We’re In This Together

2020

COMPASSION

COMMITMENT

COURAGE

Emanate Health Foundation
A LETTER FROM LISA FUERST

The past year was unlike any other time in our lives. In 2020, we experienced great loss. We were reminded of the value of putting the needs of others before our own. And more than ever, we realized the importance of person-to-person connection.

Millions of lives were lost this past year throughout the world, and many continue to grieve. Everyone has been touched by a story of loss, whether it was a family member, friend or story in the news — the gravity of this year impacted us all. As we look to the future, we honor loved ones who have passed and remember them for their impact on our lives.

I want to acknowledge every single person on the Emanate Health team who gave their all, and especially those who witnessed tragedy too great to bear. Each of these individuals spent time away from their families — and selflessly put themselves and their loved ones at risk — to put Emanate Health patients first. From the bottom of my heart, I thank you.

As we look toward regaining some sense of normalcy, let us not lose sight of all we have learned. It is our shared responsibility to both take care of ourselves and look out for our neighbors. It’s time to refocus on our health by scheduling the routine check-ups and elective procedures that we may have been putting off, and do our part by getting vaccinated.

Then we can return to the task at hand and do what we’re all here to do — re-engage with friends, colleagues and supportive donors. Let the lessons we have learned energize the work that we do in support of Emanate Health. While we were always aware of the significance of projects like the Emanate Health Queen of the Valley Hospital Emergency Department expansion, it has never rung truer. This project, along with the other upcoming capital projects planned for our entire system, will strengthen health care for our communities in the San Gabriel Valley.

Friends, I am relying on you. It is up to us to meet this moment. Let’s seize it. We appreciate your generosity and support.

Sincerely,

Lisa Fuerst, Chairwoman, Emanate Health Foundation Board of Trustees

Our Health Care Heroes In Action

Huy Tran, RN, Kelly Hauser, RN, MCN, Sergio Hernandez, MD, Vincent Bolin, RN, MCN and Stephanie Nakata, RN, MSN, MCN (left to right)
“I want to acknowledge every single person on the Emanate Health team who gave their all, and especially those who witnessed tragedy too great to bear. Each of these individuals spent time away from their families — and selflessly put themselves and their loved ones at risk — to put Emanate Health patients first. From the bottom of my heart, I thank you.”

– LISA FUERST
Chairwoman, Emanate Health Foundation Board of Trustees

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Emanate Health Expansion
Expanding Care in Our Communities

Emanate Health is focused on growth and development to enhance its care for the one million people who live in the San Gabriel Valley. The organization has embarked on a journey to transform the patient experience, deliver on patient expectations for quality health care and expand on-demand access to meet patient needs. Construction of these projects will start in 2021.

Emanate Health Inter-Community Hospital

Third Catheterization Laboratory
Existing space will be repurposed to build a third catheterization laboratory to support the hospital's Heart Center. It will support the growing number of heart patients in the San Gabriel Valley.

EMANATE HEALTH QUEEN OF THE VALLEY HOSPITAL

Emergency Department & Intensive Care Unit
A new two-story, 60,000-square-foot building will include a 60-bed Emergency Department (ED) on the first floor and 24-bed Intensive Care Unit (ICU) on the second floor. The new ED will have the capacity to serve 120,000+ patient visits a year. The current ED only has 26 beds and was originally built to accommodate 40,000 visits a year. Today, the ED serves 80,000 visitors a year and demand is growing. Also, 24 new ICU beds will be added to the existing 18 beds for a total of 42.

EMANATE HEALTH QUEEN OF THE VALLEY HOSPITAL

Medical Arts Building II
Another new two-story, 60,000-square-foot building will house an outpatient Ambulatory Surgery Center with six operating rooms and Cancer Center on the first floor, and an Infusion Center with radiation and chemotherapy capabilities, along with hospital-based clinicals, on the second floor. It will provide enhanced patient services and state-of-the-art cancer care services to this area of the San Gabriel Valley. It will also include a new 4-story 400-space parking structure.

