like to inquire about the Culturally Responsive Care Council, please call the Foundation at (626) 814-2421.



I'm very glad that Ken has spearheaded the Culturally Responsive Care Council. The population whom we serve is diverse and changing rapidly. It is essential that we at CVHP evolve our care to ensure that we serve our community in the best possible fashion. With Ken's years of service in our multi-ethnic community, I can think of no better person to lead this vital initiative."

**- MARTIN KLEINBART, MD,
CVHP CHIEF STRATEGY OFFICER**



THE SMALL ACT: VOLUNTEER
Foundation Board Trustee 1; Years served 1



THE BIG IMPACT: HOPE AND HEALING
Thanks to Kenneth Kasamatsu's volunteer leadership, Citrus Valley Health Partners is enhancing the healthcare experience for all in the community. For example, the newly established Culturally Responsive Care Council recently met with the CVHP Nutrition Department management to discuss the food options currently being served to patients and explored the possibilities of modifying and adding to the menu offerings.



FROM MOM TO MOM: A GIFT BORN OUT OF GRATITUDE

The gift of a thermal tote bag. It seems like such a small gesture. In fact, it plays an important role in delivering essential nourishment to a most vulnerable population: breast milk to premature infants at Queen of the Valley Hospital's 40-bed NICU. Heather Puckett, an independent consultant with Thirty-One Gifts, spearheaded the fundraiser in response to the life-saving care given to her prematurely born daughter, Shelby.

Heather and her husband, Kent, reside in Orange County. Due to an extensive remodeling project on their home, they decided Heather should spend the final months of her pregnancy at her mother's home in West Covina. Heather made appointments with a new obstetrician and planned to have her baby at Queen of the Valley Hospital. Four weeks before the due date, Heather unexpectedly went into labor. With no time to spare, baby Shelby was born in her grandmother's home, resulting in admission of both mother and baby into Queen of the Valley Hospital. Heather entered the emergency room in shock, while the baby was taken to the NICU.

As both mother and baby recovered, it was important to Heather that she manage to pump and deliver enough breast milk from home to her newborn in the NICU. She used a thermal tote from her bag collection to transport the milk and says she never missed a feeding. Thankful for the care given to Shelby, Heather knew she had to find a way to give back. She utilized social media to promote a NICU Welcome Bag campaign, filled the bags with small essentials for new parents and delivered the thermal bags to the NICU to distribute to other moms. "The nurses have my gratitude for a lifetime," says Heather. "They took care of my baby when I couldn't, and I just fell in love with all of them. Giving these tote bags to other moms is one small way for me to say thank you."

If you are interested in ways to give to benefit patients and families at CVHP, please call the Citrus Valley Health Foundation at (626) 814-2421.



The gift of thermal tote bags to the NICU moms is a huge help. Our nurses cheer all the moms who pump and transport their breast milk from home to the NICU. Breast milk is considered 'liquid gold'—it contains antibodies which are critical to the growth and development of our little ones."

**- ANJANETTE GAANE, RN, MSN,
DIRECTOR OF NICU, MOTHER BABY
AND PEDIATRICS, QUEEN OF THE
VALLEY HOSPITAL**

SM

THE SMALL ACT: WELCOME BAG CAMPAIGN

Cost of tote bag \$20

LG

THE BIG IMPACT: HOPE AND HEALING

At a time when mothers want to feel completely connected and in tune with their newborn, the separation and anxiety caused by hospitalization can seem overwhelming. Thermal tote bags for transporting breast milk offer mothers the opportunity to participate in the care of their babies, delivering life-giving nutrients for growth and development, and enabling some babies to return home earlier.



**MAN'S BEST FRIEND:
PET THERAPY'S UNIQUE BRAND OF CHEER BENEFITS PATIENTS**

If you see a dog wearing goggles, driving a miniature two-tone Volkswagen bus down the hallway during your next visit to Queen of the Valley Hospital, please don't panic. Go ahead and smile. It's Sancho, an 11-year old purebred Parson Russell Terrier, trained by his owner and volunteer handler Troy. Sancho and Troy are part of the Citrus Valley Health Partners Pet Therapy Program, first launched in 2008 at Inter-Community Hospital and now in place at all three CVHP hospitals.

