

Memorandum

To: Gold Coast Health Plan Primary Care Providers

From: Nancy R. Wharfield, MD Chief Medical Officer

Re: Physician Advisory: Oseltamivir/Tamiflu® Availability During Flu Season

Date: February 15, 2018

Gold Coast Health Plan is issuing a physician advisory regarding the availability of Tamiflu[®] during this flu season.

Oseltamivir/Tamiflu[®] availability may be limited this year.

Pharmacies may be having trouble-obtaining oseltamivir (generic Tamiflu[®]) and branded Tamiflu[®] due to increased demand during the current influenza season.

What has GCHP done to address this issue?

GCHP has adjusted its formulary to cover both brand and generic products without needing to request a prior authorization or override.

What can providers do?

If a pharmacy is unable to provide oseltamivir/Tamiflu[®] for your patient, please direct your patient to contact another pharmacy.

If you or your patient requires assistance in finding another pharmacy in GCHP's network, contact the Plan's pharmacy benefit manager, OptumRx at 1-855-297-2870.