EMANATE HEALTH INTER-COMMUNITY HOSPITAL

Main Entrance & Front Lobby
This project will reconfigure the main entrance, expand the lobby and add a new aesthetically pleasing facade. The enlarged lobby will include remodeled admissions, security and information counters. It will also include an upgraded gift shop and a coffee kiosk. The flow of traffic in front of the main entrance will also be redesigned. Creating a new facade and front lobby is beneficial to enhancing the patient and visitor experience, and will pay tribute to the hospital’s Heart Center.

EMANATE HEALTH QUEEN OF THE VALLEY HOSPITAL

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Healthy Family, Healthy Life
Honoring a Board Trustee and Veteran OB/GYN

F or a devoted family–man like Dumrong Tangchitnob, MD, FACOG, choosing to bring new life into the world as an obstetrician/gynecologist (OB/GYN) was an obvious choice. And opting to align with Emanate Health was a perfect fit.

As a father of two successful physicians and husband of 42 years, appreciating the significance of a healthy family is inherently who Dr. Tangchitnob is. “When I was in medical school, I truly realized that women go through a lot,” he explained. “They go through dynamic changes every month, having babies, hormonal fluctuations. I believe the best thing in life is family, and the woman is the most important part.”

That realization, along with his upbringing in Bangkok where the importance of empathy was instilled early on, led him to become a doctor focusing on women’s health. “In Thailand, you are [considered] part of the family as a physician,” Dr. Tangchitnob explained. “There is honor in it.”

As a Center of Excellence
Master Robotic Surgeon, Dr. Tangchitnob was instrumental in working with colleagues to help procure Emanate Health’s first surgical robot in 2009. As one of the first 100 medical centers in the world to implement this technology, it was certified as a “Center of Excellence” in Minimally Invasive Gynecology and Robotic Surgery in 2013.

Emanate Health Foundation has been his partner in the endeavor since 2015. Dr. Tangchitnob helps to usher in funds to ensure Emanate Health remains on the cutting edge of diagnostics and treatment. He also does his part to nurture the relationship with medical staff, helping to ensure physicians feel supported and maintain the drive that brought them to the medical field.

It is beyond doubt that Dr. Tangchitnob’s love for the community — and for Emanate Health — has only grown in the past decades.
Emanate Health Hospice is a unique place that provides an invaluable service to patients and families during their darkest hours. With usually only about a week to care for each patient and give solace to a family saying final goodbyes, every detail — both big and small — matters. And caring for patients in a space that feels warm and comforting becomes especially important.

Thanks to the generous contribution of a long-time donor, the renovations underway at Emanate Health Hospice building are enabling staff members to do just that. Upgrades that include fresh flooring and paint, a new meditation garden, a repaved parking lot and a new front entrance will all create a warmer, more modern environment for patients and families. In addition, finer touches such as installation of frosted glass in key areas add privacy where it’s needed most.

EJEWEL OF THE COMMUNITY

As one of the few freestanding hospices on the West Coast, Emanate Health Hospice is a jewel of the San Gabriel Valley. Recognized with a four-star rating by the Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS), the hospice provides a continuum of care for its patients that includes symptom control and short-term crisis management, as well as family respite care, providing a higher overall quality of care to both patients and families.

“We provide physical, emotional, psychological and spiritual support for patients and their families while in our care,” explained Gilda Dominguez, MS, CCC-SLP, CSSGB, Director of Hospice. “The hospice environment provides round-the-clock care in a clean, comfortable, peaceful and private space with family visitation. We want it to feel like a home.”

It is clear this is their mis-
sion and purpose. According to the hospice benefactor who wishes to remain anonymous, “The staff members are so loving and thoughtful to both the patients and their loved ones.” For example, when the donor’s sibling received care at Emanate Health Hospice, they happened to share their Native American heritage with the Hospice Chaplain. Taking the detail to heart, the Chaplain thoughtfully gifted them a set of objects traditionally used by Native Americans to honor a loved one in their final days. This is a true testament to the exceptional care provided by hospice staff.

