



Ventura County Medi-Cal Managed Care Commission (VCMCC)  
dba Gold Coast Health Plan (GCHP)

## **Quality Improvement Committee Meeting**

Bell Canyon Conference Room at Gold Coast Health Plan  
770 Paseo Camarillo, Ste. 200, Camarillo, CA 93010

**Tuesday, March 26, 2019**

**3:00 p.m.**

### **CALL TO ORDER / ROLL CALL / INTRODUCTIONS**

#### **PUBLIC COMMENT**

A Speaker Card must be completed and submitted to the committee secretary by anyone wishing to comment:

- **Public Comment** - Comments regarding items not on the agenda but within the subject matter jurisdiction of the Committee. Speakers are limited to three minutes.
- **Agenda Item Comment** - Comments within the subject matter jurisdiction of the Committee pertaining to a specific item on the agenda. The speaker is recognized and introduced by the Committee Chair during Committee's consideration of the item. Speakers are limited to three minutes.

#### **OPEN SESSION**

1. **APPROVE MINUTES**

Minutes of Regular Meeting on December 11, 2018

2. **ACTION ITEMS UPDATE**

Action Items to review

3. **OLD BUSINESS**

- IHA Monitoring
- FSR Report
- DHCS Performance Improvement Projects (PIP/IP)
- Member Incentives Program Evaluation

Meeting Agenda available at [www.goldcoasthealthplan.org](http://www.goldcoasthealthplan.org)

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**ADMINISTRATIVE REPORTS RELATING TO THIS AGENDA AND MATERIALS RELATED TO AN AGENDA ITEM SUBMITTED TO THE COMMITTEE AFTER DISTRIBUTION OF THE AGENDA PACKET ARE AVAILABLE FOR PUBLIC REVIEW DURING NORMAL BUSINESS HOURS AT THE OFFICE OF THE CHIEF MEDICAL OFFICER, 711 E. DAILY DRIVE, SUITE #106, CAMARILLO, CA.**

**IN COMPLIANCE WITH THE AMERICANS WITH DISABILITIES ACT, IF YOU NEED SPECIAL ASSISTANCE TO PARTICIPATE IN THIS MEETING, PLEASE CONTACT DEBORAH AT (805) 437-5594. REASONABLE ADVANCE NOTIFICATION OF THE NEED FOR ACCOMMODATION PRIOR TO THE MEETING (48 HOURS ADVANCE NOTICE IS PREFERABLE) WILL ENABLE US TO MAKE REASONABLE ARRANGEMENTS TO ENSURE ACCESSIBILITY TO THIS MEETING.**

**Ventura County Medi-Cal Managed Care Commission (VCMCC) dba Gold Coast Health Plan  
March 26, 2019 Quality Improvement Committee Meeting Agenda (continued)**

**LOCATION:** Bell Canyon Conference Room, 770 Paseo Camarillo, Ste. 200, Camarillo, CA 93010

**TIME:** 3:00 p.m.

**4. APPROVAL ITEMS**

- 2019 QI Program Description
- 2019 QI Work Plan
- QI-023 Potential Quality Issue Investigation and Resolution

**5. NEW BUSINESS**

- HSAG EDV Project Update
- HEDIS RY 2019 Project Update
- DHCS Mandate – New Quality Metrics
- Compliance / Delegation Oversight Update
- QIC Dashboard and Department / Committee Updates
  - Quality Improvement
  - Grievance and Appeals
  - Pharmacy
  - Utilization Management
  - Credentials / Peer Review
  - Member Services
  - Network Operations
  - Cultural Linguistics/Health Education
  - Medical Advisory Committee

**CLOSED SESSION**

None

**ADJOURNMENT**

Unless otherwise determined, the next regular meeting of the Quality Improvement Committee will be held on June 18, 2019 at 3:00 p.m. at 770 Paseo Camarillo, Ste. 200, Camarillo, CA 93010.

Meeting Agenda available at [www.goldcoasthealthplan.org](http://www.goldcoasthealthplan.org)

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