

## **Memorandum**

To: Practitioners and Office Managers

From: Ruth Watson, Chief Operations Officer

Date: July 31, 2013

Re: New Member Orientation Meetings

Gold Coast Health Plan's (GCHP) Member Services Department will present a series of new member orientation meetings in the month of August.

The first two sessions will be directed to members transitioning to GCHP from the Healthy Families Program (HFP). Subsequent meetings will be for all new members. Members will learn:

- How to select a primary care provider (PCP)
- How to get medical services
- How to get necessary medications
- · How to use resources available in the community
- Rights and responsibilities of a GCHP member

The new member orientation meetings will be presented in both English and Spanish (on alternate days), at 2240 East Gonzales Road, Suite 200, Oxnard, CA 93036. Registration is required. Select a date to register or RSVP to (805) 981-6690.

English Dates:				
August 6 <sup>th</sup>	August 13 <sup>th</sup>	August 20 <sup>th</sup>	August 27 <sup>th</sup>	
Click here to register	Click here to register	Click here to register	Click here to register	

Spanish Dates:				
August 8 <sup>th</sup>	August 15 <sup>th</sup>	August 22 <sup>nd</sup>	August 29 <sup>th</sup>	
Click here to register	Click here to register	Click here to register	Click here to register	

All meeting times are from 6:00 PM to 7:00 PM. Contact us at (805) 981-6690 or by email at orientationregistration@goldchp.org.

Access the GCHP New Member Orientation flyer in **English** and **Spanish**.