Pet therapy, also known as animal-assisted therapy, utilizes dogs to provide a welcome distraction for people coping with health issues. Studies have shown that pet therapy helps alleviate pain, reduces stress and improves the overall well-being of patients. Tiffany Ramirez, corporate director of CVHP volunteer services, manages the program, which consists of 13 volunteer handlers and ten dogs. "I'm so grateful for these individuals and their wonderful dogs," says Tiffany. "We are fortunate to have dedicated volunteers who give their time to bring cheer to our patients."

As a volunteer, Troy secured training for Sancho through the Alliance of Therapy Dogs, a national organization providing training, registration, support and insurance for members who volunteer with a therapy dog. For Troy, finding an organization which allowed Sancho to wear a costume and ride in a remote-controlled car was an important aspect of the training. "Sancho and I volunteer together four times a week, and kids love to see his costumes," says Troy. "He's Uncle Sam on Independence Day and wears reindeer antlers during the Christmas holidays. He just brightens everyone's day."

If you are interested in participating in the CVHP Pet Therapy Program, please contact Tiffany Ramirez, corporate director of CVHP volunteer services, at (626) 915-6237.



Sancho and I make a great volunteer team. I love seeing and talking with people, and Sancho just brightens everyone's day. How can you help but smile when you see a dog wearing goggles, driving a miniature two-tone Volkswagen bus?"

- TROY, PET THERAPY VOLUNTEER AND SANCHO'S HANDLER

SM

THE SMALL ACT: PET THERAPY PROGRAM

Therapy dogs 10; Handlers 13; Years of the program 9

LG

THE BIG IMPACT: HOPE AND HEALING

The pet therapy program reflects the CVHP mission to help people keep well in body, mind and spirit by offering patients an additional aspect to the hospitals' therapeutic and healing environment. Pet therapy visits can help lift spirits and lessen anxiety, decrease feelings of loneliness, improve socialization, reduce boredom, help recover memories of past pets and offer motivation for a faster recovery.



2016 Honor Roll

JANUARY 1, 2016–DECEMBER 31, 2016

Important gifts from individuals, foundations and corporations have helped to ensure the finest facilities, advanced technology and excellent care that are the cornerstone of Citrus Valley Health Partners.

\$500,000–\$1,000,000

UniHealth Foundation

\$100,000–\$499,999

The Ahmanson Foundation
–Mary Jane and John Bettfreund
Good Hope Medical Foundation
Inter-Community Hospital Auxiliary

\$50,000–\$99,999

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Ludwick Family Foundation
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Nursing Education of America
Carl E. Wynn Foundation

\$10,000–\$49,999

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\$5,000–\$9,999

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\$1,000–\$2,499

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\$500–\$999

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UP TO \$499

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Robert M. Abernathy
Mr. and Mrs. Bernard D. Abrams
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 Mr. Robert S. Viramontes
 Ms. Paz R. Viray
 Mr. and Mrs. Kenneth J. Vorndran
 Ms. Linda C. Waddell
 Ms. Kendra A. Walker
 Mr. Michael Walker
 Mr. and Mrs. James H. Walsh
 Mr. and Mrs. David A. Walters
 Ms. Marianna F. Ward
 Ms. Viviana Warner
 Mrs. Deborah L. Warren
 Ms. Charline M. Wathey
 Mr. and Mrs. Ronald K. Watson
 Dr. John M. Watter
 Mr. and Mrs. William T. Weaver
 Mr. and Mrs. Paul M. Weickert
 Ms. Naomi Weingart
 Mr. Gary Zarubick
 Ms. Laura B. Wells
 Ms. Yolanda Welsh
 Mr. Sottolin Weng
 Mr. and Mrs. Roger A. Werner
 West Covina Family Camping
 Club II
 Ms. Kim D. White
 Mr. and Mrs. Paul V. White
 Widowed Persons Association
 of California Chapter 23
 Mr. Anthony Wiczorek
 Ms. Deanna L. Wigert
 Mr. and Mrs. Thomas Wiggins
 Mrs. Wanda Wiggins
 Mr. and Mrs. Raymond S. Wiles
 Ms. Laura J. Wilk
 Mrs. Barbara J. Wilkinson
 Mr. and Mrs. Carl A. Williams
 Ms. Laura Williams
 Mr. Wesley G. Willison
 Ms. Carole F. Willms
 Ms. JoAnne S. Wilson
 Mr. and Mrs. Warren W. Wilson
 Mrs. Margaret Wipfli

