

We're In This Together

2020

ANNUAL REPORT
EMANATE HEALTH
FOUNDATION

COMPASSION



COMMITMENT



COURAGE





Our Health Care Heroes In Action

Huy Tran, RN, Kelly Hauser, RN, MICN, Sergio Hernandez, MD, Vincent Baliton, RN, MICN and Stephanie Nakata, RN, MSN, MICN (left to right)

A LETTER FROM LISA FUERST

The past year was unlike any other time in our lives. In 2020, we experienced great loss. We were reminded of the value of putting the needs of others before our own. And more than ever, we realized the importance of person-to-person connection.

Millions of lives were lost this past year throughout the world, and many continue to grieve. Everyone has been touched by a story of loss, whether it was a family member, friend or story in the news — the gravity of this year impacted us all. As we look to the future, we honor loved ones who have passed and remember them for their impact on our lives.

I want to acknowledge every single person on the Emanate Health team who gave their all, and especially those who witnessed tragedy too great to bear. Each of these individuals spent time away from their families — and selflessly put themselves and their loved ones at risk — to put Emanate Health patients first. From the bottom of my heart, I thank you.

As we look toward regaining some sense of normalcy, let us not lose sight of all we have learned. It is our shared responsibility to both take care of ourselves and look out for our neighbors. It's time to refocus on our health by scheduling the routine check-ups and elective procedures that we may have been putting off, and do our part by getting vaccinated.

Then we can return to the task at hand and do what we're all here to do — re-engage with friends, colleagues and supportive donors. Let the lessons we have learned energize the work that we do in support of Emanate Health. While we were always aware of the significance of projects like the Emanate Health Queen of the Valley Hospital Emergency Department expansion, it has never rung truer. This project, along with the other upcoming capital projects planned for our entire system, will strengthen health care for our communities in the San Gabriel Valley.

Friends, I am relying on you. It is up to us to meet this moment. Let's seize it. We appreciate your generosity and support.

Sincerely,

Lisa Fuerst, Chairwoman, Emanate Health Foundation Board of Trustees



“I want to acknowledge every single person on the Emanate Health team who gave their all, and especially those who witnessed tragedy too great to bear. Each of these individuals spent time away from their families — and selflessly put themselves and their loved ones at risk — to put Emanate Health patients first. From the bottom of my heart, I thank you.”

– LISA FUERST
 Chairwoman, Emanate Health Foundation Board of Trustees

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Emanate Health Expansion

Expanding Care in Our Communities

Emanate Health is focused on growth and development to enhance its care for the one million people who live in the San Gabriel Valley. The organization has embarked on a journey to transform the patient experience, deliver on patient expectations for quality health care and expand on-demand access to meet patient needs. Construction of these projects will start in 2021.



EMANATE HEALTH INTER-COMMUNITY HOSPITAL
Main Entrance & Front Lobby

This project will reconfigure the main entrance, expand the lobby and add a new aesthetically pleasing façade. The enlarged lobby will include remodeled admissions, security and information counters. It will also include an upgraded gift shop and a coffee kiosk. The flow of traffic in front of the main entrance will also be redesigned. Creating a new facade and front lobby is beneficial to enhancing the patient and visitor experience, and will pay tribute to the hospital's Heart Center.

EMANATE HEALTH INTER-COMMUNITY HOSPITAL
Third Catheterization Laboratory

Existing space will be repurposed to build a third catheterization laboratory to support the hospital's Heart Center. It will support the growing number of heart patients in the San Gabriel Valley. Emanate Health Inter-Community Hospital is designated as a ST-Elevation Myocardial Infarction (STEMI) Receiving Center and regularly receives patients from other health care facilities. *Rendering currently not available*



EMANATE HEALTH QUEEN OF THE VALLEY HOSPITAL
Emergency Department & Intensive Care Unit

A new two-story, 60,000-square-foot building will include a 60-bed Emergency Department (ED) on the first floor and 24-bed Intensive Care Unit (ICU) on the second floor. The new ED will have the capacity to serve 120,000+ patient visitors a year. The current ED only has 26 beds and was originally built to accommodate 40,000 visits a year. Today, the ED serves 80,000 visitors a year and demand is growing. Also, 24 new ICU beds will be added to the existing 18 beds for a total of 42.



EMANATE HEALTH QUEEN OF THE VALLEY HOSPITAL
Medical Arts Building II

Another new two-story, 60,000-square-foot building will house an outpatient Ambulatory Surgery Center with six operating rooms and Cancer Center on the first floor, and an Infusion Center with radiation and chemotherapy capabilities, along with hospital-based clinics, on the second floor. It will provide enhanced patient services and state-of-the-art cancer care services to this area of the San Gabriel Valley. It will also include a new 4-story 400-space parking structure.

“I love my community. I’ve been here [with Emanate Health] for 32 years, and it’s an honor to have input as a trustee. The Foundation is fundamental to our organization.” – Dumrong Tangchitnob, MD, FACOG

TRUSTEE
PROFILE

Healthy Family, Healthy Life

Honoring a Board Trustee and Veteran OB/GYN

For a devoted family man like Dumrong Tangchitnob, MD, FACOG, choosing to bring new life into the world as an obstetrician/gynecologist (OB/GYN) was an obvious choice. And opting to align with Emanate Health was a perfect fit.

As a father of two successful physicians and husband of 42 years, appreciating the significance of a healthy family is inherently who Dr. Tangchitnob is. “When I was in medical school, I truly realized that women go through a lot,” he explained. “They go through dynamic changes every month, having babies, hormonal fluctuations. I believe the best thing in life is family, and the woman is the most important part.”

That realization, along with his upbringing in Bangkok where the importance of empathy was instilled early on, led him to become a doctor focusing on women’s health. “In Thailand, you are [considered] part of the family as a physician,” Dr. Tangchitnob explained. “There is honor in it.”

