

# Memorandum

**To:** Gold Coast Health Plan Primary Care Providers

**From:** Kim Timmerman, MHA, CPHQ, Director of Quality Improvement  
Nancy Wharfield, M.D., Chief Medical Officer

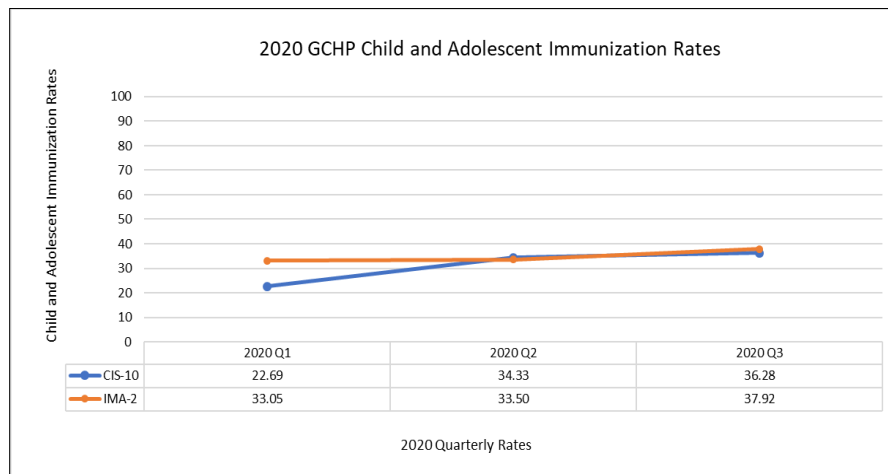
**Re:** **New California Immunization Registry (CAIR) Feature**

**Date:** November 17, 2020

The American Academy of Pediatrics (AAP) and Centers for Disease Control and Prevention (CDC) recommend that health care providers continue to prioritize childhood immunizations. This keeps vaccine-preventable diseases at bay and decreases the number of children and adolescents who could fall behind in their vaccination schedules during the COVID-19 pandemic. The ongoing pandemic is a reminder that protecting children and adolescents is more important than ever.

The CDC has reported that parental concerns about exposing their children to COVID-19 during well-child visits has contributed to a decline in routine pediatric vaccinations. The graph below shows Gold Coast Health Plan's (GCHP) child and adolescent member immunizations rates as of September 2020.

- The Child Immunization Status Combo 10 (CIS-10) rate shows only 36.28% of children received all Combo 10 immunizations by their second birthday.
- The Immunizations for Adolescents Combo 2 (IMA-2) rate shows only 37.92% of all adolescents received all Combo 2 immunizations by their 13<sup>th</sup> birthday.



The California Department of Public Health's (CDPH) [California Immunization Registry](#) (CAIR) has a new feature to assist providers with identifying patients who need immunizations. Now is an opportune time to use the new "[Reminder / Recall](#)" feature so that any patients who may have deferred routine visits during the pandemic can be contacted or "recalled" for immunization visits.

**CAIR Reminder / Recall Feature:**

- Assists providers in ensuring optimal immunization coverage among patients.
- Allows users to run gap reports, which list patients who are due or overdue for immunizations.
- Reports may be used to support existing clinic reminder / outreach methods, such as phone calls, postcard / letter mailings, text messages and email.
- Works effectively when patient records are accurate and up-to-date.
- The CAIR2 feature, "[Manage Patient Status](#)," ensures patient lists are accurate.

For additional information on how to use CAIR's Reminder / Recall feature, view the [Reminder Recall User Guide](#).

If you have any questions, contact your [Local CAIR Representative \(LCR\)](#).

Thank you for continuing to serve our communities and protecting our members during this difficult time. For more information, contact the Quality Improvement Department at [QualityImprovement@goldchp.org](mailto:QualityImprovement@goldchp.org).