Memorandum

To: Gold Coast Health Plan Providers

From: Vicki Wrigster, Contracts Manager

Re: Imminent Cybersecurity Threat to Hospitals and Health Care Providers

Date: November 4, 2020

The Cybersecurity and Infrastructure Security Agency (CISA), the Federal Bureau of Investigation (FBI), and the U.S. Department of Health and Human Services (HHS) have released an alert about a credible threat to U.S. hospitals and health care providers. According to the agencies, the group behind recent attacks has demanded more than $10 million per target and indicates plans to infect more than 400 health care facilities.

The alert includes details about the threat and includes steps that health care organizations should engage in to ensure timely and reasonable precautions to protect their networks from these cyber threats.

The information released by CISA, FBI and HHS references helpful resources, including:

- **Ransomware Guide**: Provides a ransomware response checklist that can serve as a ransomware-specific addendum to organization cyber incident response plans.

- **Fact Sheet: Ransomware and HIPAA**: Provides further information for entities regulated by the Health Insurance Portability and Accountability Act (HIPAA) rules.

- **CISA ransomware webpage**: Provides additional information.

If you have any questions, please email Gold Coast Health Plan’s Provider Relations Department at ProviderRelations@goldchp.org.