Memorandum

To: Gold Coast Health Plan Providers

From: Provider Network Operations

Re: **Duplicate Check Printing**

Date: July 30, 2019

On July 23, Gold Coast Health Plan (GCHP) was alerted that duplicate checks from the April 30, 2019 check run were sent to providers in error. As of July 30, GCHP has voided the checks.

Some Plan providers – but not all – were affected by this error. Those who were affected will be receiving a letter in the mail from GCHP. The Plan will reimburse providers for any fees that were incurred because of this error.

We apologize for any inconvenience this has caused you. If you have any questions, please contact ProviderRelations@goldchp.org.

Thank you.