EXPERT ADVICE

The positive response to the renovation was built into the planning. The areas chosen for upgrades were carefully iden-
tified based on feedback from those who are most familiar with the space — hospice staff members. The staff were involved from the beginning of the planning phases. As a result, Gilda shared that “the hospice staff feel valued and appreciated.”

“We are very appreciative of the commitment to the hospice team to provide a more comforting and modern environment,” she went on to say. “Thank you to all of those who have been a part of this project.”

MAKING AN IMPACT

Your donation can make a sig-
nificant impact on the lives of Emanate Health patients, fam-
ilies and staff. To learn more about how you can make a dif-
ference, visit emanatehealth.

“THE STAFF MEMBERS ARE SO LOVING AND THOUGHTFUL TO BOTH THE PATIENTS AND THEIR LOVED ONES.”

– A hospice benefactor who wishes to remain anonymous

Donor's Impact

Comforts of Home

Emanate Health Hospice Renovation

The hospice staff feel valued and appreciated. We are very appreciative of the commitment to the hospice team to provide a more comforting and modern environment.

“Thank you to all of those who have been a part of this project.”

– GILDA DOMINGUEZ

MS, CCC-SLP, CSSGB

Director of Hospice

Gilda Dominguez (middle), with Grace La Fargo, Dawn Handy-Manus, Leigh Morrison and Marianne Magana-Bautista (left to right)
Devoted to Quality Care in the San Gabriel Valley
Family Medicine Residency Program Graduates

Despite coming from vastly different backgrounds, each of the 2020 graduates of the Emanate Health Family Medicine Residency Program who stayed within the Emanate Health family shares a common goal — to help disadvantaged patients overcome obstacles to quality health care.

Luis Garcia-Ayala, MD; Benedicta Omoko, MD; James Pearson, MD
(left to right)

In the San Gabriel Valley

Luis Garcia-Ayala, MD; Benedicta Omoko, MD; James Pearson, MD
(left to right)

Having begun his career working in an impoverished community in Mexico, Luis Garcia-Ayala, MD, came to Emanate Health knowing that serving a disadvantaged community means providing more than standard health care.

“This population needs a physician who is really engaged; who can understand and connect with them to provide a high quality of care,” Dr. Garcia explained. “Given my background, I can really understand and connect with them and their culture.”

At times, doing whatever it takes means helping patients find resources in support of maintaining their health. Thankfully, Emanate Health is able to provide leading-edge diagnostics and treatment because of donor support, resulting in exceptional care for patients. “The technology there [where I practiced in Mexico] isn’t the same as what we can offer here,” Dr. Garcia noted.

Benedicta Omoko, MD
East Valley Community Health Center

Originally from Nigeria, Benedicta Omoko, MD, has witnessed the inequalities in health care that exist across the world, which helped prepare her for her current role.

“Growing up in a society with challenges to accessing adequate health care, I find fulfillment in advocating for the less privileged and narrowing health care disparities,” Dr. Omoko explained. She is grateful for being part of the Emanate Health Family Medicine Residency Program. “Being in the pioneer class, with the challenges that came with it, my peers and I became creative, resourceful and compassionate doctors,” she reflected. “We drew strength from each other, which created a bond that we share to this day.”

James Pearson, MD
East Valley Community Health Center

James Pearson, MD, grew up in Davis, a rural farming community in Northern California. He was Emanate Health’s first Chief Resident. When asked about his motivation to build the Emanate Health Family Medicine Residency Program, Dr. Pearson explained, “I liked that it was just starting, and there was a lot of enthusiasm to create something new that focused on both education and community service. I was impressed with the faculty and supporting specialist attending physicians from day one.”

Since graduation, Dr. Pearson has returned to support incoming residents by serving as a clinical attending in the program. Through this role, he hopes to pass along the wisdom imparted on him during his residency. Drs. Garcia-Ayala, Omoko, and Pearson are the first graduates who remained within the Emanate Health family, and we are grateful for their dedication to serving the San Gabriel Valley.

