Emanate Health An Important NOTIFICATION

Event:

Go Live Tips - Citrix

AUDIENCE:

Providers

We are going back in using Citrix to access Meditech Expanse. VMware is going away. Using Citrix, this will help eliminate issue in viewing the PACs image remotely. Within the Citrix environment the following Apps will be available- Dragon, CPacs, PACs and Meditech Expanse. After logging into Citrix, DUO authentication screen will need to be completed.

If you are not actively using Meditech Expanse from your office and would like to be set up, please contact Service Desk 626 813-4989.

This is for Desktop Users Only

- 1.Enter address citrix.cvhp.org and login
- *Do not add @ CVHP at the end of your username*



2.Click Detect Receiver



3.Download Receiver

DETAILS:



4.Click Continue. The download will show at the bottom. Click to open.



5.Click on start

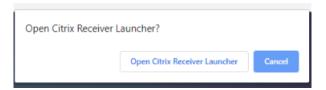


6. Check off "I accept the license agreement" and click install. Click Finish

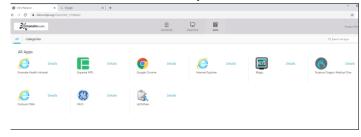


7. Click Open Citrix Receiver Launcher.

If that does not open go back to STEP #3 click on Already Installed or Use Lite Version



8.Click on APPS and click on Expanse WPL



9. Complete the DUO Authentication when you launch Expanse

Instructions for MAC users only

1.Download APP Workspace



or go to this link and click Download Citrix Workspace app for MAC

https://www.citrix.com/downloads/workspace-app/mac/workspace-app-for-mac-latest.html

Download Citrix Workspace app for Mac

(141.2 MB - .dma)

2.Click Get Started

© Citrix Workspace



Securely access your favorite apps and services in one place and access them anytime on any device

Get Started

3.Enter address https://citrix.cvhp.org

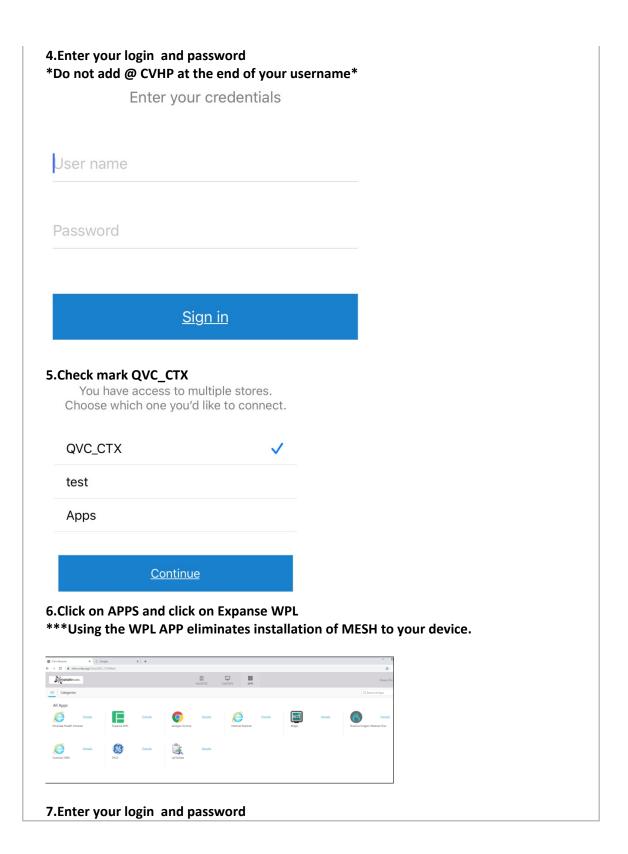
To get started, enter your company email address or Store URL



Use smart card



Continue



Sign in with your	organizational account	
someone@exam	ple.com	
Password		

8.Complete the DUO Authentication when you launch Expanse