

## How to install Workspace software on Remote Computers

### Citrix Information

You can install the Citrix Workspace App for Windows and Mac from here:

<https://www.citrix.com/downloads/workspace-app/>

After installing the software, launch it and you will be asked to enter a work email address or server address

Enter the following Emanate path: <https://citrix.cvhp.org/>

You will then be taken to a login prompt. Enter your (Expanse)AD username and password

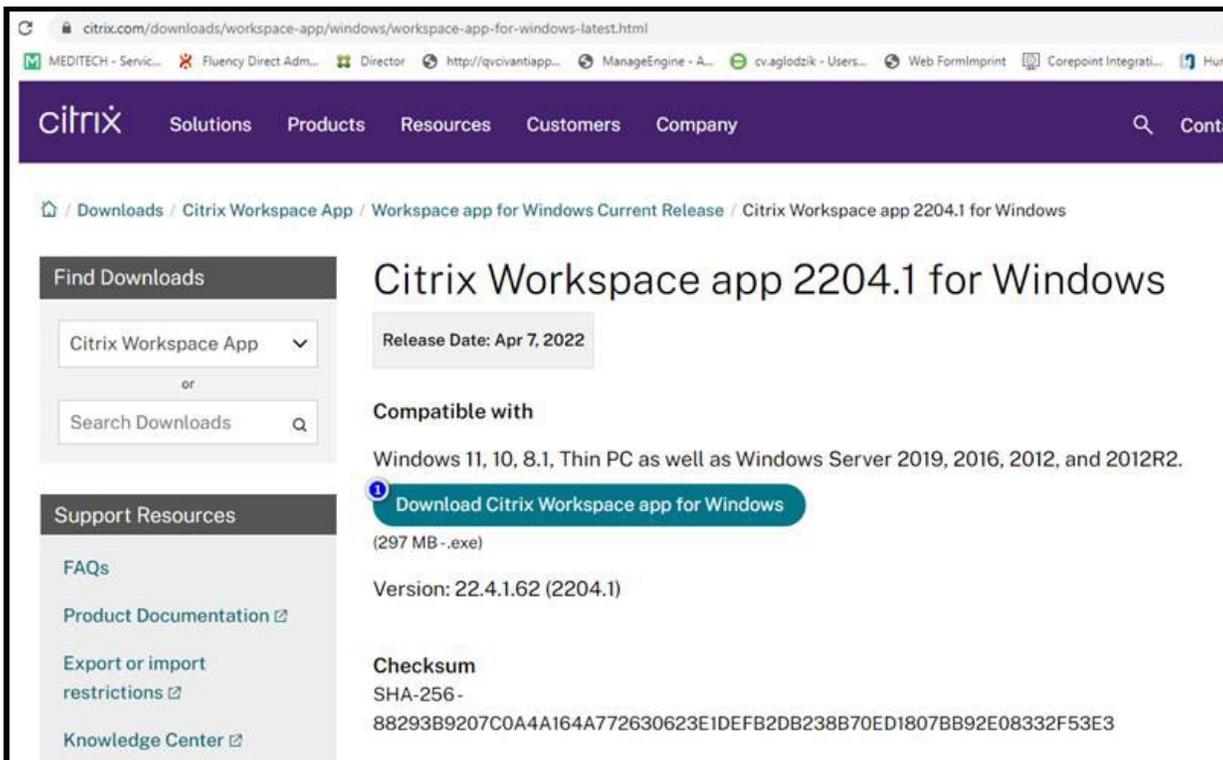
Next - You should then receive a DUO push notification that you will need to approve

Once signed in for the first time, you will be asked to select an option from a list of 3 choices (**QVC\_CTX, Apps, Test**).

- Choose **QVC\_CTX** from the list of options

Instructions on downloading Workspace for Windows based computers

<https://www.citrix.com/downloads/workspace-app/windows/workspace-app-for-windows-latest.html>