Largely funded by grants secured through Emanate Health Foundation, the Family Medicine Residency Program celebrated its inaugural graduating class in 2020, which included Drs. Garcia-Ayala, Omoko, and Pearson.
Thanks to Miss Chapman’s Gift
Inter-Community Hospital Faces Pandemic Head-On

There are few areas of a hospital that are more critical to patient care than the Emergency Department (ED). Undoubtedly the busiest area of the hospital, the entry to Emanate Health Inter-Community Hospital’s ED welcomes upwards of 115 patients on a normal day. When you take into account the number of nurses, medical staff and support staff on hand to treat patients in the ED not to mention the paramedics who come and go, it’s clear how fundamental the layout of the Emergency Department is to its functionality.

Thankfully, the renovation of Inter-Community Hospital’s ED has not only increased the capacity to see patients, it has greatly improved upon the patient waiting area — creating a more welcoming environment with better flow for patient triage. Since nearly 80 percent of patients come to the Emergency Department on a walk-in basis, special emphasis was placed on the entrance, including four private rapid treatment rooms that enable staff to quickly assess incoming patients upon arrival.

“The current design flows a lot better,” explained Kevin Hua, DO, Director of Emergency Department Operations at Inter-Community Hospital. “It is a big welcome air relief for patients and the community.”

According to Laurie, “We’re happy to be here to take care of the community, and having a bigger department has helped us. The pandemic definitely pushed us to our limits and beyond, but in general it’s so much better.”

“Our staff has done a really good job of adapting, staying engaged, continuing to do their best to ensure everyone receives top care,” relayed Dr. Hua. “Our goal is to ensure we’re keeping our community healthy and well, and making it the facility of choice for our family members.”

To learn more about how to leave a legacy at Emanate Health, visit emanatehealth.org/plannedgiving.
In talking with Floyd Tran, OTD, OTR/L, his passion for his job is palpable the moment he begins explaining his role in the Neonatal Intensive Care Unit (NICU) at Emanate Health Queen of the Valley Hospital.

Floyd began his career at Emanate Health working with adults who have neurological disorders and has since completed training in areas such as stroke, lymphedema and hand therapy. He found his home in the NICU about a year ago and hasn’t looked back. Floyd now spends his days doing therapy with infants, helping tiny people do mini exercises while educating new parents on the basics of caring for and feeding the new member of their family.

Dedicated Occupational Therapist
Finds ‘Forever Home’ at Emanate Health

AN OT FIRST
Having earned both master’s and doctorate degrees in occupational therapy and continuing to pursue ongoing education through employer-sponsored training, it’s clear that Floyd has found his chosen career and employer. He is a strong believer in research and evidence-based practices in treating patients. “They [Emanate Health] have really harbored my growth and professionalism,” explained Floyd.

While he now serves as a supervisor maintaining regulatory standards across all three Emanate Health hospitals — as well as an Emanate Health outpatient clinic in Glendora — Floyd’s first love will always be his role as an Occupational Therapist (OT). According to Floyd, “I’m an OT first, being a manager is second. My heart is with my patients.”

“A hospital can be a scary place,” Floyd went on to say. “I feel like I get to bring a personal level to my patients and their families. To give them a sense of humanness.”

PRIDE AND TRUST
Working in health care during the COVID-19 pandemic has only reinforced Floyd’s pride and trust in Emanate Health.

“I have a lot of pride working here, and I know other people do too,” Floyd continued. “It’s just different — it’s a real family here. And whatever you put into it, you get out of it.”

“I felt like I wanted to give back because of what they’ve given me. This is my community. If you work here, and you live here, this is your hospital. If my dad gets sick, he’s coming here. My sister’s been sick, and she came here. This is who we are.”

— FLOYD TRAN,
OTD, OTR/L

To learn more about the Emanate Health Employee Giving Program, visit emanatehealth.org/employeesgiving.
Corporate Giving

Partners with Emanate Health

The Emanate Health Corporate Giving Circle provides an opportunity for national corporations and area businesses to thoughtfully invest in the health of the communities they serve in a unique and profound way.