Ms. Rosemarie C. Villanueva
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 Ms. Carole F. Willms
 Ms. JoAnne S. Wilson
 Mr. and Mrs. Warren W. Wilson
 Mrs. Margaret Wipfli

Ms. Ellen R. Wise
 Mr. and Mrs. William Wise
 Mr. and Mrs. Russell D. Wojcik
 The Woman's Club
 of West Covina
 Mr. and Mrs. Jay Wood
 Mr. Michael Wood
 Mr. and Mrs. James M. Woods
 Ms. Shirley Woolman
 Mrs. Lois A. Woolverton
 Mr. and Mrs. Ronald L. Wornell
 Mr. Timothy J. Wrobel
 Mr. and Mrs. Terry R. Wysocki
 Mr. Joseph S. Yotti
 Ms. Yolanda D. Yu
 Mr. and Mrs. John Zagajeski
 Mr. Christopher Zak
 Mr. Jonathan Zak
 Ms. Robin L. Zakoor
 Mr. Gary Zarubick
 Ms. Lynne Zawada
 Mr. and Mrs. Ronald Zeffer
 Dr. and Mrs. Carl Ziesmer
 Ms. Gloria M. Zubiata
 Mr. Johnny Zuniga
 Ms. Yolanda Zuniga

*Deceased

While every effort has been made to provide an accurate listing of the Honor Roll, errors and omissions may have occurred. If so, please contact the Foundation at (626) 814-2421.

Legacy Friends

Our Legacy Friends are benefactors who have remembered Citrus Valley Health Foundation in an estate plan or who have made a planned gift.

Choosing from a full range of planning options, these individuals have helped to ensure that the Citrus Valley hospitals and hospice will provide excellent and compassionate care for years to come.

- Pat Abdelnour
- James V. Bologna
- Joyce Chapman
- Dale and Norma Colby (Colby Family Trust)
- Joseph W. Cook
- Hilda Crippen
- Dan Derby
- Diann Dove
- Theodore W. and Dr. Jo Sargent Dutton
- Anthony M. Foto and Joan L. Vandehey
- Howard L. Hatfield
- Arthur and Sarah Ludwick
- Donald and Virginia Mayer
- Dr. Gerald and Jilonne Menefee
- Andrea C. Morris
- Donald E. and Catherine E. Schroeder

Gift In Kind Partners

Thank you to our generous Gift In Kind Partners for their invaluable support of our successful 2016 events.

Altadena Town & Country Club
The Antigua Group, Inc.
Aquarium of the Pacific
Aquarius Casino Resort
Arizona Biltmore
Athens Auto Body & Paint
Babouch Moroccan Restaurant
Jean Barrymore
Art and Pauline Bereuter
John and Mary Jane Bettfreund
BJ's Restaurants, Inc.
Stephen W. Bowen, DMD
Bradford Renaissance Portraits
Ryan and Beth Burke
Callaway Vineyard & Winery
Candlelight Pavilion Dinner Theatre
Canyon Ranch Wellness Resort
Castelli's Ristorante
Center Theatre Group
Children's Discovery Museum
of the Desert
Chili's
Dr. and Mrs. William T. Choctaw
Guy and Jeanne Christensen
Classic Coffee
Charles Coniglio, Coniglio Wines
Cooper's Hawk Winery
& Restaurants
Coronado Playhouse
Costa's Family Restaurant
Covina Pet Grooming
Manuel Cuevas
Robert Curry
Davey's Locker
Desert Hills Premium Outlets
Disneyland
Dr. Phil
Durango's Restaurant
Stanley Wayne Eckstrom Foundation
Elements Natural Foods
Embassy Suites by Hilton Arcadia
Embassy Suites Mandalay Beach
Hotel & Resort

Embassy Suites Santa Ana,
Orange County Airport
Flappers Comedy Club
and Restaurant
Flowers by Robert Taylor
Fret House
Mitchell and Lisa Fuerst
Galardi Group
Stephen Gale
Girl Scout Troop #15034
Glendora Country Club
Golden Gate Hotel & Casino
Goodyear Corporation/Les Williams,
Alert III Security
Bruce Graham
Grand Lux Café
The Groundlings
The Habit Burger Grill
Haugh Performing Arts Center
at Citrus College
Hilton Santa Cruz
The Huntington
IHop
Impressions Salon
Industry Hills Golf Course
at Pacific Palms
In-N-Out Burger
Islands Fine Burgers and Drinks
Judd Hill's Napa Valley
Kings Fitness
LA Arboretum Foundation
La Casa de Maria Retreat
& Conference Center
Laemmle Theatres
Laguna Art Museum
Lake Shasta Golf Resort
Landmark Theatres
The Langham Huntington Hotel
& Spa
Laser Island
Le Chêne French Cuisine
Lewis Family Playhouse
Cavaliere Rosemary Licata
Long Beach Symphony Orchestra

