



IMPORTANT UPDATE

To: All Contracted PCP and Specialist Physicians
From: Emanate Health IPA – Administration Office
Date: March 16, 2022
Re: **REMINDER:** Medi-Cal Rx Implementation – Effective January 1, 2022

As of January 1, 2022, the State will handle pharmacy management services for **Medi-cal** members through Magellan Medicaid Administration (MMA). This program is referred to as Medi-Cal Rx.

This means that the following services will no longer be submitted to Emanate Health IPA to authorize:

- Covered out-patient drugs including traditional prescriptions (i.e. inhaled therapies, topical, oral)
- *Vaccines for Adults 18 yrs of age & Over**
- *Depo Provera**
- Self-administered injectable medications
- Physician-Administered-Drugs (PAD) including chemotherapy, specialty and biologic medications provided through injection or intravenous infusion
- Enteral nutritional products
- State approved diabetic testing supplies (glucometer, test strips, lancets, control solution)

Instead doctor's offices will be responsible to submit prior authorization requests for Medi-cal members directly to the State portal administered by Magellan.

To prepare for this change you will need to establish an on line portal access at <https://medi-calrx.dhcs.ca.gov/home/> . This site will also provide information about the program, education and training on how to gain portal access. Additional helpful training videos may include:

- Medi-cal Rx Transition & Resources Webinar (18 minutes)
<https://www.youtube.com/watch?v=jLGOZtbHsn0>
- Medi-Cal Rx 101 (31 minutes) <https://www.youtube.com/watch?v=P0eg-nfsyiY>

We encourage you to initiate your portal access as soon as possible and review the Medi-Cal Rx program information to better prepare you for the transition on January 1, 2022. The Medi-Cal Rx Program has a 24/7 customer service line for questions (1-800 977-2273).

If you currently order medications directly from a manufacturer to keep stock on hand, it is recommended that you contact these companies to determine if Medi-Cal Rx will affect your current process.

For one-time dose medications to be administered in the office, you will need to order the drug through the State online portal.

Should you need to order enteral supplies, home infusions, or self injectables to be delivered to the patient's home, you can order through the State portal or you can fax your request directly to IV League Pharmacy and they will submit the prior authorization on your behalf. The fax number for IV league is 310-645-6464. Please note, for orders through IV league when sending a fax, please include the prescription and physician notes.

Please keep in mind this new program is only for Medi-cal members. Medication requests for Medicare and Commercial members will continue to be managed by Emanate Health IPA for prior authorization.

If you have any questions, please email us at IPASupport@EmanateHealth.org.

Thank you.

(* revised from original communication in December 2021)