FAMILY FIRST

This focus on family and empathy has been passed down through generations among the Tangchitnobs. His brother is a fellow OB/GYN, and now both of Dr. Tangchitnob’s grown children have followed in their footsteps.

He is fortunate to practice medicine alongside his son, Edward, a robotic gynecologic

surgeon and functional integrative physician who joined his practice nine years ago. “He carries on my mission into the next century by infusing my preexisting practice with advanced technology,” Dr. Tangchitnob shared. “I’m very proud of him.” In addition, Dr. Tangchitnob’s daughter, Pamela, is a practicing physician specializing in geriatrics and palliative care.

Happily married since 1979, Dr. Tangchitnob deeply respects his wife, Suphang, and places family above all else. “I couldn’t have come this far without my wife,” he relayed. “I was away in training for seven years. She supported me and raised two children by herself. “I respect women more

and more because of what I’ve seen her go through,” he continued. “She sacrificed her life and freedom for her family. She’s my life partner.”

EVOLUTION OF OBSTETRICS

Having begun his career as an OB/GYN upwards of 40 years ago, Dr. Tangchitnob has witnessed the evolution of obstetrics and gynecology firsthand. When he completed his medical training in the late 1970s while in the Air Force in Thailand, fetal monitoring for a woman in labor consisted of checking the baby’s heart rate with a stethoscope every half hour leading up to delivery. In contrast, Dr. Tangchitnob can now monitor deliveries wirelessly on a smartphone

thanks to the advanced medical technology implemented at Emanate Health.

COMMUNITY FOCUS

Serving on the Emanate Health Foundation Board of Trustees since 2015, Dr. Tangchitnob helps to usher in funds to ensure Emanate Health remains on the cutting edge of diagnostics and treatment. He also does his part to nurture the relationship with medical staff, helping to ensure physicians feel supported and maintain the drive that brought them to the medical field.

It is beyond doubt, that Dr. Tangchitnob’s love for the community — and for Emanate Health — has only grown in the past decades. 📌



As a Center of Excellence Master Robotic Surgeon, Dr. Tangchitnob was instrumental in working with colleagues to help procure Emanate Health’s first surgical robot in 2009. As one of the first 100 medical centers in the world to implement this technology, it was certified as a “Center of Excellence” in Minimally Invasive Gynecology and Robotic Surgery in 2013.

Dumrong Tangchitnob, MD, FACOG (middle) with his son Edward Tangchitnob, MD, FACOG, FACS and his wife Suphang Tangchitnob

DONOR'S
IMPACT

Comforts of Home Emanate Health Hospice Renovation

“The staff members are so loving and thoughtful to both the patients and their loved ones.”
– a hospice benefactor who wishes to remain anonymous

Emanate Health Hospice is a unique place that provides an invaluable service to patients and families during their darkest hours. With usually only about a week to care for each patient and give solace to a family saying final goodbyes, every detail — both big and small — matters. And caring for patients in a space that feels warm and comforting becomes especially important.

Thanks to the generous contribution of a long-time donor, the renovations underway at Emanate Health Hospice building are enabling staff members to do just that. Upgrades that include fresh flooring and paint, a new meditation garden, a repaved

parking lot and a new front entrance update will all create a warmer, more modern environment for patients and families. In addition, finer touches such as installation of frosted glass in key areas add privacy where it's needed most.

JEWEL OF THE COMMUNITY

As one of the few freestanding hospices on the West Coast, Emanate Health Hospice is a jewel of the San Gabriel Valley. Recognized with a four-star rating by the Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS), the hospice provides a continuum of care for its patients that includes symptom control and short-term crisis management,

as well as family respite care, providing a higher overall quality of service to both patients and families.

“We provide physical, emotional, psychological and spiritual support for patients and their families while in our hospice care,” explained Gilda Dominguez, MS, CCC-SLP, CSSGB, Director of Hospice. “The hospice environment provides round-the-clock care in a clean, comfortable, peaceful and private space with family visitation. We want it to feel like a home.”

It is clear this is their mission and purpose. According to the hospice benefactor who wishes to remain anonymous, “The staff members are so loving and thoughtful to both the

patients and their loved ones.”

For example, when the donor's sibling received care at Emanate Health Hospice, they happened to share their Native American heritage with the Hospice Chaplain. Taking the detail to heart, the Chaplain thoughtfully gifted them a set of objects traditionally used by Native Americans to honor a loved one in their final days. This is a true testament to the exceptional care provided by hospice staff.

EXPERT ADVICE

The positive response to the renovation was built into the planning. The areas chosen for upgrades were carefully identified based on feedback from those who are most familiar

with the space — hospice staff members. The staff were involved from the beginning of the planning phases. As a result, Gilda shared that “the hospice staff feel valued and appreciated.”

“We are very appreciative of the commitment to the hospice team to provide a more comforting and modern environment,” she went on to say. “Thank you to all of those who have been a part of this project.”

MAKING AN IMPACT

Your donation can make a significant impact on the lives of Emanate Health patients, families and staff. To learn more about how you can make a difference, visit emanatehealth.org/foundation. ◀



“The hospice staff feel valued and appreciated. We are very appreciative of the commitment to the hospice team to provide a more comforting and modern environment. Thank you to all of those who have been a part of this project.”

– GILDA DOMINGUEZ
MS, CCC-SLP, CSSGB,
Director of Hospice

Gilda Dominguez (middle), with Grace La Fargo, Dawn Handy-Manus, Leigh Morrison and Marianne Magana-Bautista (left to right)

Largely funded by grants secured through Emanate Health Foundation, the Family Medicine Residency Program celebrated its inaugural graduating class in 2020, which included Drs. Garcia-Ayala, Omoko and Pearson.

GRANT FUNDING

Devoted to Quality Care in the San Gabriel Valley Family Medicine Residency Program Graduates

Despite coming from vastly different backgrounds, each of the 2020 graduates of the Emanate Health Family Medicine Residency Program who stayed within the Emanate Health family shares a common goal — to help disadvantaged patients overcome obstacles to quality health care.