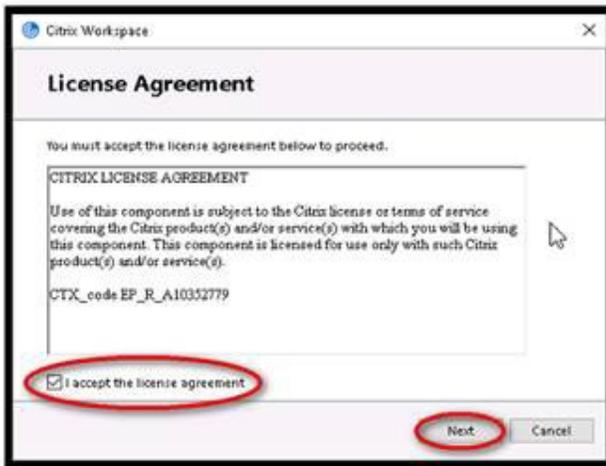


The screenshot displays the Citrix website's download page for the Citrix Workspace app 2204.1 for Windows. The page features a purple navigation bar with the Citrix logo and menu items: Solutions, Products, Resources, Customers, and Company. Below the navigation bar, the breadcrumb trail reads: Downloads / Citrix Workspace App / Workspace app for Windows Current Release / Citrix Workspace app 2204.1 for Windows. The main content area is divided into two columns. The left column contains a 'Find Downloads' section with a dropdown menu set to 'Citrix Workspace App' and a search box labeled 'Search Downloads'. Below this is a 'Support Resources' section with links for FAQs, Product Documentation, Export or import restrictions, and Knowledge Center. The right column features the title 'Citrix Workspace app 2204.1 for Windows' and a 'Release Date: Apr 7, 2022' box. Under the heading 'Compatible with', it lists 'Windows 11, 10, 8.1, Thin PC as well as Windows Server 2019, 2016, 2012, and 2012R2.' A prominent blue button with a white '1' icon says 'Download Citrix Workspace app for Windows'. Below the button, the file size '(297 MB - .exe)' and 'Version: 22.4.1.62 (2204.1)' are listed. At the bottom, the 'Checksum' section shows 'SHA-256-' followed by the long alphanumeric hash: 88293B9207C0A4A164A772630623E1DEFB2DB238B70ED1807BB92E08332F53E3.

