

**Ventura County Medi-Cal Managed Care Commission (VCOMMCC)  
dba Gold Coast Health Plan (GCHP)**

**August 22, 2016 Regular Meeting Minutes**

**CALL TO ORDER**

Commissioner Darren Lee called the meeting to order at 2:04 p.m. in the Community Room located at Gold Coast Health Plan, 711 E. Daily Drive, Camarillo, California.

**PLEDGE OF ALLEGIANCE**

Commissioner Lee led the Pledge of Allegiance.

**ROLL CALL**

Present: Commissioners Anthony Alatorre, Shawn Atin, Barry Fisher, Peter Foy, Michele Laba, M.D., Darren Lee, Gagan Pawar, M.D., Dee Pupa, Jennifer Swenson (arrived 2:24 p.m.)

Absent: Commissioner Lanyard Dial, M.D.

**PUBLIC COMMENT**

None.

**PRESENTATIONS**

**1. Presentation of Plaque to Outgoing Commissioner Barry Fisher**

Dale Villani, Chief Executive Officer, presented a plaque to Commissioner Fisher recognizing his service to the community and the Commission.

**CONSENT CALENDAR**

**2. Approval of Ventura County MediCal Managed Care Commission Regular Meeting Minutes of July 25, 2016.**

**RECOMMENDATION:** Approve the minutes.

Commissioner Fisher moved to approve the recommendation. Commissioner Pupa seconded.

AYES: Commissioners Atin, Fisher, Foy, Laba, Lee, Pawar, and Pupa.

NOES: None.

ABSTAIN: Commissioner Alatorre.

ABSENT: Commissioners Dial and Swenson.

Commissioner Lee declared the motion carried.

### **FORMAL ACTION ITEMS**

#### **3. June 2016 Fiscal Year to Date Financials**

RECOMMENDATION: Accept and file June 2016 Fiscal Year to Date Financials.

Patricia Mowlavi, Chief Financial Officer, reported GCHP's 2015/2016 preliminary financial results included a \$53 million increase in net assets resulting from a net revenue of \$676 million, with health care costs at \$583 million and administrative costs at \$41 million; a decline in the Medical Loss Ratio (MLR) to 86% due to fiscal year adjustments; and a Tangible Net Equity (TNE) of approximately \$153 million. Once GCHP completes expected payments to the State for the rate over-payments and adult expansion minimum MLR requirement, the Plan will have approximately two and half months of operating capital.

Commissioner Foy moved to approve the recommendation. Commissioner Fisher seconded.

AYES: Commissioners Alatorre, Atin, Fisher, Foy, Laba, Lee, Pawar, and Pupa.

NOES: None.

ABSTAIN: None.

ABSENT: Commissioners Dial and Swenson.

Commissioner Lee declared the motion carried.

#### **4. State of California Department of Health Care Services Contract Amendment A21 Behavioral Health Treatment**

RECOMMENDATION: Approve and authorize the Chief Executive Officer to execute Amendment A21 Behavioral Health Treatment to the Department of Health Care Services Contract.

Mr. Villani requested to withdraw the item as the IGT language was unclear and would bring the Amendment back at a later date. Commissioner Lee requested a review of the overall impact of the Amendment be included in the staff memo. The item was withdrawn and will be brought back at a later meeting.

## 5. Quality Improvement Committee 2016 Second Quarter Report

RECOMMENDATION: Accept and file the Quality Improvement Committee 2016 Second Quarter Report.

C. Albert Reeves, M.D., Chief Medical Officer, presented the Quality Improvement Committee's 2016 Second Quarter Report, which included the 2015 Healthcare Effectiveness Data and Information Set (HEDIS) finalized results, 2015 Quality Improvement Work Plan Evaluation, and 2016 Quality Improvement Work Plan. GCHP met the Department of Health Care Services required 25 percentile in all areas except for cervical cancer screenings, child access to primary care, and well child visits.

Commissioner Swenson arrived at 2:24 p.m.

A discussion followed between the Commissioners and staff regarding GCHP's outlined incentive plans and processes for the continuous improvement on the 2016 HEDIS scores, as well as the comparison of GCHP's scores to other plans. It was noted that though the scores are in the 25 percentile, this does not indicate poor care is being provided as the scoring range is unknown. Additionally, the upcoming Centers for Medicare and Medicaid Services guidelines will require Medicaid plans to have a more detailed process by which access to care is measured.

Commissioner Fisher moved to approve the recommendation. Commissioner Alatorre seconded.

AYES: Commissioners Alatorre, Atin, Fisher, Foy, Laba, Lee, Pawar, Pupa, and Swenson.

NOES: None.

ABSTAIN: None.

ABSENT: Commissioner Dial.

Commissioner Lee declared the motion carried.

## REPORTS

### 6. Chief Executive Officer (CEO) Update

Mr. Villani stated GCHP celebrated its five year anniversary on July 29 and presented the Commissioners with gold coasters which memorialized the event. Other highlights included an upcoming opportunity for employees to participate in a Mindfulness Training session; the announcement of the Annual Strategic Planning Meeting scheduled for November 9 with guest speaker Brianna Lierman,

Esq., who is the Chief Executive Officer for the Local Health Plans of California; and Niosha Shakoori will be presenting her proposal for the chief diversity officer at the September 26 Commission meeting.

**7. Chief Operations Officer (COO) Update**

Ms. Watson stated GCHP's membership is at approximately 207,000, which indicates membership is stabilizing. Staff is working closely with the Administration Services of Xerox on the negotiation of the a contract extension and are in the process of preparing the Request of Proposals, which consists of service towers allowing GCHP the flexibility to decide which services should be outsourced or brought in-house.

**8. Chief Medical Officer (CMO) Update**

Nancy Wharfield, M.D., Associate Chief Medical Officer, stated the inpatient utilization metrics were slightly improved compared to 2015. In response to additional information requested by the Commissioners regarding the second highest admission diagnoses of sepsis, analytics revealed 46% of those members had a diagnosis of either cancer or transplant like event, which is often associated with sepsis.

Commissioner Atin moved to approve the recommendation. Commissioner Pupa seconded.

AYES: Commissioners Alatorre, Atin, Fisher, Foy, Laba, Lee, Pawar, Pupa, and Swenson.

NOES: None.

ABSTAIN: None.

ABSENT: Commissioner Dial.

Commissioner Lee declared the motion carried.

Mr. Campbell announced the Closed Sessions items are the ones listed on the Agenda and on Agenda Item No. 11, Conference with Legal Counsel – Existing Litigation, Commissioners Alatorre and Pawar will be recusing themselves as they are employed by Clinicas del Camino Real, an entity affiliated with America's Health Plan.

**CLOSED SESSION**

The Commission adjourned to Closed Session at 3:14 p.m. regarding the following items:

**9. PUBLIC EMPLOYEE APPOINTMENT**

Title: Chief Executive Officer

**10. CONFERENCE WITH LABOR NEGOTIATORS**

Agency designated representatives: Scott Campbell, General Counsel  
Unrepresented employee: Chief Executive Officer

**11. CONFERENCE WITH LEGAL COUNSEL – ANTICIPATED LITIGATION**

Significant exposure to litigation pursuant to paragraph (2) of subdivision (d) of  
Section 54956.9: One Case

**OPEN SESSION**

The Regular Meeting reconvened at 4:43 p.m.

Mr. Campbell stated there was no reportable action taken.

**COMMENTS FROM COMMISSIONERS**

None.

**ADJOURNMENT**

The meeting was adjourned at 4:44 p.m.

APPROVED:



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Tracy J. Oehler, Clerk of the Board