LUIS GARCIA-AYALA, MD
Emanate Health Family Medicine
 Having begun his career working in an impoverished community in Mexico, Luis Garcia-Ayala, MD, came to Emanate Health knowing that serving a disadvantaged community

means providing more than standard health care. “This population needs a physician who is really engaged, who can understand and connect with them to provide a high quality of care,” Dr. Garcia explained. “[Given my background,] I can really understand the patient and their culture.” At times, doing whatever it takes means helping patients find resources in support of maintaining their health. Thankfully, Emanate Health is able to provide leading-edge diagnostics and treatment because of donor support, resulting in exceptional care for patients. “The technology there [where I practiced in Mexico]

isn’t the same as what we can offer here,” Dr. Garcia noted.
BENEDICTA OMOKO, MD
East Valley Community Health Center
 Originally from Nigeria, Benedicta Omoko, MD, has witnessed the inequalities in health care that exist across the world, which helped prepare her for her current role. “Growing up in a society with challenges to accessing adequate health care, I find fulfillment in advocating for the less privileged and narrowing health care disparities,” Dr. Omoko explained. She is grateful for being part of the Emanate Health Family Medicine Residency Program.

“Being in the pioneer class, with the challenges that came with it, my peers and I became creative, resilient and compassionate doctors,” she reflected. “We drew strength from each other, which created a bond that we share to this day.”
JAMES PEARSON, MD
East Valley Community Health Center
 James Pearson, MD, grew up in Davis, a rural farming community in Northern California. He was Emanate Health’s first Chief Resident. When asked about his motivation to build the Emanate Health Family Medicine Residency Program, Dr. Pearson explained, “I liked that it was just

starting, and there was a lot of enthusiasm to create something new that focused on both education and community service. I was impressed with the faculty and supporting specialist attending physicians from day one.” Since graduation, Dr. Pearson has returned to support incoming residents by serving as a clinical attending in the program. Through this role, he hopes to pass along the wisdom imparted on him during his residency. Drs. Garcia-Ayala, Omoko and Pearson are the first graduates who remained within the Emanate Health family, and we are grateful for their devotion to serving the San Gabriel Valley. ■



“I liked that the Family Medicine Residency Program was just starting, and there was a lot of enthusiasm to create something new that focused on both education and community service. I was impressed with the faculty and supporting specialist attending physicians from day one.”

– JAMES PEARSON, MD
 East Valley Community Health Center

Luis Garcia-Ayala, MD; Benedicta Omoko, MD; James Pearson, MD (left to right)

“Miss Chapman did so many great things and gave back to the community where she grew up.”
 – Kevin Hua, DO, Director of Emergency Department Operations at Inter-Community Hospital

PLANNED GIVING

Thanks to Miss Chapman’s Gift Inter-Community Hospital Faces Pandemic Head-On

There are few areas of a hospital that are more critical to patient care than the entrance to the Emergency Department (ED).

Undoubtedly the busiest area of the hospital, the entry to Emanate Health Inter-Community Hospital’s ED welcomes upwards of 115 patients on a normal day. When you take into account the number of nurses, medical staff and support staff on hand to treat patients in the ED, not to mention the paramedics who come and go, it’s clear how fundamental the layout of the Emergency Department is to its functionality.

Thankfully, the renovation of Inter-Community Hospital’s ED has not only increased the capacity to see patients, it has

greatly improved upon the patient waiting area — creating a more welcoming environment with better flow for patient triage. Since nearly 80 percent of patients come to the Emergency Department on a walk-in basis, special emphasis was placed on the entrance, including four private rapid treatment rooms that enable staff to quickly assess incoming patients upon arrival.

“The current design flows a lot better,” explained Kevin Hua, DO, Director of Emergency Department Operations at Inter-Community Hospital. “It is a big welcome air relief for patients and the community.” As a result, patient satisfaction scores have risen dramatically since the update and are now

in the 70th to 80th percentile, according to Dr. Hua.

This is thanks to the generosity of Miss Joyce Chapman in naming the Inter-Community ED renovation in her trust before her passing early last year. Upon its completion, Emanate Health named the department’s Joyce M. Chapman Lobby in appreciation for her philanthropy.

The effects have been felt by department staff as well as patients. “When the staff got to see the blueprint and all the hard work, they were really happy,” Dr. Hua recalled.

After returning to the updated department, staff were pleased to see the extra space, enhancements to patient privacy, and how patient-friendly

it was overall, shared Laurie McCully, MSN, RN, NEA-BC, Director of Emergency & Critical Care Services at Inter-Community Hospital.

Having been completed just a few years ago, these improvements couldn’t have come at a better time, enabling staff to acclimate to the new layout before the pandemic began. When the ED was at its busiest, there were triage area canopies set up outside to pre-screen patients for COVID-19 symptoms prior to entry. Once cleared, patients entered the department to be greeted by a triage nurse. “There’s a nurse close by if they have questions, so patients know they haven’t been forgotten,” explained Dr. Hua.

According to Laurie, “We’re happy to be here to take care of the community, and having a bigger department has helped us. The pandemic definitely pushed us to our limits and beyond, but in general it’s so much better.”

“Our staff has done a really good job of adapting, staying engaged, continuing to do their best to ensure everyone receives top care,” relayed Dr. Hua. “Our goal is to ensure we’re keeping our community healthy and well, and making it the facility of choice for our family members.”

To learn more about how to leave a legacy at Emanate Health, visit emanatehealth.org/plannedgiving.



“I’m just really proud of the staff in the emergency department — the nurses, the techs, all of the ancillary team that has kept us going, made it safe for our patients to come here; everyone from EVS to the medical director. It takes everyone to make this happen, and I think we’ve done a great job of pulling together.”