The health of each and every citizen is vital to building and maintaining a strong and vibrant community. Health is our greatest asset; without health a person is in a dire struggle to achieve anything else. Corporate partners play an integral role in the mission of Emanate Health to help people keep well in body, mind and spirit by providing quality health care services in a safe, compassionate environment.

Corporate gifts provide resources for compassionate care to our communities, heal and save lives by helping Emanate Health invest in leading-edge technology, improve facilities, enhance patient programs and deliver wellness programs to those in need. We welcome your partnership.

WE WELCOME WORKING WITH YOU TO MEET YOUR CORPORATE GIVING OBJECTIVES.

If you are interested in learning how you can make a difference, visit emanatehealth.org/corporategiving.

You can also contact the Foundation at 626.814.2421 or foundation@emanatehealth.org.

There are many ways to make a gift to Emanate Health. Your charitable gift may also help you to realize substantial tax savings. The Foundation is ready to assist you in determining the best match between your philanthropic goals and Emanate Health’s programs.

WHY SHOULD I MAKE A PLANNED GIFT?

A planned gift provides an opportunity to support Emanate Health in a way that is meaningful to you while preserving and enjoying your assets during your lifetime. And, oftentimes, giving in this way allows you to make a greater impact than might be currently possible.

WHERE CAN I LEARN MORE ABOUT MAKING A PLANNED GIFT?

Visit emanatehealth.org/plannedgiving for more information on the benefits of planned giving.

You can also contact the Foundation at 626.814.2421 or foundation@emanatehealth.org, and we will be glad to assist you. We also ask you to consult your own legal and financial advisors as you consider your gift.

What are some simple ways to make a planned gift?

- Will or Trust
  You can include Emanate Health Foundation as a beneficiary of your will or trust. Your gift might be a set dollar amount, a percentage of your estate, real estate assets or you can designate the remainder of your estate after distributions to your other beneficiaries.

- Charitable Gift Annuity
  You can also set up a charitable gift annuity. Some of your donation supports Emanate Health, and some is returned to you periodic payments for life. This is an uncomplicated gift that is exceedingly popular because it benefits both the charity and the donor.

Planned Giving

The Simple Ways to Make a Gift

Why partner with us?

- Local Impact
  Make a difference locally by improving the quality of people’s lives. Emanate Health is the largest non-profit health care system in the San Gabriel Valley serving approximately one million people.

- Maximum Efficiency
  Emanate Health allows 100% of your gift to go directly to the care, facility, program or need you wish to support. We will develop a partnership with you and identify shared values in areas where you want to make a difference.

- Social Responsibility
  Being in partnership with Emanate Health will enhance your social responsibility profile, and a number of studies show that consumers like to support businesses that exhibit social responsibility.

2020 ANNUAL REPORT      EMANATE HEALTH FOUNDATION

"DON’T JUDGE EACH DAY BY THE HARVEST YOU REAP, BUT BY THE SEEDS YOU PLANT."

– ROBERT LOUIS STEVENSON
Thank You!

Community Donations
Your Support for Our Health Care Heroes

Thank you all for making an impact during the pandemic. More than 600 individuals, businesses and community organizations contributed cash or in-kind gifts valued at more than $785,000 toward COVID-19 relief. The in-kind gifts included more than 221,000 surgical masks, 56,000 N95 masks and 12,000 face shields. They also included thousands of meals, snacks and beverages to support our staff throughout the health care system. Your generous donations truly helped our doctors, nurses and all our staff to care for patients during this challenging and historical time.
Community Donations
Your Support for Our Health Care Heroes

“LIFE’S PERSISTENT AND MOST URGENT QUESTION IS ‘WHAT ARE YOU DOING FOR OTHERS?’”
— DR. MARTIN LUTHER KING, JR.
“WE MAKE A LIVING BY WHAT WE DO, BUT WE MAKE A LIFE BY WHAT WE GIVE.” — WINSTON CHURCHILL

Honor Roll
1/1/2020 to 12/31/2020

Important gifts from individuals, foundations, and corporations are the cornerstones of Emanate Health.
EMANATE HEALTH FOUNDATION      2020 ANNUAL REPORT

