

**Ventura County Medi-Cal Managed Care Commission  
(VCMGCC) dba Gold Coast Health Plan (GCHP)  
Commission Meeting Minutes  
November 26, 2012**

**CALL TO ORDER**

Chair Gonzalez called the meeting to order at 3:03 p.m. in Suite 200 at the Ventura County Public Health Building located at 2240 E. Gonzales Road, Oxnard, CA 93036.

The Pledge of Allegiance was recited.

**ROLL CALL**

**COMMITTEE MEMBERS PRESENT**

**David Araujo, MD**, Ventura County Medical Center Family Medicine Residency Program  
**Maylee Berry**, Medi-Cal Beneficiary Advocate  
**Anil Chawla, MD**, Clinicas del Camino Real, Inc.  
**Lanyard Dial, MD**, Ventura County Medical Association  
**John Fankhauser, MD**, Ventura County Medical Center Executive Committee  
**David Glycer**, Private Hospitals / Healthcare System  
**Robert Gonzalez, MD**, Ventura County Health Care Agency  
**Kathy Long**, Ventura County Board of Supervisors  
**Robert S. Juarez**, Clinicas del Camino Real, Inc.  
**Catherine Rodriguez**, Ventura County Medical Health System

**EXCUSED / ABSENT COMMITTEE MEMBERS**

**Laurie Eberst**, Private Hospitals / Healthcare System

**STAFF IN ATTENDANCE**

**Michael Engelhard**, CEO  
**Nancy Kierstyn Schreiner**, Legal Counsel  
**Michelle Raleigh**, CFO  
**Sonia DeMarta**, Controller  
**Traci R. McGinley**, Clerk of the Board  
**Charlie Cho, MD**, Chief Medical Officer  
**Stefani Conley**, Interim Human Resources Director  
**Guillermo Gonzalez**, Government Relations Director  
**Steven Lalich**, Communications Manager

Language Interpreting and Translating services provided by GCHP from Lourdes González Campbell of Lourdes González Campbell and Associates.

## **PUBLIC COMMENT / CORRESPONDENCE**

Maria Tello, Paloma 10 Productions, sought assistance with an earthquake emergency preparedness training video for the Mixteco Community. She stated that her goal is to prepare the community for any number of emergencies and build trust in the community. The film could later be used with voice over for any number of dialects. The cost is approximately \$9,000 and she is hoping to make this a collaborative effort. To-date, MICOP – the Mixteco / Indigena Community Organizing Project - and several other local organizations are involved in this effort and Ms. Tello asked if Gold Coast Health Plan would support the effort.

CEO Engelhard stated that staff would discuss this and determine if it is an appropriate project for GCHP.

### **1. APPROVE MINUTES**

#### **a. Regular Meeting of October 22, 2012**

Clerk McGinley noted that Legal Counsel Kierstyn Schreiner's name needed to be corrected and the Title of Item 2a should read as follows: "**a. Health Education – Group Needs Assessment (GNA) Findings**"

Chair Gonzalez noted that the last sentence of the second paragraph of Item 2 should read as follows: "Chair Gonzalez responded that there is a contract between Clinicas and the County."

Commissioner Berry moved to approve the Regular Meeting Minutes of October 22, 2012 as amended. Commissioner Chawla seconded. The motion carried. **Approved 10-0.**

### **2. CEO REPORT**

CEO Engelhard introduced Michelle Raleigh, GCHP's new CFO. CFO Raleigh stated that she was looking forward to working with the Commission and was excited to be at the Plan.

CEO Engelhard reviewed his written report with the Commission.

### **3. ACCEPT AND FILE ITEMS**

#### **a. September Financials**

CFO Raleigh and Controller DeMarta reviewed the financials which had been presented to the Executive Finance Committee at the November 6, 2012 Meeting.

There was discussion about the IBNR and the required adjustments.

CFO Raleigh reported that the State has requested the Plan to group claims in a specific manner in order that all plans in the state are reporting consistently.

Commissioner Araujo requested information on what items are contained in the long-term care expenditures line item on the financial report. Staff will provide information on how the claims get grouped into the service categories.

Commissioner Araujo moved to accept and file the September Financials. Commissioner Rodriguez seconded. The motion carried. **Approved 10-0.**

#### **4. APPROVAL ITEMS**

##### **a. Extension of Tatum Contract**

CEO Engelhard reviewed his report.

Commissioner Dial moved to extend the Tatum contract for Debbie Rieger until November 30, 2012. Commissioner Glyer seconded. The motion carried. **Approved 10-0.**

##### **b. Benefits Update and Request for Approval**

CEO Engelhard reviewed his report.