Los Alamitos Race Course
Art and Sarah Ludwick
Al Luna
Magicopolis
Dr. and Mrs. Gilbert I. Martin
Massachusetts Bay Lines
Massage Envy, Eastland Center
Maui Jim Sunglasses
Medieval Times Dinner
& Tournament
Merced Medical Pharmacy
MillerCoors
Miracle Springs Resort & Spa
Mission Inn Museum
Mission San Juan Capistrano
Law Offices of Moore McLennan, LLP
Morongo Casino, Resort & Spa
Pamela Murphy
Nelson's Drug Store
Nothing Bundt Cakes
Christine Ofiesh
Oheka Castle Hotel & Estate
Olympic Staffing Services
Ontario Reign Hockey Club
Palm Springs Air Museum
Palm Valley Country Club
Parc 55 San Francisco
Pasadena Tournament of Roses
Pencilbox
Pink's Famous Hot Dogs
Pinpoint Industries, Inc.
Progressive Management Systems
Rancho Santa Ana Botanic Garden
Ronald Reagan Presidential Library
Red Hill Country Club
Drs. Kuruganti
and K. Vasantha Reddy
Redlands Footlighters, Inc.
O. J. and Elizabeth Rodriguez
Rogers, Clem & Company
Rosarito Beach Hotel
Rowley Portraiture
Sammy's Woodfired Pizza & Grill

San Bernardino Symphony
Orchestra
San Francisco Ballet
San Francisco Opera
Santa Anita Park,
Los Angeles Turf Club, Inc.
Seahorse Protective Cases
Sergio's Mexican Restaurant
Patricia Serio
Dr. and Mrs. Jeffrey Shapiro
Dottie Smith
South Hills Country Club
Southern California
Hospitalist Network
Spirit Airlines, Inc.
Spirit Cruises
The Springs at Borrego RV Resort
& Golf Course
Starbucks
State Farm
Carol Stickley
Michelle Stoddard
Tahoe Donner Association
Talina's Nail Spa & Beauty Lounge
Tech Powered Computers
TGI Fridays
Tommy's World Famous
Hamburgers
Tucker Tire Co., Inc.
Upland Hills Country Club
Upland Police Department
Robert and Pam Vermons
VJB Vineyards & Cellars
Wailea Beach Marriott
Resort & Spa
Walgreens
Warehouse Restaurant
Warner Bros. Consumer Products
West Covina Police Department
Wetzel's Pretzels
Wheel Fun Rentals
Sharon J. Yee, MD
Young America's Foundation
Joseph Zanetta, JD

Endowment: Building a Philanthropic Tradition

Endowment represents an institution's active planning for the future. It is a source of funds that acts as a financial anchor for a non-profit organization.

01

HOW TO BEGIN:

A donor creates an endowment by asking that the funds remain intact with only the earnings being spent to support a specific project. Trustees of the non-profit determine a spending policy annually that provides for a percentage of the earnings to be spent, with the corpus held in perpetuity.

02

HOW IT WORKS:

Earnings on endowments may support programs, building expansions or may be unrestricted. These important commitments provide a measure of financial stability for the future. The principal can never be invaded except under the most unusual set of circumstances, and only with board of trustee approval.


03

GET STARTED:

To create a permanent, named endowment in support of Citrus Valley Health Partners, the donor needs to make a minimum commitment of \$50,000. Gifts of any size may be added to the established endowment fund at any time in the future.

Questions?

For questions about endowment or making a planned gift, please contact Michelle Stoddard in the Foundation at (626) 814-2421.



Ways to Give

Through smart charitable planning, you can shape the future of Citrus Valley Health Partners beyond what you thought possible. A planned gift not only impacts your financial goals and tax benefits, it directs your passion to make a lasting impact on the people and places most important to you.

