



Memorandum

To: Gold Coast Health Plan Practitioners and Office Managers

From: C. Albert Reeves, M.D.
Chief Medical Officer

Re: **Introduction to HEDIS[®] – Informational Presentation**

Date: October 28, 2014

Gold Coast Health Plan's (GCHP) Quality Improvement (QI) department has developed an informational PowerPoint presentation on HEDIS[®]. The presentation is available on the GCHP website and covers the following topics:

- What is HEDIS[®]?
- Purpose of HEDIS[®].
- The HEDIS[®] Timeline.
- Define the quality metrics GCHP is required to measure and report.
- What data is collected and reviewed.
- How to improve your HEDIS[®] score.

HEDIS[®] is a widely used set of standardized performance measures, which are developed and maintained by the National Committee for Quality Assurance (NCQA) and utilized by more than 90 percent of America's health plans to measure performance on quality of care and service indicators.

[Click here](#) to access the HEDIS[®] PowerPoint presentation.

If you have any HEDIS[®] questions, please contact the GCHP QI department at hedis@goldchp.org.

Thank you.