1. Next
  - a. Click Start



2. Select: I accept the license agreement
  - a. Click <<Next>>



3. Next
  - a. Click: Enable single sign-on
  - b. Click "Next"



4. Click on
  - a. Select: Enable app protection
  - b. Click: Install



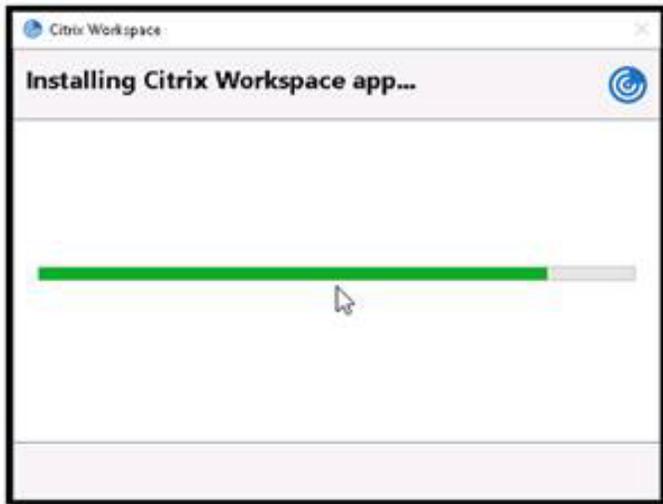
5. The install checked prerequisites



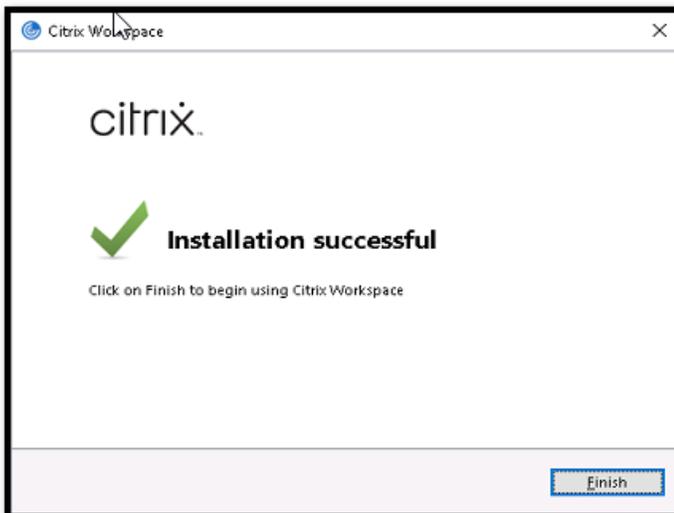
6. It will do an Initialization



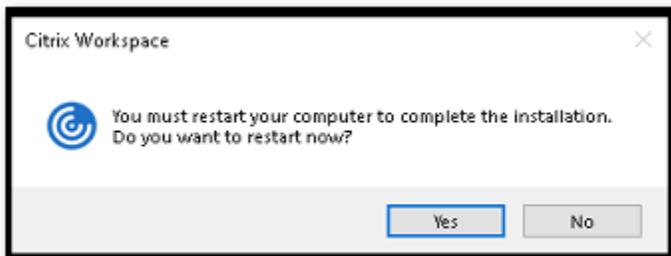