THE CHARITABLE GIFT ANNUITY

To create a charitable gift annuity (CGA), the donor makes a permanent gift of cash, securities or real estate to Citrus Valley Health Foundation. In return, Citrus Valley Health Foundation agrees to make stable, periodic payments (an annuity) to one or two people (annuitants) for their lifetimes. When the annuitants have passed away and the annuity ends, Citrus Valley Health Foundation uses the remaining funds to support its mission.

What are the benefits?

- The donor can turn cash, securities or real estate into a guaranteed stream of payments for one or two people for the rest of their lives.
- The annuity payments are stable regardless of changes in the economy.
- The donor receives a charitable income-tax deduction for the gift portion of the CGA.
- Annuity payments are partially income-tax free, often for many years.
- If the donor uses appreciated property to fund the CGA, the donor can avoid the capital gains tax on the exchange that funds the CGA.
- When one annuitant passes away, the other annuitant will continue to receive the total annuity amount.
- CGA rates depend on the annuitant's age.
- CGA programs are regulated by law and are guaranteed.
- CGAs are flexible and can be planned to meet the donor's needs. Payments can begin immediately or be deferred until a future date, for a higher rate.

GIFTS OF APPRECIATED REAL ESTATE

Appreciated real estate that is debt free can be used to create a stream of payments and reduce taxes. Before listing appreciated real estate property for sale, an owner needs to transfer the property to a Charitable Remainder Trust (CRT) or CGA that will benefit Citrus Valley Health Foundation in the future. This presale transfer qualifies the donor to avoid the long-term capital gain on the sale of the property.

What are the benefits?

- The owner can choose one or more income beneficiary(s) that would receive variable payments from the CRT for their lifetimes or for a term of up to 20 years.
- There is no capital gains tax to be paid when the donor transfers appreciated real estate to the CRT before the property is listed for sale.
- The donor receives a charitable income-tax deduction for the future value of the gift to Citrus Valley Health Foundation.
- While in the CRT, the property grows on a tax-free basis. If the trustee sells CRT property and reinvests the proceeds, there are no taxes on the sale.
- When one income beneficiary passes away, any surviving income beneficiary retains the same rights to receive the income from the CRT.
- The CRT gives the owner more control of the investments in this Trust.

GIFTS OF RESERVED LIFE ESTATE

The donor makes a permanent transfer of a home, condominium, vacation home or farm/ranch to Citrus Valley Health Foundation. The donor and Citrus Valley Health Foundation agree that the donor and the donor's spouse can continue to use the property for their lifetimes. The donor continues to pay for maintenance, insurance and taxes on the property.

What are the benefits?

- The donor receives a charitable income-tax deduction for the future value of the gift to Citrus Valley Health Foundation.
- This deduction will offset the donor's future payments for maintenance, insurance and taxes on the property.
- The transferred real estate is not part of the donor's estate, avoiding probate and possibly reducing the estate tax.

GIFTS OF APPRECIATED STOCK AND OTHER SECURITIES

Giving long-term appreciated stock or other securities to Citrus Valley Health Foundation can be more beneficial for the donor than giving the equivalent amount of cash.

What are the benefits?

- When long-term appreciated stock is donated to Citrus Valley Health Foundation, the donor avoids paying a capital gains tax on that stock.
- This tax savings makes the "cost" to the donor of the gift lower than if the donor made an equivalent contribution of cash.
- The donor receives an immediate income-tax deduction for the gift.

I AM CVHP:

The Employee Giving Program
of Citrus Valley Health Partners



GENERATIONS OF GOODWILL: GRANDMOTHER INSPIRES ADMISSIONS DIRECTOR LORI BRYANT

Ask Lori Bryant what philanthropy means to her and she will have a lot to say about her grandmother, who migrated to the United States from Czechoslovakia. Lori spent many of her formative years with her grandmother, learning the lessons of being charitable.

Known as the "doll lady," Lori's grandmother placed collection boxes at local stores, churches and businesses so others could drop off their used dolls. She repaired the dolls and took them to orphanages and churches to share with little girls. In addition to her full-time job (working to provide a comfortable life for her four children), she worked tirelessly on the dolls in the evening in order to have a full box to deliver every weekend.

