

# Memorandum

To: Gold Coast Health Plan (GCHP) Providers

From: Steve Peiser, Senior Director of Network Management

Re: **Claims Submissions for Physical Therapy (PT), Occupational Therapy (OT) and Speech Therapy (ST) Telehealth Appointments**

Date: April 20, 2020

As stated in Gold Coast Health Plan's (GCHP) [initial notification](#) regarding telehealth in response to the COVID-19 pandemic, it is imperative that providers practice social distancing where medically and appropriately indicated.

Below are the guidelines for submission of claims for Physical Therapy (PT), Occupational Therapy (OT) and Speech Therapy (ST) during the COVID-19 pandemic:

1. For evaluations and re-evaluations: Please submit claims using the following codes (the codes should be used for both new and established patients):
  - a. • G2061: Qualified non-physician health care professional online assessment and management, for an established patient, for up to seven days, cumulative time during the seven days; 5-10 minutes.
  - b. • G2062: Qualified non-physician health care professional online assessment and management service, for an established patient, for up to seven days, cumulative time during the seven days; 11-20 minutes.
  - c. • G2063: Qualified non-physician qualified health care professional assessment and management service, for an established patient, for up to seven days, cumulative time during the seven days; 21 or more minutes.
2. For other covered services, providers should bill the applicable code along with **Modifier 95 and Place of Service 02** to be reimbursed.
3. Services will be reimbursed at the provider's contracted rates.

If you have any questions, please contact GCHP's Provider Relations Department at [ProviderRelations@goldchp.org](mailto:ProviderRelations@goldchp.org). Thank you.