2020 Events

Not even a global pandemic derailed the 46th Annual Capitano Golf Classic, which was held on August 17, 2020 at South Hills Country Club. Face masks, temperature checks and a golf cart for each participant were a few of the COVID-safe practices to promote health and safety. Thanks to the planning committee led by Adam Capitano; it was a success as 106 people enjoyed a day of golf, In-N-Out burgers, tee prizes and refreshments. More than 20 volunteers and staff helped to ensure the day went smoothly. Sincere thanks to all the sponsors and donors, including the Masters Sponsors: JCS Group, The PENTA Building Group and Stanley W. Ekstrom Foundation. Proceeds totaled $187,577 in support Emanate Health programs and services to promote health and wellness in our communities.

CAPITANO GOLF CLASSIC COMMITTEE

Adam Capitano, Chairman
John Betthournd
Andrew Bulzetti
Joe Corvaci
Sherry Fischer
Janet Hansen
Jesse Larriva
Nathan Logan
Dean Morford
Ron Padilla
Michelle Studlard
Lynda Volding
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Community Outreach

Increasing Engagement Virtually

Emanate Health increased its engagement with the community through virtual events and an expanded digital strategy, which helped lead to increased support for our health care workers during this challenging time.

ASK THE DOCTOR SERIES KICKS OFF TO EDUCATE COMMUNITY, VIRTUALLY FROM ANYWHERE

Emanate Health launched its Ask the Doctor live chat, videos and articles, beginning with Jazma Phelps, DO, a family medicine physician at Emanate Health Care Center, with a question-and-answer article on Coronavirus & Pregnancy. From July to December 2020, Emanate Health produced 14 weekly videos or articles, including five Facebook Live segments.

COVID-19 VIRTUAL CONFERENCE

With growing uncertainty about the pandemic, Emanate Health hosted the "COVID-19 & The San Gabriel Valley" conference to provide a state of the area in the valley and outline the future of health care delivery in the region. More than 200 people registered for the online event and many participated by asking questions about the virus and the vaccine. Thanks to our wonderful sponsors North-West College, Emergency Ambulance Service, First-Med Ambulance and Self Care Catalysts.

CONNECTING WITH THE COMMUNITY ON SOCIAL MEDIA

In the past year, Emanate Health leveraged social media to help educate the community about COVID-19 and other health-related issues. From March to December 2020, our health care system produced and distributed 26 videos of various lengths, had 185 social media posts and 107 COVID-19 communications. Emanate Health Facebook Live segments generated almost 200,000 views.

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2020 EVENTS CONTINUED

31st Annual Autumn Nocturne

Observing distancing guidelines during a global pandemic, the Foundation successfully reimagined the 31st Annual Autumn Nocturne on October 17, 2020 by hosting a drive-in event at Covina District Field to honor the health care heroes of Emanate Health.

Thanks to the planning committee led by Rebecca Bettfreund, the evening was a success as 150 guests participated in a welcome tribute to health care heroes. Representatives from across the Emanate Health system were in attendance.

The event also included a short program, online auction, movie snacks with Emanate Health swag, and a showing of the classic film, *A League of Their Own*.

Special gratitude goes to all the event sponsors and donors, including the Super Hero Sponsors: The Bettfreund Family, Medic-1 Ambulance and North-West College. The event raised $128,957 to support the Emanate Health COVID-19 Relief Fund.

AUTUMN NOCTURNE COMMITTEE
Rebecca Bettfreund, Chairwoman
Brooke Allen
Mary Betty Bettfreund
Andrew Dilwicius
Janet Hansen
Scott Hanlon
Rich Jeet
Pat Soro
Michelle Stoddard
JoAnne Wilson

Light Up a Life

Light Up a Life, with special recognition of 2020 Hospice Honoree Nadine Goeller, was held as a virtual event on December 3, 2020 and raised $35,095 to benefit Emanate Health Hospice.

This annual Emanate Health Hospice event recognizes and pays tribute to the lives of our family and friends. It represents a time to be comforted and to share hope with others.