Today, Lori continues her grandmother's example of goodwill. Currently serving as director of admissions and registration for Citrus Valley Health Partners, Lori has been with the organization for 22 years, participating in the I AM CVHP employee giving program through payroll deduction since she started in 1995. She believes in the CVHP mission to help people keep well in body, mind and spirit and feels a closeness to the hospital community. "I consider this my home away from home, my second family," says Lori.

By participating in the I AM CVHP program, Lori demonstrates her willingness to give above and beyond her everyday work. "It feels good to know I can help change the outcome of someone's life," says Lori. "I look forward to continuing to give."

The I AM CVHP employee giving program is a voluntary fundraising effort that gives employees the opportunity to make a financial contribution to Citrus Valley Health Partners' hospitals, hospice and home health, or to the greatest need throughout CVHP. Please call the Citrus Valley Health Foundation at (626) 814-2421 if you have questions or would like to enroll.



I am motivated to give to Citrus Valley Health Partners because I consider this my home away from home, my second family. It feels good to know I can help change the outcome of someone's life."

**- LORI BRYANT,
DIRECTOR OF ADMISSIONS
AND REGISTRATION, CVHP**



Events

JANUARY 1, 2016 – DECEMBER 31, 2016

42nd Annual Golf Invitational

The Industry Hills Golf Club at Pacific Palms Resort provided a beautiful setting on June 13, 2016, for Citrus Valley Health Foundation's 42nd Annual Golf Invitational. Under the leadership of co-chairs Adam Capitano and Ron Padilla, 128 golfers and loyal sponsors helped the tournament secure net proceeds totaling \$145,000 to benefit programs and projects at Citrus Valley Health Partners.

GOLF INVITATIONAL COMMITTEE

Adam Capitano, Co-Chair
Ron Padilla, Co-Chair

Jean Barrymore
Andrew Buliach
Mario Del Fante
Jason Dennison
Janet Hanson
Matt Huey
Jesse Larriva
Nathan Logan
Andy McIntyre
JoAnne Wilson
Joseph Zanetta



From left to right: Adam, Helen, Jackson, Julia and Jennifer Capitano



From left to right: Aarti Kulshrestha, MD, Queen of the Valley Hospital; E. Scott Isbell, MD, Foothill Presbyterian Hospital; William F. Pfisterer, MD, Inter-Community Hospital



From left to right: Art Ludwick; Art and Pauline Bereuter; Michael, Loni and Dennis Whitney; Lisa and Lonnie Suchanek; Mary Jane Bettfreund



From left to right: Melinda Dilwicious; Inter-Community Hospital Auxiliary; NICU Nurses; Adele Trujillo, RN, and Chaniga Bahmanou, RN; Auxiliary Bishop David O'Connell

Autumn Nocturne

The Langham Huntington in Pasadena provided an elegant and fun setting for the 2016 Autumn Nocturne, Citrus Valley Health Foundation's annual gala. Marking its 27th anniversary, close to 540 guests enjoyed cocktails and dinner, silent and live auctions, entertainment by Dream World Cirque and dancing to the sounds of N'Demand. The program recognized the 2016 Care Champion Physician honorees: Aarti Kulshrestha, MD; E. Scott Isbell, MD; and William F. Pfisterer, MD. The evening's net proceeds of \$300,000 benefit the greatest need at Citrus Valley Health Partners. Gifts pledged during "the ask"—the evening's special appeal—benefit the NICU through the purchase of cardio-pulmonary monitors and cribs. The monitors are utilized from birth through an infant's stay in the NICU, providing critical information during life-saving interventions and necessary procedures. The new cribs offer the safest environment available for the infants.

AUTUMN NOCTURNE COMMITTEE

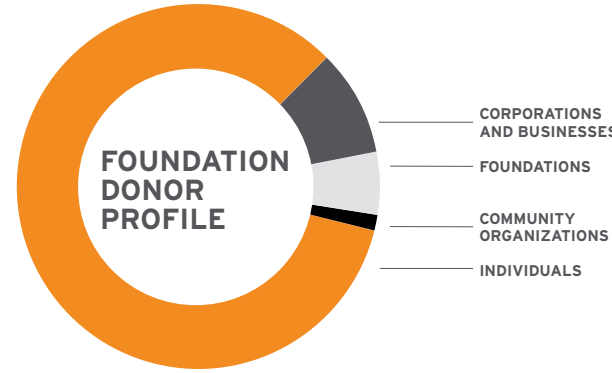
Pauline Bereuter, Chair

Mary Jane Bettfreund	K. Vasantha Reddy, MD
Gina Breaux	Patricia Serio
Lorena Choctaw	Susan Shapiro
Jeanne Christensen	Michelle Stoddard
Xochitl Flores	Pam Vermons
Lisa Fuerst	JoAnne Wilson
Janet Hanson	Joseph Zanetta