– LAURIE McCULLY, MSN, RN, NEA-BC, Director of Emergency & Critical Care Services at Inter-Community Hospital

Laurie McCully, MSN, RN, NEA-BC, Director of Emergency & Critical Care Services at Inter-Community Hospital; Kevin Hua, DO, Director of Emergency Department Operations at Inter-Community Hospital

EMPLOYEE
GIVING

Dedicated Occupational Therapist Finds ‘Forever Home’ at Emanate Health

“They [Emanate Health] have really harbored my growth and professionalism.” – Floyd Tran, OTD, OTR/L

In talking with Floyd Tran, OTD, OTR/L, his passion for his job is palpable the moment he begins explaining his role in the Neonatal Intensive Care Unit (NICU) at Emanate Health Queen of the Valley Hospital.

Floyd began his career at Emanate Health working with adults who have neurological disorders and has since completed training in areas such as stroke, lymphedema and hand therapy. He found his home in the NICU about a year ago and hasn't looked back. Floyd now spends his days doing therapy with infants, helping tiny people do mini exercises while educating new parents on the basics of caring for and feeding the new member of their family.

AN OT FIRST

Having earned both master's and doctorate degrees in occupational therapy and continuing to pursue ongoing education through employer-sponsored training, it's clear that Floyd has found his forever home in both his chosen career and employer. He is a strong believer in research and evidence-based practices in treating patients. “They [Emanate Health] have really harbored my growth and professionalism,” explained Floyd.

While he now serves as a supervisor maintaining regulatory standards across all three Emanate Health hospitals — as well as at an Emanate Health outpatient clinic in Glendora — Floyd's first love will always be his role as an Occupational

Therapist (OT). According to Floyd, “I'm an OT first, being a manager is second. My heart is with my patients.”

“The hospital can be a scary place,” Floyd went on to say. “I feel like I get to bring a personal level to my patients and their families, to give them a sense of humanness.”

A LOVE FOR THERAPY

Floyd's foray into patient care began in 2009 when he started as a volunteer at both Inter-Community Hospital and Queen of the Valley Hospital. “When I was volunteering, I fell in love with therapy,” Floyd recalled. “It felt like the best of both worlds — not just the physical aspects of care, but mental and spiritual as well.

I can't believe they pay me to do this — it's so rewarding.”

WHO WE ARE

Floyd was hired on as an employee in 2013 and has continued progressing in his career, being promoted to lead therapist and more recently to a supervisory role within Emanate Health Sports Medicine & Rehabilitation. In 2015, he decided to start giving back through the Emanate Health Employee Giving Program.

“I felt like I wanted to give back because of what it's given me,” Floyd explained. “This is my community. If you work here, and you live here, this is your hospital. If my dad gets sick, he's coming here. My sister's been sick, and she came here. This is who we are.”

PRIDE AND TRUST

Working in health care during the COVID-19 pandemic has only reinforced Floyd's pride and trust in Emanate Health. “In the beginning [of the pandemic], I felt relieved to work at a hospital and for our organization,” Floyd explained. “This is a hospital, so we know how to handle these situations.

“I have a lot of pride working here, and I know other people do too,” Floyd continued. “It's just different — it's a real family here. And whatever you put into it, you get out of it.”

To learn more about the Emanate Health Employee Giving Program, visit emanatehealth.org/employee-giving.



“I felt like I wanted to give back because of what it's given me. This is my community. If you work here, and you live here, this is your hospital. If my dad gets sick, he's coming here. My sister's been sick, and she came here. This is who we are.”

– FLOYD TRAN,
OTD, OTR/L

“DON'T JUDGE EACH DAY BY THE HARVEST YOU REAP,
BUT BY THE SEEDS YOU PLANT.”

– ROBERT LOUIS STEVENSON

Corporate Giving Partners with Emanate Health

The Emanate Health Corporate Giving Circle provides an opportunity for national corporations and area businesses to thoughtfully invest in the health of the communities they serve in a unique and profound way.

The health of each and every citizen is vital to building and maintaining a strong and vibrant community. Health is our greatest asset; without health a person is in a dire struggle to achieve anything else. Corporate partners play an integral role in the mission of Emanate Health to help people keep well in body, mind and spirit by providing quality health care services in a safe, compassionate environment.

Corporate gifts provide resources for compassionate care to our communities, heal and save lives by helping Emanate Health invest in leading-edge technology, improve facilities, enhance patient programs and deliver wellness programs to those in need. We welcome your partnership.

WE WELCOME WORKING WITH YOU TO MEET YOUR CORPORATE GIVING OBJECTIVES.

If you are interested in learning how you can make a difference, visit emanatehealth.org/corporategiving.

You can also contact the Foundation at 626.814.2421 or foundation@emanatehealth.org.

Why partner with us?



- **Local Impact**
Make a difference locally by improving the quality of people's lives. Emanate Health is the largest non-profit health care system in the San Gabriel Valley serving approximately one million people.



- **Maximum Efficiency**
Emanate Health allows 100% of your gift to go directly to the care, facility, program or need you wish to support. We will develop a partnership with you and identify shared values in areas where you want to make a difference.



- **Social Responsibility**
Being in partnership with Emanate Health will enhance your social responsibility profile, and a number of studies show that consumers like to support businesses that exhibit social responsibility.

Planned Giving The Simple Ways to Make a Gift

There are many ways to make a gift to Emanate Health. Your charitable gift may also help you to realize substantial tax savings. The Foundation is ready to assist you in determining the best match between your philanthropic goals and Emanate Health's programs.

WHY SHOULD I MAKE A PLANNED GIFT?

A planned gift provides an opportunity to support Emanate Health in a way that is meaningful to you while preserving and enjoying your assets during your lifetime. And, oftentimes, giving in this way allows you to make a greater impact than might be currently possible.

WHERE CAN I LEARN MORE ABOUT MAKING A PLANNED GIFT? Visit emanatehealth.org/plannedgiving for more information on the benefits of planned giving.

