

Ventura County Medi-Cal Managed Care Commission (VCMMCC) dba Gold Coast Health Plan (GCHP)

Quality Improvement Committee Meeting

Bell Canyon Conference Room at Gold Coast Health Plan 770 Paseo Camarillo, Ste. 200, Camarillo, CA 93010 Tuesday, September 25, 2018 3:00 p.m.

CALL TO ORDER / ROLL CALL / INTRODUCTIONS

PUBLIC COMMENT

A Speaker Card must be completed and submitted to the committee secretary by anyone wishing to comment:

- **Public Comment** Comments regarding items not on the agenda but within the subject matter jurisdiction of the Committee. Speakers are limited to three minutes.
- **Agenda Item Comment** Comments within the subject matter jurisdiction of the Committee pertaining to a specific item on the agenda. The speaker is recognized and introduced by the Committee Chair during Committee's consideration of the item. Speakers are limited to three minutes.

OPEN SESSION

1. APPROVE MINUTES

Minutes of Regular Meeting on June 19, 2018

2. ACTION ITEMS UPDATE

No Action Items to review

3. OLD BUSINESS

- IHA Monitoring
- Tobacco Cessation Monitoring
- Alcohol Misuse
- DHCS Performance Improvement Projects (PIP)
- DHCS Improvement Projects (IPs)

Meeting Agenda available at www.goldcoasthealthplan.org

ADMINISTRATIVE REPORTS RELATING TO THIS AGENDA AND MATERIALS RELATED TO AN AGENDA ITEM SUBMITTED TO THE COMMITTEE AFTER DISTRIBUTION OF THE AGENDA PACKET ARE AVAILABLE FOR PUBLIC REVIEW DURING NORMAL BUSINESS HOURS AT THE OFFICE OF THE CHIEF MEDICAL OFFICER, 711 E. DAILY DRIVE, SUITE #106, CAMARILLO, CA.

IN COMPLIANCE WITH THE AMERICANS WITH DISABILITIES ACT, IF YOU NEED SPECIAL ASSISTANCE TO PARTICIPATE IN THIS MEETING, PLEASE CONTACT DEBORAH AT (805) 437-5594. REASONABLE ADVANCE NOTIFICATION OF THE NEED FOR ACCOMMODATION PRIOR TO THE MEETING (48 HOURS ADVANCE NOTICE IS PREFERABLE) WILL ENABLE US TO MAKE REASONABLE ARRANGEMENTS TO ENSURE ACCESSIBILITY TO THIS MEETING.



Ventura County Medi-Cal Managed Care Commission (VCMMCC) dba Gold Coast Health Plan September 25, 2018 Quality Improvement Committee Meeting Agenda (continued)

LOCATION: Bell Canyon Conference Room, 770 Paseo Camarillo, Ste. 200, Camarillo, CA 93010

TIME: 3:00 p.m.

4. APPROVAL ITEMS

- 2018 QI Work Plan Evaluation Revised
- QI-002 External Accountability Set, QIPs and CAHPS
- Beacon 2017 Quality Improvement Work Plan Evaluation
- Beacon 2018 Quality Improvement Program Description
- Beacon 2018 Quality Improvement Work Plan

5. NEW BUSINESS

- Timing of QI Program Description, QI Work Plan, QI Work Plan Evaluation (QI Trilogy Documents)
- 2019 HEDIS Changes
- MY2017 HEDIS Outcomes Clinic Level Performance
- Pay for Performance (P4P) Programs
 - Children and Adolescents' Access to Primary Care Practitioners (CAP)
 - HbA1c
- QI/HEDIS Updates Medi-Cal Managed Care Advisory Group
- Compliance / Delegation Oversight Update
- QIC Dashboard and Department / Committee Updates
 - Quality Improvement
 - Grievance and Appeals
 - Pharmacy
 - Utilization Management
 - Credentials / Peer Review
 - Member Services
 - Network Operations
 - Cultural Linguistics/Health Education
 - Medical Advisory Committee

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Ventura County Medi-Cal Managed Care Commission (VCMMCC) dba Gold Coast Health Plan September 25, 2018 Quality Improvement Committee Meeting Agenda (continued)

LOCATION: Bell Canyon Conference Room, 770 Paseo Camarillo, Ste. 200, Camarillo, CA 93010

TIME: 3:00 p.m.

CLOSED SESSION

None

ADJOURNMENT

Unless otherwise determined, the next regular meeting of the Quality Improvement Committee will be held on December 11, 2018 at 3:00 p.m. at 770 Paseo Camarillo, Ste. 200, Camarillo, CA 93010.

Meeting Agenda available at www.goldcoasthealthplan.org

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