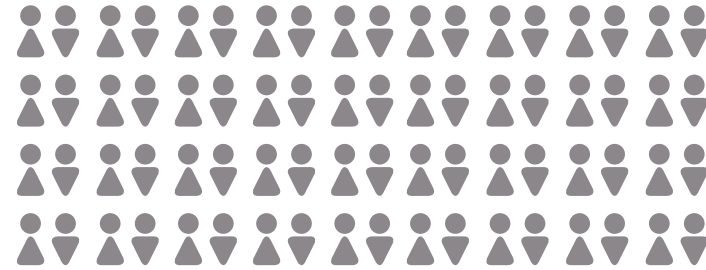


Financials

2016 Statistics,
Financials, Legal
Counsel and
Fiduciaries



26,736
NUMBER OF PEOPLE IMPACTED



Foundation Assets (Audited, in Dollars)

Trusts held for Donor's Interest for Future Distribution	812,515
Investment and Endowment Funds	10,710,580
Pledges Receivable	359,000
Cash and Cash Equivalents	666,605
Other Foundation Assets	684,570
TOTAL ASSETS	13,233,270

Revenues and Expenses (in Dollars)

Contributions	2,425,860
Special Event Net Revenue	700,456
Rental Income	24,000
Revenue from Investments	225,240
Planned Gift Expectancies (Face Value)	65,000
TOTAL REVENUES	3,440,556

Operating Expenses (in Dollars)

Fundraising Expenses	582,015
Management and General Expenses	537,245
TOTAL OPERATING EXPENSES	1,119,260

Cost of Fundraising vs. Total Revenue 32.53%
(\$1,119,260/\$3,440,556)

Unrealized Gain on Investments (in Dollars) 272,999

Citrus Valley Health Partners Statistics

Hospital Patient Days	126,511
Post-Acute Patient Days	16,857
Acute Length of Stay (Days)	4.63
Inpatient Surgeries	5,606
Outpatient Surgeries	6,676
Acute Admissions	30,174
Babies Delivered	5,207
Emergency Department Visits	136,359
Home Care Visits	25,863
Hospice Admissions	1,524
Discharges	665

Foundation Donor Profile

Corporations and Businesses (10%)	134
Community Organizations (.6%)	8
Foundations (1.4%)	18
Individuals (88%)	1,149
TOTAL	1,309

Community Benefit Expenditures (in Dollars)

Unpaid Cost of MediCal	14,270,000
(Number of People Impacted)	5,001
Cost of Charitable Care Provided	2,572,000
(Number of People Impacted)	65
Community Benefit Services	5,521,000
(Number of People Impacted)	21,670
TOTAL DOLLARS	22,363,000
(Total number of people impacted)	26,736

Legal Counsel:

Mitchell Silberberg & Knupp, Los Angeles, CA

Fiduciaries:

Investment Counselors and Trust & Annuity Investment Managers:
Beacon Point Advisors, Newport Beach, CA
Morgan Stanley, Brea, CA
Independent Auditors:
Ernst & Young, Los Angeles, CA

Federal Tax I.D. #95-2534063

2016 CITRUS VALLEY HEALTH FOUNDATION BOARD OF TRUSTEES

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Patricia Serio
Gordon Shipp
Drexel L. Smith
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AUXILIARY PRESIDENTS

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Inter-Community Hospital Auxiliary
Bonnie Kasamatsu, President
Queen of the Valley Hospital Auxiliary
Bonnie Singleton, President
Foothill Presbyterian Hospital Auxiliary

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Robert E. Duncan, Vice Chair
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Patricia Hanes, PhD, Secretary

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Gary Mathewson
Raymond Mattes, IHM, DMin
O.J. Rodriguez
Sharon Yee, MD

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Chief of Staff
Subhash Dhand, MD
Chief of Staff Elect
Robinson Baron, MD
Past Chief of Staff
Dumrong Tangchitnob, MD
Secretary/Treasurer

FOOTHILL PRESBYTERIAN HOSPITAL MEDICAL STAFF OFFICERS

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Chief of Staff
Eugene Pockock, MD
Chief of Staff Elect
Jeffrey Shapiro, MD
Past Chief of Staff
Raffi Hodikian, MD
Secretary/Treasurer
Gurjeet Kalkat, MD
Medical Director

Thank You!

