Memorandum

To: Gold Coast Health Plan Providers

From: Nancy Wharfield, MD
Chief Medical Officer

Re: COVID-19 Testing by Quest Diagnostics

Date: March 13, 2020

Gold Coast Health Plan’s preferred lab partner, Quest Diagnostics, can now test for COVID-19.

Providers who have high-risk cases that require faster and local testing – e.g., patients who are severely ill and those for whom a rapid decision about isolation is needed – should reach out to the Ventura County Public Health Communicable Disease Office at 1-805-981-5201 to coordinate testing. For all other cases, testing through Quest Diagnostics is recommended.

Please continue to follow guidelines from the county Public Health Department and the Centers for Disease Control and Prevention (CDC).

If your office is impacted by COVID-19 and it affects your ability to provide care to members, please contact ProviderRelations@goldchp.org.