

Memorandum

To: Gold Coast Health Plan Providers

From: Steve Peiser, Senior Director of Network Management

Re: Updated: Gold Coast Health Plan Systems Maintenance

Date: June 5, 2020

Gold Coast Health Plan (GCHP) will perform maintenance on its systems beginning at 5 p.m. on Saturday, June 6 through 5 a.m. on Sunday, June 7. This maintenance will impact GCHP's Claims system and Provider Portal. As a result, you may experience some delays and challenges accessing these systems.

Thank you.