



Ventura County Medi-Cal Managed Care Commission (VCOMMCC)
dba Gold Coast Health Plan (GCHP)

Quality Improvement Committee Meeting

Bell Canyon Conference Room at Gold Coast Health Plan
770 Paseo Camarillo, Ste. 200, Camarillo, CA 93010
Tuesday, September 24, 2019
3:00 p.m.

CALL TO ORDER / ROLL CALL / INTRODUCTIONS

PUBLIC COMMENT

A Speaker Card must be completed and submitted to the committee secretary by anyone wishing to comment:

- **Public Comment** - Comments regarding items not on the agenda but within the subject matter jurisdiction of the Committee. Speakers are limited to three minutes.
- **Agenda Item Comment** - Comments within the subject matter jurisdiction of the Committee pertaining to a specific item on the agenda. The speaker is recognized and introduced by the Committee Chair during Committee's consideration of the item. Speakers are limited to three minutes.

OPEN SESSION

1. CHAIRMAN'S REMARKS

Introduce Dr. Nilesh Hingarh, Medical Director

2. APPROVE MINUTES

Minutes of Regular Meeting on June 18, 2019

3. ACTION ITEMS UPDATE

4. OLD BUSINESS

- IHA Monitoring
- Tobacco Cessation Monitoring
- Alcohol Misuse
- Facility Site Review
- DHCS Performance Improvement Projects (PIP/IP)

Meeting Agenda available at www.goldcoasthealthplan.org

ADMINISTRATIVE REPORTS RELATING TO THIS AGENDA AND MATERIALS RELATED TO AN AGENDA ITEM SUBMITTED TO THE COMMITTEE AFTER DISTRIBUTION OF THE AGENDA PACKET ARE AVAILABLE FOR PUBLIC REVIEW DURING NORMAL BUSINESS HOURS AT THE OFFICE OF THE CHIEF MEDICAL OFFICER, 711 E. DAILY DRIVE, SUITE #106, CAMARILLO, CA.

IN COMPLIANCE WITH THE AMERICANS WITH DISABILITIES ACT, IF YOU NEED SPECIAL ASSISTANCE TO PARTICIPATE IN THIS MEETING, PLEASE CONTACT DEBORAH AT (805) 437-5594. REASONABLE ADVANCE NOTIFICATION OF THE NEED FOR ACCOMMODATION PRIOR TO THE MEETING (48 HOURS ADVANCE NOTICE IS PREFERABLE) WILL ENABLE US TO MAKE REASONABLE ARRANGEMENTS TO ENSURE ACCESSIBILITY TO THIS MEETING.

**Ventura County Medi-Cal Managed Care Commission (VCMCC) dba Gold Coast Health Plan
September 24, 2019 Quality Improvement Committee Meeting Agenda (*continued*)**

LOCATION: Bell Canyon Conference Room, 770 Paseo Camarillo, Ste. 200, Camarillo, CA 93010

TIME: 3:00 p.m.

5. APPROVAL ITEMS

- 2018 Quality Improvement Work Plan Evaluation
- Beacon 2018 Quality Improvement Work Plan Evaluation
- Beacon 2019 Quality Improvement Program Description
- Beacon 2019 Quality Improvement Work Plan
- Kaiser 2018 Quality Improvement Work Plan Evaluation
- Kaiser 2019 Quality Improvement Program Description
- Kaiser 2019 Quality Improvement Work Plan

6. NEW BUSINESS

- HMS Eliza – Member Health Engagement Strategy
- MCAS Strategy Update
- Compliance / Delegation Oversight Update
- QIC Dashboard and Department / Committee Updates
 - Quality Improvement
 - Grievance and Appeals
 - Pharmacy
 - Utilization Management
 - Credentials / Peer Review
 - Member Services
 - Network Operations
 - Cultural Linguistics/Health Education
 - Medical Advisory Committee

CLOSED SESSION

None

ADJOURNMENT

Unless otherwise determined, the next regular meeting of the Quality Improvement Committee will be held on December 10, 2019 at 3:00 p.m. at 770 Paseo Camarillo, Ste. 200, Camarillo, CA 93010.

Meeting Agenda available at www.goldcoasthealthplan.org

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