



Ventura County Medi-Cal Managed Care Commission (VCMMCC)  
dba Gold Coast Health Plan (GCHP)

## **Quality Improvement Committee Meeting**

### **Regular Meeting**

**Tuesday, June 16, 2020 3:00 P.M.**

**Location: Gold Coast Health Plan, 770 Paseo Camarillo, Suite 200,  
Bell Canyon Conference Room, Camarillo, CA 93010**

**Executive Order N-25-20**

**Conference Call Number: 805-324-7279**

**Conference ID: 778 573 703#**

### **AGENDA**

#### **CALL TO ORDER / ROLL CALL / INTRODUCTIONS**

#### **PUBLIC COMMENT**

The public has the opportunity to address Ventura County Medi-Cal Managed Care Quality Improvement Committee on the agenda. Persons wishing to address the Committee should complete and submit a Speaker Card.

Persons wishing to address the Quality Improvement Committee are limited to three (3) minutes unless the Chair of the Committee extends time for good cause shown. Comments regarding items not on the agenda must be within the subject matter jurisdiction of the Committee.

Members of the public may call in, using the numbers above, or can submit public comments to the Committee via email by sending an email to [ask@goldchp.org](mailto:ask@goldchp.org). If members of the public want to speak on a particular agenda item, please identify the agenda item number. Public comments submitted by email should be under 300 words.

#### **OPEN SESSION**

**1. CHAIRMAN'S REMARKS**

**2. APPROVE MINUTES**

Minutes of Regular Meeting on March 24, 2020

**3. ACTION ITEMS UPDATE**

**4. OLD BUSINESS**

- DHCS Performance Improvement Projects (PIPs)

## **5. APPROVAL ITEMS**

- Updated Policies:
  - QI-003 Primary Care Provider Facility Site Survey
  - QI-024 Medical Records Requirements
  - QI-033 Initial Health Assessment (IHA) and Individual Health Education Behavioral Assessment (IHEBA)

## **6. NEW BUSINESS**

- Impact of COVID-19 on Quality Improvement Activities
- Budget Impacts on Medi-Cal Programs / Services
- Preliminary MCAS Rates – RY 2020
- Member Health Engagement Update – HMS Eliza
- 2019 CAHPS Survey Results
- Population Needs Assessment (PNA)
- Compliance / Delegation Oversight Update
- QIC Dashboard and Department / Committee Updates
  - Quality Improvement
  - Grievance and Appeals
  - Pharmacy
  - Utilization Management
  - Credentials / Peer Review
  - Member Services
  - Network Operations
  - Cultural Linguistics/Health Education
  - Medical Advisory Committee

## **CLOSED SESSION**

None

## **ADJOURNMENT**

Unless otherwise determined, the next regular meeting of the Quality Improvement Committee will be held on September 22, 2020 at 3:00 pm at 770 Paseo Camarillo, Ste. 200, Camarillo, CA 93010.

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ADMINISTRATIVE REPORTS RELATING TO THIS AGENDA AND MATERIALS RELATED TO AN AGENDA ITEM SUBMITTED TO THE COMMITTEE AFTER DISTRIBUTION OF THE AGENDA PACKET ARE AVAILABLE FOR PUBLIC REVIEW DURING NORMAL BUSINESS HOURS AT THE OFFICE OF THE CHIEF MEDICAL OFFICER, 711 E. DAILY DRIVE, SUITE #106, CAMARILLO, CA.

IN COMPLIANCE WITH THE AMERICANS WITH DISABILITIES ACT, IF YOU NEED SPECIAL ASSISTANCE TO PARTICIPATE IN THIS MEETING, PLEASE CONTACT DEBORAH AT (805) 437-5594. REASONABLE ADVANCE NOTIFICATION OF THE NEED FOR ACCOMMODATION PRIOR TO THE MEETING (48 HOURS ADVANCE NOTICE IS PREFERABLE) WILL ENABLE US TO MAKE REASONABLE ARRANGEMENTS TO ENSURE ACCESSIBILITY TO THIS MEETING.