While supporters of Light Up a Life are often those who have been touched by hospice care, it was open to anyone who wished to remember a loved one in this special and memorable way.

FROM TOP TO BOTTOM:
The large tree outside the Hospice is lit during the holiday season.

Family members and friends who passed away were remembered during the virtual event.

Nadine Goeller was recognized as the 2020 Hospice Honoree.
## Financials

2020 Statistics, Audited Financials, Legal Counsel and Fiduciaries

### Foundation Assets

<table>
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### Revenues

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</tr>
</thead>
<tbody>
<tr>
<td>Contributions</td>
<td>$1,561,011</td>
</tr>
<tr>
<td>Special Event Net Revenue</td>
<td>$408,172</td>
</tr>
<tr>
<td>Rental Income</td>
<td>$150</td>
</tr>
<tr>
<td>Revenue from Investments</td>
<td>$467,437</td>
</tr>
<tr>
<td>Planned Gift Expectancies (Face Value)</td>
<td>$91,630</td>
</tr>
<tr>
<td><strong>TOTAL REVENUES</strong></td>
<td><strong>$2,528,400</strong></td>
</tr>
</tbody>
</table>

### Operating Expenses

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fundraising Expenses</td>
<td>$381,984</td>
</tr>
<tr>
<td>Management and General Expenses</td>
<td>$609,904</td>
</tr>
<tr>
<td><strong>TOTAL OPERATING EXPENSES</strong></td>
<td><strong>$991,887</strong></td>
</tr>
</tbody>
</table>

### Foundation Gifts

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Individuals (31.9%)</td>
<td>$708,589</td>
</tr>
<tr>
<td>Corporations (30.0%)</td>
<td>$667,132</td>
</tr>
<tr>
<td>Grants (23.3%)</td>
<td>$518,185</td>
</tr>
<tr>
<td>Support Groups (14.8%)</td>
<td>$327,831</td>
</tr>
<tr>
<td><strong>TOTAL (100.0%)</strong></td>
<td><strong>$2,221,737</strong></td>
</tr>
</tbody>
</table>

### Community Benefit Expenditures

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Unpaid Cost of Medi-Cal</td>
<td>$76,355,000</td>
</tr>
<tr>
<td>(Number of People Impacted)</td>
<td>4,498</td>
</tr>
<tr>
<td>Cost of Charitable Care Provided</td>
<td>$6,230,000</td>
</tr>
<tr>
<td>(Number of People Impacted)</td>
<td>1,672</td>
</tr>
<tr>
<td>Community Benefit Services</td>
<td>$3,428,000</td>
</tr>
<tr>
<td>(Number of People Impacted)</td>
<td>60,146</td>
</tr>
<tr>
<td><strong>TOTAL DOLLARS</strong></td>
<td><strong>$86,013,000</strong></td>
</tr>
<tr>
<td>(Total Number of People Impacted)</td>
<td>66,316</td>
</tr>
</tbody>
</table>

### Health Care System Statistics

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Emergency Department Visits</td>
<td>120,773</td>
</tr>
<tr>
<td>Hospital Patient Days</td>
<td>129,712</td>
</tr>
<tr>
<td>Acute Length of Stay (Days)</td>
<td>5.12</td>
</tr>
<tr>
<td>Acute Length of Stay (Days) for Acute Patient Days</td>
<td>16.02</td>
</tr>
<tr>
<td>Acute Care Visits</td>
<td>10,688</td>
</tr>
<tr>
<td>Acute Care Discharges</td>
<td>118</td>
</tr>
<tr>
<td>Acute Care Discharges</td>
<td>312</td>
</tr>
</tbody>
</table>

### 2020 ANNUAL REPORT

- **Total Donors**: 1,127
- **Total Number of People Impacted through Community Benefits**: 66,316
- **Surgeries Performed**: 9,959
- **Hospital Patient Days**: 129,712
- **Emergency Department Visits**: 120,773
- **Babies Delivered**: 3,676
- **Community Benefit Expenditures (Total Dollars)**: $86,013,000
- **Total Number of People Impacted**: 66,316