7. Installation proceeds



8. Citrix "Installation successful" confirmation

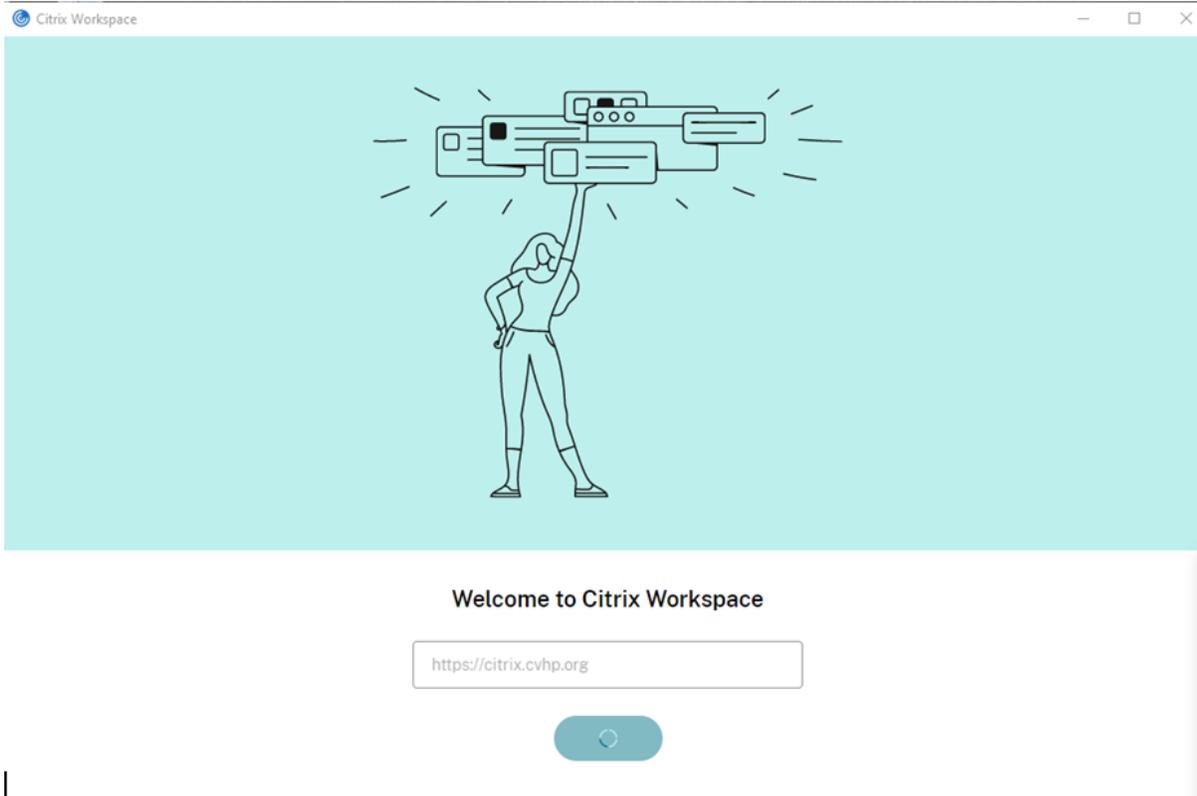


9. Next "You must restart your computer to complete the installation"  
a. Do you want to restart now? "Yes"



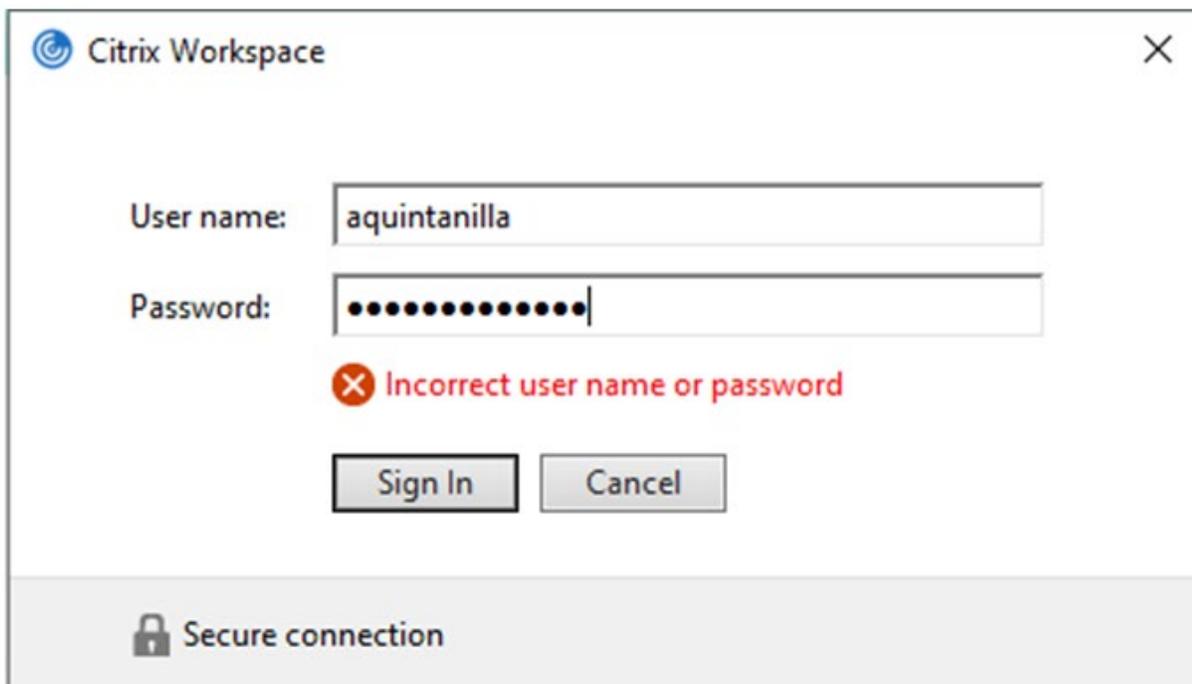
10. Next end user will see the following question:

- a. <https://citrix.cvhp.org>



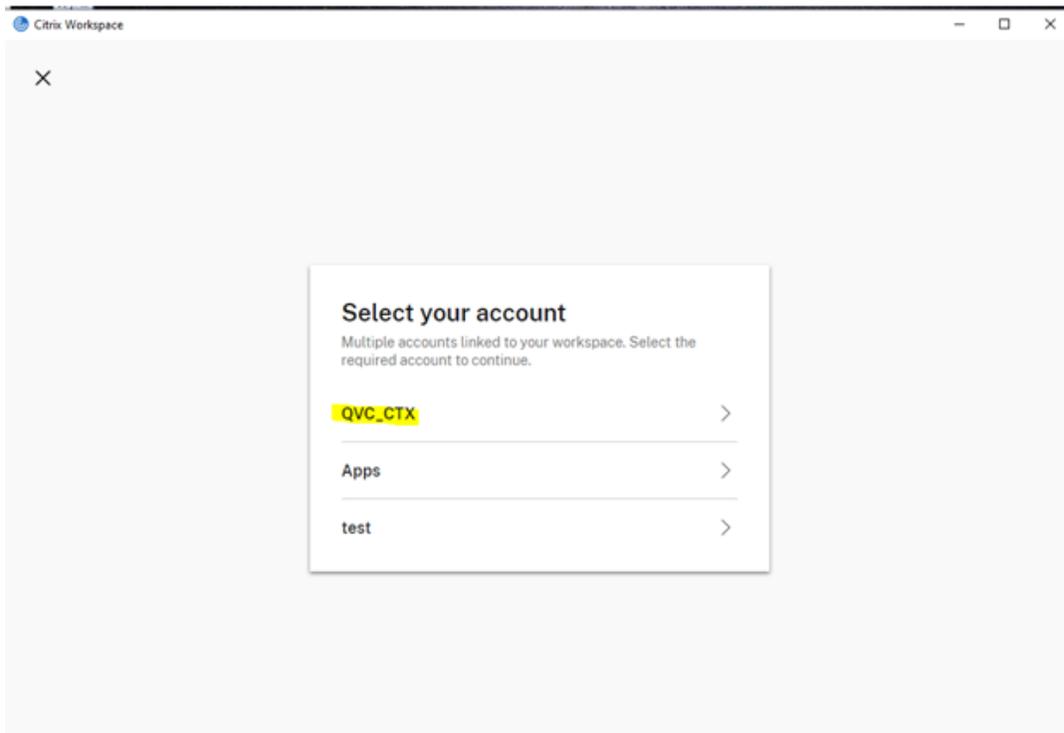
11. Next you will be taken to a login prompt

