



Memorandum

To: Gold Coast Health Plan Providers
From: Vicki Wrihster, Contracts Manager
Re: **Update: Gold Coast Health Plan (GCHP) Claims System Change**
Date: December 10, 2020

The implementation of Gold Coast Health Plan's new claims system will take place at the beginning of 2021. As a result of the system conversion, several functions and documents will change. To help providers understand the changes, we held virtual provider trainings in October and November. If you or members of your staff were unable to attend the trainings, you can find a recording [here](#).

GCHP has a dedicated email address to capture and respond to any questions related to this project. Please send any questions or concerns to ETPQuestions@goldchp.org.

Thank you.