

**Ventura County Medi-Cal Managed Care Commission  
(VCMMCC) dba Gold Coast Health Plan (GCHP)  
Commission Meeting Minutes  
April 27, 2015**

**CALL TO ORDER**

Chair Araujo called the meeting to order at 3:03 p.m. in the Hall of Administration – Lower Plaza Assembly Room at the County of Ventura Government Center, 800 S. Victoria Avenue, Ventura, CA 93009.

Pledge of Allegiance was recited.

**ROLL CALL**

**COMMISSION MEMBERS IN ATTENDANCE**

**Antonio Alatorre**, Clinicas del Camino Real, Inc.  
**David Araujo, MD**, Ventura County Medical Center Family Medicine Residency Program  
**Barry Fisher**, Ventura County Health Care Agency  
**Michelle Laba, MD**, Ventura County Medical Center Executive Committee  
**Darren Lee**, Private Hospitals / Healthcare System  
**Dee Pupa**, Ventura County Health Care Agency

**EXCUSED / ABSENT COMMISSION MEMBERS**

**Lanyard Dial, MD**, Ventura County Medical Association  
**Peter Foy**, Ventura County Board of Supervisors  
**David Glyer**, Private Hospitals / Healthcare System  
**Gagan Pawar, MD**, Clinicas del Camino Real, Inc.  
*Vacant*, Medi-Cal Beneficiary Advocate

**STAFF IN ATTENDANCE**

**Ruth Watson**, Chief Operations Officer and Interim Chief Executive Officer  
**John Meazzo**, Interim Chief Financial Officer  
**Traci R. McGinley**, Clerk of the Board  
**Scott Campbell**, Legal Counsel  
**Brandy Armenta**, Compliance Director  
**Stacy Diaz**, Human Resources Director  
**Michael Foord**, Manager IT Infrastructure  
**William Freeman**, Network Operations Director  
**Anne Freese**, Pharmacy Director  
**Guillermo Gonzalez**, Government Relations Director  
**Lupe Gonzalez**, Director of Health Education, Outreach, Cultural and Linguistic Services  
**Steven Lalich**, Communications Director  
**Tami Lewis**, Operations Director  
**Allen Maithel**, Controller

**Kim Osajda**, Quality Improvement Director  
**Al Reeves, MD**, Chief Medical Officer  
**Melissa Scrymgeour**, Chief Information Officer  
**Lyndon Turner**, Financial Analysis Director  
**Nancy Wharfield, MD**, Associate Chief Medical Officer

## **PUBLIC COMMENT**

None.

### **1. APPROVE MINUTES**

#### **a. Regular Meeting of March 23, 2015**

Clerk of the Board McGinley noted that the minutes needed to be corrected to reflect that Guillermo Gonzalez, Government Affairs Director was in attendance at the meeting.

Commissioner Fisher moved to approve the Regular Meeting Minutes of March 23, 2015 as corrected. Commissioner Pupa seconded. The motion carried with the following votes:

AYE:	Alatorre, Araujo, Fisher, Laba, Lee and Pupa.
NAY:	None.
ABSTAIN:	None.
ABSENT:	Dial, Foy, Glyer and Pawar.

## **CLOSED SESSION**

Legal Counsel Campbell explained the purpose of the Closed Session items.

### **ADJOURN TO CLOSED SESSION**

The Commission adjourned to Closed Session at 3:11 p.m. regarding the following items:

#### **a. Conference With Labor Negotiators Pursuant to Government Code Section 54957.8**

**Agency Designated Representatives:** Scott Campbell, Legal Counsel; Stacy Diaz, Human Resources Director and Gold Coast Health Plan Commissioners  
**Unrepresented Employee:** Chief Executive Officer

#### **b. Public Employee Appointment Pursuant to Government Code Section 54957** **Title:** Chief Executive Officer

## **RETURN TO OPEN SESSION**

The Regular Meeting reconvened at 3:26 p.m.

Chair Araujo announced that the Commission voted unanimously to appoint Dale Villani as the Plan's new Chief Executive Officer (CEO).

## **2. CONSENT ITEMS**

### **a. Approve Chief Executive Officer (CEO) Employment Agreement**

Commissioner Pupa moved to approve the Chief Executive Officer (CEO) Employment Agreement. Commissioner Lee seconded. The motion carried with the following votes:

AYE: Alatorre, Araujo, Fisher, Laba, Lee and Pupa.  
NAY: None.  
ABSTAIN: None.  
ABSENT: Dial, Foy, Glyer and Pawar.

### **b. Accept and File CFO Update – February Financials**

Commissioner Lee moved to accept and file the CFO Update – February Financials. Commissioner Fisher seconded. The motion carried with the following votes:

AYE: Alatorre, Araujo, Fisher, Laba, Lee and Pupa.  
NAY: None.  
ABSTAIN: None.  
ABSENT: Dial, Foy, Glyer and Pawar.

### **c. Accept and File Investment Committee Update**

Commissioner Alatorre moved to accept and file the Investment Committee Update. Commissioner Fisher seconded. The motion carried with the following votes:

AYE: Alatorre, Araujo, Fisher, Laba, Lee and Pupa.  
NAY: None.  
ABSTAIN: None.  
ABSENT: Dial, Foy, Glyer and Pawar.

## **3. APPROVAL ITEMS**

### **a. Department of Health Care Services (DHCS) Contract Amendment A16**

Interim CEO Watson reviewed the report with the Commission.