You can also contact the Foundation at 626.814.2421 or foundation@emanatehealth.org, and we will be glad to assist you. We also ask you to consult your own legal and financial advisors as you consider your gift.

What are some simple ways to make a planned gift?



- **Will or Trust**
You can include Emanate Health Foundation as a beneficiary of your will or trust. Your gift might be a set dollar amount, a percentage of your estate, real estate assets or you can designate the remainder of your estate after distributions to your other beneficiaries.



- **Charitable Gift Annuity**
You can also set up a charitable gift annuity. Some of your donation supports Emanate Health, and some is returned to you in periodic payments for life. This is an uncomplicated gift that is exceedingly popular because it benefits both the charity and the donor.

Thank You!

Community Donations Your Support for Our Health Care Heroes

Thank you all for making an impact during the pandemic. More than 600 individuals, businesses and community organizations contributed cash or in-kind gifts valued at more than \$785,000 toward COVID-19 relief. The in-kind gifts included more than 221,000 surgical masks, 34,000 N95 masks and 12,000 face shields. They also included thousands of meals, snacks and beverages to support our staff throughout the health care system. Your generous donations truly helped our doctors, nurses and all our staff to care for patients during this challenging and historical time.

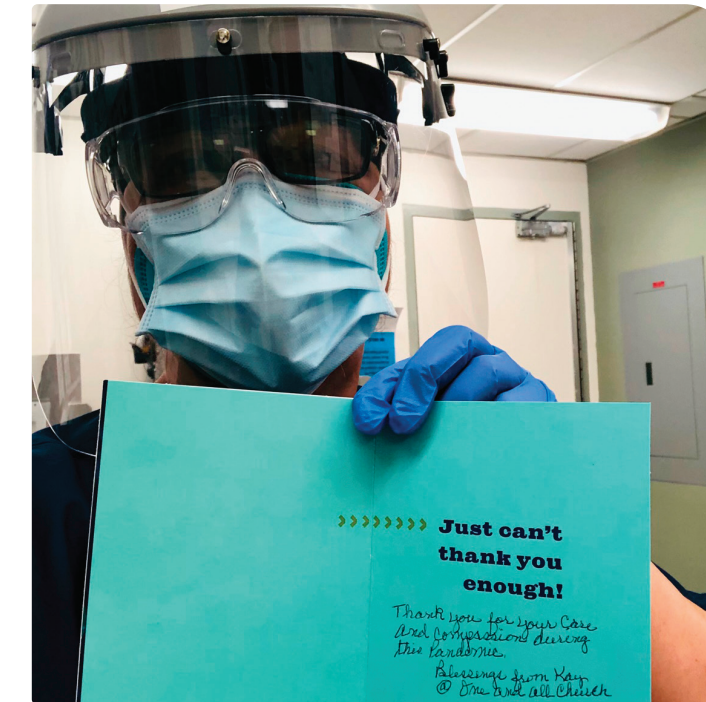
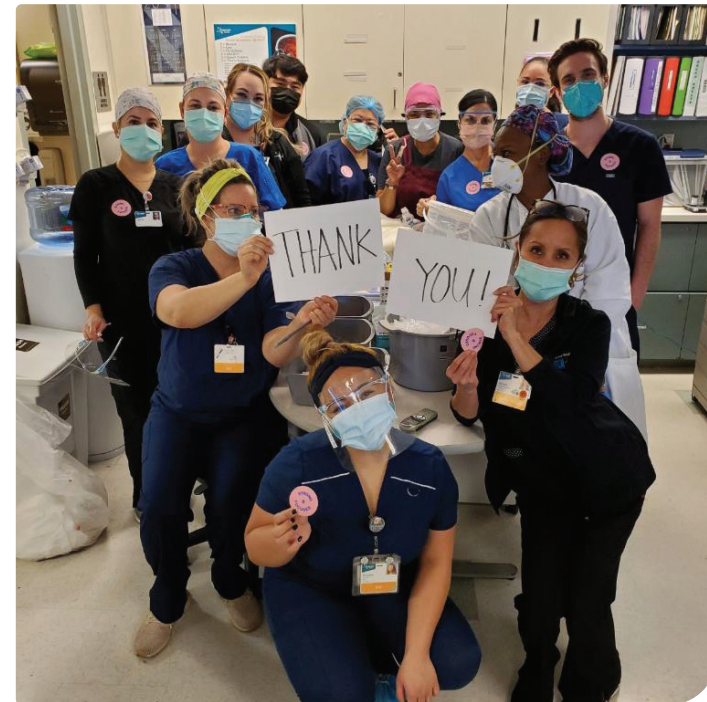
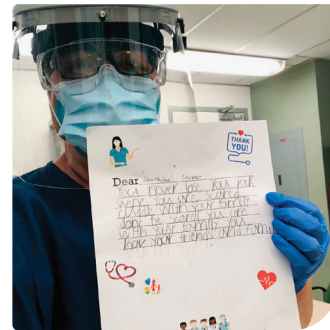
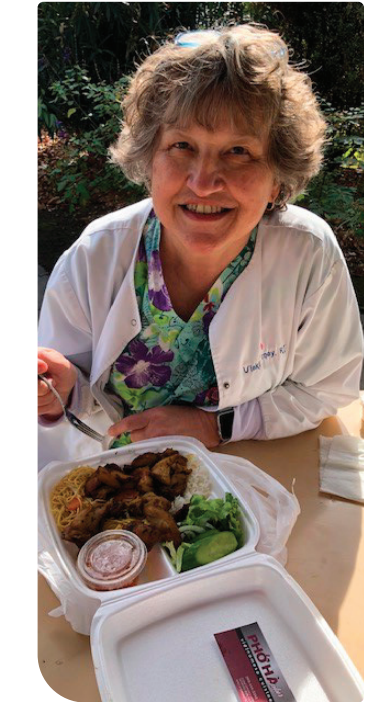


Jessica Ramos, RN, Sherry Cabana, RN, Ruth Donske, RN, Malina Tong, RN, Amanda Jumarang, RN and Fran Johnson, monitor technician (left to right)

Community Donations

Your Support for Our Health Care Heroes

“LIFE’S PERSISTENT AND MOST URGENT QUESTION IS
“WHAT ARE YOU DOING FOR OTHERS?”
— DR. MARTIN LUTHER KING, JR.