- a. Enter your AD username and password

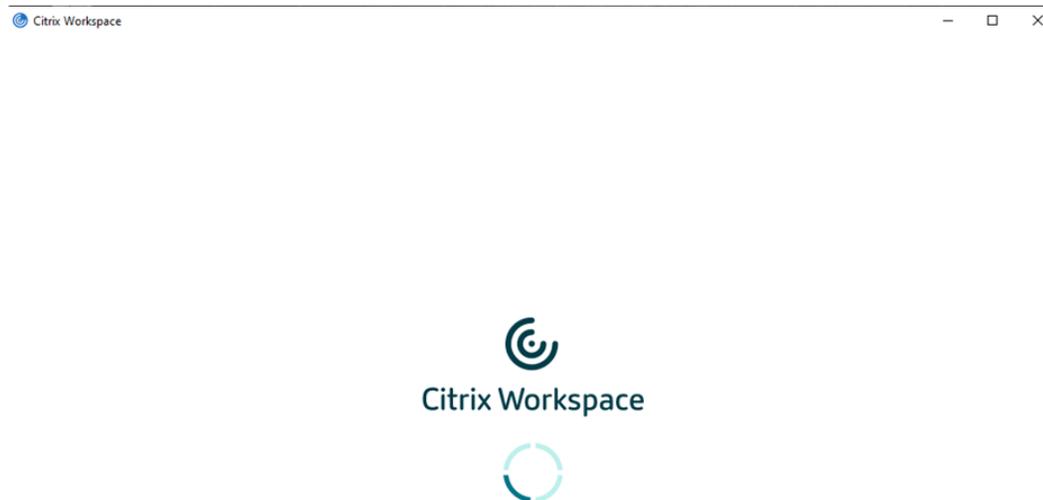


12. Once signed in for the first time, you will be asked to select an option from a list of 3 choices (**QVC\_CTX**, **Apps**, **Test**).

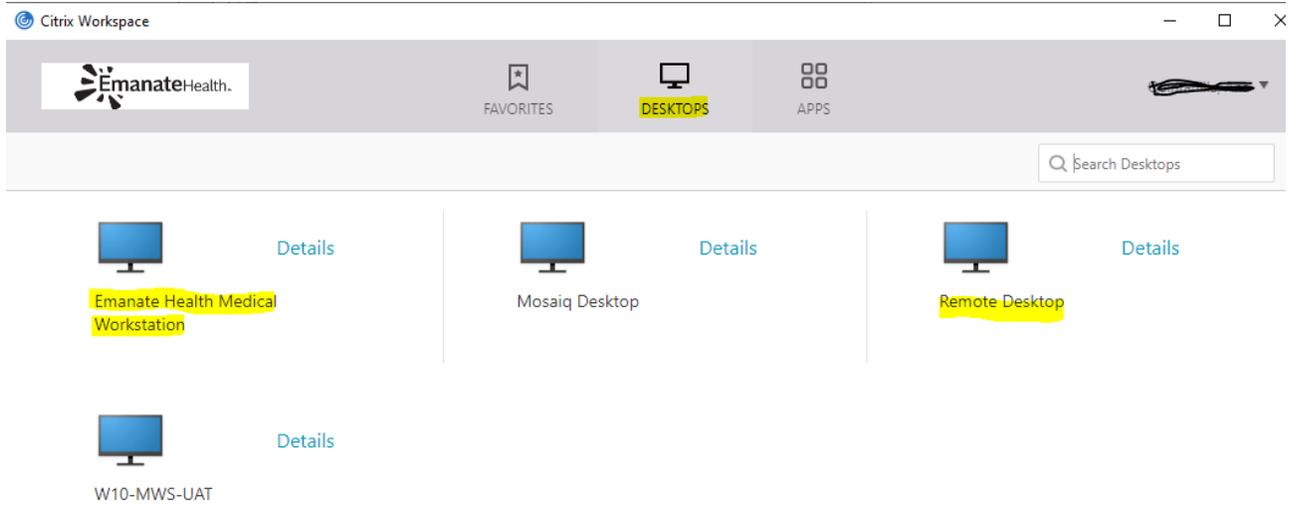
- Choose **QVC\_CTX** from the list of options



13. Next screen



14. You will finally be presented with “Favorites” , “Desktops” and “Apps” where users can go to Desktops and select Remote



15. Doctors usually have access to “Apps”