2016 Boards,
Medical Staff Officers
and Auxiliary Presidents

A LETTER FROM MARY JANE BETTFREUND

What a privilege it is to serve as the Citrus Valley Health Foundation Board Chair. My fellow trustees recognize the important work of our Citrus Valley Health Partners hospitals and hospice, and strive to support it through an ever-changing healthcare environment. This past year, the Foundation experienced its own change as we said good-bye and thank you to Joseph Zannetta and welcomed Michelle Stoddard as our new chief executive officer. We are grateful for Joe's guidance and look forward to accomplishing an even greater good during Michelle's tenure.



One thing that never seems to change is the incredible commitment and generosity of those in our community! Many important contributions and acts of volunteerism translate into a big impact each year at our successful fundraising events, the Golf Invitational and Autumn Nocturne Gala. Thank you to our Golf Co-Chairs Adam Capitano and Ron Padilla, and to Autumn Nocturne Chair Pauline Bereuter for their dedication and effort in 2016. I'm confident 2017 will bring even greater success as Trustee K. Vasantha Reddy joins as Autumn Nocturne Co-Chair.

A portion of the behind-the-scenes work of the Board involves reviewing by-laws and committee obligations, but the Board's most critical aim is to advance philanthropic support to help people keep well in body, mind and spirit—the mission of Citrus Valley Health Partners. The 2016 Citrus Valley Health Foundation Annual Report showcases this beautiful spirit of giving from all our friends in the community.

On behalf of the Board of Trustees, the administration, staff and volunteers, thank you for your gifts.

Sincerely,
Mary Jane Bettfreund
Chair, Citrus Valley Health Foundation Board of Trustees

A LETTER FROM ROBERT H. CURRY

Citrus Valley Health Partners had another busy year in 2016, highlighted by many notable accomplishments and growth. Of course, none of these achievements would be possible without the contributions of the Citrus Valley Health Foundation, the commitment of our dedicated hospital auxiliaries and the many wonderful donors and benefactors who continue to support our hospitals and hospice.



We received important recognitions for our clinical excellence from numerous notable organizations, including the American Heart Association, Blue Shield of California, Healthgrades and US News & World Report. Our commitment to expanding our services continued with the acquisition of some physician practices and a freestanding imaging center.

Our focus on meeting the increasing needs of our community also resulted in the opening of a new Emergency Department at Inter-Community Hospital and the launch of a Family Medicine Residency Program.

Our journey to becoming a highly reliable organization continues in 2017 with many initiatives focused on taking our services to the next level in quality, access and sustainability. Our commitment to our mission, vision and values is as strong as ever as we move toward achieving these goals for the benefit of our patients and the communities we serve.

On behalf of our Board of Directors, thank you again for being a friend to Citrus Valley Health Partners.

Sincerely,
Robert H. Curry
President and CEO, Citrus Valley Health Partners

OUR MISSION. To help people keep well in body, mind and spirit by providing quality healthcare services in a safe, compassionate environment.

OUR VISION. We are an integral partner in elevating our communities' health.

OUR VALUES. Patients and their families are the reason we are here. We want them to experience excellence in all we do through the quality of our services, our teamwork and our commitment to a caring, safe and compassionate environment.

RESPECT. EXCELLENCE. COMPASSION. INTEGRITY. STEWARDSHIP.



CITRUS VALLEY
HEALTH FOUNDATION

www.cvhf.org

Michelle Stoddard
Chief Executive Officer

Marissa Garcia
Associate Director of Development

Ann Howie
Executive Assistant

Pam Parkinson
Database Administrator

Tiffany Ramirez
*Corporate Director of
Volunteer Services*

Carol Stickley
Grant Writer

JoAnne Wilson
Senior Special Events Officer

Follow Citrus Valley Health Partners on Google+, Facebook, Twitter, YouTube or Instagram!

PO Box 2499, West Covina, California 91793 t/ 626-814-2421 f/ 626-814-2455

If you wish to have your name removed from the list of those receiving communications in support of Citrus Valley Health Foundation, please call or write to the address above.