Gift In-Kind Partners You Provided Invaluable Support to Emanate Health in 2020



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986 Specialty Pharmacy
Tim Aguayo
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Cline Family Cellars
CLISEN
The Coffee Bean & Tea Leaf
Care Mission USA and Shaylene Coffey
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Committee of 100
Gordon Cooper
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Dr. Gerald R.
and Jilonne K. Menefee
James R. and Barbara D. Miller*
George and Donna Petrokowitz
Donald E.
and Catherine E. Schroeder
Fred and Lois Sparling
Dr. Bruce F.
and Irene F. Van Vranken*

*Deceased

If you have already included us in your estate plan, please let us know by contacting the Foundation at 626.814.2421. We would like to thank and recognize you for creating a legacy at Emanate Health.

Community Outreach Increasing Engagement Virtually

Emanate Health increased its engagement with the community through virtual events and an expanded digital strategy, which helped lead to increased support for our health care workers during this challenging time.

ASK THE DOCTOR SERIES KICKS OFF TO EDUCATE COMMUNITY, VIRTUALLY FROM ANYWHERE

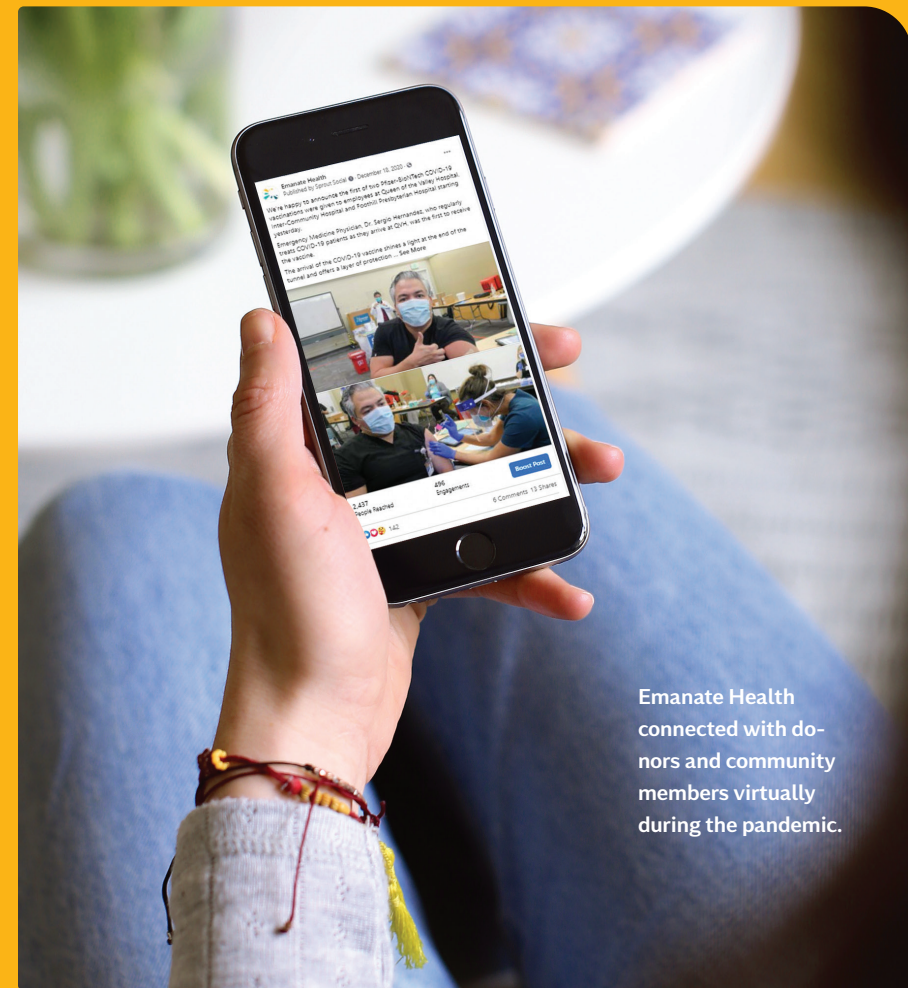
Emanate Health launched its Ask the Doctor live chat, videos and articles, beginning with Jazma Phelps, DO, a family medicine physician at Emanate Health Care Center, with a question-and-answer article on Coronavirus & Pregnancy. From July to December 2020, Emanate Health produced 14 weekly videos or articles, including five Facebook Live segments.

COVID-19 VIRTUAL CONFERENCE

With growing uncertainty about the pandemic, Emanate Health hosted the "COVID-19 & The San Gabriel Valley" conference to provide a state of the virus in the valley and outline the future of health care delivery in the region. More than 200 people registered for the online event and many participated by asking questions about the virus and the vaccines. Thanks to our event sponsors North-West College, Emergency Ambulance Service, First-Med Ambulance and Self Care Catalysts.

CONNECTING WITH THE COMMUNITY ON SOCIAL MEDIA

In the past year, Emanate Health leveraged social media to help educate the community about COVID-19 and other health-related issues. From March to December 2020, our health care system produced and distributed 26 videos of various lengths, had 983 social media posts and 107 COVID-19 communications. Emanate Health Facebook Live segments generated almost 200,000 views.



Emanate Health connected with donors and community members virtually during the pandemic.

2020 Events

46th Annual Capitano Golf Classic

Not even a global pandemic derailed the 46th Annual Capitano Golf Classic, which was held on August 17, 2020 at South Hills Country Club. Face masks, temperature checks and a golf cart for each participant were a few of the COVID-safe practices to promote health and safety.

