

# Memorandum

**To:** Gold Coast Health Plan (GCHP) Contracted Nonprofit and Public Eligible Health Care Providers

**From:** Steve Peiser, Senior Director of Network Management

**Re:** **FCC COVID-19 Telehealth Program**

**Date:** May 6, 2020

Dear Provider:

I wanted to take this opportunity to inform you of the COVID-19 Telehealth Program.

This program will provide \$200 million in funding, appropriated by Congress as part of the Coronavirus Aid, Relief, and Economic Security (CARES) Act, to help health care providers provide connected care services to patients at their homes or mobile locations in response to the COVID-19 pandemic.

The Program will provide immediate support to eligible health care providers responding to the COVID-19 pandemic by fully funding their telecommunications services, information services, and devices necessary to provide critical connected care services until the program's funds have been expended or the pandemic has ended.

Please note that the COVID-19 Telehealth Program is limited to **nonprofit and public eligible health care providers** that fall within the categories of health care providers in section 254(h)(7)(B) of the 1996 Act. For more information, see Question 10 of the [Frequently Asked Questions](#).

In the event you wish to apply to this program for funding, eligible parties should:

1. Create an FCC Registration Number (FRN) and username and password in the [Commission Registration System \(CORES\)](#). An FRN is a 10-digit number that is assigned to a business or individual registering with the FCC and is used to identify the registrant's business dealings with the FCC. [Learn more about CORES](#).
2. Obtain an eligibility determination from the Universal Service Administrative Company (USAC) by filing [FCC Form 460](#) through [My Portal](#) on USAC's webpage. (Filers do not need to be rural health care providers in order to file Form 460 for this program.) For additional Form 460 support, contact USAC, by telephone at 1-800-453-1546 or email at [RHC-Assist@usac.org](mailto:RHC-Assist@usac.org)
3. Register with the federal [System for Award Management \(SAM\)](#). SAM registration support can be found [here](#).

**Tips for completing the [online application](#):**

1. Have your FCC username and password from CORES on-hand. You will need these to log in. After logging in, you can apply using only an FRN that you associated with your username in [CORES](#).
2. Fully and accurately complete all fields marked with an asterisk (\*). These are required must be answered for your application to be complete.
3. Save the form often by clicking "**Save Draft**" at the bottom of the page to preserve your work. We recommend that you fully complete each section and then save before moving to a new section.
4. For questions that require a more detailed narrative response, we recommend that you put your response in a separate document and upload that document as an attachment to your application (by clicking the paperclip icon in the upper right corner). Please reference your attachment by writing, "See attachment [indicate the name of the applicant and attachment filename]" in the relevant section on the form.
5. Consult the [Instructions](#), [Frequently Asked Questions \(FAQs\)](#), [Video Tutorial](#), and [Slides](#) for more information.

[Submit an Application Online](#)

Commission staff will review your request and may ask for additional information before issuing a funding decision.

**Beginning May 2, 2020, the program stopped accepting emailed PDF form applications. All applications must be submitted through the online application portal.**

In the event that you already submitted a fillable PDF application, you do not need to apply again. Your application is already under consideration, and they will contact you if they need any additional information.