



Memorandum

To: Gold Coast Health Plan Providers

From: Vicki Wrihster, Contract Manager

Re: Gold Coast Health Plan Provider Portal Issues Fixed

Date: August 25, 2020

Gold Coast Health Plan (GCHP) has fixed the issues that were preventing secure access to the Provider Portal via the Chrome browser. We apologize for any inconvenience this issue caused and we appreciate your patience while it was resolved.

If you continue to have problems accessing the Provider Portal, please contact the Provider Relations Department at ProviderRelations@goldchp.org.