Thanks to the planning committee led by Adam Capitano, it was a success as 106 people enjoyed a day of golf, In-N-Out burgers, tee prizes and refreshments. More than 20 volunteers and staff helped to ensure the day went smoothly.

Sincere thanks to all the sponsors and donors, including the Masters Sponsors: JCS Group, The PENTA Building Group and Stanley W. Ekstrom Foundation. Proceeds totaled \$187,577 in support Emanate Health programs and services to promote health and wellness in our communities.

CAPITANO GOLF CLASSIC COMMITTEE

- | | | |
|-------------------------|-----------------|-------------------|
| Adam Capitano, Chairman | John Bettfreund | Nathan Logan |
| | Andrew Buliach | Dean Morford |
| | Joe Concialdi | Ron Padilla |
| | Sherry Fischer | Michelle Stoddard |
| | Janet Hanson | Lynda Volding |
| | Jesse Larriva | JoAnne Wilson |
| | Greg Lehr | |



CLOCKWISE FROM FAR LEFT: In-N-Out Burger generously donated lunch for the golfers and volunteers.

The event was held at the beautiful South Hills Country Club in West Covina.

John Faulkner, Bryan Hooper, Craig Margulies and Jae Kim (left to right) from the Managed Care Support Systems & Hooper Healthcare Consulting LLC foursome

Jaye Park, Kevin Kostich, Bob Sweica and Dan Leavy (left to right) from the Emerald Textiles of Los Angeles foursome

The day featured many golfing contests, including "closest-to-the-pin."

2020 EVENTS CONTINUED

31st Annual Autumn Nocturne

Observing distancing guidelines during a global pandemic, the Foundation successfully reimagined the 31st Annual Autumn Nocturne on October 17, 2020 by hosting a drive-in event at Covina District Field to honor the health care heroes of Emanate Health.

Thanks to the planning committee led by Rebecca Bettfreund, the evening was a success as 150 guests participated in a welcome tribute to health care heroes. Representatives from across the Emanate Health system were in attendance.

The event also included a short program, online auction, movie snacks with Emanate Health swag, and a showing of the classic film, *A League of Their Own*.

Special gratitude goes to all the event sponsors and donors, including the Super Hero Sponsors: The Bettfreund Family, Medic-1 Ambulance and North-West College. The evening raised \$128,957 to support the Emanate Health COVID-19 Relief Fund.

AUTUMN NOCTURNE COMMITTEE

Rebecca Bettfreund, Chairwoman

Brooke Allen	Scot Hutton	Judy Pedevillano
Mary Jane Bettfreund	Rich Jett	Pat Serio
Andrew Dilwicius	Greg Lehr	Michelle Stoddard
Janet Hanson	Jonathan Lorenzo	JoAnne Wilson



CLOCKWISE FROM THE TOP: Dr. Dumrong Tangchitnob, member of the Emanate Health Foundation Board of Trustees, with wife Suphang

Rick Pedevillano, member of the Emanate Health Foundation Board of Trustees, with wife and Autumn Nocturne Planning Committee member Judy

The event honored the health care heroes of Emanate Health. The representatives that evening were Floyd Tran, Jennifer Sewell, Mayra Gallardo Santana, Jose Valdovino Lopez, Baiying Zhang, Vincent Baliton, Franz Chongco, Marianna Ward, Marianne Magana-Bautista and Loucine Kasparian (left to right).



We carry the spirit of our loved ones by remembering their lives. Their memories raise us up to more than we can be.



Light Up a Life

Light Up a Life, with special recognition of 2020 Hospice Honoree Nadine Goeller, was held as a virtual event on December 3, 2020 and raised \$35,095 to benefit Emanate Health Hospice.

This annual Emanate Health Hospice event recognizes and pays tribute to the lives of our family and friends. It represents a time to be comforted and to share hope with others.

While supporters of Light Up a Life are often those who have been touched by hospice care, it was open to anyone who wished to remember a loved one in this special and memorable way.

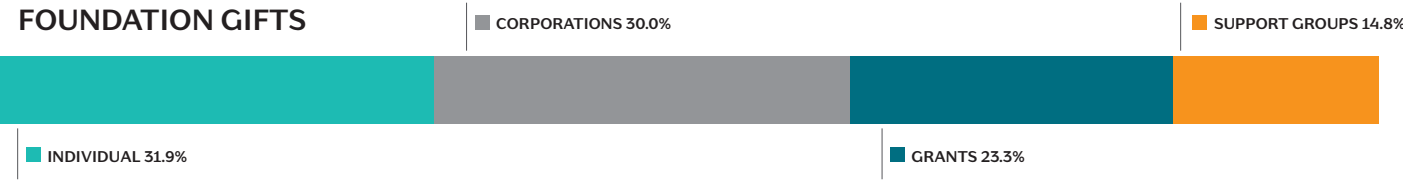
FROM TOP TO BOTTOM: The large tree outside the Hospice is lit during the holiday season.

Family members and friends who passed away were remembered during the virtual event.

Nadine Goeller was recognized as the 2020 Hospice Honoree.

