Ventura County Medi-Cal Managed Care Commission (VCMMCC) dba Gold Coast Health Plan (GCHP) Executive / Finance Committee Meeting Minutes January 17, 2012

CALL TO ORDER

Chair Greenia called the meeting to order at 3:09 p.m. in Suite 230 at the Ventura County Public Health Building located at 2240 E. Gonzales Road, Oxnard, CA 93036.

COMMITTEE MEMBERS PRESENT

Robert Gonzalez, MD, Ventura County Health Care Agency Rick Jarvis, Private Hospitals / Healthcare System Roberto S. Juarez, Clinicas del Camino Real, Inc. Catherine Rodriguez, Ventura County Medical Health System

EXCUSED / ABSENT MEMBERS

Lanyard Dial, MD, Ventura County Medical Association

STAFF EX OFFICIO COMMITTEE MEMBERS

Earl Greenia, Chair, CEO Sonia DeMarta, Vice-Chair, Interim CFO

ADDITIONAL STAFF IN ATTENDANCE

Traci R. McGinley, Clerk of the Board Audra Lucas, Administrative Assistant Candice Limousin, Human Resources Director Guillermo Gonzalez, Government Affairs Director Lyndon Turner, Sr. Financial Analyst

PUBLIC COMMENT

None.

1. APPROVAL OF MINUTES

a. November 28, 2011 Special Meeting Minutes

Committee Member Juarez moved to approve the minutes, Committee Member Jarvis seconded and the motion carried. **Approved 4-0.**

b. <u>December 14, 2011 Meeting Minutes</u>

Committee Member Gonzalez moved to approve the minutes, Committee Member Juarez seconded and the motion carried. **Approved 4-0.**

2. ACCEPT AND FILE CEO UPDATE

CEO Greenia Introduced Sonia DeMarta, Interim CFO. He also noted the presence of Ken Dixon and Adam Blodgett of ACS. CEO Greenia reported that when the Committee met in December there were more than 28,000 claims pended, it has been favorably reduced by 60%.

Ken Dixon of ACS advised the Committee that ACS has been able to reduce pended claims by changing processes, implementing technology upgrades, and hiring additional workers (with a plan of being staffed at that level through February).

There was discussion about unpaid claims. ACS and GCHP staff continue to meet with providers to reconcile claims and develop solutions. ACS explained how the claims queue is prioritized.

There was discussion regarding electronic claims submission, explanation of benefits, and direct deposit. Ken Dixon noted that both are on the "to-do" list.

In response to Committee Member Juarez's concern about Medi-Cal's payment of interest for late processing of claims, Interim CFO DeMarta responded that the interest is being paid.

3. ACCEPT AND FILE FINANCIAL REPORT

a. November and December Financials

Member status, December variances, CAP payments and medi-medi payments were discussed.

There was dialogue regarding the 2.19% budget decrease. CEO Greenia noted his preference to apply any cuts going forward only, rather than retroactively apply reductions to providers.

Sr. Financial Analyst Lyndon Turner expanded on the 10% reduction in new CAP rate. GCHP received the new actual rates from the State (column "New Cap Rate" on page 3a-16). The managed-care actuarial equivalent of the reduction is 2.19% for GCHP.

Accolades were given to Interim CFO DeMarta for preparing the reports in the requested format.

b. External Audit RFP Update

Interim CFO DeMarta indicated that RFPs were sent to five firms and three have responded, she will review the responses and develop a comparative matrix to evaluate the proposals. The RFP's cost estimates are \$20,000-\$25,000. The Committee suggested the item come before the Commission at the next meeting.

COMMENTS FROM COMMITTEE MEMBERS

Discussion was held by Committee Members Rodriguez and Gonzalez regarding the Executive Finance Committee Meetings conflicting with the Board of Supervisor's Meetings.

Committee Member Gonzalez commented on the Governor's budget, Healthy Families and Medi-Medi members. He also mentioned that he is being contacted by parents of disabled dependents with complaints that LVN in-home care requests have been denied by GCHP. CEO Greenia explained that if LVN in-home service is not medically necessary, it cannot be approved. GCHP has looked into specific members' requests and has approved LVN day services for those with the medical need. CEO Greenia asked the Committee Members to refer these types of calls to him. Further discussion was held as to possible organizations that may be of assistance in these situations. CEO Greenia noted that staff is working with these members and researching alternatives.

ADJOURN TO CLOSED SESSION - GC § 54957 - CEO Performance Evaluation

The Committee adjourned to Closed Session at 5:15 p.m.

RETURN TO OPEN SESSION

The Committee returned to open Session at 5:52 p.m. and announced that the Committee reviewed four evaluation tools and has selected one to recommend for use by the Commission. There was Committee consensus that Legal Counsel Tin Kin Lee and Human Resources Director Candice Limousin attend the next Closed Session.

<u>ADJOURNMENT</u>

Chair Greenia adjourned the meeting at 6:04 p.m.

APPROVED:

Traci R. McGinley, MMC, Clerk of the Board