### Legal Counsel
- Mitchell Silberberg & Knupp, Los Angeles, CA

### Fiduciaries
- Investment Counselors and Trust & Annuity Investment Managers: Beacon Pointe Advisors, Newport Beach, CA
- Morgan Stanley, Brea, CA
- Independent Auditors: Ernst & Young, Los Angeles, CA

### Federal Tax I.D. #95-2534883
“We’re blessed to have the support of Emanate Health Foundation and a network of selfless volunteers and contributors who share our vision, mission and values…. To the Emanate Health Foundation community, we thank you for your contributions and for making us your health care provider of choice in the region.”

— ROBERT H. CURRY, CHIEF EXECUTIVE OFFICER, EMANATE HEALTH

Thank you to the 2020 Boards, Medical Staff Officers and Auxiliary Presidents

A LETTER FROM ROBERT H. CURRY

The year 2020 was like no other in our lives. While the COVID-19 pandemic changed our daily routines, it did not stop Emanate Health’s commitment to enhance the health and wellness of the one million people that we serve in the San Gabriel Valley. It only enhanced our resolve to live by our mission.

Emanate Health exists to help people keep well in body, mind and spirit by providing quality health care services in a safe, compassionate environment. Despite the virus, Emanate Health reached new heights of achievement.

We opened the Emanate Health Care Center, our new outpatient clinic, to provide communities with easy access to comprehensive services right in their own backyard. Care Center patients will see doctors who specialize in Family Medicine, Cardiology, Pediatrics, Orthopedics, OB/GYN and Neurology.

Emanate Health successfully issued $170 million in bonds — securities which were in high demand from investors. Proceeds from the bond sale will help to fund the construction of a 24-bed Intensive Care Unit and the expansion of the Emergency Department to 60 beds at Queen of the Valley Hospital (QVH), among other projects in the region.

For the first time, vascular surgeons at Inter-Community Hospital in Covina successfully conducted minimally invasive surgeries designed to prevent stroke for high-risk patients that need carotid intervention. In addition, QVH was designated a Primary Plus Stroke Center in 2020, a major step on the road to...
becoming a Comprehensive Stroke Center in 2021, as designated by the Los Angeles Emergency Medical Services.

Emanate Health graduated the first class of its Family Medicine Residency Program during an outdoor, socially distanced ceremony in the parking lot at QVH. The three-year program allows us to help train the next generation of physicians and address a shortage of doctors in the area.

We also launched a series of Ask The Doctor segments on health care topics to educate the community on the impact of COVID-19 on their health. Campaigns on several platforms allowed us to highlight our safety and cleanliness protocols so patients could feel comfortable receiving treatment at our facilities.

A virtual tour of the Family Birth & Newborn Center gave expectant moms a feel for the facility that brings new babies into the world every day.

To reach these milestones, we’re blessed to have the support of Emanate Health Foundation and a network of selfless volunteers and contributors who share our vision, mission and values. We also must thank the Foundation for launching the COVID-19 Relief Fund, which was invaluable in providing our clinical teams with resources and medications to treat patients and battle the virus in our hospitals.

To the Emanate Health Foundation community, we thank you for your contributions and for making us your health care provider of choice in the region.

Sincerely,

Robert H. Curry
Chief Executive Officer
Emanate Health

CONTINUED A LETTER FROM ROBERT H. CURRY

“You have no idea what your legacy will be because your legacy is every life you touch.”
— Maya Angelou

Stephanie Nakata, RN, MSN, MICN, Julius Manalo, RN, MICN, Sergio Hernandez, MD, Vincent Baliton, RN, MICN, Nisha Gandhi, RN, Kelly Hauser, RN, MICN, Jennifer Frausto, RN, MICN, Ricardo Razo, RN, Cathy Jordan, RN, MICN and John Perez, EMT (left to right)
OUR MISSION: Emanate Health exists to help people keep well in body, mind and spirit by providing quality health care services in a safe, compassionate environment.

RESPECT. EXCELLENCE. COMPASSION. INTEGRITY. STEWARDSHIP.