



## **Emanate Health Financial Assistance Policy Plain Language Summary**

**Emanate Health** is committed to making health care available to everyone in our community, regardless of their ability to pay. Our financial assistance program helps low-income, uninsured or under-insured patients who need help paying for all or part of their medically necessary care.

### **You may qualify for Financial Assistance**

You can request financial assistance if your income is less than 500% of the current Federal Poverty Limit, and if you are not covered by a third party insurance or if covered by a third party insurance and are unable to pay the patient liability amount owed after the insurance has paid its portion of the account.

Emanate Health Financial Assistance Policy and Financial Assistance Application is available in (English, Spanish and Chinese) and can be obtained in any of the following ways:

For an electronic copy, please go to Emanate Health's website:

<https://www.EmanateHealth.org/Financialassistance>

To obtain a paper application, get help applying or learn more about our policy, visit our Business Office at 1325 N. Grand Ave. Ste. #300, Covina, Ca. 91724-1016 or by contacting us at 626.732.3100 between 8am and 4pm, Monday through Friday.

Patients determined to be eligible for financial assistance will not be charged for emergency or medically necessary care more than the amount generally billed to our patients who have insurance or Medicare coverage.

### **Financial Counselors**

Emanate Health has financial counselors available onsite to assist you with any eligibility questions for local and state Programs, including County and Medicaid.

For questions regarding Emanate Health's Financial Assistance Policy or request assistance in completing the Financial Assistance Application, please contact our Business Office at 626.732.3100.