Financials

2020 Statistics, Audited Financials, Legal Counsel and Fiduciaries



Foundation Assets

Trusts held for Donor's Interest for Future Distribution	\$482,918
Investment and Endowment Funds	\$14,550,522
Pledges Receivable	\$881,000
Cash and Cash Equivalents	\$2,193,020
Other Foundation Assets	\$57,092
TOTAL ASSETS	\$18,164,552

Revenues

Contributions	\$1,561,011
Special Event Net Revenue	\$408,172
Rental Income	\$150
Revenue from Investments	\$467,437
Planned Gift Expectancies (Face Value)	\$91,630
TOTAL REVENUES	\$2,528,400

Operating Expenses

Fundraising Expenses	\$381,984
Management and General Expenses	\$609,904
TOTAL OPERATING EXPENSES	\$991,887

Unrealized Gain (Loss) on Investments ... \$415,126

Foundation Gifts

Individuals (31.9%)	\$708,589
Corporations (30.0%)	\$667,132
Grants (23.3%)	\$518,185
Support Groups (14.8%)	\$327,831
TOTAL (100.0%)	\$2,221,737

Health Care System Statistics

Emergency Department Visits	120,773
Hospital Patient Days	129,712
Babies Delivered	3,676
Inpatient Surgeries	4,923
Outpatient Surgeries	5,036
Acute Admissions	24,914
Acute Length of Stay (Days)	5.12
Post-Acute Patient Days	14,005
Home Care Visits	10,608
Hospice Days Admission	390
Hospice Days Discharges	416

Community Benefit Expenditures

Unpaid Cost of Medi-Cal (Number of People Impacted)	\$76,355,000 / 4,498
Cost of Charitable Care Provided (Number of People Impacted)	\$6,230,000 / 1,672
Community Benefit Services (Number of People Impacted)	\$3,428,000 / 60,146
TOTAL DOLLARS (Total Number of People Impacted)	\$86,013,000 / 66,316

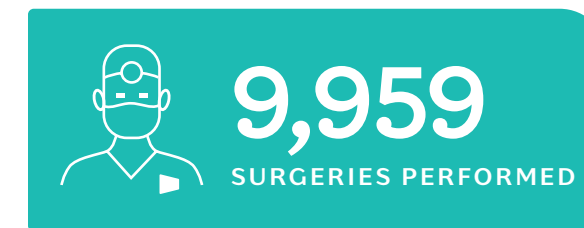
Legal Counsel:

Mitchell Silberberg & Knupp, Los Angeles, CA

Fiduciaries:

Investment Counselors and Trust & Annuity Investment Managers: Beacon Pointe Advisors, Newport Beach, CA
Morgan Stanley, Brea, CA
Independent Auditors: Ernst & Young, Los Angeles, CA

Federal Tax I.D. #95-2534063



“We’re blessed to have the support of Emanate Health Foundation and a network of selfless volunteers and contributors who share our vision, mission and values.... To the Emanate Health Foundation community, we thank you for your contributions and for making us your health care provider of choice in the region.”

– ROBERT H. CURRY, CHIEF EXECUTIVE OFFICER, EMANATE HEALTH

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Thank you to the 2020 Boards, Medical Staff Officers and Auxiliary Presidents

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Shanmuga Subbiah, MD
Member At Large
Jonathan Warner, MD
Member At Large

A LETTER FROM ROBERT H. CURRY

The year 2020 was like no other in our lives. While the COVID-19 pandemic changed our daily routines, it did not stop Emanate Health’s commitment to enhance the health and wellness of the one million people that we serve in the San Gabriel Valley. It only enhanced our resolve to live by our mission.

Emanate Health exists to help people keep well in body, mind and spirit by providing quality health care services in a safe, compassionate environment. Despite the virus, Emanate Health reached new heights of achievement.

We opened the Emanate Health Care Center, our new outpatient clinic, to provide communities with easy access to comprehensive services right in their own backyard.

Care Center patients will see doctors who specialize in Family Medicine, Cardiology, Pediatrics, Orthopedics, OB/GYN and Neurology.

Emanate Health successfully issued \$170 million in bonds — securities which were in high demand from investors. Proceeds from the bond sale will help to fund the construction of a 24-bed Intensive Care Unit and the expansion of the Emergency Department to 60 beds at Queen of the Valley Hospital (QVH), among other projects in the region.

For the first time, vascular surgeons at Inter-Community Hospital in Covina successfully conducted minimally invasive surgeries designed to prevent stroke for high-risk patients that need carotid intervention. In addition, QVH was designated a Primary Plus Stroke Center in 2020, a major step on the road to



Continued on next page.

CONTINUED A LETTER FROM ROBERT H. CURRY

becoming a Comprehensive Stroke Center in 2021, as designated by the Los Angeles Emergency Medical Services.

Emanate Health graduated the first class of its Family Medicine Residency Program during an outdoor, socially distanced ceremony in the parking lot at QVH. The three-year program allows us to help train the next generation of physicians and address a shortage of doctors in the area.

We also launched a series of Ask The Doctor segments on health care topics to educate the community on the impact of COVID-19 on their health. Campaigns on several platforms allowed us to highlight our safety and cleanliness protocols so patients could feel comfortable receiving treatment at our facilities.

A virtual tour of the Family Birth & Newborn Center gave expectant moms a feel for the facility that brings new babies into the world every day.

To reach these milestones, we're blessed to have the support of Emanate Health Foundation and a network of selfless volunteers and contributors who share our vision, mission and values. We also must thank the Foundation for launching the COVID-19 Relief Fund, which was invaluable in providing our clinical teams with resources and medications to treat patients and battle the virus in our hospitals.

To the Emanate Health Foundation community, we thank you for your contributions and for making us your health care provider of choice in the region.

Sincerely,



Robert H. Curry
Chief Executive Officer
Emanate Health

Stephanie Nakata, RN, MSN, MICN, Julius Manalo, RN, MICN, Sergio Hernandez, MD, Vincent Baliton, RN, MICN, Nisha Gandhi, RN, Kelly Hauser, RN, MICN, Jennifer Frausto, RN, MICN, Ricardo Romo, RN, Cathy Jordan, RN, MICN and John Perez, EMT (left to right)



**“YOU HAVE NO IDEA WHAT YOUR LEGACY WILL BE
BECAUSE YOUR LEGACY IS EVERY LIFE YOU TOUCH.”**

– MAYA ANGELOU

OUR MISSION: Emanate Health exists to help people keep well in body, mind and spirit by providing quality health care services in a safe, compassionate environment.

RESPECT. EXCELLENCE. COMPASSION. INTEGRITY. STEWARDSHIP.



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Grant Writer

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and Corporate Giving

JONATHAN LORENZO
Director of Annual Gifts

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