



Ventura County Medi-Cal Managed Care Commission (VCMCC)
dba Gold Coast Health Plan (GCHP)

Quality Improvement Committee Meeting

Bell Canyon Conference Room at Gold Coast Health Plan
770 Paseo Camarillo, Ste. 200, Camarillo, CA 93010

Tuesday, December 11, 2018

3:00 p.m.

CALL TO ORDER / ROLL CALL / INTRODUCTIONS

PUBLIC COMMENT

A Speaker Card must be completed and submitted to the committee secretary by anyone wishing to comment:

- **Public Comment** - Comments regarding items not on the agenda but within the subject matter jurisdiction of the Committee. Speakers are limited to three minutes.
- **Agenda Item Comment** - Comments within the subject matter jurisdiction of the Committee pertaining to a specific item on the agenda. The speaker is recognized and introduced by the Committee Chair during Committee's consideration of the item. Speakers are limited to three minutes.

OPEN SESSION

1. **APPROVE MINUTES**

Minutes of Regular Meeting on September 25, 2018

2. **ACTION ITEMS UPDATE**

Action Items to review

3. **OLD BUSINESS**

- IHA Monitoring
- FSR Report
- Tobacco Cessation Monitoring
- Alcohol Misuse Monitoring
- DHCS Performance Improvement Projects (PIP/IP)

Meeting Agenda available at www.goldcoasthealthplan.org

ADMINISTRATIVE REPORTS RELATING TO THIS AGENDA AND MATERIALS RELATED TO AN AGENDA ITEM SUBMITTED TO THE COMMITTEE AFTER DISTRIBUTION OF THE AGENDA PACKET ARE AVAILABLE FOR PUBLIC REVIEW DURING NORMAL BUSINESS HOURS AT THE OFFICE OF THE CHIEF MEDICAL OFFICER, 711 E. DAILY DRIVE, SUITE #106, CAMARILLO, CA.

IN COMPLIANCE WITH THE AMERICANS WITH DISABILITIES ACT, IF YOU NEED SPECIAL ASSISTANCE TO PARTICIPATE IN THIS MEETING, PLEASE CONTACT DEBORAH AT (805) 437-5594. REASONABLE ADVANCE NOTIFICATION OF THE NEED FOR ACCOMMODATION PRIOR TO THE MEETING (48 HOURS ADVANCE NOTICE IS PREFERABLE) WILL ENABLE US TO MAKE REASONABLE ARRANGEMENTS TO ENSURE ACCESSIBILITY TO THIS MEETING.

**Ventura County Medi-Cal Managed Care Commission (VCMCC) dba Gold Coast Health Plan
December 11, 2018 Quality Improvement Committee Meeting Agenda (*continued*)**

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TIME: 3:00 p.m.

4. APPROVAL ITEMS

- QIC Charter
- QI-024 Medical Records Requirements Policy
- QI-030 Provider Preventable Conditions (PPC) Reporting Requirements Policy
- QI-022 Alcohol Misuse: Screening and Behavioral Counseling Interventions in Primary Care Policy

5. NEW BUSINESS

- QI/HEDIS Updates – Medi-Cal Managed Care Advisory Group
- External Accountability Set (EAS) for 2019
- HEDIS Resource Materials Update
- 2018 QI Work Plan Activity Updates
- Eliza Year End Gap Closure program
- Compliance / Delegation Oversight Update
- QIC Dashboard and Department / Committee Updates
 - Quality Improvement
 - Grievance and Appeals
 - Pharmacy
 - Utilization Management
 - Credentials / Peer Review
 - Member Services
 - Network Operations
 - Cultural Linguistics/Health Education
 - Medical Advisory Committee

CLOSED SESSION

None

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ADJOURNMENT

Unless otherwise determined, the next regular meeting of the Quality Improvement Committee will be held on March 26, 2019 at 3:00 p.m. at 770 Paseo Camarillo, Ste. 200, Camarillo, CA 93010.

Meeting Agenda available at www.goldcoasthealthplan.org

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