Commissioner Dial moved to give the CEO authority to enter into contracts when the final benefits and carrier are selected. Commissioner Berry seconded.

Discussion was held regarding the cost to the Plan. Given that the Plan has only about 50 employees, this puts the Plan into a higher cost rating pool for health benefits as compared to employers with larger numbers of employees. CEO Engelhard reported that the cost is approximately \$700,000 for health, dental and vision for 50 employees and their families and that in order to keep the rate of increase down for the Plan that employees are being asked to contribute more out-of-pocket expenses for their health benefits.

The motion carried. **Approved 10-0.**

##### **c. DHCS Contract Amendment**

CEO Engelhard reviewed his written report which asked for the Commission to give the CEO the authority to execute an amendment to the DHCS contract to incorporate new medical management and reporting requirements for the management of the Seniors and Persons with Disabilities (SPD) population.

Commissioner Juarez moved to approve execution of the DHCS Contract Amendment by the CEO. Commissioner Araujo seconded. The motion carried. **Approved 10-0.**

**d. Request for Additional Resources**

CEO Engelhard reviewed his written report.

Discussion was held regarding the jobs currently outsourced by GCHP, the financial impact of the additional positions and whether there was adequate funding for 25 additional employees, the number of positions for the size of the plan.

The top priority positions were highlighted: utilization management and case management, data analysis, claims oversight and review, provider contracting and provider relations.

Commissioner Juarez moved to supersede previous hiring limitations placed on the Plan's CEO and authorize hiring of up to 15 staff and come back in January to review the financial forecast, including staffing plan. Commissioner Long seconded. The motion carried. **Approved 10-0.**

Commission Fankhauser expressed his concern that this was the 3<sup>rd</sup> extension of the Tatum Contract. CEO Engelhard explained that upon his arrival at the Plan, the contract with Tatum was set to expire. Subsequently the Plan has received the CAP and the medical review audit notification. In order to address these regulatory needs and to finish the work of remediating existing issues with the Plan's systems and operations, the contract needs to be extended.

Commissioner Juarez stressed the importance that GCHP obtain the knowledge that Tatum consultants have acquired prior to their departure. CEO Engelhard agreed and further stated that there will be a monthly progress report on the Commission Agenda regarding Tatum.

Commissioner Long moved to extend the Tatum contract not to exceed 120 days, with monthly reports to Commission. Commissioner Rodriguez seconded. The motion carried. **Approved 10-0.**

**e. Continuation of Legal Services with Nordman Cormany Hair & Compton LLP**

CEO Engelhard reviewed his report.

Commissioner Juarez requested that legal billings be separated for Commission level work versus health plan issues like contracting, litigation, etc.

Commissioner Long moved to allow the CEO authority to continue requesting legal services from Nordman Cormany Hair & Compton LLP as the CEO deems necessary within budgetary and funding constraints. Commissioner Glycer seconded. The motion carried. **Approved 10-0.**

## **RECESS:**

A recess was called at 5:06 p.m. The meeting was reconvened at 5:14 p.m.

## **CLOSED SESSION**

Legal Counsel Kierstyn Schreiner explained the purpose of the Closed Session.

## **ADJOURN TO CLOSED SESSION**

The Commission adjourned to Closed Session at 5:15 p.m. regarding the following item:

**Conference with Legal Counsel-Anticipated litigation significant exposure to litigation pursuant to Government Code section 54956.9 (b). (One case)**

## **RETURN TO OPEN SESSION**

The Regular Meeting reconvened at 5:45 p.m.

Legal Counsel Kierstyn Schreiner reported that there was no reportable action.

**1. In re Application to file Late Claim Audra Lucas- Recommendation grant late claim application for processing**

Commissioner Dial moved to grant late claim application for processing of Audra Lucas. Commissioner Long seconded. The motion carried. **Approved 10-0.**

**2. In re Claim of Audra Lucas-Reject claim**

Commissioner Dial moved to reject the Claim of Audra Lucas. Commissioner Juarez seconded. The motion carried. **Approved 10-0.**

## **COMMENTS FROM COMMISSIONERS**


Commissioner Dial noted that he had met with CEO Engelhard and believes the Commission needs to support the CEO.

Commissioner Long thanked the staff and the work that they do.

## **ADJOURNMENT**

Meeting adjourned at 5:47 p.m.

APPROVED:

  
Traci R. McGinley, MMC, Clerk of the Board