Commissioner Alatorre moved to authorize the CEO to execute DHCS Contract Amendment A16. Commissioner Fisher seconded. The motion carried with the following votes:

AYE: Alatorre, Araujo, Fisher, Laba, Lee and Pupa.  
NAY: None.  
ABSTAIN: None.  
ABSENT: Dial, Foy, Glyer and Pawar.

**b. Investment Controls Policy and Procedures**

John Meazzo, Interim Chief Financial Officer, reviewed the presentation with the Commission highlighting the controls implemented to prevent risks, and how the Finance Department will manage the investment transactions and monitor pooled investments. Discussion was also held regarding banking controls that GCHP has put into place.

Commissioner Pupa moved to approve the Investment Controls Policy and Procedures. Commissioner Laba seconded. The motion carried with the following votes:

AYE: Alatorre, Araujo, Fisher, Laba, Lee and Pupa.  
NAY: None.  
ABSTAIN: None.  
ABSENT: Dial, Foy, Glyer and Pawar.

**c. Quality Improvement 2014 Work Plan Evaluation**

Quality Improvement Director Kim Osajda, reviewed the report with the Commission. She noted that the final HEDIS rates have not been received, but the Plan will be focusing on rates that were problematic in the prior year.

Areas for improvement were identified in the consumer assessment of health care providers and systems survey; as well an access to care survey conducted by Network Operations.

Quality Improvement Director Osajda also reviewed improvement projects, state-wide and internal, utilization monitory matrix and facility site review metrics.

Commissioner Alatorre moved to approve the 2014 Quality Implement Work Plan Evaluation. Commissioner Fisher seconded. The motion carried with the following votes:

AYE: Alatorre, Araujo, Fisher, Laba, Lee and Pupa.  
NAY: None.  
ABSTAIN: None.  
ABSENT: Dial, Foy, Glyer and Pawar.

**d. Quality Improvement Committee Report – 1st Quarter 2015**

CMO Reeves reviewed the Quality Improvement Committee Report. There was additional discussion regarding the monitoring of actions by the Medical Board of California against GCHP providers.

The Commission requested that additional information be provided on grievances and appeals.

Commissioner Alatorre moved to approve the 2015 1<sup>st</sup> Quarter Quality Improvement Committee Report. Commissioner Fisher seconded. The motion carried with the following votes:

AYE: Alatorre, Araujo, Fisher, Laba, Lee and Pupa.

NAY: None.  
ABSTAIN: None.  
ABSENT: Dial, Foy, Glyer and Pawar.

**e. Quality Improvement Program and Work Plan - 1st Quarter 2015**

Quality Improvement Director Kim Osajda presented revised 2015 QIP description and major changes were highlighted. The new 2015 GCHP work plan includes goals, metric, target completion dates, action steps, monitoring and improvement activities.

The 2015 work plan will be based on HEDIS rates and aligns with DHCS Medi-Cal managed care program quality strategy.

She noted that as priorities change they may dictate changing the work plan.

Commissioner Fisher moved to approve the 2015 1<sup>st</sup> Quarter Quality Improvement Program and Work Plan. Commissioner Pupa seconded. The motion carried with the following votes:

AYE: Alatorre, Araujo, Fisher, Laba, Lee and Pupa.  
NAY: None.  
ABSTAIN: None.  
ABSENT: Dial, Foy, Glyer and Pawar.

**4. ACCEPT AND FILE ITEMS**

**a. CEO Update**

Interim CEO Watson reviewed the CEO Update with the Commission.

**b. COO Update**

Interim CEO Watson presented the report to the Commission.

**c. CIO Update**

CIO Scrymgeour provided an overview of the written report to the Commission.

**d. Health Services Update**

Associate Chief Medical Officer, Dr. Wharfield, reviewed the written report.

Commissioner Pupa moved to accept and file the CEO, COO, CIO and Health Services Updates. Commissioner Alatorre seconded. The motion carried with the following votes:

AYE: Alatorre, Araujo, Fisher, Laba, Lee and Pupa.  
NAY: None.  
ABSTAIN: None.  
ABSENT: Dial, Foy, Glyer and Pawar.

## **COMMENTS FROM COMMISSIONERS**

None.

## **CLOSED SESSION** *(continued)*

Legal Counsel Campbell explained the purpose of the Closed Session items and added that the anticipated litigation is related to LULAC report, as well as discussion regarding Interim CEO performance evaluation and pay.

## **ADJOURN TO CLOSED SESSION**

The Commission adjourned to Closed Session at 4:57 p.m. regarding the following items:

- c. **Conference With Legal Counsel – Anticipated Litigation**  
**Significant Exposure to Litigation Pursuant to paragraph (2) of subdivision (d) of Section 54956.9**  
**Number of Cases:** Unknown
- d. **Closed Session Pursuant to Government Code Section 54957**  
Public Employee Performance Evaluation  
**Title:** Interim Chief Executive Officer and Chief Operating Officer
- e. **Conference With Labor Negotiators Pursuant to Government Code Section 54957.6**  
**Agency Designated Representatives:** Scott Campbell, legal counsel; Stacy Diaz, Human Resources Director and Gold Coast Health Plan Commissioners  
**Unrepresented Employee:** Interim Chief Executive Officer and Chief Operating Officer

## **RETURN TO OPEN SESSION**


The Regular Meeting reconvened at 7:30 p.m.

Legal Counsel Campbell stated there were no announcements from Closed Session.

## **ADJOURNMENT**

Meeting adjourned at 7:31 p.m.

APPROVED:

  
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Traci R. McGinley, MMC, Clerk of the Board