

Memorandum

To: Gold Coast Health Plan Primary Care Providers

From: Kim Timmerman, MHA, CPHQ, Director of Quality Improvement
Nancy Wharfield, M.D., Chief Medical Officer

Re: **MCAS Measurement Year 2019 – Data Collection Effort**

Date: January 9, 2020

Gold Coast Health Plan (GCHP) wishes all Plan providers a happy and healthy 2020! Thank you for the work you have done in the community and for serving GCHP members.

The beginning of the year marks the start of preparation for GCHP's Quality Improvement (QI) Department performance measurement data collection and reporting project. As communicated [on June 20](#), GCHP will report on a new set of performance measures for Measurement Year (MY) 2019, referred to as the Managed Care Accountability Set (MCAS). MCAS is comprised of select Centers for Medicare and Medicaid Services' (CMS) Adult and Child Health Care Quality Measures for Medicaid. Many of these measures are also part of the National Committee for Quality Assurance (NCQA) Healthcare Effectiveness Data and Information Set (HEDIS®).

Medical Record Collection

MCAS is a retrospective review of services and clinical care provided to members. The 2020 Reporting Year (RY) will measure 2019 data. Claims, encounter and supplemental data, and medical record reviews are used to assess these metrics. The following measures will require a medical record review:

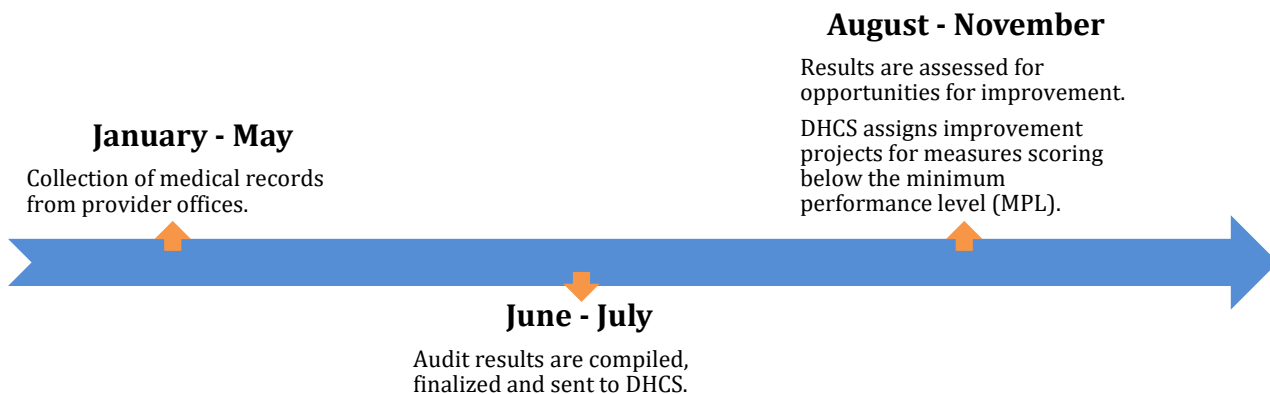
- Adolescent Well-Care Visits (AWC)
- Adult Body Mass Index Assessment (ABA)
- Cervical Cancer Screening (CCS)
- Childhood Immunization Status – Combo 10 (CIS-10)
- Comprehensive Diabetes Care HbA1c Testing (CDC-HT) and HbA1c Poor Control (>9%) (CDC-H9)
- Controlling High Blood Pressure (CBP)
- Immunizations for Adolescents (IMA)
- Prenatal and Postpartum Care (PPC)
- Weight Assessment and Counseling for Nutrition and Physical Activity for Children and Adolescents – Body Mass Index Percentile (WCC-BMI)
- Well-Child Visits in the First 15 Months of Life (W15)
- Well-Child Visits in the Third, Fourth, Fifth, and Sixth Years of Life (W34)

Provider Office Participation

GCHP was recently recognized by the state Department of Health Care Services (DHCS) with the Greatest Overall Improvement in One Year and the Quality Strategy Focus Areas Most Improved awards. The Plan received these awards because of providers' efforts to administer quality member care, in addition to their commitment, collaboration and cooperation to provide medical records in a timely manner.

During the 2020 medical record collection project, GCHP asks for this same level of commitment and collaboration, ensuring providers are again recognized for their efforts. Inovalon, the contracted vendor working with GCHP, will reach out to practitioners and facilities that care for selected patients to obtain the designated medical records. Medical record submission options include fax, mail, onsite visit, or EMR access, as applicable. Inovalon is contractually bound to preserve the confidentiality of protected health information (PHI) and operate in accordance with the privacy regulations of the Health Insurance Portability and Accountability Act (HIPAA).

The **2020 Reporting Year Calendar** below shows the timeline of events related to MCAS:



MCAS Resources

Reference materials for the new MCAS measures are available on the GCHP [website](#). These materials include:

- [Frequently Asked Questions \(FAQ\)](#)
- [Quick Reference Guide](#)
- MCAS measure tip sheets for each measure with detailed guidance.

Click [here](#) to view all MCAS resources or visit GCHP's [website](#) and select Providers > Resources > Managed Care Accountability Set Quality Measures (MCAS).

Thank you in advance for your support of the MCAS data collection project. If you have any questions or concerns about MCAS, please contact GCHP's Quality Improvement Department at QualityImprovement@goldchp.org.